

**Program Manager Meeting**

Children, Youth and Families | Behavioral Health Services

May 7, 2020 | WebEx

9:30 a.m. – 10:30 a.m.

CANS Super User Meeting

10:30 a.m. – 11:30 a.m.

**Agenda - Notes**

- **Welcome** – Amanda Lance Sexton
  - Introducing *new* CYF BHPCs: Trang Hoang and Frank Congine
  
- **COVID-19 Expenses (SOC)** – Raul Loyo-Rodriguez  
*Providers should keep in mind that COVID related expenses could be subject to an in-depth FEMA audit. Providers should have a distinct audit trail to explain expenses (explicitly, how they fall outside of normal operational costs)*
  
- **Pathways to Well-Being (PWB) (MH)** – Amanda (Mandy) Kaufman  
*Updates during the COVID-19 Public Health Emergency*
  - CFT Meetings  
*The Fred Finch CFT Meeting Facilitation Program continues to accept referrals and facilitate CFT meetings for BHS, CWS and Probation. CFT Meetings have been shifted to videoconferencing and teleconferencing platforms at this time. BHS programs should continue to make referrals to and participate in CFT meetings according to required timelines and need of youth and family.*
  
  - Billing PWB related Service Codes  
*Providers can bill service codes 82/882 for Intensive Care Coordination (ICC) and 83/883 for Intensive Home-Based Services (IHBS) when providing these services via teleconference or telehealth platform*
  
  - PWB related Forms and Documents  
*Providers shall continue to enter begin and end dates in the Client Categories Maintenance (CCM) for clients identified as Subclass or Class, to align with the PWB Eligibility form, as previously directed. Providers are expected to complete all PWB related forms including the Eligibility for PWB and Enhanced Services Form, Progress Report to CWS Form, CFT Meeting Note and ICC Note. The progress Report to CWS form and accompanying documents, including the CANS results, can either continue to be faxed to the HEP OA listed on the form or securely emailed directly to the PSW. If a program is unable to complete forms in CCBH, form fill versions can be utilized and filed in the hybrid chart. Form fill versions are accessible on the PWB website.*

- Interagency Placement Committee (IPC)

*Both Child Welfare Services (CWS) and Probation IPC meetings will continue to take place through conference calls. BHS providers will continue to receive invitations to IPC meetings via phone calls or emails. The invitation will provide a window of time for client's IPC screenings. A conference call number and access code will be sent to BHS providers on the day of the IPC meeting just prior to when the case is set to be presented.*

- **RIHS updates (MH)** – Rose Woods, Zachary Shalit

*Over the past 8 weeks, RIHS staff have engaged in multiple stakeholder meetings to narrow down the greatest training and workforce development needs for BHS. A large portion of our in-person training deliveries are being transitioned to virtual training sessions. These include stand-alone trainings, as well as multi-day series trainings such as: Dialectical Behavior Theory (CYF) Series (2 deliveries), Suicidality in Children and Youth, CANS Overview, De-escalation, Trauma Informed-Self Care and the Professional*

*There are a few learning opportunities that we did not feel were conducive to offering in a virtual format, that will be shifted to next FY when we can offer them in person again. This includes our annual Children, Youth and Families System of Care conference. The topic for this year's conference **Youth Substance Use, Risk, Resilience, Reconnection** will shift to next year and will be held in May 2021, exact date still to be determined.*

*We are also offering new training topics per recommendations from County Leadership and our providers: Best Practices for Providing Behavioral Health Services using Telehealth with Children, Youth and Families, Telehealth Coaching Calls, and Strategies for Supervising Remotely.*

*All RIHS virtual training sessions are being held via Zoom. We have also spent many hours and days researching best practices and considerations for the Virtual Classroom and drafted helpful one-pagers for our RIHS trainers and learners. This information, including the most up-to-date list of available training (both virtual Live deliveries, as well as our eLearning library) and our Learner Etiquette for the Virtual Classroom guide can be found on the RIHS website. <https://theacademy.sdsu.edu/programs/rihs/>*

- **COVID-19 Website Navigation (SOC)** (handout) – Kim Pauly

*Follow-up from BHS Public Facing Website presentation earlier in the year to include updated links and resource for providers related to COVID-19.*

**Reasons to use the San Diego County website:**

- Official source of County information, communication, and updates
- Resources and guidance related to COVID-19
- Includes information specific to BHS providers, sector partners, and specific program-types and settings

