Advisory Council for Aging & Independence Services
LTC Ombudsman and Facilities SUBCOMMITTEE
July 15, 2021 | 10:30 AM -12:00 Noon

Virtual Meeting

Call in: (669) 900-9128
Meeting ID: 952 1132 5372
Passcode: 635014

Click here to Join Zoom Meeting

Members of the public who wish to speak to an agenda item may call 858-495-5566 before the meeting and provide the last four digits of their phone number and the agenda item they wish to speak to.

AGENDA

1. Call to Order: Linda Prager, Chair
   a. Welcome & Guest/Member Introductions
   b. Confirmation of quorum (quorum = 4)

2. Standard Business:
   a. Public Comment/Announcements: Members or non-members
   b. Approval of May 20, 2021 Meeting Minutes (Action)*

3. Guest Speaker: Marcy Roke, Traveler’s Aid San Diego.

4. Discussion of goals and other issues

5. Next Meeting: August 19, 2021 10:30 AM (Virtual)

6. Adjournment

*Attachment

This meeting is public, and the location is ADA accessible.
If you are planning to attend and need special accommodations, please call (858) 495-5885 at least three days in advance of the meeting.

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.
# MINUTES

## Attendance

<table>
<thead>
<tr>
<th>Members</th>
<th>Absent Members</th>
<th>Guest(s)</th>
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<tbody>
<tr>
<td>Linda Prager</td>
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<tr>
<td>Jack Bullet</td>
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<td>Morgan Hamms</td>
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<td>Joe Garbett</td>
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<td>Diana Sanborn</td>
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<td>Monica Flynn</td>
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**Staff**

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<tr>
<th>Simon Upchurch</th>
<th>Quan Nguyen</th>
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## Call to Order

1. **Chair** called meeting to order at 10:32 AM.

2. **Next meeting** is July 15, 2021 (Wednesday). **Adjournment** @ 1:05 PM.

3. **Guest Speaker (Robert) Present**:
   - **Next meeting** is July 15, 2021 (Wednesday).
   - **Adjournment** @ 1:05 PM.

4. **General Discussion**
   - How was the selection process?
   - An organization is required to be an individual. **Adjournment**.

5. **Next meeting** is July 15, 2021 (Wednesday). **Adjournment** was made at 1:05 PM.

6. **Respectfully submitted by K. Bahmani**
4. (cont’d) Linda announced that Travelers will be the speaker in July.

S. Upchurch responded that Travelers will do all the documentation after the completion of training.

Santa Cruz has done virtual training; however, that is not certified in S.D.

Jack Miller: More active ombudsmen are needed (now 70)

Upchurch: Covid testing is one of the problems.

Linda: PPE is no longer needed.

Joe G.: the system is outdated and needs to go electronic like an App.