

Databook

Fiscal Year
2013-2014

County of San Diego
Behavioral Health Services

FY 2013-2014 Databook

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Alcohol & Drug Services, FY 2013-14

**Clients Admitted
Alcohol & Drug Services** 14,015

Age	Clients	%
Age 12 to 17	1,416	10.1%
Age 18 to 24	2,315	16.5%
Age 25 to 59	10,037	71.6%
Age 60+	247	1.8%

Gender	Clients	%
Female	4,594	32.8%
Male	9,416	67.2%
Other	5	0.0%

Race/Ethnicity	Clients	%
White	6,724	48.0%
Hispanic	4,051	28.9%
Black/African-American	1,873	13.4%
Asian/Pacific Islander	459	3.3%
Native American	207	1.5%
Other / Mixed	701	5.0%

^Client duplication in this report due to multiple admissions during the fiscal year. This report includes Clients admitted during FY1314 and clients discharged during FY1314.

**Unduplicated Clients Admitted
Alcohol & Drug Services** 10,110

Living Situation	Clients	%
Dependent Living	6,536	46.6%
Homeless	4,394	31.4%
Independent Living	3,062	21.8%
Unknown	23	0.2%

Primary Drug of Choice	Clients	%
Methamphetamine	5,005	35.7%
Alcohol	3,155	22.5%
Marijuana/Hashish	2,730	19.5%
Heroin	2,269	16.2%
Cocaine/Crack	532	3.8%
Other Opiates or Synthetics	111	0.8%
OxyCodone/OxyContin	52	0.4%
Ecstasy	13	0.1%
PCP	38	0.3%
Tranquilizers (e.g. Benzodiazepine)	32	0.2%
Other Hallucinogens	16	0.1%
Other (specify)	17	0.1%
Other Amphetamines	11	0.1%
Inhalants	5	0.0%
Other Club Drugs	2	0.0%
Other Stimulants	2	0.0%
Barbiturates	0	0.0%
Non-Prescription Methadone	3	0.0%
Other Sedatives or Hypnotics	7	0.0%
Other Tranquilizers	3	0.0%
Over the Counter	6	0.0%
Unknown	6	0.0%

Alcohol & Drug Services, FY 2013-14

Client Demographics	<17 Male	<17 Female	18-24 Male	18-24 Female	18-24 Other	25-59 Male	25-59 Female	25-59 Other	60+ Male	60+ Female
Admitted Clients	996	420	1,486	828	1	6,746	3,287	4	188	59
(Clients by) Race/Ethnicity										
White	281	142	693	385	1	3,320	1,762	0	99	41
Hispanic / Latino	563	230	497	272	0	1,735	731	3	15	5
Black/African-American	77	30	157	81	0	1,025	432	1	60	10
Asian/Pacific Islander	34	6	33	21	0	243	113	0	2	1
Native American	8	7	12	19	0	97	61	0	3	0
Other / Mixed	33	5	94	50	0	326	188	0	9	2
Primary Drug of Choice										
Methamphetamine	55	80	345	341	0	2,605	1,535	1	35	8
Alcohol	99	64	184	73	0	1,781	826	2	91	35
Marijuana/Hashish	803	240	460	164	0	779	274	0	6	4
Heroin	13	19	439	216	0	1,161	393	1	24	3
Cocaine/Crack	8	3	15	11	0	293	167	0	30	5
Other Opiates or Synthetics	0	1	13	8	0	34	51	0	2	2
OxyCodone/OxyContin	1	2	5	4	1	25	13	0	0	1
Ecstasy	2	0	6	2	0	2	1	0	0	0
PCP	0	1	2	2	0	29	4	0	0	0
Tranquilizers (e.g. Benzodiazepine)	5	2	3	2	0	8	12	0	0	0
Other Hallucinogens	5	1	3	3	0	4	0	0	0	0
Other (specify)	4	1	3	0	0	7	2	0	0	0
Other Amphetamines	0	2	3	1	0	5	0	0	0	0
Inhalants	0	0	0	0	0	4	1	0	0	0
Unknown	0	0	0	1	0	4	1	0	0	0
Other Stimulants	0	0	0	0	0	1	0	0	0	1
Barbiturates	0	0	0	0	0	0	0	0	0	0
Non-Prescription Methadone	0	0	0	0	0	1	2	0	0	0
Other Sedatives or Hypnotics	0	0	2	0	0	3	2	0	0	0
Other Tranquilizers	0	0	1	0	0	0	2	0	0	0
Over the Counter	1	4	1	0	0	0	0	0	0	0
Other Club Drugs	0	0	1	0	0	0	1	0	0	0

Alcohol & Drug Services, FY 2013-14

Client Demographics	<17		18-24		18-24	25-59		25-59		60+	60+
	Male	Female	Male	Female	Other	Male	Female	Other	Male	Female	
Admitted Clients	996	420	1,486	828	1	6,746	3,287	4	188	59	
% of Clients	7%	3%	11%	6%	<1%	48%	23%	<1%	1%	<1%	
(Clients by) Race/Ethnicity											
White	28%	34%	47%	46%	100%	49%	54%	0%	53%	69%	
Hispanic / Latino	57%	55%	33%	33%	0%	26%	22%	75%	8%	8%	
Black/African-American	8%	7%	11%	10%	0%	15%	13%	25%	32%	17%	
Asian/Pacific Islander	3%	1%	2%	3%	0%	4%	3%	0%	1%	2%	
Native American	1%	2%	1%	2%	0%	1%	2%	0%	2%	0%	
Other / Mixed	3%	1%	6%	6%	0%	5%	6%	0%	5%	3%	
Primary Drug of Choice											
Methamphetamine	6%	19%	23%	41%	0%	39%	47%	25%	19%	14%	
Alcohol	10%	15%	12%	9%	0%	26%	25%	50%	48%	59%	
Marijuana/Hashish	81%	57%	31%	20%	0%	12%	8%	0%	3%	7%	
Heroin	1%	5%	30%	26%	0%	17%	12%	25%	13%	5%	
Cocaine/Crack	1%	1%	1%	1%	0%	4%	5%	0%	16%	8%	
Other Opiates or Synthetics	0%	0%	1%	1%	0%	1%	2%	0%	1%	3%	
OxyCodone/OxyContin	0%	0%	0%	0%	100%	0%	0%	0%	0%	2%	
Ecstasy	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
PCP	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Tranquilizers (e.g. Benzodiazepine)	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other Hallucinogens	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other (specify)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other Amphetamines	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Inhalants	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other Stimulants	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	
Barbiturates	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Non-Prescription Methadone	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other Sedatives or Hypnotics	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other Tranquilizers	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Over the Counter	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	

Alcohol & Drug Services, FY 2013-14

Client Discharges by Level of Care	Nonresidential Treatment		Residential Treatment			Total
	OP Recovery	OP Day Intensive	Detox	Recovery <30	Recovery >31	
Clients Receiving Services	3,826	2,541	1,982	264	5,377	13,990
<i>(Clients by) Type of Discharge</i>						
Completed Treatment - Not Referred	1,248	546	431	0	340	2,565
Completed Treatment - Referred	268	180	975	198	1,733	3,354
Death	5	1	0	0	1	7
Incarceration	127	93	3	1	60	284
Before Completion w/Satisfactory Progress -Administrative	296	215	36	8	576	1,131
Before Completion w/Satisfactory Progress - Standard	454	256	48	26	729	1,513
Before Completion w/Unsatisfactory Progress - Administrative	1,137	1,013	126	8	676	2,960
Before Completion w/Unsatisfactory Progress - Standard	282	236	363	23	1,255	2,159
No Treatment Received	9	1	0	0	7	17
<i>Average Length of Stay</i>						
Days	123	74	12	19	87	83