**We Recommend:**

- *If you have a question related to COVID-19, Check BHS Provider FAQs*
- *Stay up to date by checking the website regularly*
- *Share information and updates with your execs, program staff, community resource partners, etc.*
- *Sign-up for updates*
- *Attend relevant sector briefings*

*Encourage providers to review and share the presentation with staff to learn how to navigate the resources.*

<https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/BHSCOV19Information.html>

➤ **Telehealth Check-in (SOC)** - Kim Pauly

- **Guest Speakers:** Katherine Nguyen Williams, Ph.D. and Margaret Muranyi Anello, LMFT

*The COVID-19 pandemic has accelerated use of technology to provide services and caused our BHS SOC to re-think concepts of access and engagement. Expanded use of telehealth has been a silver-lining.*

*Guest speakers presented on how they use telehealth in their practice to deliver efficacious treatment services to children. Panelist share the “upside” of the pandemic as expansion of telehealth and have seen an increase in engagement of family members, decrease in no-shows, and are able to improve coaching methods.*

➤ **COVID-19 Communications (SOC)**

- Mental Health – Eileen Quinn-O’Malley
  - **Importance for continuity of care**
    - Provision of Specialty Mental Health Services

*It is imperative to continue meeting with families even if for shorter time spans with more frequent check-ins throughout the week. FFP drawdown is also a critical area of focus to ensure that the County continues to generate revenue linked to provision of service and program operations.*

- **Suspension of session-based UM requests**

*In recognizing that there will be more frequent check-in sessions for a briefer amount of time the session-based UM requests were suspended - please refer to Memo #18 released on 4/1/20.*

- Outcome expectations/time frames for collection

*Outcomes are still administered at intake and discharge and at a minimum of every six months. Client plan should continue to be updated when a significant change occurs.*

- Continuation of time-based UM requests

*Time based UM requests continue to be submitted at required timelines.*

- **QSR due dates**

- Process for reviewing Q3 QSR

*COR teams will review Q3 QSR for accuracy and completion; any needed correction will be completed by COR team and sent back to provider for their records. If information is missing, COR teams will request that the program fill in missing data/information. Additionally, MH programs only - NOABD Tab does not need to be completed moving forward since the logs are sent to QI.*

- SchoolLink data in QSR

*Beginning in Q3, CYF analysts will populate all the data from the School Report into the QSR and send it to the providers. CYF will no longer be sending the School Report to providers.*

- Q3 QSR due May 15, 2020

- Substance Use Disorder – Shannon Jackson

- **QM Provider Memo - Billable/Non-Billable**

*Effective March 1, 2020 and for the duration of the COVID-19 public health emergency, the consultation between the certified SUD Counselor and LPHA/MD on the ASAM LOC Recommendation assessment can be conducted by telehealth, telephone, or in person. It should be clearly documented in the client record if the consultation took place by telehealth or telephone rather than in person. For additional information on provision of telehealth and telephonic services, please see*

[3-23-2020 – Guidance for County Contractors Regarding Telehealth.](#)

#### *Potentially billable activities*

- *Telephone calls to social workers or other social service providers to attempt to re-engage clients who have lost contact with the program.*
- *Telephone or telehealth contacts made within 30 days after a client is discharged from the program or within 30 days before the client is admitted to the program for the purpose of facilitating transition.*
- *Assisting clients in accessing services that are provided through telehealth.*
- *Contact with clients enrolled in outpatient services to touch base on the client's well-being between formal, scheduled counseling sessions.*

#### *Never billable activities*

- *Leaving voicemail messages for clients, social workers, probation/parole officers, or others*
- *Email reminders to clients regarding intakes or scheduled treatment sessions*
- *Time spent by a program installing or trouble-shooting functionality of telehealth equipment*
- 

*As a reminder, telehealth is not a distinct service, but an allowable mechanism to provide clinical services. The standard of care and service provided is the same whether the patient is seen in-person, by telephone, or through telehealth.*

*Please direct questions to QIMatters or your COR*

<https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/BHSCOV19Information.html>

➤ **Serving Children, Youth and Families during COVID-19 (SOC)** – Amanda Lance-Sexton

- Referral Pathways/Contacts

*Review referral pathway and, if changed due to COVID-19, ensure that modification is available to the community, and the contract COR to ensure school lists are updated.*

