

Healthy San Diego (Medi-Cal)



Health Plan Contact Card

Health Plan	Member Services	Pharmacy Line	Transportation	Telephone Advice Line	Behavioral Health Services
Aetna Better Health	1-855-772-9076	1-866-785-5702	1-855-772-9076	1-855-772-9076 Opt. 4	1-855-772-9076
Blue Shield CA Promise Health Plan	1-855-699-5557	1-855-699-5557	1-855-699-5557	1-800-609-4166	1-855-321-2211
Community Health Group	1-800-224-7766	1-800-224-7766	1-800-224-7766	1-800-647-6966	1-800-404-3332
Health Net	1-800-675-6110	1-800-867-6564	1-800-675-6110	1-800-675-6110	1-888-426-0030
Kaiser Permanente	1-800-464-4000	1-800-290-5000	1-800-464-4000	1-800-290-5000	1-877-496-0450
Molina Healthcare	1-888-665-4621	1-888-665-4621	1-888-665-4621	1-888-275-8750	1-888-665-4621
UnitedHealthcare	1-866-270-5785	1-800-310-6826	1-866-270-5785	1-866-270-5785	1-866-270-5785

Medi-Cal beneficiaries not enrolled in a Medi-Cal Managed Care Plan or who have no insurance and need general health care advice can call the DHCS Medi-Nurse Line at [1-877-409-9052](tel:1-877-409-9052) 24 hours a day, 7 days a week.

<p>County Mental Health Plan To access Specialty Mental Health and the Drug Medi-Cal Organized Delivery System 1-888-724-7240</p>	<p>Jewish Family Service Patient Advocacy Program Complaints and Grievances/Residential Psychiatric Services 1-800-479-2233</p>	<p>Consumer Center for Health Education & Advocacy Help obtaining covered services and breaking down barriers 1-877-734-3258</p>
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5-13-20 Medi-Cal Managed Care Plans cover transportation to all Medi-Cal covered services including Specialty Mental Health, Drug Medi-Cal Organized Delivery System and Denti-Cal