Alcohol & Drug Services, FY 2013-14

Client Discharges by Level of Care	Nonresidential Treatment		Residential Treatment			Total
	OP Recovery	OP Day Intensive	Detox	Recovery <30	Recovery >31	
Clients Receiving Services	3,826 27%	2,541 18%	1,982 14%	264 2%	5,377 38%	13,990 100%
<i>(Clients by) Type of Discharge</i>						
Completed Treatment - Not Referred	33%	21%	22%	0%	6%	18%
Completed Treatment - Referred	7%	7%	49%	75%	32%	24%
Death	0%	0%	0%	0%	0%	0%
Incarceration	3%	4%	0%	0%	1%	2%
Before Completion w/Satisfactory Progress - Not Referred	8%	8%	2%	3%	11%	8%
Before Completion w/Satisfactory Progress - Referred	12%	10%	2%	10%	14%	11%
Before Completion w/Unsatisfactory Progress - Not Referred	30%	40%	6%	3%	13%	21%
Before Completion w/Unsatisfactory Progress - Referred	7%	9%	18%	9%	23%	15%
No Treatment Received	0%	0%	0%	0%	0%	0%
<i>Average Length of Stay</i>						
Days	123	74	12	19	87	83

ADS DATA PROFILE

Clients: Clients admitted during FY 2013-14, clients who were discharged during FY 2013-14.

Age: Age is the age of the client at Admission.

Gender: Client's gender as entered into SanWITS.

Race/Ethnicity: Clients respond to separate Race and Hispanic Origin questions. For purposes of comparison and consistency, the data has been analyzed as a single Race/Ethnicity variable; any person subscribing to Hispanic Ethnicity has been classified as Hispanic irrespective of Race.

Primary Drug of Choice: Client's primary drug of choice as entered into SanWITS.

Child & Adolescent Mental Health Services, FY 2013-14

Clients Receiving County-funded Mental Health Services Unique clients
19,010

Age	Unique clients	%
Age 0 to 5	2,167	11%
Age 6 to 11	6,407	34%
Age 12 to 15	5,790	30%
Age 16 to 17	3,637	19%
Age 18+	1,009	5%

Note: Some programs continue to serve youth after they turn 18

Gender	Unique clients	%
Female	8,031	42%
Male	10,973	58%
Other / Unknown	6	0%

Race/Ethnicity	Unique clients	%
White	3,741	20%
Hispanic	10,607	56%
African-American	1,891	10%
Asian/Pacific Islander	487	3%
Native American	114	1%
Other	482	3%
Unknown / Not Reported	1,688	9%

Primary Diagnosis	Unique clients	%
ADHD	2,489	14%
Oppositional/Conduct	2,697	16%
Depressive disorders	3,669	21%
Bipolar disorders	1,089	6%
Anxiety disorders	2,364	14%
Adjustment disorders	3,543	20%
Schizophrenic disorders	162	1%
Other	928	5%
Excluded	405	2%
Invalid Diagnosis	913	
No Diagnosis	751	

Substance Use	Unique clients	%
Substance Use Diagnosis	969	5%
No Substance Use Diagnosis	18,041	95%

Living Arrangement	Unique clients	%
House or Apartment	14,262	75%
Correctional Facility	1,329	7%
Foster Home	1,079	6%
Group Home	400	2%
Residential Treatment Center	132	1%
Children's Shelter	296	2%
Homeless	183	1%
Other	212	1%
Unknown	1,117	6%

Insurance Status	Unique clients	%
Medi-Cal Only	14,920	78%
Any Private Insurance	727	4%
Other	2,539	13%
Uninsured / Unknown	824	4%

Primary Language	Unique clients	%
English	14,513	76%
Spanish	3,265	17%
Arabic	82	0%
Vietnamese	20	0%
Tagalog	21	0%
Other/Unknown	1,109	6%

Child & Adolescent Mental Health Services, FY 2013-14

County Mental Health Services Provided (visit level)

Outpatient Services	Total Visits*	Total Clients	Percent Users	Mean (& Median) Visits* Among Users
Outpatient	205,598	13,570	71%	15.2 (11)
Outpatient - Fee for Service	52,979	5,700	30%	9.3 (6)
Juvenile Forensic Services	10,533	1,485	8%	7.1 (3)
Case Management	23,148	855	4%	27.1 (22)
TBS	20,780	864	5%	24.1 (21)

Restrictive Services	Total Days	Total Clients	Percent Users	Mean (& Median) Dayst Among Users
Day Treatment - Psych Health Facility	17	4	0%	4.3 (5)
Day Treatment - Community	36,191	475	2%	76.2 (62)
Day Treatment - Residential	55,480	788	4%	70.4 (24)
Day Treatment - Closed Treatment Facility	978	6	0%	163 (189)
Day Treatment - Residential Treatment Center	2,223	243	1%	9.2 (3)
Emergency Screening Unit (ESU)	2,223	1,125	6%	2.0 (2)

Inpatient Admissions	Total Days	Total Clients	Percent Users	Mean (& Median) Admissions Among Users
Inpatient - CAPS	3,728	359	2%	1.3 (1)
Inpatient - FFS	4,537	577	3%	1.3 (1)

*A "visit" represents a day in which any service was provided; visits are grouped by program modality.

†A "day" represents a day in which any service was provided; days are grouped by program modality.

Child & Adolescent Mental Health Services, FY 2013-14

Client Demographics by Service Type	OP	OP-FFS	JFS	CM	TBS	ESU	DT-PHF	DTC	DTR	DT-CTF	DT-RTC	IP	IP-FFS
Unique Clients Receiving Services	13,570	5,700	1,485	855	864	1,125	4	475	788	6	243	359	577
(Unique Clients by) Age													
0 to 5	1,837	388	0	10	61	8	0	2	6	0	8	0	2
6 to 11	4,342	2,288	7	183	413	194	0	37	258	0	88	33	60
12 to 15	4,012	1,935	414	325	273	594	1	191	274	3	84	188	303
16 to 17	2,539	1,089	808	286	100	315	3	215	192	3	58	130	188
18+	840	0	256	51	17	14	0	30	58	0	5	8	24
Gender													
Female	5,560	2,670	369	319	353	650	3	142	375	5	123	220	353
Male	8,004	3,030	1,115	535	511	475	1	333	413	1	120	139	224
Unknown	6	0	1	1	0	0	0	0	0	0	0	0	0
Race/Ethnicity													
White	2,405	1,492	297	222	194	247	1	112	179	2	63	106	172
Hispanic / Latino	8,448	2,298	819	453	501	627	1	233	341	1	103	189	267
African-American	1,310	551	287	136	109	158	1	103	200	2	57	37	68
Asian/Pacific Islander	333	141	27	11	18	54	0	10	21	0	4	12	22
Native American	92	31	16	9	9	7	0	5	11	0	7	1	2
Other / Mixed	344	145	24	16	19	25	1	8	30	1	8	13	21
Unknown	638	1,042	15	8	14	7	0	4	6	0	1	1	25
Primary Diagnosis													
ADHD	1,584	986	145	106	136	64	0	96	47	0	18	6	11
Oppositional/Conduct	2,197	530	394	176	189	156	1	86	80	1	29	32	57
Depressive disorders	2,825	985	227	228	209	530	0	102	112	2	35	189	267
Bipolar disorders	780	316	138	116	101	137	2	78	145	2	35	68	103
Anxiety disorders	1,715	745	121	118	88	81	1	52	58	1	22	25	44
Adjustment disorders	2,218	1,298	89	52	87	92	0	7	316	0	95	8	24
Schizophrenic disorders	113	45	28	20	14	36	0	11	13	0	1	27	26
Other	811	130	13	12	11	4	0	27	7	0	2	0	2
Excluded	308	99	47	17	19	15	0	10	7	0	6	1	7
No Diagnosis (Invalid or Missing)	1,019	566	283	10	10	10	0	6	3	0	0	3	36
Any Substance Use Diagnosis	815	112	365	110	26	80	0	81	76	0	24	27	36
No Substance Use Diagnosis	12,755	5,588	1,120	745	838	1,045	4	394	712	6	219	332	541

