



LIVE WELL
SAN DIEGO

Advisory Council for Aging & Independence Services

November 14, 2022 | 12:00 p.m.

Virtual Meeting

Call in: 1 (669) 900-9128

Meeting ID (access code): 992 5390 3588

Passcode: 251412

Click here to [Join Zoom Meeting](#)

AGENDA

* (attachment)

1. **Call to Order:** Stephen Huber, Chair
 - a. Welcome & Pledge of Allegiance
 - b. Guest/Member Introductions
 - c. Confirmation of Quorum (quorum = 13)
2. **Continuance of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e)** (Action)
3. **Standard Business**
 - a. Public Comment/Announcements: Members or non-members
 - b. Approval of October 10, 2022 Meeting Minutes (Action)*
4. **AIS Director's Items** (Possible action)
 - a. Board Letter
 - i. AIS FY22-23 Additional Revenue and Adoption of AAA Complaint and Grievance Policy (Action)*
 - b. AIS Director's Update
5. **Guest Speaker**
 - a. Office of Military and Veterans Affairs: Timothy Mathues, Veteran Outreach Coordinator
6. **Executive & Membership Subcommittee Report/Other Business** (Possible action)
 - a. Chair's Report: Stephen Huber, Chair
 - i. Ancillary Subcommittee Appointments
 - a) Nutrition Subcommittee – Appoint Chequita Falls (Action)
 - b. Membership Report: Susan Mallett, Secretary
 - i. Appoint Emily Tran to 1st full term (Action)*
 - Seat #13, effective immediately, to expire 10/11/26
 - c. Board of Supervisors Annual Visits (Dates posted as confirmed):
 - i. District #1: Vargas [Garbanzos/Larkins] 10/4/2022
 - ii. District #2: Anderson [Splitgerber/Nocon] TBD
 - iii. District #3: Lawson-Remer [King/Osborne] 1/24/2022
 - iv. District #4: Fletcher [Villafana/Flynn] 1/5/2022
 - v. District #5: Desmond [Simon/Weber] 5/31/2022



7. Ancillary Subcommittee Oral Reports (Possible action)

- a. LTC Ombudsman/Facilities (met 10/27/22): Joe Garbanzos, Chair
- b. Healthy Aging (met 11/3/22): Wanda Smith, Chair
- c. Housing (met 7/7/22): TBD, Chair
- d. Nutrition (met 11/1/22): Susan Mallett, Chair

8. Ad Hoc Subcommittee Oral Reports

- a. Area Plan: Fiscal Year 22/23 Area Plan Update*

9. Auxiliary Liaison Written Reports {See Addendum}*

10. Other Announcements

- a. CSL Caucus Report: Susan Mallet, Local Caucus Chair*

11. Adjournment & Next Meetings:

When in-person, meetings are held at 5560 Overland Ave. Ste. 310, San Diego, 92123

Virtual meeting details are included on agendas at www.aging.sandiegocounty.gov/AISAdvisoryCouncil

Council Meeting: December 12, 2022, 12 noon

Future Subcommittee Meetings:

➤ LTC Ombudsman/Facilities:	11/17/22	11:00 a.m.	[3 rd Thursdays]	Virtual
➤ Executive & Membership:	11/22/22	10:30 a.m.	[4 th Tuesdays]	Virtual
➤ Nutrition:	12/6/22	1:00 p.m.	[1 st Tuesdays]	Virtual
➤ Healthy Aging:	12/1/22	10:30 a.m.	[1 st Thursdays]	Virtual
➤ Housing:	TBD	12:00 p.m.	[1 st Thursdays]	Virtual

This meeting is public, and the location is ADA accessible. If you are planning to attend and need special accommodations, please call (858) 495-5885 at least three days in advance of the meeting.

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.

Aging & Independence Services Advisory Council
Monday, October 10, 2022 | 12:00pm – 2:00pm
Call in: 1 (669) 900-9128
Meeting ID (access code): 992 5390 3588 | Passcode: 251412

MINUTES – DRAFT

Members		Absent Members	Guests
Attendance	Elaine Lewis Faye Detsky-Weil Chequita Falls Monica Flynn Joe Garbanzos Stephen Huber Shirley King Ethel Larkins Paul Ling Chris Maeoka	Susan Mallett Silvia Martinez Bradlyn Mulvey John Osborne Jacqueline Simon Wanda Smith Kristine Stensberg Lorelei Taylor Pualani Vazquez	Mina Kerr Dan McNamara Molly Nocon Thomas Splitgerber Jamat Suryan Luz Villafana Darlene Weber
	Distinguished Merit Recipients	Staff	
		Ian Baxter Kendall Bremner Naomi Chavez Kim Gallo	Samantha Hasler Melissa Hernandez Jana Jordan Kristen Smith
Smith	Outcome		
1. Call to Order	Stephen Huber, Chair, 12:00pm a. Welcome & Pledge of Allegiance b. Guest/Member Introductions c. Confirmation of Quorum: <u>19 present at this time.</u>		
2. Continuance of Teleconferencing Meeting Option: AB 361	<ul style="list-style-type: none"> Executive Order 29-20, which allowed local or state bodies to participate in meetings remotely, ended on September 30, 2021. Effective October 1, 2021 Assembly Bill (AB) 361 amends government code 54593 to add sub-section e, which allows suspension of general teleconferencing rule if there is a proclaimed state of emergency and state or local officials have imposed or recommended measures to promote social distancing. <ul style="list-style-type: none"> On September 23, Dr. Wooten (Public Health Officer) released a health recommendation stating that utilizing teleconferencing options for public meetings is effective and a recommended social distancing measure to facilitate participation in public affairs. AB 361 requires renewal of resolution every 30 days. Action to approve renewal resolution to continue to allow Teleconferencing Meeting Option (Action)* [M/S – F. Detsky-Weil/E. Larkins (Passed with 18 votes)] 		
3. Standard Business	a. Public Comments/Announcements: Members or non-members: <ul style="list-style-type: none"> S. Huber announced that today is Lorelei Taylor's last Council meeting. T. Johnson thanked the AIS team for providing input on AIS and Public Authority for the BOS meetings. Additionally, Public Authority has kicked off their Career Pathways Training. b. Approval of September 12 th , 2022 Meeting Minutes (Action)* [M/S – E. Larkins/C. Falls (Passed with 18 votes)]		
4. AIS Directors Items	a. Board Letters: Kimberly Gallo reported: <ol style="list-style-type: none"> An Ordinance Amending Provisions in the San Diego County Administrative Code Relating to the Public Administrator, Public Guardian, and Public Conservator (Informational Item Only) * <ul style="list-style-type: none"> Governor Newsom signed the Community Assistance, Recovery & Empowerment Court measure into law. Referred to as "CARE Court," it provides a new framework for counties to deliver mental health and substance use disorder services through court orders. San Diego County is among the designated pilot counties. The Board letter included in your agenda packet was presented to the Board for its first consideration on September 27th. It will be brought back to the Board tomorrow for their second consideration and adoption. 		

