

A BEGINNER'S GUIDE TO LYFT

A convenient rideshare application

LYFT INTERFACE: Set up rides, charge to your debit card, credit card, or PayPal and track your route.



**TO CREATE
AN
ACCOUNT,
SELECT
“GET
STARTED”**

A BEGINNER'S GUIDE TO Lyft

WHAT IS THE APP:

Lyft

HOW IS IT USEFUL TO YOU:

Lyft is a ridesharing app which connects passengers looking for a ride with drivers who have a car. Convenient way of transportation.

HOW TO USE IT:

1. Create an account with your name and email (you can also create an account by linking the application to your Facebook profile.)
2. Once you have an account, click on the profile icon on the upper left corner so you can see your main menu. Click the payment option to add your credit card information. (Debit Card, Credit Card, and PayPal)
3. Click on the “home” button to go back to the main page so that you can start to book your ride.
4. Click on the “pickup location” button at the bottom of the page to add the location where you would like to be picked up at. Enter your address.
5. You can then choose the car you want, and how many seats.
6. Once you choose the type of car and how many seats, you will select the “set pickup” button which will then redirect you to the page where you can add the destination.
7. Once you add the destination, it will take you to the final page where you will “Request Lyft.” This page will also tell you the price of the trip, what card the payment will come out of, and the estimated time of arrival (ETA).

CHECK OUT THE REGISTRATION PAGE: Use this page to set up your account.

The image shows a mobile app registration screen with the following elements and annotations:

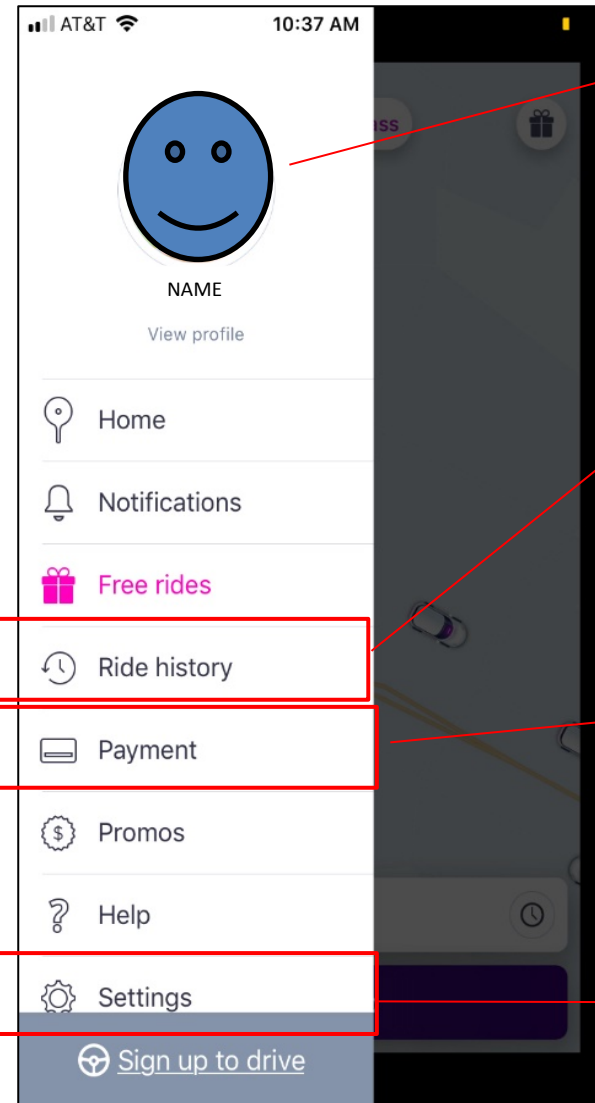
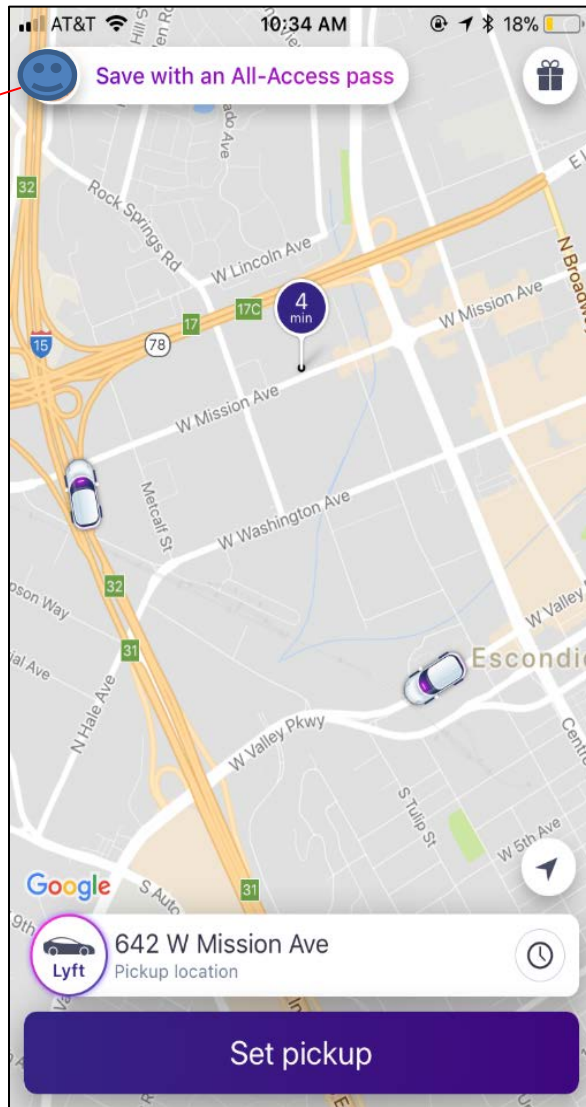
- Header:** Status bar shows AT&T, 10:24 AM, and 22% battery. The app header has a back arrow and the title "What's your number?" with the subtitle "We'll text a code to verify your phone".
- Phone Number Field:** A text input field containing "+1 (201) 555-0123" with a US flag icon on the left. A red box highlights this field, with a callout pointing to it that says "ENTER YOUR PHONE NUMBER HERE".
- Login Option:** A text link "Or login with [Facebook](#)" is located below the phone number field. A red box highlights this link, with a callout pointing to it that says "LOGIN WITH FACEBOOK".
- Next Button:** A large pink button with the text "Next" is located below the login option. A red box highlights this button, with a callout pointing to it that says "SELECT 'NEXT' TO CONTINUE".
- Keypad:** A numeric keypad is visible at the bottom of the screen, with digits 1-9, 0, and a backspace icon.

Registration Page

- Use this page to create your account. You will need an email address and a phone number.
- On this page, you have the option of logging in with your Facebook account.
- Select the “**Next**” button, to finalize the registration.

EXPLORE YOUR MAIN MENU: Your main menu will display payment options, ride history, settings, etc.

**SELECT
THIS
ICON TO
DISPLAY
THE
MAIN
MENU**



**THIS IS YOUR
PROFILE
PICTURE**

**YOU CAN SEE
YOUR RIDE
HISTORY**

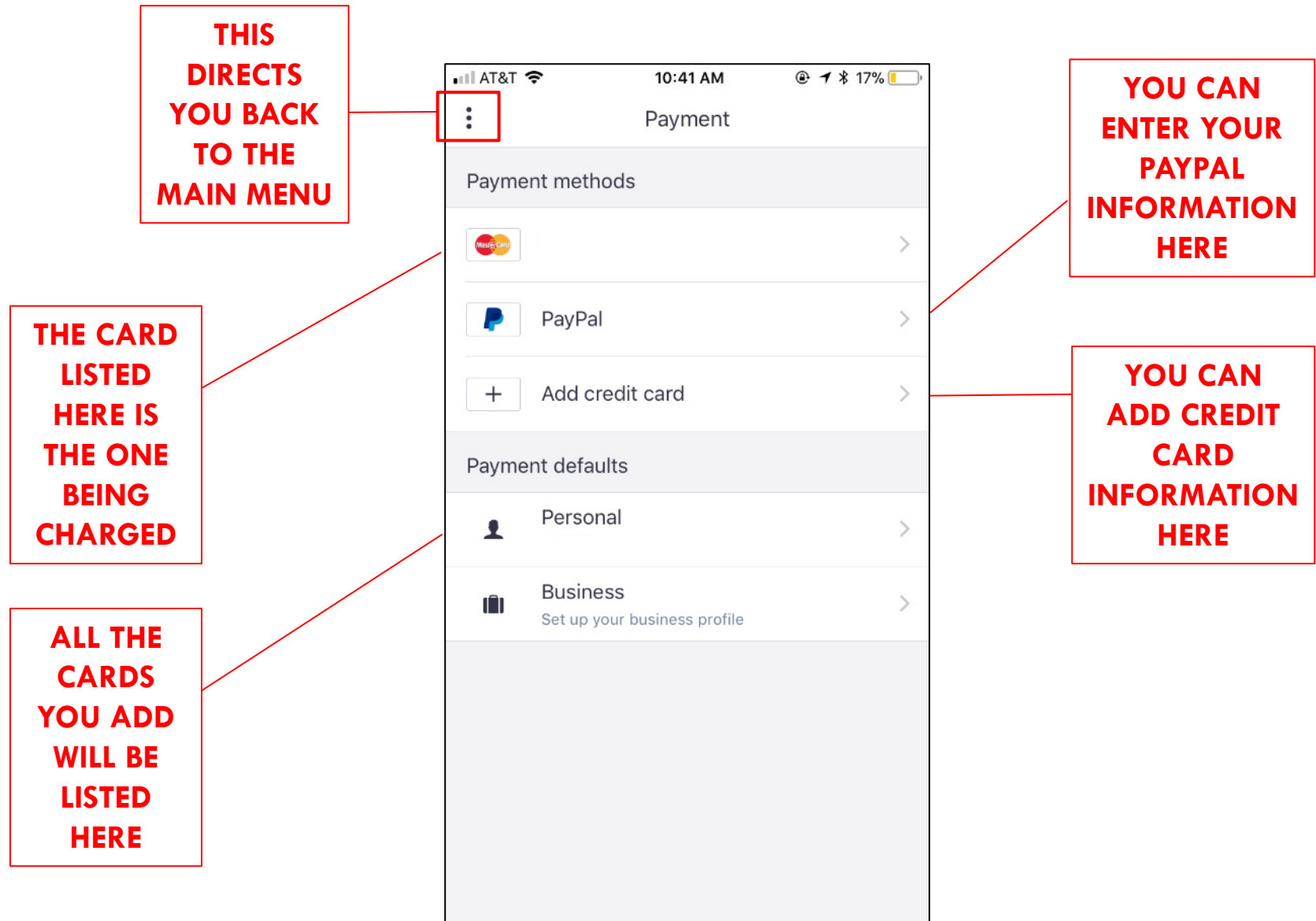
**THIS IS WHERE
YOU WILL ADD
PAYMENT
INFORMATION**