KEY--OP: Outpatient OP-FFS: Outpatient Fee-for-Service JFS: Juvenile Forensic Services CM: Case management TBS: Therapeutic Behavioral Services ESU: Emergency Screening Unit
 DT-PHF: Day Treatment-Psych Health Facility DT-C: Day Treatment-Community DT-R: Day Treatment-Residential DT-CTF: Day Treatment-Closed Treatment Facility
 DT-RTC: Day Treatment-Residential Treatment Center IP: Inpatient IP-FFS: Inpatient Fee-for-Service

Child & Adolescent Mental Health Services, FY 2013-14

Client Demographics by Service Type	OP	OP-FFS	JFS	CM	TBS	ESU	DT-PHF	DTC	DTR	DT-CTF	DT-RTC	IP	IP-FFS
Unique Clients Receiving Services	13,570	5,700	1,485	855	864	1,125	4	475	788	6	243	359	577
% of Clients	71%	30%	8%	4%	5%	6%	0%	2%	4%	0%	1%	2%	3%
(Percent Clients by) Age													
0 to 5	14%	7%	0%	1%	7%	1%	0%	0%	1%	0%	3%	0%	0%
6 to 11	32%	40%	0%	21%	48%	17%	0%	8%	33%	0%	36%	9%	10%
12 to 15	30%	34%	28%	38%	32%	53%	25%	40%	35%	50%	35%	52%	53%
16 to 17	19%	19%	54%	33%	12%	28%	75%	45%	24%	50%	24%	36%	33%
18+	6%	0%	17%	6%	2%	1%	0%	6%	7%	0%	2%	2%	4%
Gender													
Female	41%	47%	25%	37%	41%	58%	75%	30%	48%	83%	51%	61%	61%
Male	59%	53%	75%	63%	59%	42%	25%	70%	52%	17%	49%	39%	39%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Race/Ethnicity													
White	18%	26%	20%	26%	22%	22%	25%	24%	23%	33%	26%	30%	30%
Hispanic / Latino	62%	40%	55%	53%	58%	56%	25%	49%	43%	17%	42%	53%	46%
African-American	10%	10%	19%	16%	13%	14%	25%	22%	25%	33%	23%	10%	12%
Asian/Pacific Islander	2%	2%	2%	1%	2%	5%	0%	2%	3%	0%	2%	3%	4%
Native American	1%	1%	1%	1%	1%	1%	0%	1%	1%	0%	3%	0%	0%
Other / Mixed	3%	3%	2%	2%	2%	2%	25%	2%	4%	17%	3%	4%	4%
Unknown	5%	18%	1%	1%	2%	1%	0%	1%	1%	0%	0%	0%	4%
Primary Diagnosis													
ADHD	12%	17%	10%	12%	16%	6%	0%	20%	6%	0%	7%	2%	2%
Oppositional/Conduct	16%	9%	27%	21%	22%	14%	25%	18%	10%	17%	12%	9%	10%
Depressive disorders	21%	17%	15%	27%	24%	47%	0%	21%	14%	33%	14%	53%	46%
Bipolar disorders	6%	6%	9%	14%	12%	12%	50%	16%	18%	33%	14%	19%	18%
Anxiety disorders	13%	13%	8%	14%	10%	7%	25%	11%	7%	17%	9%	7%	8%
Adjustment disorders	16%	23%	6%	6%	10%	8%	0%	1%	40%	0%	39%	2%	4%
Schizophrenic dis.	1%	1%	2%	2%	2%	3%	0%	2%	2%	0%	0%	8%	5%
Other	6%	2%	1%	1%	1%	0%	0%	6%	1%	0%	1%	0%	0%
Excluded	2%	2%	3%	2%	2%	1%	0%	2%	1%	0%	2%	0%	1%
No Diagnosis (Invalid or Missing)	8%	10%	19%	1%	1%	1%	0%	1%	0%	0%	0%	1%	6%
Any Substance Use Diagnosis	6%	2%	25%	13%	3%	7%	0%	17%	10%	0%	10%	8%	6%
No Substance Use Diagnosis	94%	98%	75%	87%	97%	93%	100%	83%	90%	100%	90%	92%	94%

KEY--OP: Outpatient OP-FFS: Outpatient Fee-for-Service JFS: Juvenile Forensic Services CM: Case management TBS: Therapeutic Behavioral Services ESU: Emergency Screening Unit
 DT-PHF: Day Treatment-Psych Health Facility DT-C: Day Treatment-Community DT-R: Day Treatment-Residential DT-CTF: Day Treatment-Closed Treatment Facility
 DT-RTC: Day Treatment-Residential Treatment Center IP: Inpatient IP-FFS: Inpatient Fee-for-Service

Child & Adolescent Mental Health Services, FY 2013-14

**Clients Receiving
Outpatient Services*** Unique clients
18,306

Age	Unique clients	%
Age 0 to 5	2,161	12%
Age 6 to 11	6,269	34%
Age 12 to 15	5,516	30%
Age 16 to 17	3,433	19%
Age 18+	927	5%

Note: Programs may continue to serve youth after they turn 18

Gender	Unique clients	%
Female	7,686	42%
Male	10,614	58%
Other / Unknown	6	0%

Race/Ethnicity	Unique clients	%
White	3,584	20%
Hispanic	10,279	56%
Black / African-American	1,759	10%
Asian/Pacific Islander	447	2%
Native American	111	1%
Other	457	2%
Unknown / Not Reported	1,669	9%

Primary Diagnosis	Unique clients	%
ADHD	2,440	15%
Oppositional/Conduct	2,632	16%
Depressive disorders	3,474	21%
Bipolar disorders	1,004	6%
Anxiety disorders	2,323	14%
Adjustment disorders	3,346	20%
Schizophrenic disorders	143	1%
Other	910	5%
Excluded	394	2%
Invalid Diagnosis	898	
No Diagnosis	742	

Substance Use	Unique clients	%
Substance Use Diagnosis	908	5%
No Substance Use Diagnosis	17,398	95%

Living Arrangement	Unique clients	%
House or Apartment	13,890	76%
Correctional Facility	1,324	7%
Foster Home	1,064	6%
Group Home	288	2%
Residential Treatment Center	115	1%
Children's Shelter	160	1%
Homeless	178	1%
Other	174	1%
Unknown	1,113	6%

Insurance Status	Unique clients	%
Medi-Cal Only	14,359	78%
Any Private Insurance	658	4%
Other	2,512	14%
Uninsured / Unknown	777	4%

Primary Language	Unique clients	%
English	13,907	76%
Spanish	3,181	17%
Arabic	81	0%
Vietnamese	18	0%
Tagalog	19	0%
Other/Unknown	1,110	6%

*Outpatient Services include: all Outpatient programs (including Outpatient Fee-for-Service programs), Case Management programs, Juvenile Forensic Service programs, and Therapeutic Behavioral Services programs.