	<ul style="list-style-type: none">• If approved, oversight of the Public Conservator’s office will shift to Behavioral Health Services effective November 11th. This will help prepare for the local implementation of CARE Court, which is projected to result in an increased number of individuals needing long term care and will require close collaboration across care teams.• The Public Administrator and Public Guardian’s Office will shift to be fully integrated into AIS. <p>b. AIS Directors Update</p> <ul style="list-style-type: none">• We received final approval from CDA for the Senior Nutrition Infrastructure grant. Our grant application included proposals and requests from 10 of our contracted nutrition providers. The CDA approved our entire request, which will fund approximately \$1.7 million in equipment and delivery vehicles.• We received a response to the Annual Area Plan Update that was submitted back in May. After their review, we received very minimal requests for clarification. Jana will reach out to the Area Plan Ad Hoc Subcommittee to convene again and review the requested clarifications along with responses from our staff.															
5. Guest Speaker	<p>a. Aging Roadmap Annual Update: Kristen Smith, Chief, Agency Operations</p> <p>Highlights included:</p> <ul style="list-style-type: none">• Projected Growth of Older Adults• Aging Roadmap• Community Engagement• Health & Community Support• Housing• Dementia• Safety• Silver Economy• Medical & Social Services System• Aging + Equity Workshop• Aging Roadmap Recognition															
6. Executive & Membership Subcommittee Report/Other Business	<p>a. Chair’s Report: Stephen Huber, Chair</p> <p>i. Adopt Annual Council Goals (Action)*</p> <p>[M/S – S.Mallett/W. Smith(Passed with 18 votes)]</p> <p>ii. Ancillary and Auxiliary Subcommittee Participation</p> <p>b. Membership Report: Susan Mallett, Secretary</p> <ul style="list-style-type: none">• Council currently has four vacancies and anticipates two more in the coming month.• Reminder to complete your required ethics training. <p>c. Board of Supervisors Annual Visits (Dates posted as confirmed):</p> <table><tr><td>i. District #1: Vargas</td><td>[Garbanzos/Larkins]</td><td>10/4/2022</td></tr><tr><td>ii. District #2: Anderson</td><td>[Splitgerber/Nocon]</td><td>8/24/2021</td></tr><tr><td>iii. District #3: Lawson-Remer</td><td>[King/Osborne]</td><td>1/24/2022</td></tr><tr><td>iv. District #4: Fletcher</td><td>[Villafana/Flynn]</td><td>1/5/2022</td></tr><tr><td>v. District #5: Desmond</td><td>[Simon/Weber]</td><td>5/31/2022</td></tr></table>	i. District #1: Vargas	[Garbanzos/Larkins]	10/4/2022	ii. District #2: Anderson	[Splitgerber/Nocon]	8/24/2021	iii. District #3: Lawson-Remer	[King/Osborne]	1/24/2022	iv. District #4: Fletcher	[Villafana/Flynn]	1/5/2022	v. District #5: Desmond	[Simon/Weber]	5/31/2022
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7. Ancillary Subcommittee Oral Reports	<p>a. LTC Ombudsman/Facilities (met 7/21/22): Joe Garbanzos, Chair</p> <ul style="list-style-type: none">• No meeting in September. <p>b. Healthy Aging (met 10/6/2022): Wanda Smith, Chair</p> <ul style="list-style-type: none">• W. Smith reported that P. Vasquez was their guest speaker and she presented on Scripps Health and Seniors Program.• B. Mulvey will chair next meeting due to W. Smith’s absence. <p>a. Housing (met 7/7/2022): TBD, Chair</p> <ul style="list-style-type: none">• Housing subcommittee with be inactive until a new Chair has been appointed. <p>b. Nutrition (met 10/11/2022): Susan Mallett, Chair</p> <ul style="list-style-type: none">• S. Mallett reported that they will be finalizing a position paper on Nutrition at their next meeting.															
8. Ad Hoc Subcommittee Oral Reports	<p>a. Legislative Ad Hoc Subcommittee: Stephen Huber, Chair</p> <ul style="list-style-type: none">• The Legislative Ad Hoc Subcommittee met with Jana on August 3rd to review the County’s Legislative Program. Each year, the San Diego County Board of Supervisors adopts a Legislative Program that contains legislative sponsorship proposals, federal and state legislative priorities, and policy statements regarding federal and state actions that may have an impact on the County.• The County works with departments to review, revise and update the Legislative Program for the forthcoming year. As part of this process, they collect public feedback via a public comment period as well as through the County’s various Boards, Commissions, and Committees															