**YOU CAN SEE
YOUR SETTING
OPTIONS**


Main Menu

- Use this page to navigate your main menu
- On this page, you have the option of **adding payment information** (credit card), see your **ride history**, set **notifications**, **settings**, etc.

PAYMENT INFORMATION PAGE: Use this page to add your payment information.

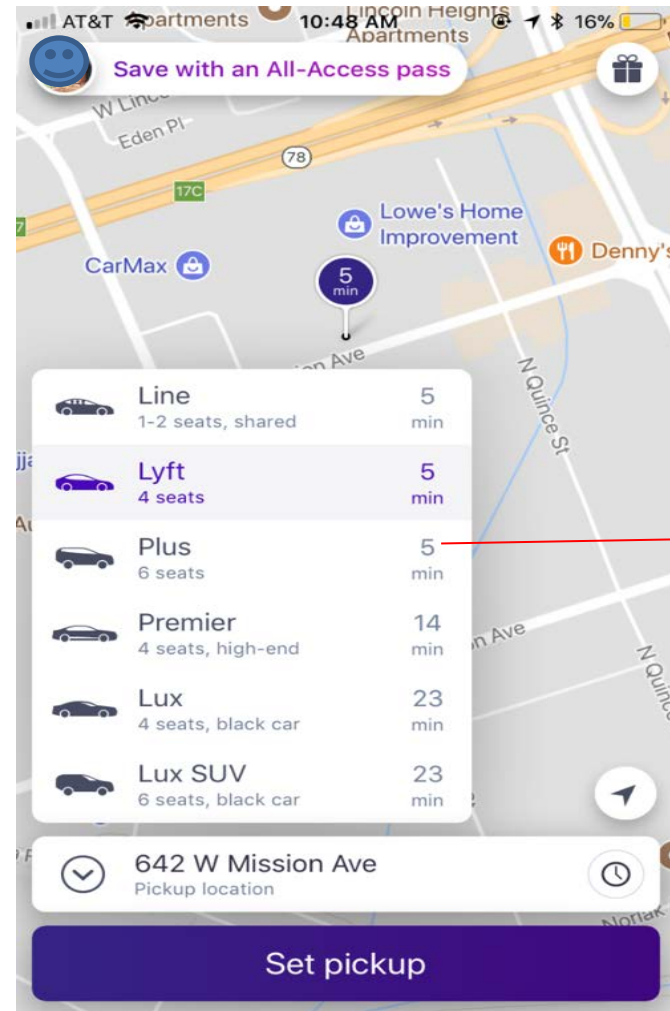
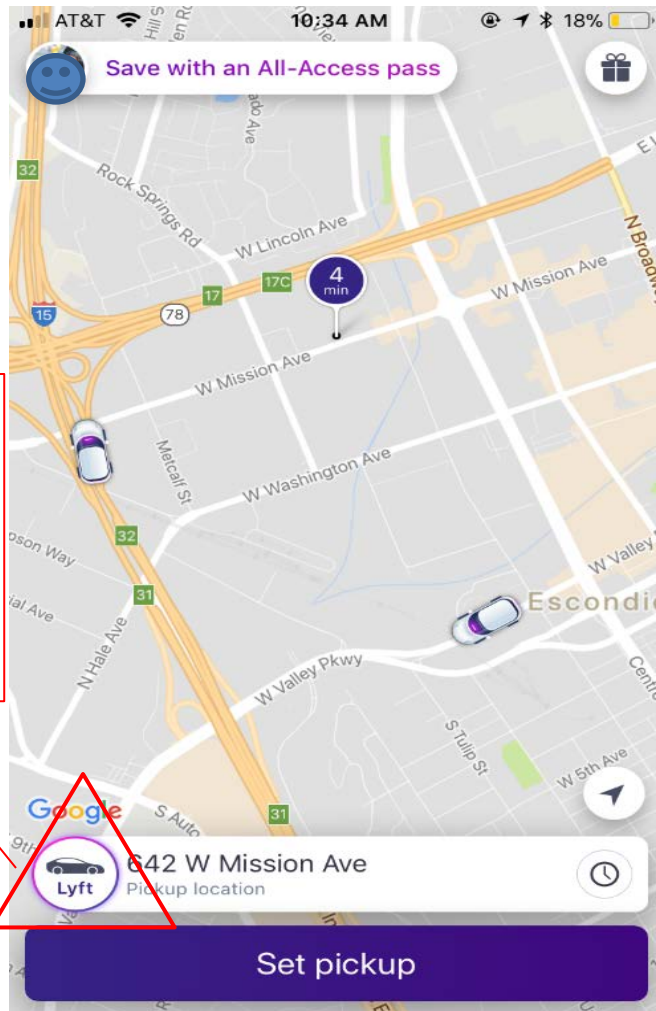


Payment Information

- Use this page to add your payment information.
- On this page, you have the option of adding the credit card, PayPal, or Debit Card information.
- You have the option of adding more than one card.
- Tap  to go back to the menu.
- Then tap **Home** to get a ride!


CHOOSING THE CAR: Use this page to select what car you want and how many seats

**SELECT
THIS ICON
TO OPEN
THE MENU
TO SELECT
A CAR**



**TAP TO
SELECT THE
CAR AND
HOW MANY
SEATS YOU
WOULD LIKE**

Choosing the car

- You can select the  icon to select the car you would like and how many seats you need (if you are riding with another person).
- The **lyft** option is the most common. It is usually people with sedans or the average car.
- The first option, “**Lyft Line**” is a carpool system- you may not go straight to your destination, but you may pick people up along the way. This is the cheapest option, but not the most time-efficient if you are in a rush.