Child & Adolescent Mental Health Services, FY 2013-14

Clients Receiving Restrictive Services* Unique clients
2,241

Age	Unique clients	%
Age 0 to 5	20	1%
Age 6 to 11	453	20%
Age 12 to 15	988	44%
Age 16 to 17	677	30%
Age 18+	103	5%

Note: Programs may continue to serve youth after they turn 18

Gender	Unique clients	%
Female	1,099	49%
Male	1,142	51%
Other / Unknown	0	0%

Race/Ethnicity	Unique clients	%
White	504	22%
Hispanic	1,139	51%
Black / African-American	425	19%
Asian/Pacific Islander	79	4%
Native American	21	1%
Other	56	2%
Unknown / Not Reported	17	1%

Primary Diagnosis	Unique clients	%
ADHD	204	9%
Oppositional/Conduct	284	13%
Depressive disorders	707	32%
Bipolar disorders	314	14%
Anxiety disorders	177	8%
Adjustment disorders	415	19%
Schizophrenic disorders	53	2%
Other	37	2%
Excluded	33	1%
Invalid Diagnosis	16	
No Diagnosis	1	

Substance Use	Unique clients	%
Substance Use Diagnosis	222	10%
No Substance Use Diagnosis	2,019	90%

Living Arrangement	Unique clients	%
House or Apartment	1,322	59%
Correctional Facility	106	5%
Foster Home	114	5%
Group Home	269	12%
Residential Treatment Center	97	4%
Children's Shelter	231	10%
Homeless	19	1%
Other	73	3%
Unknown	10	0%

Insurance Status	Unique clients	%
Medi-Cal Only	1,782	80%
Any Private Insurance	195	9%
Other	193	9%
Uninsured / Unknown	71	3%

Primary Language	Unique clients	%
English	2,002	89%
Spanish	214	10%
Arabic	1	0%
Vietnamese	2	0%
Tagalog	2	0%
Other/Unknown	20	1%

*Restrictive Services include: Day Treatment programs (Community, and Residential, Closed Treatment Facility, Psychiatric Health Facility, Residential Treatment Center), Emergency Screening Unit programs, and Residential Treatment Facility programs.

Child & Adolescent Mental Health Services, FY 2013-14

Clients Receiving Inpatient Services* Unique clients
839

Age	Unique clients	%
Age 0 to 5	2	0%
Age 6 to 11	80	10%
Age 12 to 15	443	53%
Age 16 to 17	283	34%
Age 18+	31	4%

Note: Programs may continue to serve youth after they turn 18

Gender	Unique clients	%
Female	512	61%
Male	327	39%
Other / Unknown	0	0%

Race/Ethnicity	Unique clients	%
White	243	29%
Hispanic	415	49%
Black / African-American	92	11%
Asian/Pacific Islander	31	4%
Native American	3	0%
Other	29	3%
Unknown / Not Reported	26	3%

Primary Diagnosis	Unique clients	%
ADHD	16	2%
Oppositional/Conduct	78	10%
Depressive disorders	412	52%
Bipolar disorders	146	18%
Anxiety disorders	61	8%
Adjustment disorders	30	4%
Schizophrenic disorders	47	6%
Other	2	0%
Excluded	8	1%
Invalid Diagnosis	17	
No Diagnosis	22	

Substance Use	Unique clients	%
Substance Use Diagnosis	59	7%
No Substance Use Diagnosis	780	93%

Living Arrangement	Unique clients	%
House or Apartment	670	80%
Correctional Facility	25	3%
Foster Home	15	2%
Group Home	45	5%
Residential Treatment Center	34	4%
Children's Shelter	9	1%
Homeless	18	2%
Other	20	2%
Unknown	3	0%

Insurance Status	Unique clients	%
Medi-Cal Only	655	78%
Any Private Insurance	44	5%
Other	125	15%
Uninsured / Unknown	15	2%

Primary Language	Unique clients	%
English	744	89%
Spanish	68	8%
Arabic	4	0%
Vietnamese	0	0%
Tagalog	2	0%
Other/Unknown	21	3%

*Inpatient Services include: Inpatient Contracted programs and Inpatient Fee-for-Service programs

Adult and Older Adult (AOA) Mental Health Services, FY 2013-14

Unique Clients
Clients Receiving Services 44,004

Age	Unique Clients	%
Age <18-24	6,736	15%
Age 25-59	32,075	73%
Age 60+	5,193	12%

Gender	Unique Clients	%
Females	20,009	45%
Males	23,800	54%
Other / Unknown	195	0%

Preferred Language	Unique Clients	%
English	35,093	80%
Spanish	2,541	6%
Tagalog	123	0%
Vietnamese	452	1%
Other Asian	330	1%
Arabic	899	2%
Other Middle Eastern	173	0%
Other / Unknown	4,393	10%

Race / Ethnicity	Unique Clients	%
White	19,993	45%
Hispanic	9,876	22%
African American	5,558	13%
Asian / Pacific Islander	2,244	5%
Native American	291	1%
Other	2,058	5%
Unknown	3,984	9%

Education Level	Unique Clients	% **
High School Diploma / GED	11,078	37%
Some College / Vocational Training	3,945	13%
Associates Degree	3,199	11%
Bachelors Degree	2,010	7%
Masters Degree	429	1%
Doctoral Degree	113	0%
High School Not Completed	9,434	31%
Unknown / Not Reported	13,796	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	9,875	26%
Bipolar Disorders	5,298	14%
Major Depression Disorders	11,456	31%
Other Psychotic Disorders	1,941	5%
Other Depression / Adjustment	4,026	11%
Anxiety Disorders	2,705	7%
Substance Use Disorders	1,899	5%
Cognitive / Personality Disorders	158	0%
Other / Unknown	6,646	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	19,269	44%
No Substance Use Disorder	24,735	56%

Insurance Status	Unique Clients	%
Uninsured / Unknown	9,858	22%
Medi-Cal Only	26,109	59%
Medi-Cal + Medicare	5,533	13%
Medicare Only	199	0%
Private	2,305	5%

Employment Status	Unique Clients	% *
Competitive Job	3,159	9%
Seeking Work	4,858	14%
Not in Labor Force	11,403	33%
Not Seeking Work	7,690	22%
Resident / Inmate of Institution	2,490	7%
Other	4,699	14%
Unknown	9,705	

Living Situation	Unique Clients	% **
Lives Independently	25,547	69%
Board & Care	3,027	8%
Justice Related	2,666	7%
Homeless	4,668	13%
Institutional	1,052	3%
Other / Unknown	7,044	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

AOA Mental Health Services, FY 2013-14

AOA MHS Services Provided

Outpatient Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
ACT	122,063	2,132	5%	57.3
BH Court	3,951	55	0%	71.8
Case Management	17,147	743	2%	23.1
Case Management - Institutional	18,025	880	2%	20.5
Case Management - Strengths	21,069	881	2%	23.9
Case Management - Transitional	3,391	430	1%	7.9
Fee for Service	83,744	11,674	27%	7.2
Outpatient	164,668	16,193	37%	10.2
Outpatient - LIHP	15,160	2,002	5%	7.6
Prevention	6,806	234	1%	29.1

Emergency Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
EPU	9,141	5,466	12%	1.7
PERT	6,350	5,117	12%	1.2

Forensic Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
Jail	39,402	10,547	24%	3.7