*SchoolLink providers are to expedite reaching out to each designated school. Re-establish the annual school meeting to address the following:*

*Changes to referral path, if any. Review how SchoolLink referral process will be maintained. Confirm key contacts. Highlight for the schools how services are being offered (ex. telehealth, telephone, in person, etc.)*

- Hotline Reporting

*Child Welfare Services (CWS) is reporting a decrease in calls to the child abuse reporting hotline. Please see SAMHSA's [Intimate Partner Violence and Child Abuse Considerations During COVID-19](#). The County Child Abuse hotline (858-560-2191) continues to be the reporting resource for suspicion of physical abuse, emotional abuse, neglect, or domestic violence.*

- Suicide Screening

*Screening for suicide and engaging youth and families to build this perception can be accomplished via telehealth. There are several options of structured brief suicide screening tools. The Columbia-Suicide Severity Rating Scale (C-SSRS) and the Ask Suicide Screening Questions (ASQ) toolkits are available online for pediatric populations and can be considered for regular use.*

*Below is a link to the Suicide Prevention Resource Center with links to additional means reduction information:*

<https://www.sprc.org/comprehensive-approach/reduce-means>

*Emergency services remain open and active. Psychiatric Emergency Response Teams (PERT) can be activated through a call to 9-1-1 or directly to the police. The Emergency Screening Unit (ESU) remains open for service – please call 619-876-4502 to provide clinical information should a youth be referred for evaluation. Inpatient services continue to be available and primarily accessed through the ESU.*

➤ **CANS Reminders (MH)** – Eileen Quinn-O'Malley

*Please refer to CANS Annual Recertification Memo #19 released on 5/11/20*

- Recertification for CANS
- CANS virtual training

➤ **Announcements (SOC)** – Amanda Lance Sexton

- May is Mental Health Awareness Month
- Youth Mental Health Well-Being Gathering, May 7, 2020, 4:30-5:30 p.m. (handout)
- **Reminder:** County website link for COVID-19 updates  
<http://www.coronavirus-sd.com/>
- CYF Program Manager Meeting Schedule FY20-21 (handout)

- **Closing (SOC) – Yael Koenig**
  - *Thank you for all CYF Provider for quickly mobilizing and adjusting operations to provide core services; which for many involved a shift to telehealth*
  - *With physical distancing, remote learning, and various family stressors, the services contractors provide are critical*
  - *Please continue to focus on providing and documenting the critical services offered*
  - *On May 5<sup>th</sup> the BOS authorized a one year extension and an additional 6 months of BHS contracts that are due to end this Fiscal Year*
  - *Reach out to program COR for any questions, technical assistance and to share program updates*
  - *We hope to see all of you at the NAMI Children’s Mental Health Virtual Celebration, and remember that NAMI is accepting art submissions all month*
  - *Finally, please provide feedback on today’s meeting modality as we plan the PM meeting structure for next FY.*
  
- **Next Meeting: July 9, 2020**

9:30 a.m. - 11:30 a.m.  
*To be held in person and/or WebEx*



# COVID-19 COUNTY OF SAN DIEGO WEBSITE NAVIGATION FOR CYF PROVIDERS

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*05/07/2020*

*BHS Children, Youth & Families  
Program Manager's Meeting*





## **Reasons to use the San Diego County website:**

- Official source of County information, communication, and updates
- Provides information, resource, and guidance related to COVID-19
- Includes information specific to BHS providers, sector partners, and specific program-types and settings

## **Recommended:**

- Check BHS Provider FAQs if you have a question related to COVID-19
- Stay up-to-date by checking the website regularly
- Share information and updates with your execs, program staff, community resource partners, etc.
- Sign-up for updates
- Attend relevant sector briefings