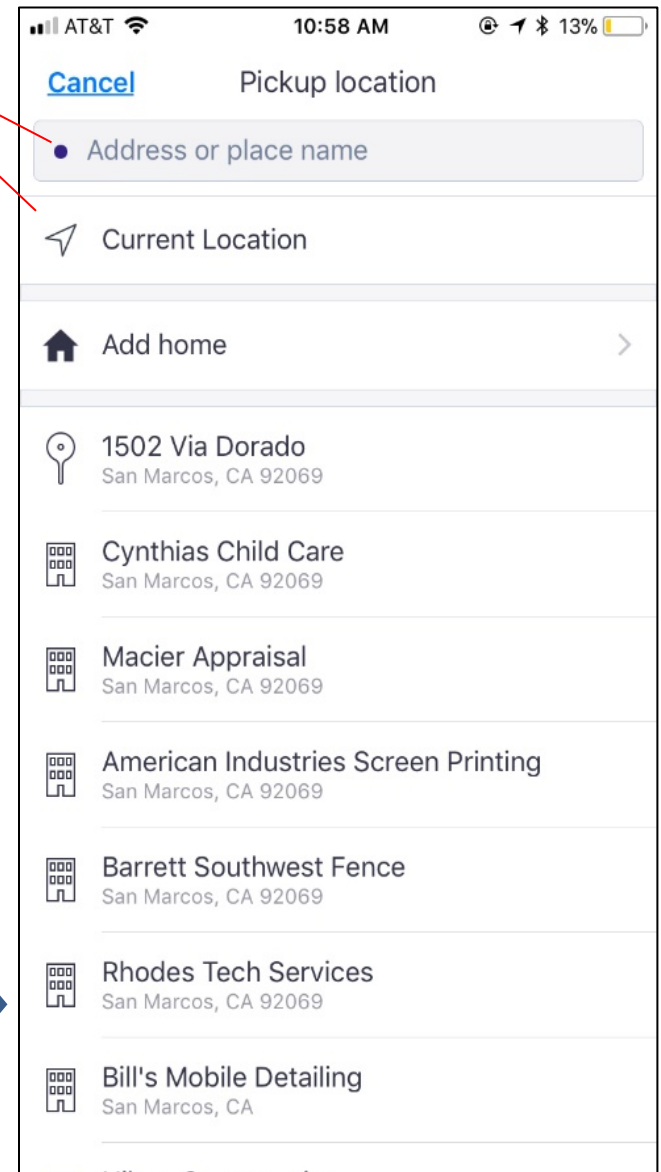
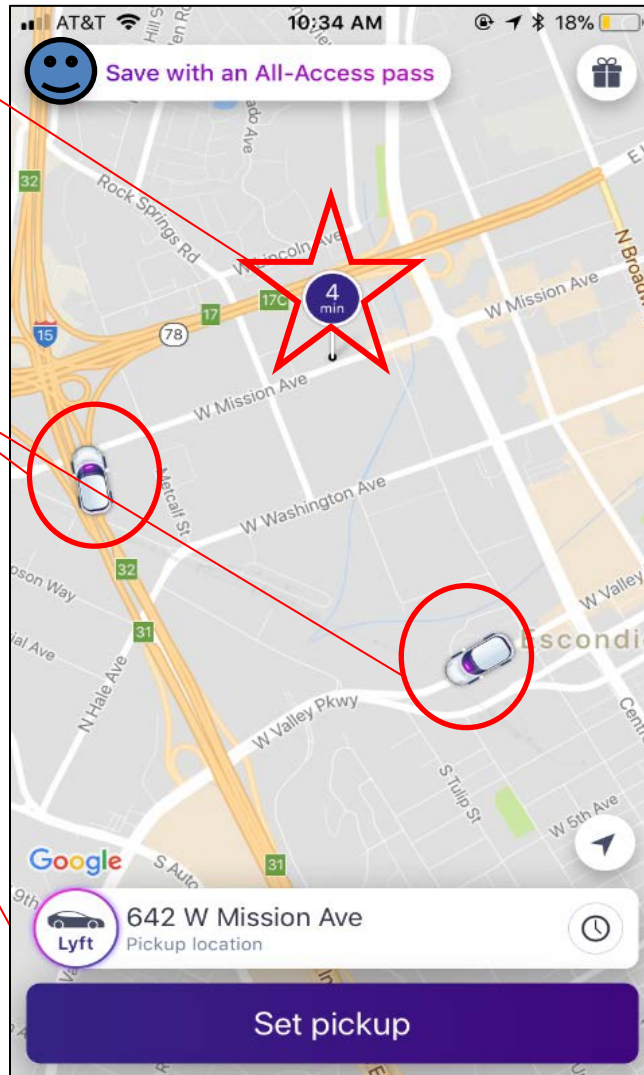
SET UP A PICK UP: Use this page to set up a pick up

**ADD YOUR ADDRESS OR CLICK
"CURRENT LOCATION"**

**PIN IS YOUR
LOCATION**

**NEARBY LYFT
CARS**

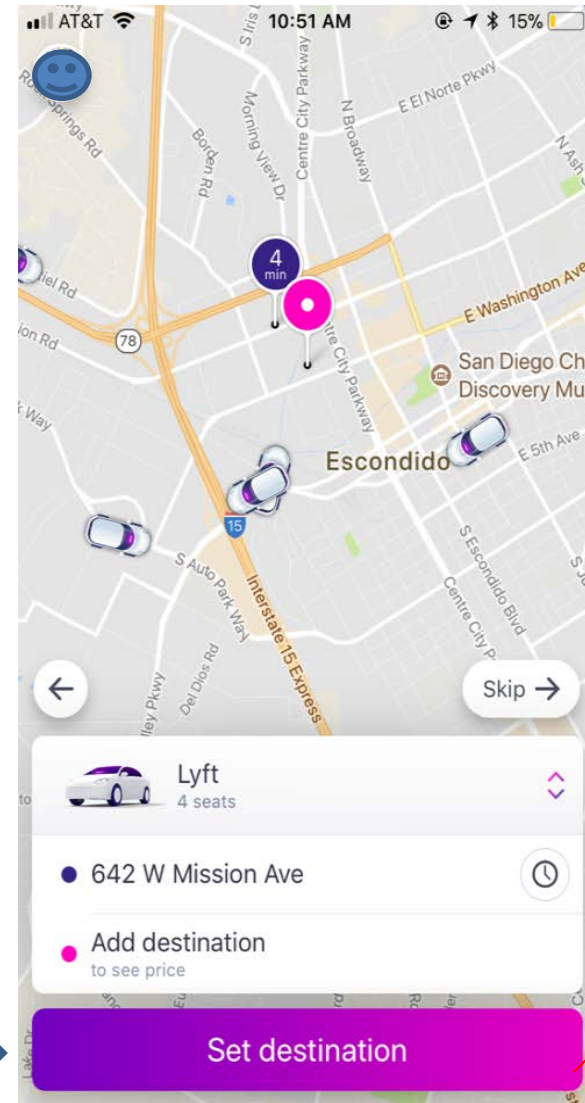
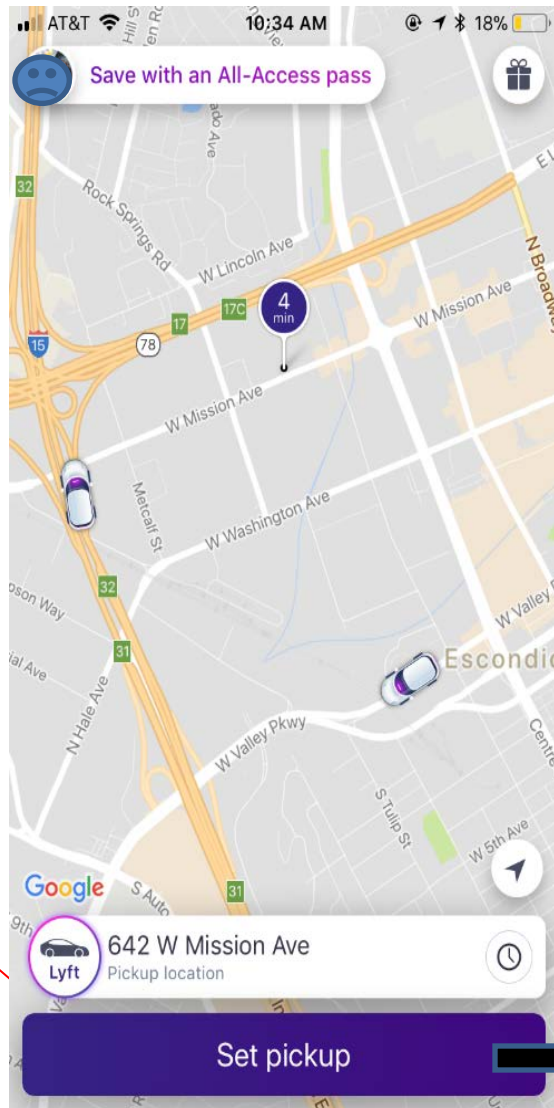
**CLICK TO
ENTER THE
ADDRESS TO
BE PICKED UP
AT**



Set Pick Up Information

- Use this page to add the pick up location.
- On this page, you can see how many drivers are near you, and your current location.
- Once you select the “**pick up location**” bar, you will be redirected to a different page to add the address you would like to be picked up at.
- On this page, you add the address manually or select “**current location**” and it will automatically add your location based off your phone’s GPS.

SETTING PICK UP & ADD DESTINATION: Use this page to confirm your pick up and add a destination



Setting pick up & add destination

- Use this page to confirm your pickup location.
- Once you **set pickup**, you will be able to **set destination**.

ADD DESTINATION: Use this page to add the destination

**ADD
DESTINATION
ADDRESS**

AT&T 6:32 PM 70%

[Cancel](#) Destination [Skip](#)

Address or place name

Add home >

Old Town San Diego State Historic Park
Old Town San Diego State Historic Park

powered by Google

**YOU CAN
SKIP THIS
STEP AND
TELL THE
DRIVER
WHERE YOU
WANT TO GO**

Add destination

- Use this page to enter the destination address.
- You can also skip this step by selecting the “**skip**” option on the top right corner.
- You can tell the driver where you want to go and he/she will use their map to take you to the proper location. *However, if you do not enter the location into the app, you will not be able to see the cost of the ride until after the ride.*