24 hour Services				Mean Days
	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	22,242	1,737	4%	12.8
Edgemoor	33,851	114	0%	296.9
LTC - Institutional	39,115	259	1%	151.0
LTC - Residential	0	0	0%	0.0
Residential	13,612	105	0%	129.6

Inpatient Admissions				Mean Admissions
	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	2,771	2,009	5%	1.4
Inpatient - FFS	6,119	3,860	9%	1.6
Inpatient - LIHP	834	625	1%	1.3
State Hospital	15	13	0%	1.2

AOA Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	2,132	55	743	880	881	430	11,674	16,193	2,002	234	5,466	5,117	10,547	1,737	114	259	0	105	2,009	3,860	625	13
(Clients by) Age																						
Age <18-24	378	4	19	47	89	53	1,683	1,827	160	181	861	1,277	1,787	177	1	36	0	53	292	726	75	5
Age 25-59	1,458	49	659	427	482	347	8,591	12,651	1,716	41	4,327	2,927	8,316	1,469	57	207	0	46	1,612	2,840	529	8
Age 60+	296	2	65	406	310	30	1,400	1,715	126	12	278	913	444	91	56	16	0	6	105	294	21	0
Gender																						
Females	844	20	274	397	441	201	6,991	8,236	998	101	1,905	2,456	1,879	710	41	113	0	40	708	1,806	225	7
Males	1,285	35	468	482	438	228	4,682	7,780	1,000	133	3,558	2,653	8,655	1,022	73	146	0	65	1,300	2,050	399	6
Other / Unknown	3	0	1	1	2	1	1	177	4	0	3	8	13	5	0	0	0	0	1	4	1	0
Race / Ethnicity																						
White	1,109	21	471	549	496	207	4,120	7,362	968	80	2,838	2,818	5,111	1,035	72	131	0	61	1,038	1,793	339	8
Hispanic	409	11	82	134	255	95	2,326	3,961	539	113	1,261	1,178	2,490	303	17	52	0	23	457	940	135	1
African American	422	16	92	101	70	76	1,097	1,836	245	29	875	571	2,170	271	18	41	0	10	309	518	73	3
Asian / Pacific Islander	98	3	50	43	30	19	564	1,143	119	8	236	279	268	46	6	13	0	4	93	181	18	0
Native American	25	1	6	9	6	7	61	113	20	0	47	41	78	20	0	4	0	4	24	30	4	0
Other	43	2	29	25	15	9	857	872	88	3	152	124	247	29	0	11	0	2	68	103	13	1
Unknown	26	1	13	19	9	17	2,649	906	23	1	57	106	183	33	1	7	0	1	20	295	43	0
Diagnosis																						
Schizophrenia and Schizoaffective	1,476	36	655	672	495	212	2,808	4,333	497	24	1,452	1,137	1,837	689	35	248	0	71	766	1,453	162	12
Bipolar Disorders	308	8	38	40	142	75	1,071	3,258	529	14	774	425	843	329	6	7	0	19	344	495	119	0
Major Depression Disorders	274	7	38	20	183	112	3,781	5,380	784	97	1,305	680	1,700	547	13	2	0	13	471	899	177	1
Other Psychotic Disorders	31	1	7	34	21	14	277	506	43	30	566	247	763	74	13	1	0	1	248	202	28	0
Other Depression / Adjustment	23	2	2	8	14	12	1,286	781	58	18	595	290	1,393	81	8	0	0	1	99	211	39	0
Anxiety Disorders	3	0	1	2	12	4	1,158	834	82	23	131	87	657	17	1	0	0	0	15	51	12	0
Substance Use Disorders	4	1	1	6	2	0	92	110	3	1	378	95	1,460	0	12	0	0	0	60	59	14	0
Cognitive / Personality Disorders	0	0	0	83	10	1	13	4	0	1	20	16	11	0	26	0	0	0	6	4	0	0
Other / Unknown	13	0	1	15	2	0	1,188	987	6	26	245	2,140	1,883	0	0	1	0	0	0	486	74	0
Any Substance Use Disorder	1,630	47	328	324	377	285	2,783	8,169	1,229	60	4,056	1,764	7,570	1,482	33	178	0	86	1,549	2,157	420	11
No Substance Use Disorder	502	8	415	556	504	145	8,891	8,024	773	174	1,410	3,353	2,977	255	81	81	0	19	460	1,703	205	2
Insurance Status																						
Uninsured / Unknown	116	4	23	40	62	9	10	2,598	94	49	1,942	1,885	4,357	176	1	1	0	5	666	376	20	0
Medi-Cal Only	1,193	37	279	252	380	387	10,584	10,205	1,751	149	2,825	2,040	5,084	1,234	58	143	0	56	1,164	3,111	579	9
Medi-Cal + Medicare	544	11	385	516	323	19	401	2,294	113	5	493	872	819	250	55	83	0	19	119	196	16	2
Medicare Only	17	2	4	8	7	0	0	130	1	0	20	16	34	3	0	0	0	2	10	2	0	0
Private	262	1	52	64	109	15	679	966	43	31	186	304	253	74	0	32	0	23	50	175	10	2

*PERT does not assign diagnosis.

