

Behavioral Health Services (BHS) - Provider Information Notice

| | | |
|--|--|----------------|
| To: | BHS Contracted Service Providers | April 13, 2020 |
| From: | Behavioral Health Services | |
| Topic(s): | Telehealth, Staff Memo, Expanded Resources, Operations, Service Delivery | |
| Title | Expanded Telehealth Resources through Exodus | |
| <p>As we adapt to a changing environment and the need for flexible work processes in the context of the Coronavirus (COVID-19) emergency, BHS recognizes how challenging it may be to maintain program operations as usual. Telehealth services can support a critical service delivery need during these times of physical distancing and can serve as a bridge when critical support is needed.</p> <p>As a reminder, Exodus Telehealth services can provide psychiatric evaluations and prescription services for children, adolescents, adults, and older adults when your program prescribers may be unavailable. During the COVID-19 emergency, BHS has expanded this resource from 29 hours per week to 70 hours per week.</p> <p>Telehealth allows for nearly all behavioral health services to be administered via video equipment as well as through other connections such as cell phones and tablets. Please note that during the COVID-19 nationwide public health emergency, Exodus will also utilize Zoom and Webex to allow for video chats. Other video platforms may be available upon request. For further details, please see: Information for Behavioral Health Services Providers Related to Coronavirus Disease 2019 (COVID-19)</p> <p>The current available hours for prescriber services are Monday-Friday 8:00 a.m. – 6:00 p.m. However, there may be opportunities to receive these services outside of these hours.</p> <p><u>Please contact Exodus directly at the number below:</u> Terri McCleary, Telehealth Coordinator Frank Garcia, Program Manager Phone: 760 758-1150 Fax: 760-758-1808</p> <p>For additional information for BHS contracted providers regarding COVID-19, please use the following link: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/BHSCoVID19Information.html</p> <p>For general information on COVID-19, please visit www.coronavirus-sd.com.</p> | | |