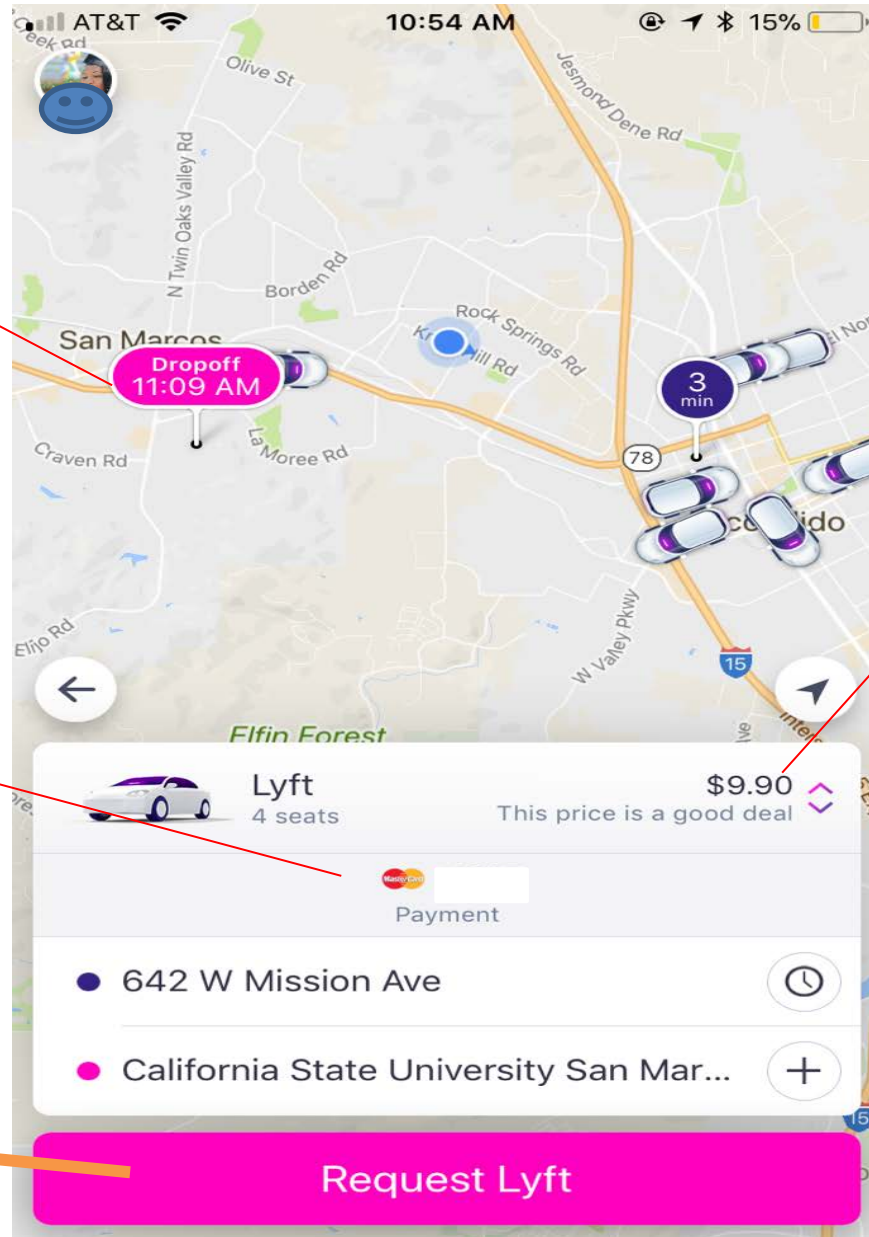
REVIEW THE DRIVE : Use this page to see details of the ride

SEE THE
ESTIMATED
TIME OF
ARRIVAL

SEE WHAT
CARD IS
BEING
CHARGED

TAP TO
REQUEST
THE RIDE

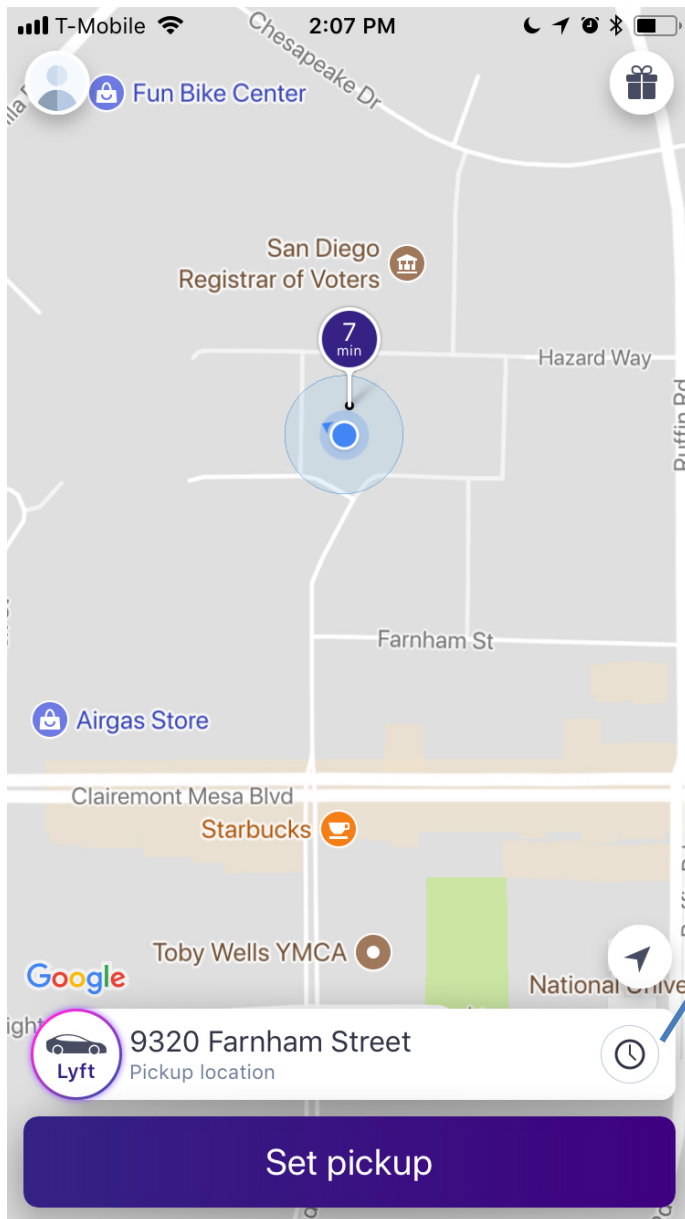
SEE THE PRICE
OF THE RIDE



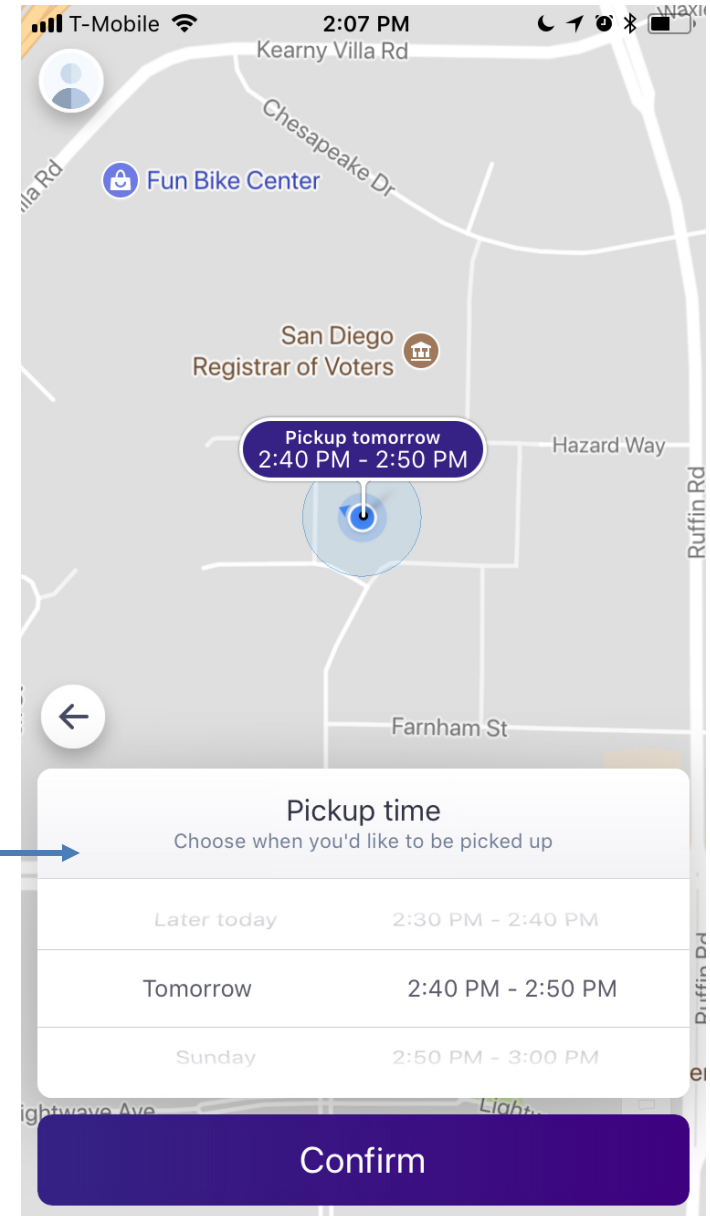
Review the ride

- Use this page to see your estimated time of arrival (ETA), the total amount of the ride, and what card is being charged.
- This is also the page where you will **request the lyft** as the final step.
- Once confirmed, you will see the driver's name, the *car you should be looking for*, the *license plate*, and *contact info* for the driver.
- After you request the Lyft, make sure you are ready to go when the Lyft arrives. They will call or text you once they arrive if you are not outside waiting.
- After the ride is over, your app will ask you to tip the driver AND rate your ride from 1-5 stars.


SCHEDULE A RIDE AT SPECIFIC TIME: You can schedule a Lyft to pick you up at a scheduled time



Tap the timer to schedule a pick-up time up to a week in advance



Schedule a ride

- By clicking the timer icon  to the right of the 'pickup address' bar, you can schedule a ride up to a week in advance (for a doctor's appt, airport ride, etc.)
- You will get a 10 minute window for when you should be ready for pickup.