	<ul style="list-style-type: none">The Subcommittee reviewed the current Legislative Priorities and Policy Guidelines and provided feedback specific to older adults and persons with disabilities. AIS staff incorporated this feedback into the department's response to the Office of Economic Development and Governmental Affairs.																									
9. Other Announcements	<p>Announcements included:</p> <ul style="list-style-type: none">S. Mallett announced that the governor signed three of the bills (AB2145, AB2338, AB2511) that were sponsored by the CA Senior Legislator into law.P. Ling announced that he will need to step down from the Council due to being out of the country for the next 9 months.J. Jordan will provide training and resources to anyone wanting to chair the Housing subcommittee.																									
10. Adjournment & Next Meetings	<p>a. Meeting adjourned: 1:33pm</p> <p>Council Meeting: November 14, 2022, 12 noon (When in-person, meetings are held at 5560 Overland Ave., San Diego, 92123. Virtual meeting details will be included in agendas posted online 72 hours before meetings at www.aging.sandiegocounty.gov/AISAdvisoryCouncil.)</p> <p>Future Subcommittee Meetings</p> <table><tr><td>➤ LTC Ombudsman/Facilities</td><td>10/20/2022</td><td>10:30 am</td><td>3rd Thursdays</td><td>Virtual</td></tr><tr><td>➤ Executive & Membership</td><td>10/25/2022</td><td>10:30 am</td><td>4th Tuesdays</td><td>Virtual</td></tr><tr><td>➤ Healthy Aging</td><td>11/3/2022</td><td>10:30 am</td><td>1st Thursdays</td><td>Virtual</td></tr><tr><td>➤ Housing</td><td>TBD</td><td>TBD</td><td>TBD</td><td>Virtual</td></tr><tr><td>➤ Nutrition</td><td>11/1/2022</td><td>1:00 pm</td><td>1st Tuesdays</td><td>Virtual</td></tr></table>	➤ LTC Ombudsman/Facilities	10/20/2022	10:30 am	3 rd Thursdays	Virtual	➤ Executive & Membership	10/25/2022	10:30 am	4 th Tuesdays	Virtual	➤ Healthy Aging	11/3/2022	10:30 am	1 st Thursdays	Virtual	➤ Housing	TBD	TBD	TBD	Virtual	➤ Nutrition	11/1/2022	1:00 pm	1 st Tuesdays	Virtual
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Minutes respectfully submitted by Kendall Bremner



COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

NORA VARGAS
First District

JOEL ANDERSON
Second District

TERRA LAWSON-REMER
Third District

NATHAN FLETCHER
Fourth District

JIM DESMOND
Fifth District

DATE: December 13, 2022

XX

TO: Board of Supervisors

SUBJECT

ADOPT RESOLUTION FOR, AND AUTHORIZE ACCEPTANCE OF OLDER ADULT SERVICES ADDITIONAL REVENUE AGREEMENT AND GRANT FOR FISCAL YEARS 2022-24 AND ADOPT AREA AGENCY ON AGING COMPLAINT AND GRIEVANCE POLICY (DISTRICTS: ALL)

OVERVIEW

The San Diego County Board of Supervisors (Board) has demonstrated a long-term commitment to enhancing programs focused on the safety and well-being of older adults and persons with disabilities. The County of San Diego (County) Health and Human Services Agency, Aging & Independence Services (AIS) serves as the region's federally designated Area Agency on Aging (AAA) and administers these programs. On May 10, 2022 (5), the Board approved Fiscal Year 2022-23 revenue agreements to fund various programs supporting older adults and persons with disabilities, allowing them to remain safely in their homes and access needed community resources. On August 16, 2022 (5), the Board approved additional Fiscal Year 2022-24 revenue agreements to further support these programs and services. These services support the goals and objectives established in Aging & Independence Services' 2020-2024 Area Plan which was approved by the Board on July 7, 2020 (7). Additionally, these services align with the Aging Roadmap, the County's regional plan to ensure that the region has programs and communities that equitably support the needs and celebrate the contributions of all older adults in San Diego County. Per the requirement of the California Department of Aging (CDA), this item requests the Board adopt a resolution and authorize acceptance of \$3,409,775 of additional revenue from the CDA for October 1, 2022 through December 31, 2024 to expand access to digital connectivity and technology among older adults and adults with disabilities in San Diego County. In addition, this item requests the Board formally adopt the AAA Complaint and Grievance Policy established by AIS, as required by the Title 22 California Code of Regulations.

If approved, today's actions would authorize the acceptance of additional grant funding and authorize the Clerk of the Board to execute the revenue agreement upon receipt, and formally adopt the Complaint and Grievance Policy for AAA programs. These actions support the County's vision of a just, sustainable, and resilient future for all, specifically those communities and populations in San Diego County that are most vulnerable, as well as our ongoing commitment to the regional *Live Well San Diego* vision of healthy, safe and thriving communities. This will be accomplished by ensuring the County will continue to receive federal, State, and other funding to

SUBJECT: ADOPT RESOLUTION FOR, AND AUTHORIZE ACCEPTANCE OF, OLDER ADULT SERVICES ADDITIONAL REVENUE AGREEMENTS AND GRANTS FOR FISCAL YEARS 2022-24 AND ADOPT AREA AGENCY ON AGING GRIEVANCE POLICY (DISTRICTS: ALL)

administer needed programs and services for older adults and persons with disabilities. Additionally, today's action supports the Board's strategic initiatives, by upholding practices that align with community priorities and improve transparency and trust while maintaining good fiscal management of County resources.

RECOMMENDATION(S)

CHIEF ADMINISTRATIVE OFFICER

1. Approve and authorize the Clerk of the Board to execute, upon receipt, the Home and Community Based Services Access to Technology revenue agreement (AT-2223-37) from the California Department of Aging.
2. Authorize the Clerk of the Board, subject to the approval of the Agency Director, Health and Human Services Agency or designee, to execute all required documents related to the revenue agreement in Recommendation 1, including any extensions, amendments or revisions thereto that do not materially impact either the program or the funding level.
3. Adopt a resolution entitled A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SAN DIEGO RELATING TO THE CALIFORNIA DEPARTMENT OF AGING REVENUE AGREEMENTS.
4. Approve the Complaint and Grievance Procedures for Area Agency on Aging Programs.

EQUITY IMPACT STATEMENT

There are approximately 959,000 San Diegans over the age of 55, and by 2030, that number is expected to grow to more than 1.1 million. San Diego County's over-85 population is projected to diversify and grow faster than any other age group. The County of San Diego (County) Health and Human Services Agency, Aging & Independence Services (AIS) provides a wide array of services to meet the needs of this growing population and ensure the welfare of older adults, caregivers, and persons with disabilities. To ensure the needs of the community are sufficiently met, AIS will continue to seek community input and feedback through public hearings held annually during the development of the Area Plan, a planning document required by the California Department of Aging to receive Older Americans Act funds. Community input and collaboration is also obtained through Aging Roadmap community teams, comprised of community members, subject matter experts and County staff to develop and implement goals in the ten priority areas of the Aging Roadmap. Today's recommendations will allow the County to continue administering vital programs and services for older adults and persons with disabilities, improving the quality of life for equity-seeking groups of all ages and to, black, indigenous, and people of color (BIPOC), women, people with disabilities, immigrants, and the LGBTQ+ community.

