



County of San Diego

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March 22, 2023

SAN DIEGO INTERAGENCY COMMAND CENTER ALTERNATE DISPATCH PLAN APPROVAL

The San Diego County EMS Office, as the Local EMS Agency (LEMSA) has received the San Diego Interagency Command Center (SDICC) Emergency Medical Dispatch (EMD) plan and request for authorization, dated March 1, 2023. This EMD plan includes triaging incoming 9-1-1 calls through the internationally recognized Medical Priority Dispatch System (MPDS). We appreciate receiving this communication. The plan is generally well-researched and appropriately planned. The LEMSA supports plan implementation.

The LEMSA looks forward to continuous collaboration with San Diego Interagency Command Center leadership on implementation and monitoring of a robust EMS QA/QI program related to dispatch resource assignment. We look forward to receiving on-going regular reports of recommendations generated by the Dispatch Quality Assurance Unit and EMD Medical Director. This information will be critical to improving future EMD planning throughout San Diego County, including with upcoming countywide EMD workgroups.

The SDICC's EMD program, and its collected data, will further serve in the quality improvement of the larger system, including the 42 communities it serves. We look forward to working closely with SDICC leadership to further assist in meeting program goals.

Thank you for continuing to provide outstanding care to our patients.

Sincerely,

Kristi L. Koenig, MD, FACEP, FIFEM, FAEMS, Medical Director
San Diego County Emergency Medical Services Office
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CC: Eric McDonald, MD, MPH, Chief Medical Officer
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