# LANDING PAGES



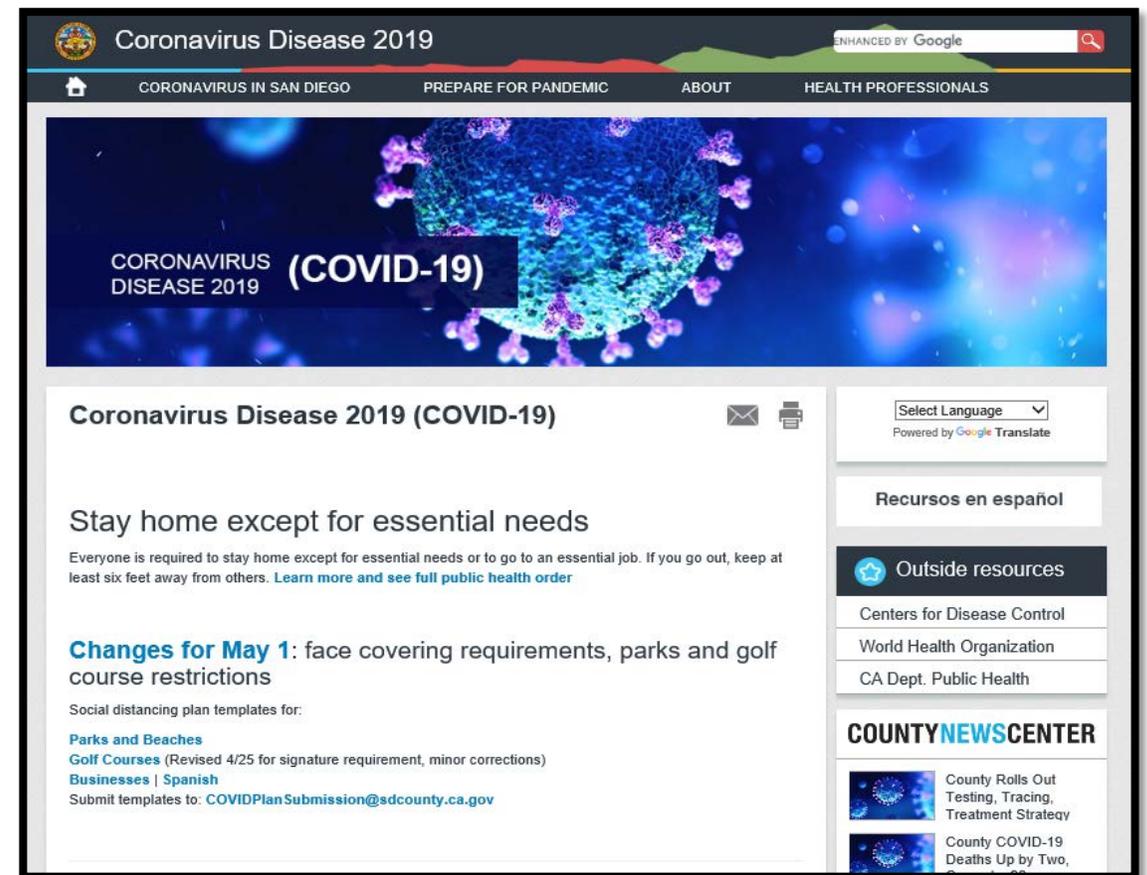
## San Diego County

1. Select <https://www.sandiegocounty.gov>



## Coronavirus Disease 2019

<https://www.sandiegocounty.gov/coronavirus.html>



# CORONAVIRUS DISEASE 2019 PAGE



[https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community\\_epidemiology/dc/2019-nCoV.html](https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community_epidemiology/dc/2019-nCoV.html)

**Coronavirus in San Diego**  
Daily Updates on Positive Cases, Other Data

**Prepare for a Pandemic**  
Plans, Supplies and Social Distancing

**About Coronavirus**  
How it Spreads, Symptoms, and Prevention

**Community Sector Support**  
Information, Telebriefings for Specific Groups

**Health Professionals**  
Guidelines, Reporting, and Public Health Advisories

**Resources and Materials**  
FAQs, Posters, Videos, and Other Materials

**Testing**  
Current testing recommendations

**Care for Your Mental Health**  
Resources for families and caregivers

- Local Information/Statistics
- Preparation resources
- Disease Information
- Community Sector Support
- Health Professionals
- Resources and Material
- Testing
- Mental Health Resources
- Text Alerts
- 211
- Live Well@Home
- Ways to Help
- Handwashing Map

**#StayHomeSD**  
Be part of our campaign to keep San Diegans healthy.

**Take the Pledge**      **Submit Your Photo**

**SMS** Text **COSD COVID19** to **468-311** to get text alert updates.

**?** For general questions about COVID-19, info about resources, or if you're uninsured, call **2-1-1 San Diego**. **Report face covering violations.**