AOA Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	2,132	55	743	880	881	430	11,674	16,193	2,002	234	5,466	5,117	10,547	1,737	114	259	0	105	2,009	3,860	625	13
(Percent Clients by) Age																						
Age <18-24	18%	7%	3%	5%	10%	12%	14%	11%	8%	77%	16%	25%	17%	10%	1%	14%	0%	50%	15%	19%	12%	38%
Age 25-59	68%	89%	89%	49%	55%	81%	74%	78%	86%	18%	79%	57%	79%	85%	50%	80%	0%	44%	80%	74%	85%	62%
Age 60+	14%	4%	9%	46%	35%	7%	12%	11%	6%	5%	5%	18%	4%	5%	49%	6%	0%	6%	5%	8%	3%	0%
Gender																						
Females	40%	36%	37%	45%	50%	47%	60%	51%	50%	43%	35%	48%	18%	41%	36%	44%	0%	38%	35%	47%	36%	54%
Males	60%	64%	63%	55%	50%	53%	40%	48%	50%	57%	65%	52%	82%	59%	64%	56%	0%	62%	65%	53%	64%	46%
Other / Unknown	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Race / Ethnicity																						
White	52%	38%	63%	62%	56%	48%	35%	45%	48%	34%	52%	55%	48%	60%	63%	51%	0%	58%	52%	46%	54%	62%
Hispanic	19%	20%	11%	15%	29%	22%	20%	24%	27%	48%	23%	23%	24%	17%	15%	20%	0%	22%	23%	24%	22%	8%
African American	20%	29%	12%	11%	8%	18%	9%	11%	12%	12%	16%	11%	21%	16%	16%	16%	0%	10%	15%	13%	12%	23%
Asian / Pacific Islander	5%	5%	7%	5%	3%	4%	5%	7%	6%	3%	4%	5%	3%	3%	5%	5%	0%	4%	5%	5%	3%	0%
Native American	1%	2%	1%	1%	1%	2%	1%	1%	1%	0%	1%	1%	1%	1%	0%	2%	0%	4%	1%	1%	1%	0%
Other	2%	4%	4%	3%	2%	2%	7%	5%	4%	1%	3%	2%	2%	2%	0%	4%	0%	2%	3%	3%	2%	8%
Unknown	1%	2%	2%	2%	1%	4%	23%	6%	1%	0%	1%	2%	2%	2%	1%	3%	0%	1%	1%	8%	7%	0%
Diagnosis																						
Schizophrenia and Schizoaffective	70%	65%	88%	78%	56%	49%	27%	28%	25%	12%	28%	38%	21%	40%	31%	96%	0%	68%	38%	43%	29%	92%
Bipolar Disorders	15%	15%	5%	5%	16%	17%	10%	21%	27%	7%	15%	14%	10%	19%	5%	3%	0%	18%	17%	15%	22%	0%
Major Depression Disorders	13%	13%	5%	2%	21%	26%	36%	35%	39%	47%	25%	23%	20%	31%	11%	1%	0%	12%	23%	27%	32%	8%
Other Psychotic Disorders	1%	2%	1%	4%	2%	3%	3%	2%	14%	11%	8%	9%	4%	11%	0%	0%	0%	1%	12%	6%	5%	0%
Other Depression / Adjustment	1%	4%	0%	1%	2%	3%	12%	5%	3%	9%	11%	10%	16%	5%	7%	0%	0%	1%	5%	6%	7%	0%
Anxiety Disorders	0%	0%	0%	0%	1%	1%	11%	5%	4%	11%	3%	3%	8%	1%	1%	0%	0%	0%	1%	2%	2%	0%
Substance Use Disorders	0%	2%	0%	1%	0%	0%	1%	1%	0%	0%	7%	3%	17%	0%	11%	0%	0%	0%	3%	2%	3%	0%
Cognitive / Personality Disorders	0%	0%	0%	10%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	23%	0%	0%	0%	0%	0%	0%	0%
Other / Unknown	Percentages for Diagnosis exclude Other/Unknown values.																					
Any Substance Use Disorder	76%	85%	44%	37%	43%	66%	24%	50%	61%	26%	74%	34%	72%	85%	29%	69%	0%	82%	77%	56%	67%	85%
No Substance Use Disorder	24%	15%	56%	63%	57%	34%	76%	50%	39%	74%	26%	66%	28%	15%	71%	31%	0%	18%	23%	44%	33%	15%
Insurance Status																						
Uninsured / Unknown	5%	7%	3%	5%	7%	2%	0%	16%	5%	21%	36%	37%	41%	10%	1%	0%	0%	5%	33%	10%	3%	0%
Medi-Cal Only	56%	67%	38%	29%	43%	90%	91%	63%	87%	64%	52%	40%	48%	71%	51%	55%	0%	53%	58%	81%	93%	69%
Medi-Cal + Medicare	26%	20%	52%	59%	37%	4%	3%	14%	6%	2%	9%	17%	8%	14%	48%	32%	0%	18%	6%	5%	3%	15%
Medicare Only	1%	4%	1%	1%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%
Private	12%	2%	7%	7%	12%	3%	6%	6%	2%	13%	3%	6%	2%	4%	0%	12%	0%	22%	2%	5%	2%	15%

*PERT does not assign diagnosis.

AOA Mental Health Services, FY 2013-14

Clients Receiving ACT Services Unique Clients
2,132

Age	Unique Clients	%
Age <18-24	378	18%
Age 25-59	1,458	68%
Age 60+	296	14%

Gender	Unique Clients	%
Females	844	40%
Males	1,285	60%
Other / Unknown	3	0%

Preferred Language	Unique Clients	%
English	2,018	95%
Spanish	64	3%
Tagalog	8	0%
Vietnamese	12	1%
Other Asian	6	0%
Arabic	3	0%
Other Middle Eastern	2	0%
Other / Unknown	19	1%

Race / Ethnicity	Unique Clients	%
White	1,109	52%
Hispanic	409	19%
African American	422	20%
Asian / Pacific Islander	98	5%
Native American	25	1%
Other	43	2%
Unknown	26	1%

Education Level	Unique Clients	% **
High School Diploma / GED	807	39%
Some College / Vocational Training	277	13%
Associates Degree	202	10%
Bachelors Degree	102	5%
Masters Degree	21	1%
Doctoral Degree	2	0%
High School Not Completed	646	31%
Unknown / Not Reported	75	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	1,476	70%
Bipolar Disorders	308	15%
Major Depression Disorders	274	13%
Other Psychotic Disorders	31	1%
Other Depression / Adjustment	23	1%
Anxiety Disorders	3	0%
Substance Use Disorders	4	0%
Cognitive / Personality Disorders	0	0%
Other / Unknown	13	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,630	76%
No Substance Use Disorder	502	24%

Insurance Status	Unique Clients	%
Uninsured / Unknown	116	5%
Medi-Cal Only	1,193	56%
Medi-Cal + Medicare	544	26%
Medicare Only	17	1%
Private	262	12%

Employment Status	Unique Clients	% *
Competitive Job	81	4%
Seeking Work	294	14%
Not in Labor Force	720	35%
Not Seeking Work	750	36%
Resident / Inmate of Institution	21	1%
Other	199	10%
Unknown	67	

Living Situation	Unique Clients	% **
Lives Independently	1,345	66%
Board & Care	398	19%
Justice Related	38	2%
Homeless	171	8%
Institutional	101	5%
Other / Unknown	79	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

AOA Mental Health Services, FY 2013-14

Clients Receiving Unique Clients
***** Case Management Services** 2,725

Age	Unique Clients	%
Age <18-24	197	7%
Age 25-59	1,783	65%
Age 60+	745	27%

Gender	Unique Clients	%
Females	1,220	45%
Males	1,501	55%
Other / Unknown	4	0%

Preferred Language	Unique Clients	%
English	2,454	90%
Spanish	117	4%
Tagalog	9	0%
Vietnamese	14	1%
Other Asian	13	0%
Arabic	6	0%
Other Middle Eastern	10	0%
Other / Unknown	102	4%

Race / Ethnicity	Unique Clients	%
White	1,591	58%
Hispanic	541	20%
African American	314	12%
Asian / Pacific Islander	130	5%
Native American	26	1%
Other	72	3%
Unknown	51	2%

Education Level	Unique Clients	% **
High School Diploma / GED	996	42%
Some College / Vocational Training	307	13%
Associates Degree	235	10%
Bachelors Degree	151	6%
Masters Degree	43	2%
Doctoral Degree	10	0%
High School Not Completed	650	27%
Unknown / Not Reported	333	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	1,863	69%
Bipolar Disorders	280	10%
Major Depression Disorders	344	13%
Other Psychotic Disorders	71	3%
Other Depression / Adjustment	36	1%
Anxiety Disorders	19	1%
Substance Use Disorders	8	0%
Cognitive / Personality Disorders	87	3%
Other / Unknown	17	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,204	44%
No Substance Use Disorder	1,521	56%

Insurance Status	Unique Clients	%
Uninsured / Unknown	120	4%
Medi-Cal Only	1,227	45%
Medi-Cal + Medicare	1,145	42%
Medicare Only	19	1%
Private	214	8%

Employment Status	Unique Clients	% *
Competitive Job	55	2%
Seeking Work	215	9%
Not in Labor Force	1,267	52%
Not Seeking Work	701	29%
Resident / Inmate of Institution	15	1%
Other	188	8%
Unknown	284	

Living Situation	Unique Clients	% **
Lives Independently	1,160	45%
Board & Care	752	29%
Justice Related	4	0%
Homeless	216	8%
Institutional	456	18%
Other / Unknown	137	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

*** All sub-categories of Case Management are combined. Clients may receive services from more than one category of Case Management.