FISCAL IMPACT

Funds for this request are not included in the Fiscal Year 2022-24 Operational Plan in the Health and Human Services Agency (HHSA). If approved, this request will result in estimated costs and revenue of \$1,704,888 in Fiscal Year 2022-23 and estimated costs and revenue of \$1,704,887 in Fiscal Year 2023-24. The total amount available through the revenue agreements is \$3,409,775 through December 31, 2024. HHSA will use existing appropriations for the \$1,704,888 in Fiscal Year 2022-23. The funding source is the Home and Community Based Services Access to

SUBJECT: ADOPT RESOLUTION FOR, AND AUTHORIZE ACCEPTANCE OF, OLDER ADULT SERVICES ADDITIONAL REVENUE AGREEMENTS AND GRANTS FOR FISCAL YEARS 2022-24 AND ADOPT AREA AGENCY ON AGING GRIEVANCE POLICY (DISTRICTS: ALL)

Technology Grant from the California Department of Aging. There will be no change in net General Fund cost and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

The Aging & Independence Services Advisory Council reviewed this item at their regular meeting on November 14, 2022, and recommended _____.

BACKGROUND

According to the California Department of Finance's population projections, of the nearly 3.4 million people currently residing in San Diego County, approximately 959,000 are adults aged 55 or older. By 2030, the number of adults aged 55 years and older in San Diego County is expected to increase to more than 1.1 million. Additionally, the fastest growing age group in San Diego County, those 85 years and older, is projected to increase from an estimated 70,234 in 2022 to over 97,000 in 2030. The San Diego County Board of Supervisors has maintained a commitment to programs that ensure the welfare of older adults and persons with disabilities in San Diego County. The California Department of Aging (CDA) administers programs that serve older adults, adults with disabilities, family caregivers, and residents in long-term care facilities through a statewide network of Area Agencies on Aging (AAA). The County of San Diego (County) Health and Human Services Agency, Aging & Independence Services (AIS) serves as the region's federally designated AAA and administers these programs.

In July 2022, the County was notified that \$3,409,775 of additional funding was being allocated from the California Department of Aging through the Access to Technology Grant. This funding will support programming to meet the needs of older adults and adults with disabilities in San Diego County to gain access to digital connectivity and technology to reduce isolation, increase social connections, and enhance self-confidence in navigating digital and online resources.

Federally designated AAAs are required to comply with all rules and regulations specified in the Older Americans Act and California Code of Regulations (CCR). Title 22, Division 1.8 of the CCR states that each AAA must establish a written grievance process for the disposition of complaints against the AAA's programs and employees or volunteers. The Area Agency on Aging Programs Complaint and Grievance Procedures (Attachment B) provides written policies and procedures for reviewing and resolving complaints and grievances, including timeframes for responding and notification to the complainant, and confidentiality provisions. In accordance with CCR § 7400, the established grievance process must be formally adopted by the AAA's governing board and distributed to all service providers within the service area.

Today's actions request authorization to accept additional funding from the California Department of Aging for programs which benefit older adults and persons with disabilities throughout San Diego County. Additionally, today's actions request the Board adopt a resolution relating to the CDA revenue agreement to expand existing programs and implement new programs to support the

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health, safety, and wellness of residents of all ages. Additionally, today's actions request approval and adoption of the AIS Area Agency on Aging Programs Complaint and Grievance Procedures.

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

Today's proposed actions support the County of San Diego's 2022-2027 Strategic Plan Initiatives of Sustainability (Resiliency), Equity (Health), and Community (Quality of Life), and the regional *Live Well San Diego* vision by continuing services that assist vulnerable older adults and disabled residents of San Diego County.

Respectfully submitted,

USE "INSERT PICTURE"
FUNCTION TO INSERT
SIGNATURE

HELEN N. ROBBINS-MEYER
Chief Administrative Officer

ATTACHMENT(S)

ATTACHMENT A – A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SAN DIEGO RELATING TO THE CALIFORNIA DEPARTMENT OF AGING REVENUE AGREEMENT

ATTACHMENT B – AREA AGENCY ON AGING PROGRAMS COMPLAINT AND GRIEVANCE PROCEDURES



COUNTY OF SAN DIEGO

APPLICATION FOR COUNTY OF SAN DIEGO BOARD, COMMISSION, OR COMMITTEE

INSTRUCTIONS: Please complete this form in its entirety. Be sure to include the full title of the Board, Commission or Committee for which you desire consideration. Note the additional requirements listed at the bottom of the second page.

(For Official Use Only)

Please note that this application is a public record subject to disclosure. This application will be active for a period of one year. After one year, it is necessary to file a new application for another year of eligibility.

Submit the completed application to the Clerk of the Board of Supervisors, BCC Desk, 1600 Pacific Highway, Room 402, San Diego, CA 92101-2471 or via e-mail at bcc@sdcounty.ca.gov

Tran

Last Name

Emily

First Name

AIS Advisory Council

Name of Board, Committee, or Commission to Which You are Applying for Membership

D1 - Nora Vargas

Supervisory District
You Live In

County boards, commissions, and committees meet at times mutually satisfactory to the members. Day meetings are more common than evening meetings. Will you be able to schedule your time accordingly? ☒ Yes ☐ No

Please list any time restrictions

What are your principal areas of interest in County Government?

Principal areas of interest: RCFEs, LTCC, aging services, PH policy work, DEI work in aging space

List all County Boards, Commissions or Committees of which you are a current member.

Committee Name

Date Appointed

N/A

List past County appointments with dates served, and other past or present community or public service appointments.

Committee/Organization Name

Dates Served

N/A

STATEMENT OF OCCUPATIONAL EXPERIENCE

SDSU Social Policy Institute

Current Employer

Undergraduate Assitant

Job Title

Part-time (Fall 2022)

*Length of Employment***Previous Employers**

Heritage Pointe Senior Living

Vista Garden Memory Care

Vintage Senior Living

Position Title

Asst. Dir. of Healthcare Svcs.

