



Advisory Council for Aging & Independence Services
LTC Ombudsman and Facilities SUBCOMMITTEE

April 22, 2022 | 11:30 AM

Virtual Meeting

Call in: (669) 900-9128
Meeting ID: 952 1132 5372
Passcode: 635014

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AGENDA

1. **Call to Order:** Joe Garbanzos, Chair
 - a. Welcome & Guest/Member Introductions
 - b. Confirmation of quorum (quorum = 2)
2. **Continuance of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e)** (Action)
3. **Standard Business:**
 - a. Public Comment/Announcements: Members or non-members
 - b. Approval of February 17, 2022 Meeting Minutes (Action)*
 - c. Approval of March 16, 2022 Meeting Minutes (Action)*
4. **Subcommittee Discussion**
 - a. Outreach to County Agencies and other stakeholders
 - b. Topics and Guest Speakers – Future Meetings
 - c. 2022-2023 Priorities and Action Items
5. **County of San Diego Ombudsman Program Staff Update**
6. **Next Meeting:** May 19, 2022 at 10:30am
7. **Adjournment**

*This meeting is public, and the location is ADA accessible.
If you are planning to attend and need special accommodations,
please call (858) 495-5885 at least three days in advance of the meeting.*



LIVE WELL
SAN DIEGO

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.

Advisory Council for Aging & Independence Services

LTCOF Committee

2/17/22

Call in: 1 (669) 900-9128

Meeting ID: 890 7358 3948

Passcode: 480808

MINUTES

	Members	Absent Members	Guests
Attendance:	Joe Garbanzos Monica Flynn	Chris Meorka	Carolina Dizon, Pres. CA RCFE Owners Assn. Quan Nguyen, Choose Well
	Staff		
	Sunita Upchurch; Jessica Hernandez		
Item	Outcome		
1. Call to Order and Public Comments	Joe Garbanzos called the meeting to order at 1035AM a. Welcome & Guest/Member Introductions b. Confirmation of Quorum (2/3 members present)		
2. Continuance of Teleconferencing Meeting Option	Continuance of Teleconferencing Meeting Option pursuant to Govt. Code. Approved. Motion to Approve: Monica; Second by Joe; Unanimous Approval.		
3. Standard Business	a. Public Comment/Announcements: Quan Nguyen, Choose Well representative. Shared info about the Choose Well Program. Emphasized the role Choose Well plays in outreach to RCFE providers and residents. Requested presentation time with the Committee in future meetings. Ms. Carolina Dizon, president of CA RCFE Owners Assn. Shared information about her organization. Expressed willingness to engage with Committee to share information from/to her membership. b. Approval of Jan.27, 2022 Meeting Minutes: M/S M. Flynn/J. Garbanzos. Unanimous Approval.		
4. Discussion	a. Shared feedback from CA State Ombudsman Program Director and Team. Good information from the presentation. Good example of topic and speakers to invite to future Advisory Council and Committee meetings. Blanca Castro provided feedback to LaRue's question on de-aggregation of data. She will mention the issue with her leadership team. b. Discussion. Committee identified the need to interface more with AIS departments and County Public Health teams. Interface will help committee understand areas of collaboration and understand priorities of different County agencies serving LTC/RCFE stakeholders. Joe will reach out to County agency and invite them to attend/present in future meetings. c. Committee agreed to move forward with calendar of topics and speakers outlined for 2022. Move up Choose Well topic and presentation in Q12022. Also agreed to move forward with 2022 Committee Priorities outlined on meeting slides. d. Next Steps: Invite/Reach out to Choose Well, County Public Health and APS. Need assist from Jana Jordan.		
5. COSD Program Staff Update	Fully staffed with two new regional coordinators on board; James Gore who will be covering Region B (Central) and Bob Muballe who will be covering Region A (North Coastal). James is currently in the State Certification training class. Bob will complete FIT testing today. Currently in the process of hiring an Aging Program Specialist II which will fill the intake vacancy.		
6. Next Meeting	March 17, 2022		
7. Adjournment	Meeting Adjourned 1145AM		

Respectfully submitted by Joe Garbanzos

Advisory Council for Aging & Independence Services

LTCOF Committee

3/16/22

Call in: 1 (669) 900-9128

Meeting ID: 890 7358 3948

Passcode: 480808

MINUTES

Members		Absent Members	Guests
Attendance:	Joe Garbanzos Chris Meorka	Monica Flynn	
Staff			
AIS Ombudsman Program Staff: Sunita Upchurch; Jessica Salazar; Lourdes Ramirez			
Item	Outcome		
1. Call to Order and Public Comments	Joe Garbanzos called the meeting to order at 1035AM <ul style="list-style-type: none"> a. Welcome & Guest/Member Introductions b. Confirmation of quorum: 2/3 members present 		
2. Continuance of Teleconference Meeting Option	1. Continuance of Tele Meeting Option pursuant to Govt. Code. Approved. Motion to Approve: Chris Meorka Second by Joe; Unanimous Approval.		
3. Standard Business	No public comments or announcements,		
4. Subcommittee Discussion	<ul style="list-style-type: none"> a. Outreach to County Agencies. Discuss need to engage other County Agencies involved in LTC and RCF to coordinate and share info. Sunita volunteered to make introductions and contact with county agency counterparts. Will follow-up with Sunita at the next committee meeting. b. Discussed possible meeting topics and speakers for 2022. This is primarily for the benefit of Chris who is new member of committee. Chris supports line-up of topics and speakers for future meetings. Joe will firm-up plans to invite speakers on selected topics. Will offer update at the next meeting. c. 2022-23 Priorities & Action Items. Reviewed suggested Committee priorities and action items for the benefit of Chris. She offered feedback and like the idea of building committee's knowledge on relevant topics before initiating action items. This is going to be an ongoing discussion within the committee. Recruitment of New Committee members. Need to recruit was highlighted from incoming cohort of new AIS Advisory Council members. Joe will promote the work of the committee to new council members and recruit new members. 		
5. COSD Ombudsman Program Staff Update	52 volunteers; 4 in the decertification process and 2 mentoring.; Volunteers are receiving surface pros and county email addresses. 2 new regional coordinators, Bob Muballe (Region A) and James Gore (Region B). One intake coordinator currently in background. Program Specialist to be hired.		
6. Next Meeting	April 22, 2022		
7. Adjournment	Meeting Adjourned 1145AM		

Respectfully submitted by Joe Garbanzos