

# AGING & INDEPENDENCE SERVICES

# COOL ZONE PROGRAM

The **Cool Zones** program is an established network of sites for seniors, persons with disabilities, or anyone looking to escape the extreme heat during the summer. The program is managed by Aging & Independence Services (AIS), a division of the County of San Diego's Health & Human Services Agency, in partnership with San Diego Gas & Electric (SDG&E.)

**Cool Zones** sites are located throughout San Diego County, are free, offer relief from the heat, and a way for customers to save on their utility bills by running their home air conditioning less or not at all.



## Standards of Participation

Additional sites to the network are encouraged in order to create as many options for heat respite as possible for older adults and persons with disabilities. Achieving designation as a Cool Zone site for inclusion in the Cool Zone network is easy. Any public or private, for-profit, or not-for-profit organization can become a Cool Zone. It simply requires a host organization to inform AIS that it agrees to the following Standards of Participation:

1. The facility must have air-conditioned that is in proper working order
2. Identify the front entrance with the Polar Bear Cool Zone logo (seen above)
3. Offer public access during specified or published hours of operation
4. Define the seating capacity and in accordance provide for public seating
5. Allow visitors to arrive unannounced
6. Provide for public access to restrooms
7. Ensure that visitors face no obligation to purchase goods or services
8. Accommodate service animals of any visitor
9. Follow the COVID-19 [Guidance for Cooling Centers and Guidance for Face Coverings](#)
10. Notify AIS within 24 business hours with any changes to the program, operation days and hours

Indicate your organization's agreement to these standards by completing and submitting the Cool Zone Site Application to AIS. For more information contact Mary Grace Sadile at [MaryGrace.Sadile@sdcounty.ca.gov](mailto:MaryGrace.Sadile@sdcounty.ca.gov)



# Cool Zone Site Application Organization Profile

Submittal of this form constitutes concurrence with Standards of Participation.

Organization							
Organization Name							
Name of Business							
Type	Street Address				City and Zip Code		
Mailing Address (if different than above)					City and Zip Code		
Staff							
Primary Contact Person(s)				Primary Contact Title			
Primary Contact Phone Number				Primary Contact Email			
Emergency Contact							
Site Emergency Contact Person (In the event of a County, State, or region emergency)							
Emergency Contact Phone				Emergency Contact Email			
Site Specifics							
Cool Zone Operation Hours							
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Days							
Holidays							
Emergency Operation							
Is location currently a County Emergency Shelter?			Was location previously designated a County Emergency Shelter?			Site Capacity/Occupancy	
Does this site have a backup generator?		<input type="checkbox"/> Staff agrees to notify the County Cool Zone contact if site amenities or hours change within 24 hours.				Initials:	
Service Animal and Companion Pet Policies							
Do you allow pets in your facility?				Please provide a copy of your organization's pet policy			

Thank you for joining and supporting the Cool Zone system.