

## CHILDREN, YOUTH AND FAMILIES MEMO



Date: March 16, 2017

**CYF Memo:** # 01-16/17

To: CYF System of Care Providers

From: Yael Koenig, CYF Deputy Director

Re: SUD Client Satisfaction Survey

Behavioral Health Services is reviewing the current Substance Use Disorder (SUD) Client Satisfaction Survey with the intent to make improvements and standardizations for Fiscal Year 17/18. The goal is to:

- Review the current tool
- Create uniformity in how the tool is administered
- Standardize the data collection and reporting structure

If you have questions, input, or concerns, please contacts your Contracting Officer Representative (COR).