Clinical Nurse Administrator

Asst. Assisted Living Director

Length of Employment

1 year

1 year

1 year

What experience or special knowledge can you bring to your area(s) of interest?

I've been a nurse since 2012, and an Residential CareFacilty for the Elderly (RCFE) administrator since 2015 with over

6 years of experience in clinical policy and regulatory work in RCFEs. Presently, I am a millenial trailblazer in the aging

space that engages in conversations revolving around senior services, access to those services, and creating inclusive policies

that centers around addressing the inequities for all members of the aging space, including those from the disabled community.

Please list community organizations to which you belong:

The LGBT Center (YPC alumni), San Diego Leadership Alliance (Alumni), Young Professional

Serving Seniors (Policy & Advocacy Chair), Commission on Aging in Chula Vista (Chair),

Viet Vote SD (organizer)

NOTE: Candidates for the Assessment Appeals Board, County Hearing Officer, Eye Gnat Abatement Appeals Board, Fly Abatement and Appeals Board and/or Planning Commission, are required to submit evidence of their qualifications and a Statement of Incompatible Activities Related to County Duties (Form 519) that can be found on the Clerk of the Board's website at: www.sandiegocounty.gov/content/sdc/cob/forms.html. Candidates may be asked to provide additional information.

Membership qualifications for all County Boards, Commissions and Committees may be accessed through the Clerk of the Board's website at www.sandiegocounty.gov/cob/bcac/ or by calling (619) 531-5600. This Application will be considered complete when such requirements are provided by the applicant.

By signing below, I declare that the information provided above is accurate and complete to the best of my knowledge.


Applicant's Signature

9/7/2022

Date

**Advisory Council
Aging & Independence Services**

5560 Overland Avenue, Suite 310, San Diego, CA 92123

**Agenda Item
Area Plan Update FY 2022-23 Addendum**

AIS is providing an addendum to the *Area Plan Update FY 2022-23*, which was approved by the Council at its regular meeting on April 11, 2022. This document has been reviewed by the Area Plan Ad Hoc Subcommittee and submitted to the CDA to meet their timeline. The CDA allows for addendums during the course of the year for accuracy or to identify in writing the activities and performance intents towards meetings its goals. Updated pages reflecting the adjustments below are attached.

SECTION 10 – SERVICE UNIT PLAN OBJECTIVES

Accuracy of Service Unit Plan (SUP) Objectives allows for proper data reporting throughout the year.

Routine Access: Nursing Facilities FY 2020-2021 Baseline:

Revised from the number of facilities visited at least once a quarter not in response to a complaint (55/84) to the percentage of facilities visited at least once a quarter not in response to a complaint (65%). This change is included on page 41.

Routine Access: Residential Care Communities FY 2020-2021 Baseline:

Revised from the number of RCFEs visited at least once a quarter not in response to a complaint (74/582) to the percentage of RCFEs visited at least once a quarter not in response to a complaint (13%). This change is included on page 42.

SECTION 18 – LEGAL ASSISTANCE

Question 9:

Updated provider from TBD to Elder Law & Advocacy for FY 2022-23. This change is included on **page 61.**

Question 13:

Added language to specify the coordination with the local Ombudsman. This change is included on **page 62.**

FY 2023-2024
Outcome of 2022-2023 Efforts:
FY 2023-2024 Systems Advocacy Effort(s): (Provide one or more new systems advocacy efforts)

Outcome 2. Residents have regular access to an Ombudsman. [(Older Americans Act Reauthorization Act of 2016), Section 712(a)(3)(D), (5)(B)(ii)]

Measures and Targets:

A. Routine Access: Nursing Facilities (NORS Element S-58) Percentage of nursing facilities within the PSA that were visited by an Ombudsman representative at least once each quarter **not** in response to a complaint. The percentage is determined by dividing the number of nursing facilities in the PSA that were visited at least once each quarter not in response to a complaint by the total number of nursing facilities in the PSA. NOTE: This is not a count of *visits* but a count of *facilities*. In determining the number of facilities visited for this measure, no nursing facility can be counted more than once.

1. FY 2018-2019 Baseline: Number of Nursing Facilities visited at least once a quarter not in response to a complaint <u>87</u> FY 2020-2021 Target: <u>75%</u>
2. FY 2019-2020 Baseline: Number of Nursing Facilities visited at least once a quarter not in response to a complaint <u>87</u> FY 2021-2022 Target: <u>75%</u>
3. FY 2020-2021 Baseline: Number of Nursing Facilities visited at least once a quarter not in response to a complaint <u>65%</u> FY 2022-2023 Target: <u>75%</u>
4. FY 2021-2022 Baseline: Number of Nursing Facilities visited at least once a quarter not in response to a complaint _____ FY 2023-2024 Target: _____
Program Goals and Objective Numbers: _____

B. Routine Access: Residential Care Communities (NORS Element S-61) Number of RCFEs within the PSA that were visited by an Ombudsman representative at least once each quarter during the fiscal year **not** in response to a complaint. NOTE: This is not a count of *visits* but a count of *facilities*. In determining the number of facilities visited for this measure, no RCFE can be counted more than once.

1. FY 2018-2019 Baseline: Number of RCFEs visited at least once a quarter not in response to a complaint <u>541</u> FY 2020-2021 Target: <u>70%</u>
2. FY 2019-2020 Baseline: Number of RCFEs visited at least once a quarter not in response to a complaint <u>608</u> FY 2021-2022 Target: <u>70%</u>
3. FY 2020-2021 Baseline: Number of RCFEs visited at least once a quarter not in response to a complaint <u>13%</u> FY 2022-2023 Target: <u>70%</u>
4. FY 2021-2022 Baseline: Number of RCFEs visited at least once a quarter not in response to a complaint _____ FY 2023-2024 Target: _____
Program Goals and Objective Numbers: _____

C. Number of Full-Time Equivalent (FTE) Staff (NORS Element S-23) This number may only include staff time legitimately charged to the LTC Ombudsman Program. Time spent working for or in other programs may not be included in this number. For example, in a local LTC Ombudsman Program that considers full-time employment to be 40 hour per week, the FTE for a staff member who works in the Ombudsman Program 20 hours a week should be 0.5, even if the staff member works an additional 20 hours in another program.