AOA Mental Health Services, FY 2013-14

**Clients Receiving
Outpatient Services** Unique Clients
16,193

Age	Unique Clients	%
Age <18-24	1,827	11%
Age 25-59	12,651	78%
Age 60+	1,715	11%

Gender	Unique Clients	%
Females	8,236	51%
Males	7,780	48%
Other / Unknown	177	1%

Preferred Language	Unique Clients	%
English	12,938	80%
Spanish	1,096	7%
Tagalog	71	0%
Vietnamese	274	2%
Other Asian	236	1%
Arabic	510	3%
Other Middle Eastern	76	0%
Other / Unknown	992	6%

Race / Ethnicity	Unique Clients	%
White	7,362	45%
Hispanic	3,961	24%
African American	1,836	11%
Asian / Pacific Islander	1,143	7%
Native American	113	1%
Other	872	5%
Unknown	906	6%

Education Level	Unique Clients	% **
High School Diploma / GED	5,280	36%
Some College / Vocational Training	2,166	15%
Associates Degree	1,780	12%
Bachelors Degree	1,135	8%
Masters Degree	213	1%
Doctoral Degree	49	0%
High School Not Completed	3,948	27%
Unknown / Not Reported	1,622	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	4,333	28%
Bipolar Disorders	3,258	21%
Major Depression Disorders	5,380	35%
Other Psychotic Disorders	506	3%
Other Depression / Adjustment	781	5%
Anxiety Disorders	834	5%
Substance Use Disorders	110	1%
Cognitive / Personality Disorders	4	0%
Other / Unknown	987	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	8,169	50%
No Substance Use Disorder	8,024	50%

Insurance Status	Unique Clients	%
Uninsured / Unknown	2,598	16%
Medi-Cal Only	10,205	63%
Medi-Cal + Medicare	2,294	14%
Medicare Only	130	1%
Private	966	6%

Employment Status	Unique Clients	% *
Competitive Job	1,538	11%
Seeking Work	2,932	20%
Not in Labor Force	4,054	28%
Not Seeking Work	3,956	27%
Resident / Inmate of Institution	192	1%
Other	1,793	12%
Unknown	1,728	

Living Situation	Unique Clients	% **
Lives Independently	11,754	79%
Board & Care	1,172	8%
Justice Related	110	1%
Homeless	1,756	12%
Institutional	68	0%
Other / Unknown	1,333	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

AOA Mental Health Services, FY 2013-14

**Clients Receiving
Outpatient -LIHP Services** Unique Clients
2,002

Age	Unique Clients	%
Age <18-24	160	8%
Age 25-59	1,716	86%
Age 60+	126	6%

Gender	Unique Clients	%
Females	998	50%
Males	1,000	50%
Other / Unknown	4	0%

Preferred Language	Unique Clients	%
English	1,757	88%
Spanish	127	6%
Tagalog	10	0%
Vietnamese	14	1%
Other Asian	17	1%
Arabic	41	2%
Other Middle Eastern	12	1%
Other / Unknown	24	1%

Race / Ethnicity	Unique Clients	%
White	968	48%
Hispanic	539	27%
African American	245	12%
Asian / Pacific Islander	119	6%
Native American	20	1%
Other	88	4%
Unknown	23	1%

Education Level	Unique Clients	% **
High School Diploma / GED	691	36%
Some College / Vocational Training	317	16%
Associates Degree	247	13%
Bachelors Degree	171	9%
Masters Degree	35	2%
Doctoral Degree	9	0%
High School Not Completed	465	24%
Unknown / Not Reported	67	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	497	25%
Bipolar Disorders	529	27%
Major Depression Disorders	784	39%
Other Psychotic Disorders	43	2%
Other Depression / Adjustment	58	3%
Anxiety Disorders	82	4%
Substance Use Disorders	3	0%
Cognitive / Personality Disorders	0	0%
Other / Unknown	6	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,229	61%
No Substance Use Disorder	773	39%

Insurance Status	Unique Clients	%
Uninsured / Unknown	94	5%
Medi-Cal Only	1,751	87%
Medi-Cal + Medicare	113	6%
Medicare Only	1	0%
Private	43	2%

Employment Status	Unique Clients	% *
Competitive Job	198	10%
Seeking Work	507	27%
Not in Labor Force	419	22%
Not Seeking Work	593	31%
Resident / Inmate of Institution	18	1%
Other	156	8%
Unknown	111	

Living Situation	Unique Clients	% **
Lives Independently	1,487	77%
Board & Care	110	6%
Justice Related	4	0%
Homeless	323	17%
Institutional	3	0%
Other / Unknown	75	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

NOTE: LIHP was discontinued on 1/1/2014

AOA Mental Health Services, FY 2013-14

**Clients Receiving
Crisis Residential Services** Unique Clients
1,737

Age	Unique Clients	%
Age <18-24	177	10%
Age 25-59	1,469	85%
Age 60+	91	5%

Gender	Unique Clients	%
Females	710	41%
Males	1,022	59%
Other / Unknown	5	0%

Preferred Language	Unique Clients	%
English	1,676	96%
Spanish	37	2%
Tagalog	2	0%
Vietnamese	1	0%
Other Asian	2	0%
Arabic	2	0%
Other Middle Eastern	2	0%
Other / Unknown	15	1%

Race / Ethnicity	Unique Clients	%
White	1,035	60%
Hispanic	303	17%
African American	271	16%
Asian / Pacific Islander	46	3%
Native American	20	1%
Other	29	2%
Unknown	33	2%

Education Level	Unique Clients	% **
High School Diploma / GED	633	38%
Some College / Vocational Training	284	17%
Associates Degree	175	10%
Bachelors Degree	109	7%
Masters Degree	25	1%
Doctoral Degree	2	0%
High School Not Completed	439	26%
Unknown / Not Reported	70	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	689	40%
Bipolar Disorders	329	19%
Major Depression Disorders	547	31%
Other Psychotic Disorders	74	4%
Other Depression / Adjustment	81	5%
Anxiety Disorders	17	1%
Substance Use Disorders	0	0%
Cognitive / Personality Disorders	0	0%
Other / Unknown	0	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,482	85%
No Substance Use Disorder	255	15%

Insurance Status	Unique Clients	%
Uninsured / Unknown	176	10%
Medi-Cal Only	1,234	71%
Medi-Cal + Medicare	250	14%
Medicare Only	3	0%
Private	74	4%

Employment Status	Unique Clients	% *
Competitive Job	53	3%
Seeking Work	400	24%
Not in Labor Force	562	34%
Not Seeking Work	563	34%
Resident / Inmate of Institution	10	1%
Other	85	5%
Unknown	64	

Living Situation	Unique Clients	% **
Lives Independently	579	35%
Board & Care	265	16%
Justice Related	7	0%
Homeless	794	48%
Institutional	22	1%
Other / Unknown	70	

AOA Mental Health Services, FY 2013-14

Clients Receiving Inpatient - County Services Unique Clients 2,009

Age	Unique Clients	%
Age <18-24	292	15%
Age 25-59	1,612	80%
Age 60+	105	5%

Gender	Unique Clients	%
Females	708	35%
Males	1,300	65%
Other / Unknown	1	0%

Preferred Language	Unique Clients	%
English	1,849	92%
Spanish	105	5%
Tagalog	4	0%
Vietnamese	8	0%
Other Asian	8	0%
Arabic	5	0%
Other Middle Eastern	6	0%
Other / Unknown	24	1%

Race / Ethnicity	Unique Clients	%
White	1,038	52%
Hispanic	457	23%
African American	309	15%
Asian / Pacific Islander	93	5%
Native American	24	1%
Other	68	3%
Unknown	20	1%

