

COOL ZONE PROGRAM

The Cool Zone program is an established network of sites for older adults, persons with disabilities, or anyone looking to escape the extreme heat during the summer. Cool Zones are free, located throughout San Diego County, and a way for residents to lower individual utility usage and help conserve energy for the whole community.



Standards of Participation

In partnership with San Diego Gas & Electric (SDG&E), the Cool Zone program is managed by Aging & Independence Services (AIS), a division of the County of San Diego Health and Human Services Agency. All participating organizations will be listed on SDG&E, 2-1-1, and AIS' Cool Zones websites.

Any public or private, for-profit, or not-for-profit organization can become a designated Cool Zone site by agreeing to, completing, and submitting the following Standards of Participation:

1. The facility must have air conditioning that is in proper working order.
 2. Identify the front entrance with the Polar Bear Cool Zone logo (seen above), which will be provided by SDG&E.
 3. Offer public access during specified or published hours of operation.
 4. Define the seating capacity and in accordance provide for public seating.
 5. Allow visitors to arrive unannounced.
 6. Provide for public access to restrooms.
 7. Ensure visitors face no obligation to purchase goods or services.
 8. Accommodate service animals of any visitor.
 9. Notify AIS within 24 business hours with any changes to the program, operation days, and/or hours.
- For facilities that are solely operating as cooling centers (as opposed to libraries, etc., that also operate as a separate business during normal operations), follow the California Department of Public Health's [Guidance for Cooling Centers on COVID-19](#) and [Guidance for Face Coverings](#).

For more information, visit www.coolzones.org, or email CoolZones@sdcounty.ca.gov.

COOL ZONE PROGRAM – SITE APPLICATION & ORGANIZATION PROFILE



Indicate your organization’s agreement to the Standards of Participation by completing and submitting the Site Application and Organization Profile to AIS. For any questions/comments, please contact CoolZones@sdcounty.ca.gov. Thank you for your support of the Cool Zone program!

Submittal of this form constitutes concurrence with Standards of Participation.

Organization							
Organization Name							
Type of Business	Street Address			City and Zip Code			
Mailing Address (if different than above)				City and Zip Code			
Phone Number							
Primary Contact							
Name				Title			
Email				Phone			
Emergency Contact							
Name				Title			
Email				Phone			
Site Specifics							
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Hours of Operation							
Holidays							
Emergency Operation							
Is site currently a County Emergency Shelter?		Was site previously designated a County Emergency Shelter?			Site Capacity/Occupancy		
Does site have a back-up generator?		Does site allow pets? (please provide copy of organization’s pet policy)					
Staff agrees to notify AIS within 24 business hours if site amenities or hours change.							Initials