**Live Well @ Home**  
Resources to keep healthy in mind and body while staying at home.

**Ways to Help**  
**Medical Equipment Donations** Organizations or individuals can donate masks, gowns, face shields and more through a partnership with **Rady Children's Foundation and Rock Church**.  
**Volunteer opportunities** Find ways to volunteer, including health care volunteers. Organizations can list volunteer opportunities. **Visit JustServe.**

**Hand Washing Stations Map**



Search

HEALTHY, SAFE AND THRIVING COMMUNITIES IN SAN DIEGO COUNTY

ABOUT | NEWS & EVENTS | PARTNERS | LIVE WELL EVERY DAY | COMMUNITY | DATA & RESULTS | TOPICS

HOME | LIVE WELL EVERY DAY | LIVE WELL @ HOME

## LIVE WELL @ HOME



Live Well @ Home is a free resource to help community residents find tips and strategies to stay healthy in both mind and body while staying at home. We've organized the below resources and activities by age group and topic to help you find the right tools to match your needs.

[Submit a Resource](#)

### LiveWell@Home Challenge - New for May!

Join us for a NEW month-long LiveWell@Home challenge starting Friday, May 1st!

May is Physical Fitness Month, so we are partnering with the [YMCA of San Diego County](#) and other Recognized Partners to connect you to virtual fitness or healthy eating classes each day to help you stay fit and socially connected. To participate, follow *Live Well San Diego* right here on [this website](#) or follow along on [Facebook](#), [Twitter](#) or [Instagram](#) where we will be posting the daily challenges. #LiveWellSD #StayHomeSD

[LW@Home 30-Day](#)

## BROWSE RESOURCES BY AGE GROUP



Toddlers & Children



Elementary School



Middle & High School



Parents & Caregivers



Adults



Seniors & Older Adults

In Partnership with:



san diego county office of  
**EDUCATION**  
FUTURE WITHOUT BOUNDARIES™



[https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community\\_epidemiology/dc/2019-nCoV/CommunitySectors.html](https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community_epidemiology/dc/2019-nCoV/CommunitySectors.html)

## Community Sector Support

Information, Telebriefings for Specific Groups.



- Schools: K-12
- Child Care Services
- Community-Based Organizations
- Homeless Sector
  - HOWs

### Community Sector Support

The County of San Diego wants to ensure that the community is being provided the support and resources they need to prepare for and prevent the spread of the COVID-19 virus in our region. Resources are available to provide important information on this rapidly evolving public health situation with local, state, and national guidance tailored to a variety of organization, agencies, and groups. Please remember, this situation is changing rapidly, visit the [CDC website](#) for the most up to date information and recommendations.

#### Weekly Sector Telebriefings Schedule

Businesses and Employers

Child Care Services

Cities, Government and Reservations

Community-Based Organizations

Faith-Based Organizations

Health Professionals

Homeless Sector

Long-Term Care and Residential Facilities

Military and Veterans

Older Adults and Disability Service Providers

Restaurants, Food, and Beverage Providers

Schools: K-12

Schools: Colleges and Universities



## Schools: K-12

The information on this page applies to families with children in primary or secondary education (k-12), students and Education Providers (Teachers, Administration, Classified Staff and School Nurses).

- [Announcements and Updates](#)
- [County Communications](#)
- [Resource Links](#)
- [Resource Materials](#)
- [FAQs](#)
- [Archive of School Resource Emails](#)

### Announcements and Updates

[Sign Up for K-12 Email Updates](#)

[Join Us for Weekly Telebriefings: Tuesdays at 10am](#)

[Submit Questions Before Each Telebriefing](#)

- [Known Food Service Sites Open During School Closures \(3/20/20\)](#)
- [Local Schools and Districts Announce Closures Due to COVID-19\(3/19/20\)](#)
- [Order of the State Public Health Officer \(Stay Home Except for Essential Needs \(3/19/20\)](#)
- [New COVID-19 Guidance for K-12 Schools: Distance Learning, School Meals, Child Care and Student Supervision \(3/17/20\)](#)

### County Communications

- [COVID-19 Related School Closures and Guidelines for Parents—San Diego County Office of Education \(3/13/20\)](#)
- [County of San Diego COVID-19 Planning and Response Sector Letter—San Diego County Office of Education \(3/10/20\)](#)
- [County of San Diego COVID-19 Planning and Response Sector Letter—School District Nurses \(3/10/20\)](#)

- Weekly Telebriefings
- Sign-up for Updates
- Resource Material
- School-specific FAQs



