

Advisory Council for Aging & Independence Services

Housing Subcommittee

November 4, 2021 12:00 pm

Call in: (669) 900-9128

Meeting ID:992 7740 6331

Passcode:287715

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MINUTES

		Members	Absent Members	Guests
Attendance:		Paul Ling Faye Detsky-Weil Shirley King	Lorelei Taylor Molly Nocon	Nicole DeJong, AIS Call Center Supervisor
		Staff		
Item	Outcome			
1. Call to Order	<p>Paul Ling, Chair, 12:03 pm</p> <p>a. Welcome & Guest/Member Introductions</p> <p>b. Confirmation of quorum: three members present for quorum</p>			
2. Standard Business	<p>a. Public Comments/Announcements: Members or non-members: None</p> <p>b. Approval of September 23, 2021 Meeting Minutes: Motioned by Faye Detsky-Weil; Seconded by Shirley King; Approved with unanimous vote of members present.</p>			
3. Guest Speaker	<p>Nicole DeJong, Supervisor with AIS Call Center spoke about the requests for immediate housing help from senior callers in San Diego County.</p> <ul style="list-style-type: none"> • Callers tend to be on the verge of losing housing within a matter of weeks and are inexperienced with how to pursue rental housing searches. • Callers request help with funding for housing assistance, but funding is not available. There is not enough affordable housing. • Callers report frustration with the few available information resources that can direct them to attainable housing and with not having their own computer access to make housing applications. • Callers report that there are long waiting lists for housing vouchers/subsidies, and the rental costs are out of their reach. • Callers tend to have a weak social support network that can advocate for them. • Callers are uninformed of their legal rights when facing an eviction or if their housing unit is being sold. • Callers ask for home repairs services that have become unavailable with the Covid shutdowns. Callers can't afford the repairs that can keep them safe at home. • Callers report being medically fragile and need more supportive shelter. <p>The AIS Call Center is able mail to callers The San Diego Housing Commission packets with housing agency resources. They are also able to refer the caller to an APS social worker to intervene with the threat of their housing rights. Callers can also be referred to 2-1-1 for more general information.</p> <p>Nicole recommends a dedicated housing information line for seniors that can access real-time rental information and can manage an effective intervention for that senior.</p>			

4. Subcommittee Goal Discussion	<ul style="list-style-type: none"> a. Members discuss the insights from Nicole DeJong's report about the Call Center callers and their housing crises. Members concur that more information is needed about how a 'Housing Hotline for Seniors' with a case management element could avert the risk of homelessness and housing insecurity. b. Faye Detsky-Weil will invite a speaker from the Ombudsmen Office with the San Diego Housing Commission to the January 27, 2022 meeting.
5. Next Meeting	December 2, 2021 Guest Speaker: Chrisy Selder, Serving Seniors
6. Adjournment	Meeting adjourned: 12:51 pm

Respectfully submitted by Shirley King

