



**Advisory Council for Aging & Independence Services
LTC Ombudsman and Facilities Subcommittee**

March 9, 2026 | 10:30 a.m.

5560 Overland Ave, MSSP Conference Room, 3rd Floor

Virtual Participation

Meeting ID: 896 0683 8701

Passcode: 284631

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AGENDA

*Attachment

1. **Call to Order:** Elaine Lewis, Chair
 - a. Welcome & Guest/Member Introductions
 - b. Confirmation of quorum (quorum = 3)
2. **Statement (just cause) and/or Consideration of a Request to Participate Remotely (emergency circumstances) by a Council Member, if applicable.** (Possible Action)
3. **Standard Business:**
 - a. Public Comment/Announcements: Members or Non-members
 - b. Approval of February 9, 2026, Meeting Minutes (Action)*
4. **General Discussion:**
 - a. Review Long-Term Care Ombudsman (LTCO) and Facilities Data
 - b. Discuss Ways to Support Greater Transparency, Accountability, and Enforcement of Regulations in the Long-Term Care Industry; Review Data on Family Councils in Long-Term Care Facilities
 - c. Review Strategies for Increasing LTCO Volunteers
 - d. Discuss Scheduling Ride-Alongs with LTCO Volunteers and Supervisors
 - e. Explore Options for Tracking State and Federal Legislation Impacting Long-Term Care Services
 - f. Discuss Next Steps
5. **Next Meeting:** April 13, 2026, 10:30 a.m.
6. **Adjournment**

*This meeting is public, and the location is ADA accessible.
If you are planning to attend and need special accommodations,
please call (858) 495-5885 at least three days in advance of the meeting.*

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.

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Long-Term Care Ombudsman and Facilities Subcommittee

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 San Diego, CA 92123

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MINUTES - DRAFT

	Members	Absent Members	Guests
Attendance:	Elaine Lewis, Chair Bradlyn Mulvey (Zoom) Faye Detsky-Weil Rhys Jones		
	Staff		
	Brittney Willis, Lourdes Ramirez		
Item	Outcome		
1. Call to Order	Elaine Lewis called the meeting at 10:45 a.m. a. Welcome & Guest/Member Introductions b. Confirmation of quorum (3) There was a quorum.		
2. Statement (just cause) and/or Consideration of a Request to Participate Remotely (emergency circumstances) by a Council Member	N/A		
3. Standard Business	a. Public Comments/Announcements: N/A b. Approval of January 12, 2026, Meeting Minutes: Approved.		
4. General Discussion	<p>The meeting centered around volunteer outreach and support for long-term care facilities, with discussions on strategies to increase volunteer involvement and improve the quality of care for residents. The committee explored various avenues, including partnering with organizations like CASA, engaging family councils, and leveraging the Long-Term Care Ombudsman program. A key focus was on addressing the challenges faced by families in navigating the long-term care system and advocating for their loved ones.</p> <p>A significant portion of the meeting was dedicated to a presentation by a nurse who shared her experiences with family councils and the difficulties in obtaining information and support from long-term care facilities. This led to a broader conversation about the need for greater transparency, accountability, and enforcement of regulations within the industry. Participants emphasized the importance of empowering families and residents to voice their concerns and advocate for their rights.</p> <p>The committee also discussed potential collaborations and initiatives, such as attending a long-term care volunteer biannual meeting and exploring the possibility of ride-alongs for volunteers. They acknowledged the need for training and education to ensure that volunteers are well-equipped to support residents and families. The meeting concluded with a commitment to follow up on various action items, including gathering data on family council involvement and exploring opportunities to partner with vendor groups and trade associations.</p>		
1. Next Meeting	March 9, 2026, at 10:30 a.m. at 5560 Overland Avenue, 3rd Floor, MSSP Conference Room		
2. Adjournment	Meeting adjourned at 11:40 a.m.		

Respectfully submitted by Bradlyn Mulvey, Secretary