<https://www.sdcoe.net/news/Pages/20-03-13-student-food-service-during-district-closures.aspx>

BACK TO THE LANDING PAGE FOR BHS RESOURCES...GO  
TO HOME SYMBOL AT TOP OF PAGE



•Select <https://www.sandiegocounty.gov>

•Departments/Behavioral Health Services



# PROVIDER PORTAL



<https://www.sandiegocounty.gov/hhsa/programs/bhs/>

The screenshot shows the Behavioral Health Services homepage. At the top, there is a navigation bar with links for 'I WANT TO FIND', 'ADULT SERVICES', 'CHILDREN'S SERVICES', 'PROVIDERS', and 'CONTACT'. Below this is a large banner for 'Resources for Managing Mental Health and Coping During COVID-19'. A central section asks 'Looking for mental health or substance use services for you or a loved one?' and features three icons: 'CALL ACL\* 1-888-724-7240 Available 24/7', 'LIVE CHAT Available Mon-Fri (4pm-10pm)', and 'Dial 7-1-1 (TTY)'. Below these are two larger buttons: 'PROVIDER PORTAL' (with a handshake icon) and 'SERVICES' (with a network icon). A yellow arrow points from the 'PROVIDER PORTAL' button to the 'PROVIDERS' link in the top navigation bar. Another yellow arrow points from the 'PROVIDERS' link to the 'PROVIDERS' tab in the secondary screenshot on the right. A third yellow arrow points from the 'PROVIDERS' tab to the 'TECHNICAL RESOURCE LIBRARY (TRL)' link in the table below.

This screenshot shows the 'PROVIDERS' page. It features a table with three columns: 'OPTUM MEDICAL', 'DMC-ODS', and 'TECHNICAL RESOURCE LIBRARY (TRL)'. The 'OPTUM MEDICAL' column lists 'Manuals and Forms' and 'Medi-Cal Guidelines'. The 'DMC-ODS' column lists 'DMC-ODS Provider Website'. The 'TECHNICAL RESOURCE LIBRARY (TRL)' column lists 'Reports, Data, Cultural Competency Plans'. A yellow arrow points from the 'PROVIDERS' tab in the top navigation bar to this table.

OPTUM MEDICAL	DMC-ODS	TECHNICAL RESOURCE LIBRARY (TRL)
Manuals and Forms	DMC-ODS Provider Website	Reports, Data, Cultural Competency Plans
Medi-Cal Guidelines		

Navigate to Providers resources from the top of the page, or click on “Provider’s Portal”



<https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/BHSCOV19Information.html#bhsprovidercomms>

**Behavioral Health Services Provider Communications**

Links to all provider communications that have been sent out to date can be found below according to distribution date.

[Expand All](#) | [Collapse All](#)

- **April 2020**
  - 4-13-20 – [Emotional Health and Stress Management Resources During COVID-19](#)
  - 4-13-20 – [Expanded Telehealth Resources Through Exodus](#)
  - 4-6-20 – [COVID-19 Guidance for BHS Contracted Staff with Lived Experience](#), for documents linked within this flyer please see below:
    - ['Stop the Spread' Flyer - English](#)
    - ['Prevenir la Propagación' Flyer - Spanish](#)
    - [Peer-to-Peer Warmline Flyer](#)
  - 4-1-20 – [CYF Memo – UM Temporary Revision Due to COVID-19](#)
- **March 2020**
  - 3-31-20 – [Provider One-Pager – BHS Guidance for Clubhouses](#), for documents linked within the one-pager, please see below:
    - [Phone Activity Entry ClubHOMs](#)
    - [Resources for Community Health Clinics](#)
    - [Food Resources by Region.](#)
  - 3-27-20 – [COVID-19 Guidance for Behavioral Health Residential Facilities](#)
  - 3-26-20 – [QM Memo – Telehealth Resources during the COVID-19 Public Health Emergency](#)
  - 3-23-20 – [Guidance for County Staff and Contractors Regarding Telehealth](#)
  - 3-20-20 – [COVID-19 Financial Practices and Contract Management Guidance](#)
  - 3-19-20 – [COVID-19 Quality Improvement Updates and Best Practices](#)
    - Please refer to the [BHS Provider COVID-19 FAQ page](#) for the most recent updates since the initial 3-19-20 communication
  - 3-17-20 – [COVID-19 Guidance and Best Practices](#)
  - 3-13-20 – [COVID-19 Notice to Providers](#)

## BHS Provider Communications include:

- CYF Memo- UM Temporary Revision Due to COVID
- Food Resources
- QM Communications
- Financial Practices
- Telehealth Resources

# BHS PROVIDER PORTAL



[https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/bhs\\_provider\\_portal.htm](https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/bhs_provider_portal.htm)

## BHS PROVIDER PORTAL

### COVID-19 INFORMATION

If you are a Behavioral Health Services provider, please click here for information and resources.