A BEGINNER'S GUIDE TO Google Maps

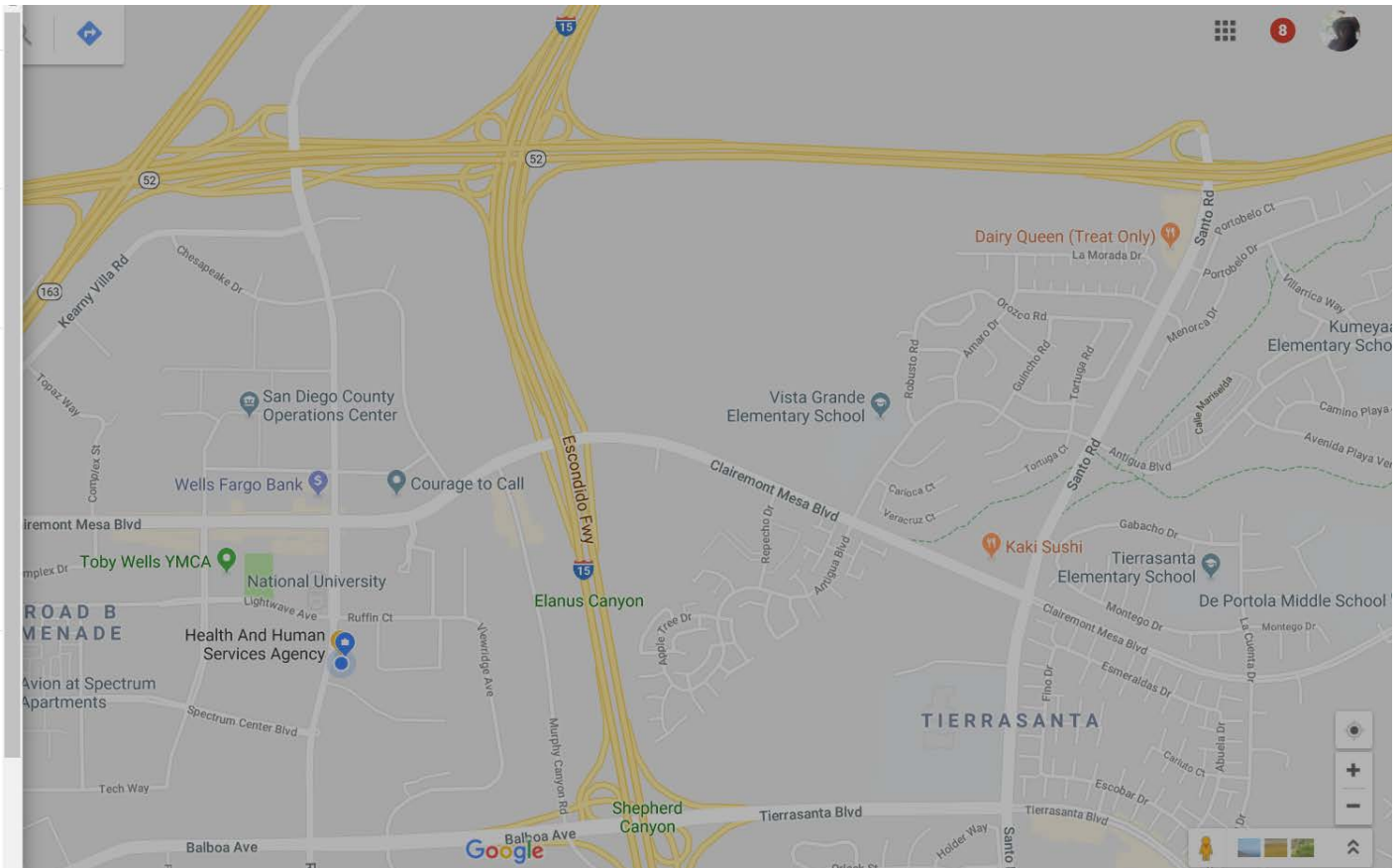
Google Maps is a web app which offers route planning for traveling by foot, car, bicycle, or public transportation



Google Maps

- Map
- Satellite
- Terrain
- Traffic
- Transit
- Bicycling
- Notifications
- Location sharing
- Your places
- Your contributions
- Your timeline
- Share or embed map
- Print

- Take a tour
- Language
- Tips and tricks
- Get help
- Consumer information
- Add a missing place



A BEGINNER'S GUIDE TO Google Maps


WHAT IS THE APP:

Google Maps

HOW IS IT USEFUL TO YOU:

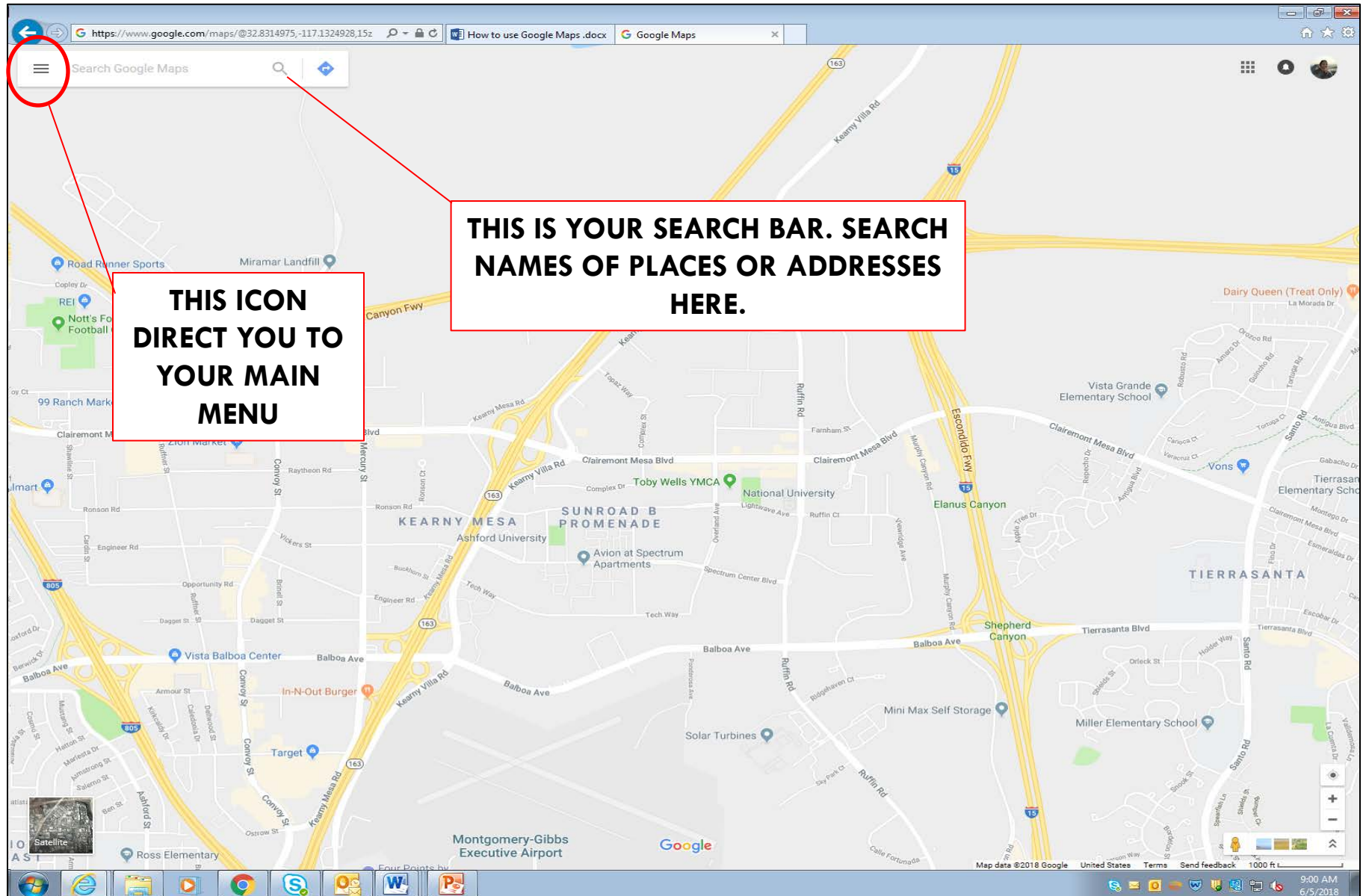
Google maps is a website and app which offers route planning for traveling by foot, car, bicycle, of public transportation. It can help you find where you are going, see the area around a location, and plan out trips.

HOW TO USE IT

1. Go to your internet browser and type www.google.com/maps OR download the Google Maps App on your smart phone.
2. From the home page, you can search a location and get directions to and from anywhere else.
3. From the menu bar (3 lines to the left of the search box)  , you can select your mode of transportation (car, bike, walk, public transit).
4. Once you enter the address, you will get the estimated time of arrival (ETA), the distance of the trip, and the routes available based on time and your mode of transit.
5. You can then select the route you would like to take and get directions.

**Google maps will look slightly different, depending on the device you are using (phone vs. computer)*

A BEGINNER'S GUIDE TO Google Maps



Main Map Page

- This shows a map of your current location.
- You can search any location in the world from the search bar and get directions.