1. FY 2018-2019 Baseline: <u>11.25</u> FTEs FY 2020-2021 Target: <u>11.25</u> FTEs
2. FY 2019-2020 Baseline: <u>11.25</u> FTEs FY 2021-2022 Target: <u>11.25</u> FTEs
3. FY 2020-2021 Baseline: <u>11</u> FTEs FY 2022-2023 Target: <u>11.25</u> FTEs
4. FY 2021-2022 Baseline: _____ FTEs FY 2023-2024 Target: _____ FTEs
Program Goals and Objective Numbers: _____

D. Number of Certified LTC Ombudsman Volunteers (NORS Element S-24)

1. FY 2018-2019 Baseline: Number of certified LTC Ombudsman volunteers <u>94</u> FY 2020-2021 Projected Number of certified LTC Ombudsman volunteers <u>65</u>
2. FY 2019-2020 Baseline: Number of certified LTC Ombudsman volunteers <u>73</u> FY 2021-2022 Projected Number of certified LTC Ombudsman volunteers <u>80</u>

SECTION EIGHTEEN

LEGAL ASSISTANCE

2020-2024 Four-Year Area Planning Cycle

This section must be completed and submitted annually. The Older Americans Act Reauthorization Act of 2020 designates legal assistance as a priority service under Title III B [42 USC §3026(a)(2)].

CDA developed California Statewide Guidelines for Legal Assistance (Guidelines), which are to be used as best practices by CDA, AAAs and LSPs in the contracting and monitoring processes for legal services, and located at:

https://aging.ca.gov/Providers_and_Partners/Legal_Services

1. Based on your local needs assessment, what percentage of Title IIIB funding is allocated to Legal Services? **Discuss:**

6% is allocated to Legal Services.

2. Specific to Legal Services, has there been a change in your local needs in the past four years? If so, please identify the change (include whether the change affected the level of funding and the difference in funding levels in the past four years). **Yes/No, Discuss:**

Yes, provider has experienced an increase in the type and frequency of mortgage defaults and loan modification issues, financial elder abuse perpetrated by persons in a position of trust such as paid conservators, trustees, fiduciaries, financial planners and adult children, scam victimization and student loan defaults-collection issues. The level of funding has not changed.

3. Specific to Legal Services, does the AAA's contract/agreement with the Legal Services Provider(s) (LSPs) specify that the LSPs are expected to use the California Statewide Guidelines in the provision of OAA legal services? **Yes/No, Discuss:**

Yes, the contract's Statement of Work states that the Contractor shall provide legal services countywide and priority shall be given to legal issues that affect target populations in California that conform to the requirements of the OAA, as stated in the California Statewide Guidelines for Legal Assistance.

4. Does the AAA collaborate with the Legal Services Provider(s) to jointly establish specific priorities issues for legal services? If so, what are the top four (4) priority legal issues in your PSA? **Yes/No, Discuss:**

Yes, public benefits issues, housing issues, elder abuse and health care.

5. Specific to Legal Services, does the AAA collaborate with the Legal Services Provider(s) to jointly identify the target population? **Yes/No, Discuss:**

Yes. The target population is seniors sixty (60) years and older, with priority given to minority clients, and to cases involving public benefits, landlord/tenant disputes, elder abuse, health care problems, consumer fraud and legal protective services. Special priority is provided to homebound and isolated seniors and those with the greatest economic and social needs. Family Caregivers providing care for seniors, age sixty (60) years and older, are also a targeted population. Priority is given to those

with the greatest economic and social needs and those providing care for individuals with Alzheimer's disease. Please see #10 below for discussion of the mechanism for reaching the Legal Services' target population.

6. Specific to Legal Services, what is the targeted senior population and mechanism for reaching targeted groups in your PSA? **Discuss:**

The targeted populations are seniors sixty (60) years and older, with priority given to minority clients, and to cases involving public benefits, landlord/tenant disputes, elder abuse, health care problems, consumer fraud and legal protective services. Priority is given to those with the greatest economic and social needs and those providing care for individuals with Alzheimer's disease.

7. How many legal assistance service providers are in your PSA? **Complete table below.**

Fiscal Year	# of Legal Assistance Services Providers
2020-2021	1 contracted provider in the PSA. <i>Unknown # of service providers overall in this area. Assessing this query is untenable. This is partially due to the illusive nature in defining "legal assistance provider" as it might be related to firms already in service to our population, or more generally, for firms that in theory that might be recruited into our service network; furthermore, given the full field of law firms and non-profit service organizations in our particular urban, suburban, rural PSA, that might be providing pro-bono, or core legal services to their population, and thus the raw number thereof, we are not aware of a mechanism to so ascertain.</i>
2021-2022	1 contracted provider in the PSA. <i>Unknown # of service providers overall in this area. Assessing this query is untenable. This is partially due to the illusive nature in defining "legal assistance provider" as it might be related to firms already in service to our population, or more generally, for firms that in theory that might be recruited into our service network; furthermore, given the full field of law firms and non-profit service organizations in our particular urban, suburban, rural PSA, that might be providing pro-bono, or core legal services to their population, and thus the raw number thereof, we are not aware of a mechanism to so ascertain.</i>
2022-2023	1 contracted provider in the PSA. <i>Unknown # of service providers overall in this area. Assessing this query is untenable. This is partially due to the illusive nature in defining "legal assistance provider" as it might be related to firms already in service to our population, or more generally, for firms that in theory that might be recruited into our service network; furthermore, given the full field of law firms and non-profit service organizations in our particular urban, suburban, rural PSA, that might be providing pro-bono, or core legal services to their population, and thus the raw number thereof, we are not aware of a mechanism to so ascertain.</i>

2023-2024	
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8. What methods of outreach are Legal Services providers using? **Discuss:**

The provider uses printed materials describing its range of services and delivery model. Printed materials are distributed in mailings and are also hand-delivered to places frequented by seniors. The provider offers face-to-face services at over 30 established community sites, and now offers services over the phone or through video conferencing. It is able to collaborate with the sites to distribute outreach materials on an ongoing basis in order to target priority populations such as those in greatest economic need and minorities.