#### Mental Health Plan

- [Manuals and Forms](#)
- [Medi-Cal Guidelines](#)
- [Provider Documents](#)

#### Children, Youth & Families Providers

- [Annual Report](#)
- [CADRE San Diego](#)
- [Databooks](#)
- [Memos to Providers](#)
- [Outcomes](#)
- [Pathways to Well-Being](#)
- [Presumptive Transfer of Medi-Cal for Foster Youth \(AB 1299\)](#)
- [Program Manager Meetings](#)
- [School-Based Services/SchoolLink](#)
- [Training](#)
- [Treatment and Evaluation Resource Management \(TERM\)](#)
- [TERM Providers](#)

#### Drug Medi-Cal Organized Delivery System (DMC-ODS)

- [DMC-ODS Provider Website](#)

#### Technical Resource Library (TRL)

- [Organization Providers Operation Handbook \(OPOH\)](#)
- [Reports, Data, and Cultural Competency Plans](#)
- [Substance Use Disorder Provider Operations Handbook \(SUDPOH\)](#)

Templates/Forms:

- [BHS Budget Template - Cost Reimbursement FY 19-20](#)
- [BHS Budget Template - Cost Reimbursement FY 18-19](#)

More resources can be found on the [TRL Homepage](#)

- COVID Info for BHS Providers
- Provider FAQs

ENHANCED BY Google

## Behavioral Health Services

I WANT TO FIND
ADULT SERVICES
CHILDREN'S SERVICES
PROVIDERS
CONTACT

### CORONAVIRUS (COVID-19) DISEASE 2019

### BHS Provider Resources

Behavioral Health Services (BHS) is committed to keeping our providers updated with emerging information related to the Coronavirus Disease 2019 (COVID-19) response. This page is updated regularly with the most recent communications and resources that have been sent to BHS providers.

For general information on COVID-19, including the current case count in San Diego County, preparedness and response resources, and links to information from the California Department of Public Health (CDPH), Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO), please visit the [County of San Diego COVID-19 webpage](#). For information specific to healthcare professionals serving in San Diego County visit the [County of San Diego COVID-19 webpage for health professionals](#).

- [Behavioral Health Services Provider Communications](#)
- [County of San Diego Public Health Officer Letters](#)
- [County of San Diego Department of Purchasing and Contracting](#)
- [Other Guidance from County of San Diego](#)
- [California Department of Health Care Services](#)
- [Additional Resources for BHS Providers](#)

FAQ

Click here for COVID-19 Frequently Asked Questions for BHS providers.

#### Behavioral Health Services Provider Communications

Links to all provider communications that have been sent out to date can be found below according to distribution date.

[Expand All](#) | [Collapse All](#)

- [April 2020](#)
- [March 2020](#)

**HHSa**  
HEALTH CARE SERVICES

**LIVE WELL**  
SAN DIEGO

**Popular Services**

- [About Behavioral Health Services \(BHS\)](#)
- [Our Services](#)
- [BHS Councils & Behavioral Health Advisory Board](#)
- [Mental Health Services Act \(MHSA\)](#)
- [Contact](#)
- [Your Rights](#)

**COUNTYNEWSCENTER**

- [County Rolls Out Testing, Tracing, Treatment Strategy](#)
- [County COVID-19 Deaths Up by Two, Cases by 98](#)
- [County's Two New](#)



<https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/BHSCCOVID19Information/BHSCCOVID19FAQs.html>

**COVID-19 FREQUENTLY ASKED QUESTIONS**

**FAQ** If you are a BHS provider, refer here for a regularly updated list of COVID-19 FAQs.

- County Operations/Logistics
- COVID-19 Costs and General Revenue Loss
- COVID-19 Testing and Transportation
- Service Delivery
- Staffing
- Telehealth and Mitigation for Physical Distancing