MAIN MENU: Your main menu shows you the different features of your map

The image shows a screenshot of the Google Maps web application. On the left, the main menu is visible, listing various features. Red boxes and arrows highlight specific parts of the menu with explanatory text:

- THIS ALLOWS YOU TO EXIT THE MAIN MENU**: Points to the back arrow icon at the top of the menu.
- YOU CAN CHOOSE WHAT VIEW YOU WANT YOUR MAP IN**: Points to the Map, Satellite, and Terrain view options.
- YOU CAN CHOOSE THE MODE OF TRANSPORTATION**: Points to the Traffic, Transit, and Bicycling transportation modes.
- THESE ARE EXTRA FEATURES**: Points to the bottom section of the menu including Location sharing, Your places, Your contributions, Your timeline, Share or embed map, Print, Take a tour, Language, Tips and tricks, Get help, Consumer Information, Add a missing place, Send feedback, and Search settings.

The background shows a map of San Marcos, California, with labels for streets like E Mission Rd and Ronald Packard Pkwy, and landmarks like Lake Moree Park and Jack's Pond Nature Center.

Main Menu

- If you click the three bars to the left of the search bar, you will find your main menu 
- Use this page to navigate the main menu for Google Maps.
- In the main menu, you will be able to see the different types of views for your map (default, satellite, and terrain), the type of transportation (car, bike, walk, public transit), the traffic, etc.
- You can also take a tour as well as change the language.

5055 Ruffin Rd

5055 Ruffin Rd

San Diego, CA 92123

Directions

SAVE

NEARBY

SEND TO YOUR PHONE

SHARE

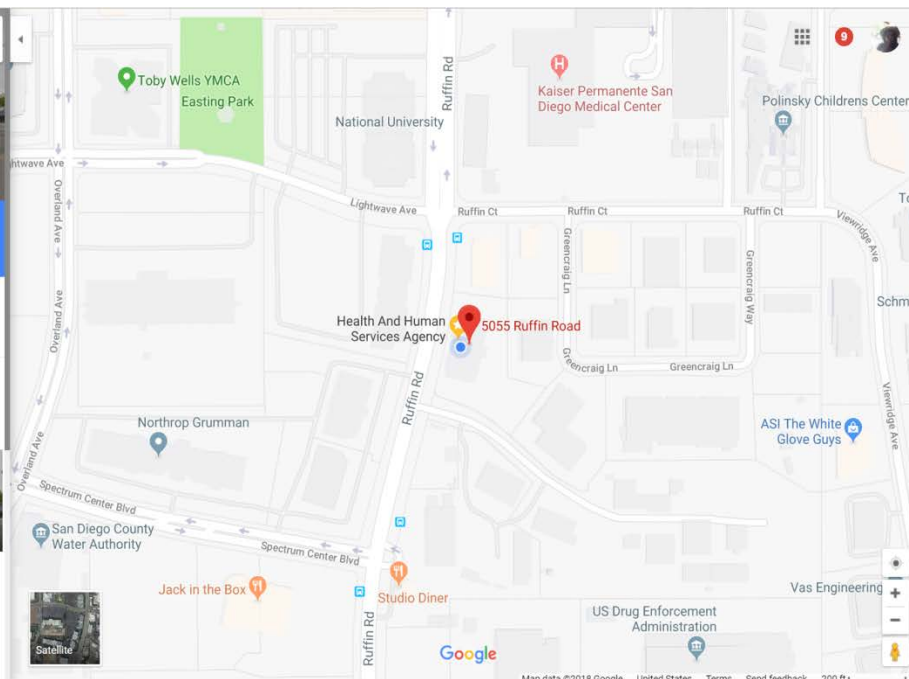
Add a missing place

Add a label

At this location

Angel F. Vazquez-Murillo, RN

Doctor - 5055 Ruffin Rd



Default View

Enter address here

Satellite View

5055 Ruffin Rd

5055 Ruffin Rd

San Diego, CA 92123

Directions

SAVE

NEARBY

SEND TO YOUR PHONE

SHARE

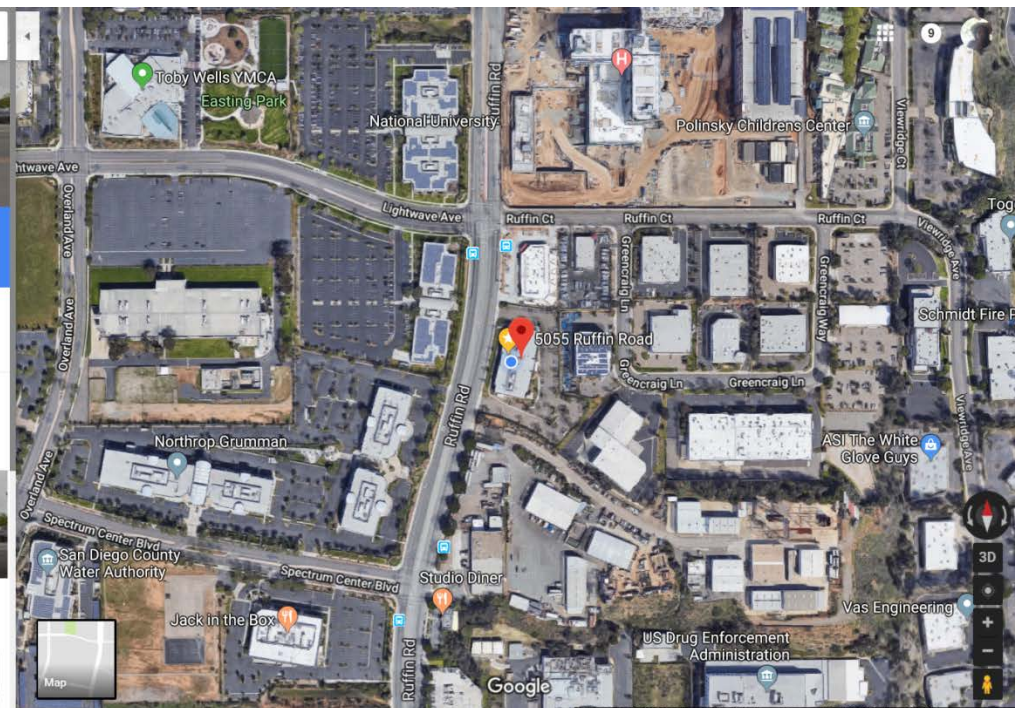
Add a missing place

Add a label

At this location

Angel F. Vazquez-Murillo, RN

Doctor - 5055 Ruffin Rd



Address

- Use the search bar to enter a location you want to view.



- Click  to find a map of the location.

- Click on the  to get directions to that place.

- You will enter your starting location on the next page.

GETTING DIRECTIONS: You will enter the start location and choose what mode of transportation you will use

**ENTER START
ADDRESS**

**SELECT MODE
OF TRANSIT**

5055 Ruffin Rd, San Diego, CA 92123

Vons, 10460 Clairemont Mesa Blvd, San Diego, CA 92121

Add destination

Did you mean: A different **vons**

Send directions to your phone

via Balboa Ave and Tierrasanta Blvd

Best route, lighter traffic than usual

DETAILS

via Clairemont Mesa Blvd

11:04 AM–11:17 AM









SELECT ROUTE YOU WANT TO TAKE

Getting directions

- Use this page to enter your start location.
- You can choose your mode of transit at the top.



- Select the route you want to take. You will see how long each route takes.

	via Balboa Ave and Tierrasanta Blvd Best route, lighter traffic than usual	6 min 2.2 miles
DETAILS		
	via Clairemont Mesa Blvd	5 min 1.8 miles
	11:04 AM—11:17 AM	13 min
	 >  25	

GETTING DIRECTIONS: You will have the option of choosing which route works best for you

After you select the route of your choice, you will see step by step directions to that location.

← from 5055 Ruffin Rd, San Diego, CA 92123
to Vons, 10460 Clairemont Mesa Blvd, San Diego, CA ...

6 min (2.2 miles)
via Balboa Ave and Tierrasanta Blvd
Best route, lighter traffic than usual

5055 Ruffin Rd
San Diego, CA 92123

↑ Head south on Ruffin Rd
0.4 mi

↩ Use the left 2 lanes to turn left onto Balboa Ave
0.6 mi

↑ Continue onto Tierrasanta Blvd
0.8 mi

↩ Turn left onto Santo Rd
0.4 mi

↩ Turn left onto Clairemont Mesa Blvd
Destination will be on the right
456 ft

Vons
10460 Clairemont Mesa Blvd, San Diego, CA 92124

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause

Map showing the route from 5055 Ruffin Rd to Vons. The route is highlighted in blue. Key landmarks include San Diego County Operations Center, Wells Fargo Bank, National University, Health And Human Services Agency, 5055 Ruffin Road, Balboa Ave, Escondido Hwy, Mini Max Self Storage, Miller Elementary School, Tierrasanta, Vons, Tierrasanta Elementary School, Vista Grande Elementary School, Dairy Queen (Treat City), and Keaney Villa Rd. The map also shows traffic conditions and a 3D view option.

