



County of San Diego

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November 7, 2025

APPROVAL OF NORTH COUNTY DISPATCH JOINT POWERS AUTHORITY EMERGENCY MEDICAL DISPATCH PLAN

The Local EMS Agency (LEMSA) is in receipt of the North Zone Emergency Medical (EMD) plan. After thorough review and consideration, it has been determined that the plan meets the requirements set forth in Policy S-882. The plan is approved.

As noted in the policy, the Dispatch Center Medical Director will jointly review with the San Diego County EMS Medical Director when a major EMD system change or revision is implemented or when a QA/QI trend is identified. We appreciate your continued engagement and look forward to future collaboration on EMD plan elements and results to support regional quality standards.

Thank you for your commitment to maintaining high standards in emergency medical dispatch services.

Sincerely,

Kristi L. Koenig, MD, FACEP, FIFEM, FAEMS, Medical Director
San Diego County Emergency Medical Services Office
San Diego County Fire

cc: Jeff Collins, Director
Andy Parr, EMS Administrator
David Duncan, MD, San Diego County Fire EMS Medical Director



ESSENTIAL DATA ELEMENTS

1. Name and version of the EMD program
2. Name, contact information, and credentials for
 - a. Dispatch Center Medical Director
 - b. Emergency Dispatch Coordinator
3. EMD protocols
4. Pre-arrival instructions
5. QA/QI plan
6. Continuing education program
7. Total number of dispatchers
 - a. EMD trained
 - b. EMT credentialed
 - c. AEMT credentialed
 - d. Paramedic licensed and locally accredited
8. Total number of
 - a. Emergency ambulance dispatches
 - b. PDI/PAs provided
 - c. EMD triaged calls
 - d. Tiered dispatches
 - e. EMD continuing education courses provided
9. QA/QI outcomes, as contained in EMD QA/QI plan
10. Tiered dispatch response levels, including but not limited to
 - a. Code 2 dispatches
 - b. BLS dispatches, including Code 10 transports
 - c. Ambulance only dispatches
 - d. First responder only dispatches
 - e. In-alignment – response priority/determinant level matches predicted on-scene incident disposition
 - f. Out-of-alignment – incident with response priority/determinant level and predicted on-scene incident disposition differ
 - g. Time-sensitive emergency calls (e.g., trauma, stroke, STEMI, anaphylaxis, respiratory/cardiac arrest, status epilepticus)
 - h. Extensive response times
11. Any reporting established by the San Diego County EMD Reporting and Evaluation Committee

12. Additional reporting and outcomes, as required