## TOPICS

- County Operations/Logistics
- COVID-Costs and General Revenue Loss
- COVID-19 Testing and Transportation
- Service Delivery
- Staffing
- Telehealth and Mitigation for Physical Distancing

Add this page to your “Favorites”

# QUESTIONS?



Coronavirus Disease 2019 Information

SanDiegoCounty.gov

DEPARTMENTS I WANT TO... GOVERNMENT RESIDENTS BUSINESS JOBS

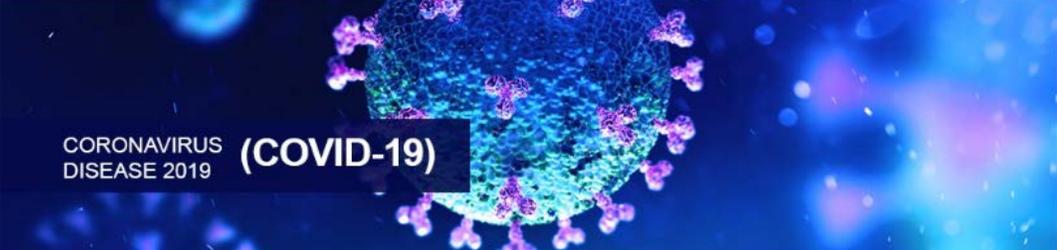
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Coronavirus Disease 2019

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CORONAVIRUS IN SAN DIEGO PREPARE FOR PANDEMIC ABOUT HEALTH PROFESSIONALS



CORONAVIRUS DISEASE 2019 (COVID-19)

Coronavirus Disease 2019 (COVID-19)

Stay home except for essential needs

Everyone is required to stay home except for essential needs or to go to an essential job. If you go out, keep at least six feet away from others. [Learn more and see full public health order](#)

**Changes for May 1:** face covering requirements, parks and golf course restrictions

Social distancing plan templates for:

- [Parks and Beaches](#)
- [Golf Courses](#) (Revised 4/25 for signature requirement, minor corrections)
- [Businesses | Spanish](#)

Submit templates to: [COVIDPlanSubmission@sdcounty.ca.gov](mailto:COVIDPlanSubmission@sdcounty.ca.gov)

Select Language  
Powered by Google Translate

Recursos en español

Outside resources

- Centers for Disease Control
- World Health Organization
- CA Dept. Public Health

COUNTYNEWSCENTER

- County Rolls Out Testing, Tracing, Treatment Strategy
- County COVID-19 Deaths Up by Two

# YOUTH MENTAL HEALTH WELL-BEING GATHERING

A VIRTUAL EVENT!

INVITING ALL COMMUNITY MEMBERS TO TUNE IN  
& JOIN IN ON MAY 7, 2020 AT 4:30 P.M.

JOIN US! LOG ONTO THE NAMI SAN DIEGO  
FACEBOOK PAGE:

**DATE:** THURSDAY, MAY 7, 2020

**TIME:** 4:30 to 5:30 P.M.

**LOG IN:** <https://bit.ly/NAMISD-FB>

***This event will include an art project for all ages!***

*Art is often used as a coping skill to promote well-being, and can be a wonderful outlet during the COVID-19 quarantine.*

Directions: Everyone is invited to submit art work, being a drawing, painting, poem, music video, etc. It can be done anonymously, but please indicate if submission is from a child, teen, or adult. Please submit the art to:

[cyfliaison@namisd.org](mailto:cyfliaison@namisd.org) by May 4, 2020 to be featured at the May 7, 2020 event. Submissions will continue to be collected throughout May 2020 for a final art slide show product. *All submissions will be featured on NAMI San Diego's CYFL website page!*

***See you and your family online on May 7!***

FOR MORE INFORMATION CALL/TEXT CYFL AT 858-987-2980



Behavioral Health Services  
Children, Youth and Families  
**Program Manager Meeting Schedule**  
FY20-21

<p><b>Meetings to be held in person and/or WebEx</b> 9:30 a.m. - 11:30 a.m. (Breakout Sessions 11:30 a.m. - 12:30 p.m.) * *topic specific as appropriate</p>
<p>July 9, 2020</p>
<p>September 10, 2020</p>
<p>November 12, 2020</p>
<p>January 14, 2021</p>
<p>March 11, 2021</p>
<p>May 13, 2021</p>