Provider's staff attorneys participate in community education presentations throughout the geographic region, discussing substantive legal topics and describing services. Provider participates in community events such as health fairs in order to reach potential priority populations. Attendees can ask questions about provider's range of services, make appointments and receive substantive educational materials.

Provider also maintains a website and a blog which describe services and contain content designed to inform target populations of services and educate internet users in substantive legal areas. Provider utilizes no- or low-cost radio and television advertising and is featured in newspaper and newsletter articles whenever these opportunities are available.

Due to the COVID-19 pandemic, in-person outreach opportunities were limited. The provider, individually and in partnership with other organizations, focused their efforts on providing virtual community education opportunities.

9. What geographic regions are covered by each provider? **Complete table below.**

Fiscal Year	Name of Provider	Geographic Region covered
2020-2021	a. Elder Law & Advocacy b. c.	a. All applicable within the PSA b. c.
2021-2022	a. Elder Law & Advocacy b. c.	a. All applicable within the PSA b. c.
2022-2023	a. Elder Law & Advocacy b. c.	a. All applicable within the PSA b. c.
2023-2024	a. b. c.	a. b. c.

10. Discuss how older adults access Legal Services in your PSA and whether they can receive assistance remotely (e.g., virtual legal clinics, phone, U.S. Mail, etc.). **Discuss:**

Please refer to the discussion in #8 above.

11. Identify the major types of legal issues that are handled by the TIIB legal provider(s) in your PSA (please include new legal problem trends in your area). **Discuss:**

Major types of legal issues handled by the provider include public benefits issues such as: Social Security denial and overpayment; landlord/tenant disputes including subsidized housing evictions; elder abuse and fraud against elders; healthcare problems including denials of coverage, quality of care, and billing issues; consumer fraud; legal protective services which include collaboration with the State Ombudsman and Adult Protective Services programs; personal rights protection; powers of attorney-financial and healthcare; age discrimination.

Provider experienced an increase in the type and frequency of mortgage defaults and loan modification issues, financial elder abuse perpetrated by persons in a position of trust such as paid conservators, trustees, fiduciaries, financial planners and adult children, scam victimization and student loan defaults-collection issues.

During the COVID-19 pandemic, the provider experienced a significant increase in reported scams that capitalized on seniors being forced to use technology to communicate with financial institutions. The pandemic also resulted in many tenants not paying rent, a significantly more complicated legal landscape for landlords and tenants, and an influx of filed Unlawful Detainers.

12. What are the barriers to accessing legal assistance in your PSA? Include proposed strategies for overcoming such barriers. **Discuss:**

Possible barriers are getting knowledge to those in need of services. The array of outreach utilized by the provider addresses overcoming those barriers by being visible within the community and collaborating with community partners.

The COVID-19 pandemic and limitations on in-person gatherings initially resulted in fewer inquiries and requests for the provider's services. However, the provider was able to pivot and was soon able to address almost all legal issues by using technology to overcome their inability to meet with clients in person. The closure of courts delayed many matters that required adjudication.

13. What other organizations or groups does your legal service provider coordinate services with?

Discuss:

Provider and other legal programs in the geographic area regularly cross-refer and cooperate on cases. Provider also provides legal consultations and education regarding laws and regulations, as it applies to residents in long-term care settings, to staff and volunteers. The provider coordinates services with their legal representative for the Long-Term Care Ombudsman Program, law school-supported legal clinics, the local legal aid program, the district attorney's and city attorney's elder abuse divisions, state consumer licensing and enforcement agencies such as those overseeing automotive repairs and contractors, law enforcement, and with other specialty nonprofit legal services providers in the community.

The provider collaborates with community-based service providers which are part of the "safety-net" for older individuals residing within the geographic location such as nutrition programs, caregiver resource centers and senior housing groups. For example, in the discussion of their legal issues with a staff attorney, clients who indicate that they have little or no funds to purchase food are referred to a meal/nutrition provider for services.

AIS Advisory Council (November 14, 2022)
Auxiliary Liaison Written Reports

CAREGIVER COALITION			
Meets monthly on the second Tuesday 1:00pm – 2:00pm			
COUNCIL CONTACT	Ethel Larkins	TIME PERIOD	
FALL PREVENTION (FP)			
COUNCIL CONTACT	TBD	TIME PERIOD	
HEALTH PROMOTION (HP)			
COUNCIL CONTACT	TBD	TIME PERIOD	
IHSS/PUBLIC AUTHORITY ADVISORY COMMITTEE			
Meets monthly on the second Friday 12:45pm – 3:00pm			
COUNCIL CONTACT	Ethel Larkins	TIME PERIOD	
SVA / RSVP			
COUNCIL CONTACT	TBD	TIME PERIOD	
ECAN			
COUNCIL CONTACT	TBD	TIME PERIOD	
NorCAN			
COUNCIL CONTACT	TBD	TIME PERIOD	
SANDi-CAN			
COUNCIL CONTACT	Monica Flynn	TIME PERIOD	
SoCAN			
COUNCIL CONTACT	TBD	TIME PERIOD	
AGE WELL SAN DIEGO – DEMENTIA FRIENDLY			
Meeting schedule TBD			
COUNCIL CONTACT	Wanda Smith	TIME PERIOD	
AGE WELL SAN DIEGO – HEALTH & COMMUNITY SUPPORT			
Meets on the fourth Friday 1:00pm – 2:30pm (Currently on hold)			
COUNCIL CONTACT	Joe Garbanzos	TIME PERIOD	
AGE WELL SAN DIEGO – HOUSING			
Meets bimonthly on the first Thursday 1:00pm – 2:30pm			
COUNCIL CONTACT	TBD	TIME PERIOD	
AGE WELL SAN DIEGO – SOCIAL PARTICIPATION			
Meets quarterly on the second Wednesday 9:30am – 11:00am			
COUNCIL CONTACT	Susan Mallett	TIME PERIOD	November 2022
The group met on November 10th, for a bi-monthly meeting, and continued to work on action items for the Age Well 2.0 goals.			
AGE WELL SAN DIEGO – TRANSPORTATION			
Meets quarterly on the fourth Wednesday 1:00pm – 2:30pm			
COUNCIL CONTACT	TBD	TIME PERIOD	
ALZHEIMER’S CARE ROUNDTABLE			
COUNCIL CONTACT	TBD	TIME PERIOD	



**STATE OF CALIFORNIA
CALIFORNIA SENIOR LEGISLATURE**

1020 N Street, Room 527, Sacramento, CA 95814

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**FOR IMMEDIATE RELEASE
November 1, 2022**

The California Senior Legislature Announces Top Legislative Priorities for 2023

(**Sacramento, CA**) The California Senior Legislature (CSL) adjourned its 42nd Annual Legislative Session and announced the Top State Legislative Proposals last week. Members will advocate diligently during the 2023 legislative session to have state lawmakers support these priorities.