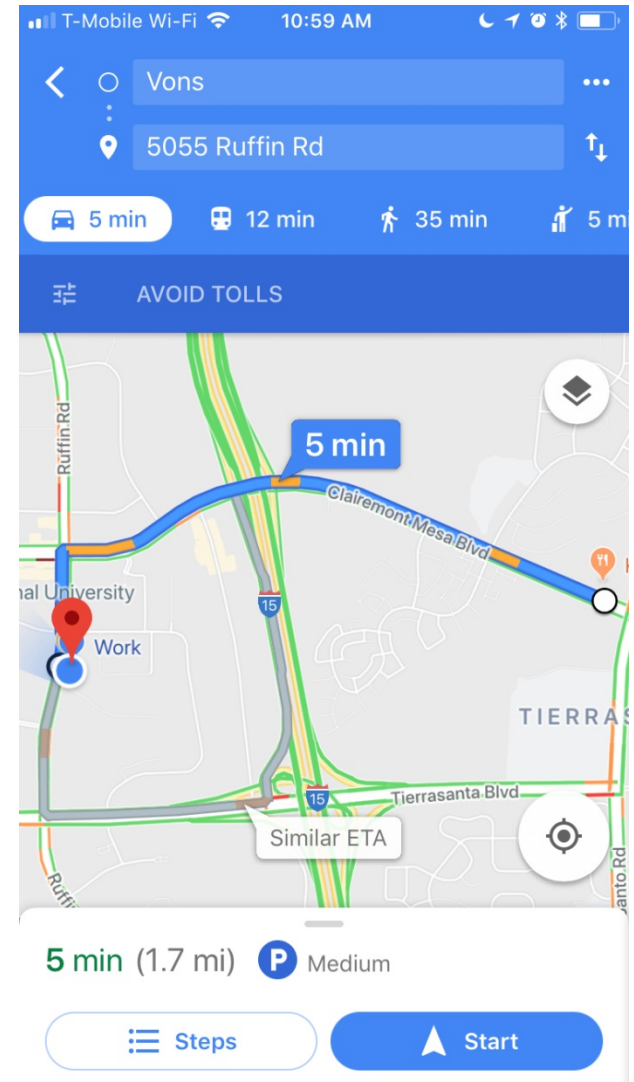
Route details:

- 13 min (via Clairemont Mesa Blvd)
- 5 min (1.8 miles, via Balboa Ave)
- 6 min (2.2 miles, via Balboa Ave and Tierrasanta Blvd)

Map controls: Live traffic, Fast, Slow, 3D, and a person icon.

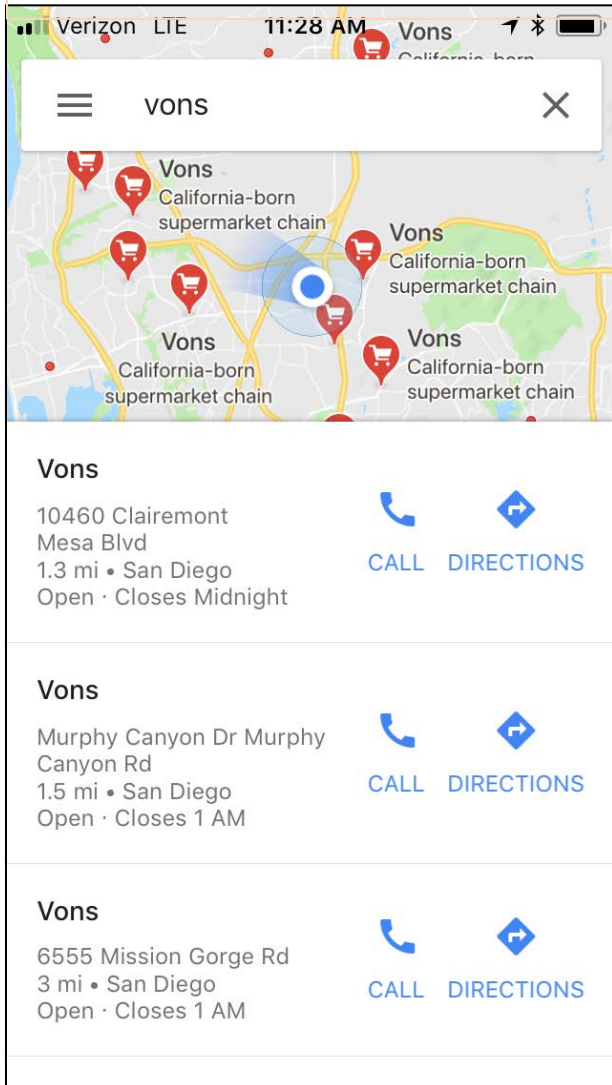
Getting Directions

- After you select your preferred route, you will get step by step directions to that location, as well as be able to view it on the map.
- On your phone, you can receive directions out loud by clicking on the

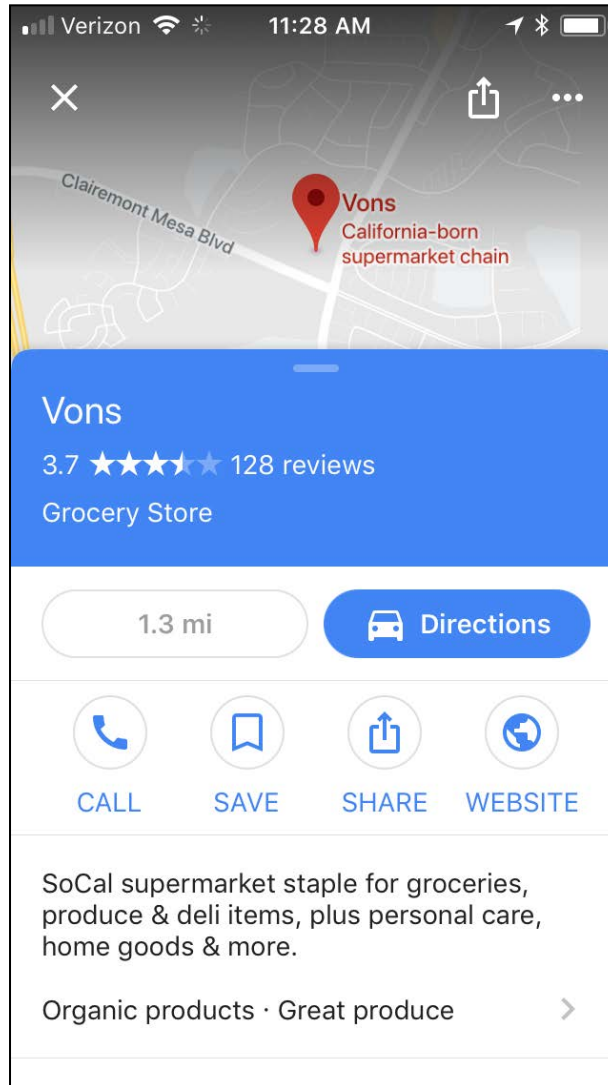


ON YOUR PHONE: GET DIRECTIONS ON THE ROAD

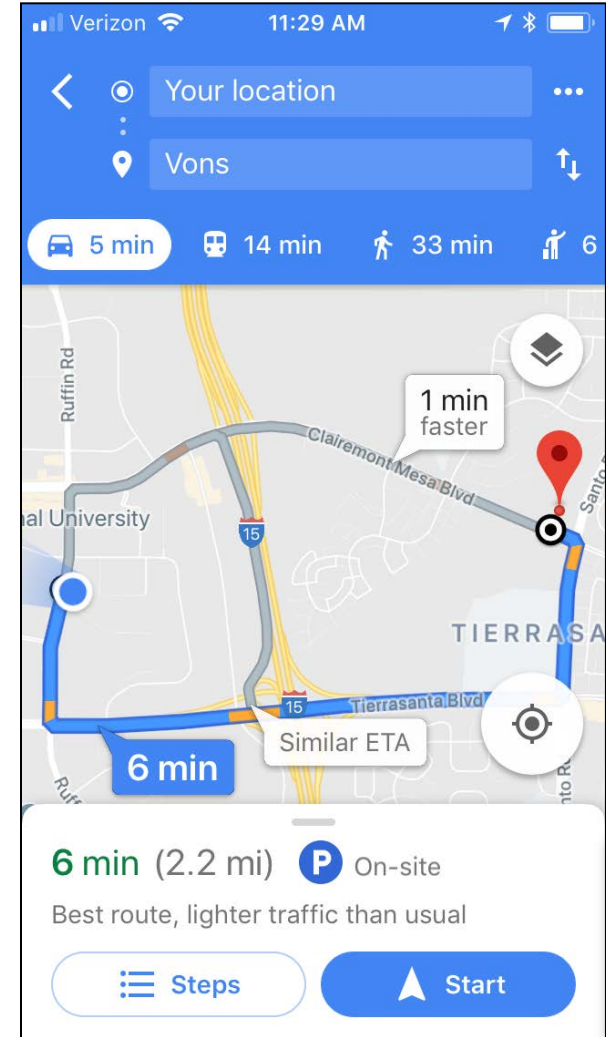
Enter the location you want to go and click the address below



Click
“Directions”



