



LIVE WELL
SAN DIEGO

Advisory Council for Aging & Independence Services
LONG TERM CARE OMBUDSMAN & FACILITIES SUBCOMMITTEE

August 20, 2020 | 10:30 a.m.

Virtual Meeting

Call in: 1 (669) 900-9128

Meeting ID: 890 7358 3948

Passcode: 480808

Click to join meeting: <https://us02web.zoom.us/j/89073583948?pwd=N3pXSE9LeG4ramZFV0xweDJyR3lIZz09>

Members of the public who wish to speak to an agenda item may call 858-505-6541 before the meeting and provide the last four digits of their phone number and the agenda item they wish to speak to.

AGENDA

** (attachment)*

1. **Call to Order:** Jack D. Miller, Chair
 - a. Welcome & Guest/Member Introductions
 - b. Confirmation of quorum (4 out of 6 members)
2. **Standard Business:**
 - a. Public Comment/Announcements: Members or non-members
 - b. Approval of February 20, 2020 Meeting Minutes*
3. **Guest Speaker:**
Wendy Bellido, Ombudsman Dept. Coordinator, Ombudsman Program Update COVID-19
4. **Future Subjects of Interest & Guest Speakers-Remainder of 2020**
5. **Handouts for New Members**
 - a. Charter for LTCOF Subcommittee, Revised October 19, 2019*
 - b. Subcommittee Goals & Objectives 2019-2022, Updated October 2019*
6. **Next Meeting:** September 17, 2020
7. **Adjournment**

*This meeting is public, and the location is ADA accessible.
If you are planning to attend and need special accommodations,
please call (858) 495-5885 at least three days in advance of the meeting.*

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.

Advisory Council for Aging & Independence Services
(LTCOF Subcommittee)
 (2/20/20) | (10:30 AM)
 5560 Overland Ave, Suite 310, San Diego, CA 92123

MINUTES

Members		Absent Members	Guests
Attendance:	Rosemarie Bahmani Monica Flynn Jack Miller Linda Prager Paula Saracen	Morgan Cadmus	Cyndy Minnery
Staff			
Wendy Bellido, Petra Heim-Rollan, Sunita Upchurch			
Item	Outcome		
1. Call to Order	Jack D. Miller, Chair, called meeting to order at 10:30 AM a. Welcome & Guest/Member Introductions b. Confirmation of quorum (4) out of (6) present at call to order.		
2. Standard Business	a. Public Comments/Announcements: Members or non-members: Bellido-New Staff Changes b. Approval of (1/16/20) Meeting Minutes M/S – (Bahmani)/Prager): (Unanimous) 5 present <i>at 10:42</i>		
3. Guest Speaker	a. Cyndy Minnery, RN, BSN, Director 6 Beds, Inc. Discussion & PowerPoint Presentation		
4.	a.		
5.	a.		
6.	a.		
7. Next Meeting	(Mar. 19, 2020) Same Time & Place		
6. Adjournment	Meeting adjourned (11:52 AM)		

Respectively submitted by Jack D. Miller

ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES (AIS) LTC OMBUDSMAN ADVISORY COUNCIL

Charter for Long Term Care Ombudsman & Facilities (LTCOF) Subcommittee

Revised October 17, 2019

REQUIREMENT

The Advisory Council for AIS (Council) serves a dual role as the LTC Ombudsman Advisory Council in accordance with the Ombudsman Designation Standards established by the California Department of Aging (CDA) [PM 08-29(P)]. The San Diego County Ombudsman Program is a direct service of AIS, the local area agency on aging (AAA) designated as California planning and service area (PSA) 23.

BACKGROUND

This dual role is currently recognized by the AIS Ombudsman Program; furthermore, over the years periodic CDA field audits have confirmed it adheres to the standard. The pattern of Council membership composition has always included Ombudsman Program volunteers. In the past, the Ombudsman Program Coordinator provided the Council with occasional program summary updates as requested by the Council Chair. This formal interaction was limited, and therefore a different structure was needed to allow the Council to gain a greater understanding of the program, including its performance and challenges, to assist in achieving optimal outcomes. The Council recognizes the opportunity as the LTC Ombudsman Advisory Council to perform its duties in a greater sense with more regularity.

