# STROKE WITNESS QI INITIATIVE

**Data Collection Update** 



# **BACKGROUND**

### **Purpose**

 To improve the availability of witness information and the last known well times to initiate time-critical treatment

### Goals (December 2025)

- Decrease time to treatment by 10 minutes
- Increase availability of witness information to stroke receiving centers to 75%
- Increase documentation of witness information in ePCR to 50%
- Increase documentation of last known well time in the stroke registry to 90%

### **Approach**

 Implement a small pilot among select stroke receiving centers and EMS agencies that focused on providing stroke witness information in real-time

### **Timeline**

First phase of the pilot was scheduled from March to May

## PROTOCOL S-144

"Bring witness to ED to verify time of symptoms onset and provide consent for interventions. If witness unable to ride in ambulance, obtain accurate contact phone number."



TREATMENT PROTOCOL

S-144

#### STROKE AND TRANSIENT ISCHEMIC ATTACK

Date: 7/1/2024

Page 1 of 2

### BLS

### For patients with symptoms suggestive of TIA or stroke with onset of symptoms known to be <24 hours in duration

- Maintain O<sub>2</sub> saturation at 94% to 98%
- Keep head of bed (HOB) at 15° elevation. If SBP <120 mmHg and patient tolerates, place HOB flat.
- Expedite transport
- · Make BH initial notification early to confirm destination
- Notify accepting Stroke Receiving Center of potential stroke code patient enroute
- Provide list of all current medications, especially anticoagulants, upon arrival to Emergency Department

### Important signs/symptoms to recognize, report, and document Use *BE-FAST* Prehospital Stroke Screening Scale in assessment of possible TIA or stroke patients

B = Balance: Unsteadiness, ataxia

E = Eves: Blurred/double or loss of vision

F = Face: Unilateral face droop

A = Arms and/or legs: Unilateral weakness exhibited by a drift or drop

S = Speech: Slurred, inability to find words, absent

T = Time: Accurate last known well time

#### If BE-FAST is positive, calculate and report the FAST-ED Prehospital Stroke Severity Scale value

F = Facial palsy

A = Arm weakness

S = Speech changes

T = Time

E = Eye deviation

D = Denial/Neglect

- · Sudden severe headache with no known cause
- Get specific last known well time in military time (hours: minutes)

Bring witness to ED to verify time of symptom onset and provide consent for interventions. If witness unable to ride in ambulance, obtain accurate contact phone number.

### Obtain blood glucose. If blood glucose <60 mg/dL, treat for hypoglycemia.

- If patient is awake and able to swallow, give 3 oral glucose tabs or paste (15 gm total)
- · Patient may eat or drink, if able
- . If patient is unconscious, NPO

#### ALS

- IV <sup>®</sup> (large-bore antecubital site preferred)
- 250 mL fluid bolus IV/IO to maintain BP ≥120 mmHg if no rales, MR <sup>®</sup>



# STROKE WITNESS QI PILOT

# **Participants**

- Stroke Receiving Centers
  - Scripps Memorial Hospital La Jolla
  - Palomar Medical Center Escondido
  - Sharp Memorial Hospital
- EMS Agencies
  - Oceanside Fire Department
  - San Marcos Fire Department
  - San Diego Fire-Rescue

### **Process**

 EMS clinicians would obtain stroke witness information and verbally provide it at the "stroke pit stop" as part of the turnover.













# **NEXT STEPS**

- Continue to analyze the data from first phase
- Work with participating agencies on education and extending the pilot timeline
- Consider other change theories for potential implementation
- Include systemwide education in the 2026-2027 protocol cycle