The following were listed as the top ten State Legislative proposals:

AP-3: Hospitals: Patient Discharge Summary

(Senior Assembly Member Gene Dorio, Santa Clarita, CA)

This measure would enact legislation that would require a hospital to standardize the patient discharge summary, including specified information, in order to improve communication and provide continuity of medical care during the patient's transition to the home or another facility.

AP-8: Transportation: Ambulance Services: Cost

(Senior Assembly Member Robin Clough, Santa Clarita, CA)

This measure would require a medical professional, upon patient arrival to a hospital emergency room, to make a determination on the emergency room record, such as by using a checkbox, regarding the medical need for the ambulance or ambulance transportation services, and if the ambulance or ambulance transportation services are determined to be warranted, the health care service plan shall pay for the ambulance or ambulance transportation services.

SP-3: Age Discrimination: Ageism Awareness Week

(Senior Assembly Member Karen Gorback, Thousand, CA)

This measure would directly address age discrimination, or ageism, and the adverse effects it continues to have on the economy and society due to the insufficiency of existing laws prohibiting age discrimination, and declare May 1, 2023, to May 7, 2023, inclusive, as "Ageism Awareness Week."

AP-4: Public Transportation: Accessible Transportation Services: Seniors and Disabled Persons

(Senior Assembly Member Shirley Krohn, Walnut Creek, CA)

This measure would create the Accessible Transportation Account in the State Transportation Fund, establish a new Vehicle Registration Fee or Vehicle License Fee of no more than \$10 per vehicle to fund the account, require moneys in the account to be used to fund accessible transportation services for seniors and disabled persons, and require funds in the account to be jointly administered at the state level by the California Health and Human Services Agency and the Department of Transportation, and at the local level by County Governments.

AP-1: Caregiving Grandparents: Support

(Senior Assembly Member Mark Cox, Yucaipa, CA)

This measure would request that the California Department of Aging, Department of Justice, and State Department of Social Services conduct a study to examine the problems that grandparents who are primary caregivers for their grandchildren experience.

SP-5: Homeless Senior and Disabled Veterans: Rental Assistance Program

(Senior Senator Ted Kagan, El Cajon, CA)

This measure would provide senior and disabled homeless Veterans with priority access to Veteran housing made available through Proposition 1 funding and to establish a Rental Assistance Program within the California Department of Veterans Affairs to coordinate access to affordable Veteran housing with existing State and Federal veterans services, including services related to mental health, substance abuse, and supplemental nutrition assistance, to reduce the number of senior and disabled homeless Veterans in this state.

SP-2: Caregiver and First Responder Communication with persons suffering from Dementia or other mental illness: State Card

(Former Senior Senator Allan Bortel, Tiburon, CA)

This measure would require an appropriate State Agency to create a card and a related poster based on the "Detect and Connect" card used within the County of Marin that contains information about how to communicate with a person suffering from Dementia or other mental illnesses and a list of telephone numbers to contact if elder abuse is suspected. The measure would recommend that \$500,000 be appropriated from the General Fund to the Department of Aging to distribute the card and poster to County Behavioral Health and Recovery Services, nursing homes, residential care facilities for the elderly, hospitals, in-home supportive service workers, other caregivers, and first responders, such as paramedics, fire departments, and police departments, and to train these entities to properly explain and distribute the materials.

SP-6: Wildfires: Tax Credit

(Senior Senator Jan Lemucchi, Bakersfield, CA)

This measure would provide a tax credit for Older Californians for costs associated with fire-resistant improvements to their properties, impose a moratorium on the cancellation of fire insurance policies for Older Californians living in high-risk fire areas, as specified, and limit the increase in fire insurance premiums to once every 5 years and for no more than 25 percent per increase for Older Californians living in high-risk fire areas.

SP-7: Related to Domestic Services, As Described

(Senior Senator Helen Lopez, El Centro, CA)

This measure would amend the IHSS Program to request the issuance of an annual notice or statement for IHSS providers that is issued at the same time form W-2s are issued for other types of providers. The measure would require the annual notice or statement include the total earnings for the prior tax year to any IHSS provider who is not eligible to receive a form W-2. This measure would memorialize its action.

AP-6: Housing: Homeless Services: Training

(Senior Assembly Member Susan Mallett, Poway, CA)

This measure would require the Interagency Council on Homelessness to coordinate with the California Continuums of Care and the Area Agencies on Aging to partner in their shared regions to provide gerontological (age-related) training for Homelessness Service Staff with a purpose of ensuring Homelessness Service Providers are well trained and well equipped to assist vulnerable older adults with accessing resources to gain a permanent housing solution. The measure would also provide a total of two billion dollars (\$2,000,000) of state funds for two additional five-year grant cycles for the Homeless Housing, Assistance, and Prevention Grant Program, as provided.

SP-1: Hazardous Substances: Paraquat Dichloride and Trichloroethylene

(Senior Senator Yvonne Baginski, Napa, CA)

This measure would ban the sale and use of Paraquat Dichloride and the use of Trichloroethylene as a vapor degreaser, a refrigerant, an extraction solvent, an intermediate chemical in the production of other chemical, and in any other manufacturing or industrial cleaning process or use in California.

-END-

MORE INFORMATION CONTACT:

For more information contact Janice Bailey, Executive Director, at (916) 552-8056 or jbailey@seniorleg.ca.gov.