Click “Start” to
start navigation

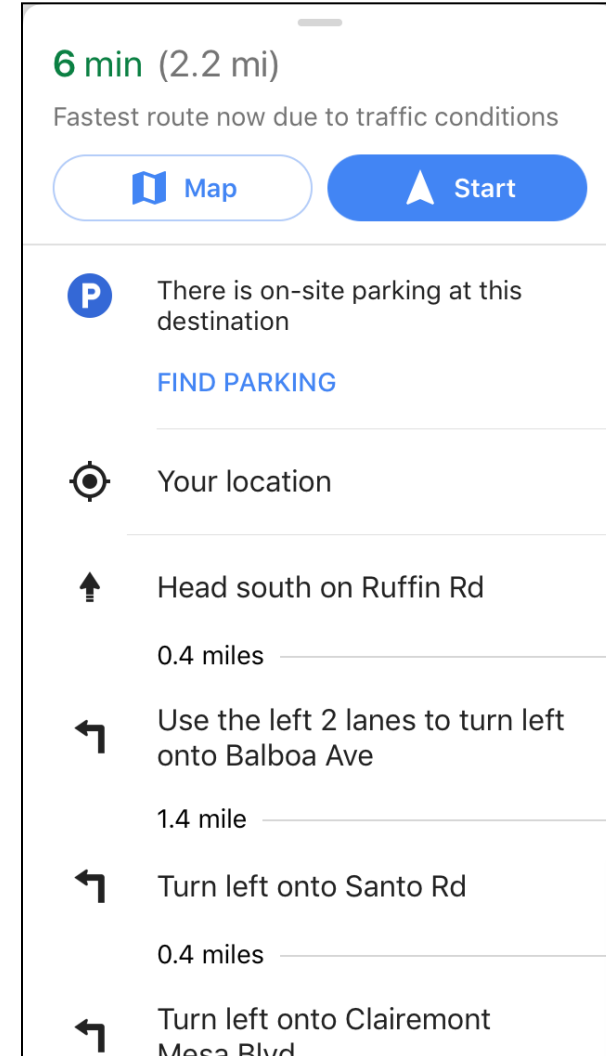
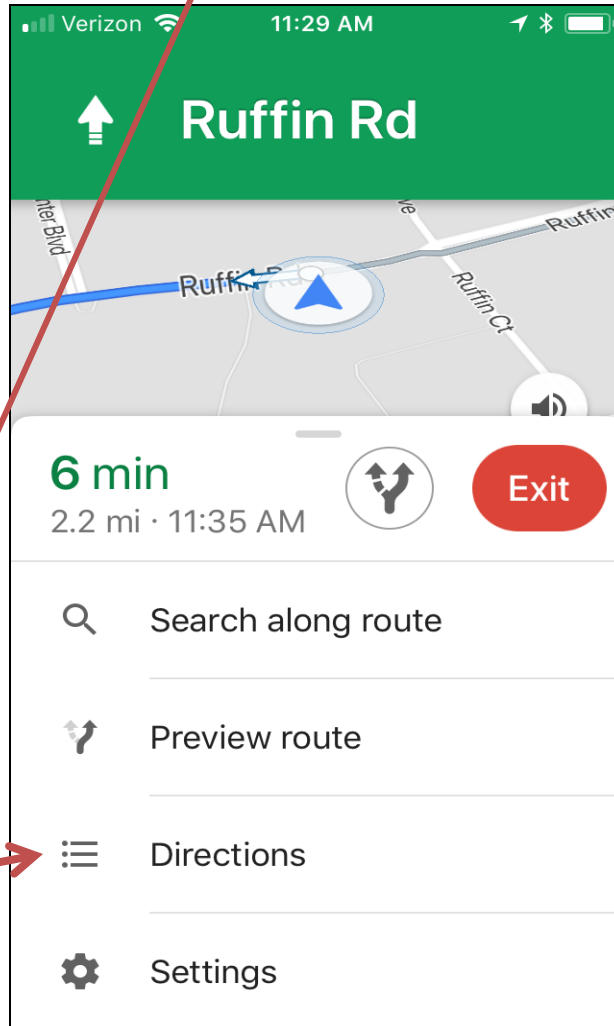
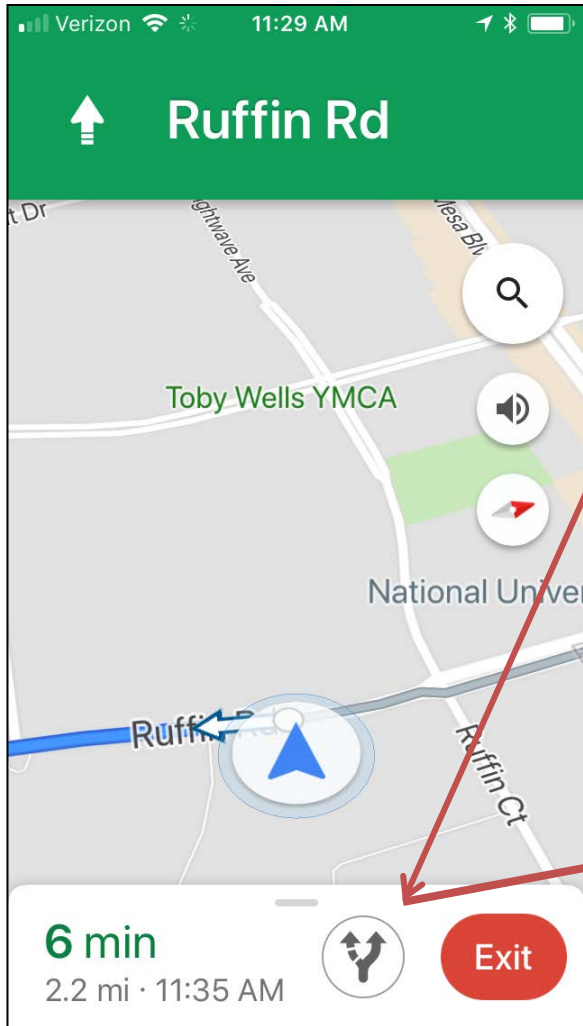


ON YOUR PHONE: GET DIRECTIONS ON THE ROAD

You will be given navigation directions step by step

To preview the Route, click the bottom bar

Click “**directions**” to see written directions



SEARCH FOR NEARBY PLACES: SEARCH FOR NEARBY PLACES/STORES/ETC

Enter what you are looking for in the search bar

The screenshot displays the Google Maps interface with a search for 'coffee'. The left sidebar shows filters for Price (\$, \$\$, \$\$\$, \$\$\$\$), Rating (Any rating), and Sort by. Below the filters, three coffee-related businesses are listed with their ratings, addresses, and opening hours. The main map area shows a street view of the area around Spectrum Center Blvd and Balboa Ave, with various coffee shops and landmarks marked. A 'Satellite' view button is visible at the bottom left of the map.

Search Bar: coffee

Filters:

- Price: \$, \$\$, \$\$\$, \$\$\$\$
- Rating at least: Any rating
- Sort by: [Dropdown]

Results:

- The Coffee Bean & Tea Leaf**
4.5 ★★★★★ (193)
\$ · Coffee Shop · 9343 Clairemont Mesa Blvd
Chain coffee bar known for frozen drinks
Open until 10:30 PM
- Starbucks**
4.2 ★★★★★ (199)
\$\$ · Coffee Shop · 9211 Clairemont Mesa Blvd #101
Iconic Seattle-based coffeehouse chain
Open until 7:30 PM
- Refresh Coffee**
3.8 ★★★★★ (6)
Espresso Bar · 8620 Spectrum Center Blvd
Open until 4:00 PM


Map Labels:

- Jim Duke Services Co
- Societe Brewing Company
- Camellia Rd Tea Bar
- McDonald's
- The Coffee Bean & Tea Leaf
- Starbucks
- Refresh Coffee
- Avion at Spectrum Apartments
- Coffee Lounge
- Health And Human Services Agency
- Feel Good Coffee Cart
- Starbucks
- Mini Max Self Storage
- Solar Turbines
- CAFE 160

Map Controls:

- SEARCH THIS AREA
- Showing results 1 - 20
- Update results when map moves
- Satellite

Search for Nearby Places

- In addition to getting directions to a specific location, you can find nearby places you want to go, such as gas, coffee, restaurants, auto body shops, etc.
- You can search these in the search bar.
- The small blue dot shows your current location. 
- Once you hit “enter,” the map will populate with nearby “coffee” or the store/gas/etc that you are looking for. You will see the locations marked with red pins.

MORE DETAILS: GET MORE DETAILS BY CLICKING ON A RED PIN

Click on a red pin to get more details on a location.

The screenshot displays the Google Maps interface. On the left, a sidebar shows the details for a selected Starbucks location. The top of the sidebar features a search bar with the text "coffee" and a "Back to results" link. Below this is a photo of the Starbucks interior. The main text in the sidebar identifies the location as "Starbucks" with a 4.2-star rating from 199 reviews and a price range of \$\$, categorized as a "Coffee Shop". Navigation options include "Directions", "SAVE", "NEARBY", "SEND TO YOUR PHONE", and "SHARE". A descriptive paragraph states: "Seattle-based coffeehouse chain known for its signature roasts, light bites and WiFi availability." Below this, it lists "Breakfast · Outdoor seating · Quick bite". At the bottom of the sidebar, it shows the user's visit history: "You visited 1 year ago", the address "9211 Clairemont Mesa Blvd #101, San Diego, CA 92123", the website "starbucks.com", the phone number "(858) 614-0263", and the current status "Open now: 4:30AM-7:30PM".

The main map area shows a portion of San Diego, California, with various landmarks and streets labeled. A red pin is placed on the Starbucks location at 9211 Clairemont Mesa Blvd. Other nearby locations marked include "Jim Duke Services Co", "Societe Brewing Company", "McDonald's", "Toby Wells YMCA", "National University", "Refresh Coffee", "Avion at Spectrum Apartments", "Coffee Lounge", "Feel Good Coffee Cart", and "CAFE 160". The map includes a "Satellite" view button and a "Mesa" label. The bottom of the map shows the Google logo, map data copyright information, and a scale bar.

More details

- By clicking on a red pin you will be able to find more information, such as address, website, phone number, and open hours
- Click on “directions” to get directions to the location.