GOAL

Operationalize the prescribed duty to function as the state-required LTC Ombudsman Advisory Council by establishing the LTCOF Subcommittee.

OBJECTIVES:

The LTCOF Subcommittee will establish meeting patterns as necessary and according to its own frequency in order to:

1. Maintain awareness of general regulations governing SNFs and RCFEs
2. Monitor legislation proposals and changes related to SNFs and RCFEs
3. Interface with AIS staff regarding Ombudsman Program standard of operations
4. Maintain awareness of the functional integrity of LTC Facilities
5. Interface with AIS staff regarding Ombudsman Program goals and performance
6. Monitor Choose Well, the online RCFE Rating System in San Diego County
7. Report findings and recommendations to the full Council for action by the Council

Advisory Council for Aging & Independence Services
LTC OMBUDSMAN & FACILITIES (LTCOF) SUBCOMMITTEE

Goals 2019 – 2022
 Updated October 2019

COUNCIL FOCUS: Use or gain expertise to identify, project, and anticipate needs and trends, and advise on legislative and AIS operational actions to address the needs of older adults and persons with disabilities.

CURRENT GOALS

Directions: Do not delete any rows or goals. **Goal** or **Timeline** columns: Update text if desired. **Progress Made** column: Briefly state progress to date. **Status for Next Year** column: Enter one of the options listed. **If Retiring Goal** column: briefly document your logic for retiring the goal – We were required to report these goals to the County Board of Supervisors annually. **Unanticipated Accomplishments** section: Add any!

#	Goal	Timeline	<i>Live Well San Diego /</i> Age Well San Diego Alignment	Progress Made <i>(if no progress, state “none”)</i>	Status for Next Year <i>(Completed, Continue, Change, or Retire)</i>	If Retiring Goal, document reasons.
LONG TERM CARE/RESPITE/IN-HOME CARE						
L1	LTC Ombudsman & Facilities Committee: Monitor Choose Well and make recommendations for enhancements or changes.	Ongoing	Health Health & Community Support	New contractor scheduled to speak with Subcommittee.	Continue	
L2	LTC Ombudsman & Facilities: Monitor legislation proposals and changes related to SNFs and RCFEs and advise AIS.	Ongoing	Health Health & Community Support	Exploring adding a new dimension to this goal.	Continue	
L3	LTC Ombudsman & Facilities: Monitor Ombudsman program standard of operations, goals, and performance and advise AIS.	Ongoing	Health Health & Community Support	Receiving ongoing updates on the program from program staff.	Continue	
TECHNOLOGY						
T1	Identify ways that advanced technology can assist older adults and recommend: 1) application of the technology to one or more AIS programs, and/or 2) a media campaign to educate older adults.	Ongoing	TBD TBD	Subcommittee will explore and report on the use of voice recognition technology (“Alexa”) in the RCFE setting. Topics to focus on: Benefits to residents, challenges, cost, and privacy concerns.	Continue through 2020	
UNANTICIPATED GOALS & ACCOMPLISHMENTS						
U1						
U2						
U3						
U4						

NEW GOALS

Directions: *Goal Category* column: Add a high-level category under which to place your goals. *Goal:* Briefly state your goal. *Timeline:* Add your target completion date. *Alignment:* Add the related [Live Well San Diego indicator](#) that this goal supports (Community, Health, Knowledge, Standard of Living, Social) and/or Age Well San Diego (Dementia Friendly, Health & Community Support, Housing, Social Participation, Transportation).

#	Goal Category	Goal	Timeline	Live Well San Diego / Age Well San Diego Alignment
1	L2	Explore ways the subcommittee can influence the quality of care delivered in San Diego County's Long Term Care Facilities.	2019-2020	
2				
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