Education Level	Unique Clients	% **
High School Diploma / GED	698	42%
Some College / Vocational Training	212	13%
Associates Degree	154	9%
Bachelors Degree	120	7%
Masters Degree	25	2%
Doctoral Degree	11	1%
High School Not Completed	445	27%
Unknown / Not Reported	344	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	766	38%
Bipolar Disorders	344	17%
Major Depression Disorders	471	23%
Other Psychotic Disorders	248	12%
Other Depression / Adjustment	99	5%
Anxiety Disorders	15	1%
Substance Use Disorders	60	3%
Cognitive / Personality Disorders	6	0%
Other / Unknown	0	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,549	77%
No Substance Use Disorder	460	23%

Insurance Status	Unique Clients	%
Uninsured / Unknown	666	33%
Medi-Cal Only	1,164	58%
Medi-Cal + Medicare	119	6%
Medicare Only	10	0%
Private	50	2%

Employment Status	Unique Clients	% *
Competitive Job	142	8%
Seeking Work	277	15%
Not in Labor Force	890	48%
Not Seeking Work	449	24%
Resident / Inmate of Institution	15	1%
Other	88	5%
Unknown	148	

Living Situation	Unique Clients	% **
Lives Independently	935	48%
Board & Care	150	8%
Justice Related	13	1%
Homeless	777	40%
Institutional	55	3%
Other / Unknown	79	

AOA Mental Health Services, FY 2013-14

Clients Receiving Inpatient - FFS Services Unique Clients
3,860

Age	Unique Clients	%
Age <18-24	726	19%
Age 25-59	2,840	74%
Age 60+	294	8%

Gender	Unique Clients	%
Females	1,806	47%
Males	2,050	53%
Other / Unknown	4	0%

Preferred Language	Unique Clients	%
English	3,195	83%
Spanish	179	5%
Tagalog	14	0%
Vietnamese	15	0%
Other Asian	15	0%
Arabic	20	1%
Other Middle Eastern	10	0%
Other / Unknown	412	11%

Race / Ethnicity	Unique Clients	%
White	1,793	46%
Hispanic	940	24%
African American	518	13%
Asian / Pacific Islander	181	5%
Native American	30	1%
Other	103	3%
Unknown	295	8%

Education Level	Unique Clients	% **
High School Diploma / GED	1,176	41%
Some College / Vocational Training	357	12%
Associates Degree	239	8%
Bachelors Degree	149	5%
Masters Degree	41	1%
Doctoral Degree	10	0%
High School Not Completed	931	32%
Unknown / Not Reported	957	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	1,453	43%
Bipolar Disorders	495	15%
Major Depression Disorders	899	27%
Other Psychotic Disorders	202	6%
Other Depression / Adjustment	211	6%
Anxiety Disorders	51	2%
Substance Use Disorders	59	2%
Cognitive / Personality Disorders	4	0%
Other / Unknown	486	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	2,157	56%
No Substance Use Disorder	1,703	44%

Insurance Status	Unique Clients	%
Uninsured / Unknown	376	10%
Medi-Cal Only	3,111	81%
Medi-Cal + Medicare	196	5%
Medicare Only	2	0%
Private	175	5%

Employment Status	Unique Clients	% *
Competitive Job	168	5%
Seeking Work	504	15%
Not in Labor Force	1,237	38%
Not Seeking Work	1,037	32%
Resident / Inmate of Institution	31	1%
Other	279	9%
Unknown	604	

Living Situation	Unique Clients	% **
Lives Independently	2,192	64%
Board & Care	398	12%
Justice Related	33	1%
Homeless	691	20%
Institutional	137	4%
Other / Unknown	409	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

AOA Mental Health Services, FY 2013-14

**Clients Receiving
Inpatient - LIHP Services** Unique Clients
625

Age	Unique Clients	%
Age <18-24	75	12%
Age 25-59	529	85%
Age 60+	21	3%

Gender	Unique Clients	%
Females	225	36%
Males	399	64%
Other / Unknown	1	0%

Preferred Language	Unique Clients	%
English	551	88%
Spanish	17	3%
Tagalog	1	0%
Vietnamese	1	0%
Other Asian	1	0%
Arabic	4	1%
Other Middle Eastern	2	0%
Other / Unknown	48	8%

Race / Ethnicity	Unique Clients	%
White	339	54%
Hispanic	135	22%
African American	73	12%
Asian / Pacific Islander	18	3%
Native American	4	1%
Other	13	2%
Unknown	43	7%

Education Level	Unique Clients	% **
High School Diploma / GED	199	40%
Some College / Vocational Training	71	14%
Associates Degree	67	14%
Bachelors Degree	30	6%
Masters Degree	6	1%
Doctoral Degree	4	1%
High School Not Completed	117	24%
Unknown / Not Reported	131	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	162	29%
Bipolar Disorders	119	22%
Major Depression Disorders	177	32%
Other Psychotic Disorders	28	5%
Other Depression / Adjustment	39	7%
Anxiety Disorders	12	2%
Substance Use Disorders	14	3%
Cognitive / Personality Disorders	0	0%
Other / Unknown	74	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	420	67%
No Substance Use Disorder	205	33%

Insurance Status	Unique Clients	%
Uninsured / Unknown	20	3%
Medi-Cal Only	579	93%
Medi-Cal + Medicare	16	3%
Medicare Only	0	0%
Private	10	2%

Employment Status	Unique Clients	% *
Competitive Job	40	7%
Seeking Work	129	24%
Not in Labor Force	172	32%
Not Seeking Work	163	30%
Resident / Inmate of Institution	9	2%
Other	30	6%
Unknown	82	

Living Situation	Unique Clients	% **
Lives Independently	325	57%
Board & Care	58	10%
Justice Related	7	1%
Homeless	176	31%
Institutional	5	1%
Other / Unknown	54	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

NOTE: LIHP was discontinued on 1/1/2014

Transition Age Youth (TAY) Mental Health Services, FY 2013-14

TAY (<18-24) Clients Receiving Services Unique Clients
6,736

Age	Unique Clients	%
Age < 18	929	14%
Age 18-21	3,063	45%
Age 22-24	2,744	41%

Gender	Unique Clients	%
Females	2,638	39%
Males	4,067	60%
Other / Unknown	31	0%

Preferred Language	Unique Clients	%
English	5,742	85%
Spanish	440	7%
Tagalog	7	0%
Vietnamese	8	0%
Other Asian	16	0%
Arabic	21	0%
Other Middle Eastern	5	0%
Other / Unknown	497	7%

Race / Ethnicity	Unique Clients	%
White	2,393	36%
Hispanic	2,410	36%
African American	938	14%
Asian / Pacific Islander	266	4%
Native American	47	1%
Other	175	3%
Unknown	507	8%

Education Level	Unique Clients	% **
High School Diploma / GED	1,637	33%
Some College / Vocational Training	516	11%
Associates Degree	206	4%
Bachelors Degree	38	1%
Masters Degree	2	0%
Doctoral Degree	0	0%
High School Not Completed	2,509	51%
Unknown / Not Reported	1,828	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	692	14%
Bipolar Disorders	632	12%
Major Depression Disorders	1,630	32%
Other Psychotic Disorders	297	6%
Other Depression / Adjustment	974	19%
Anxiety Disorders	500	10%
Substance Use Disorders	341	7%
Cognitive / Personality Disorders	1	0%
Other / Unknown	1,669	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	2,642	39%
No Substance Use Disorder	4,094	61%

Insurance Status	Unique Clients	%
Uninsured / Unknown	1,724	26%
Medi-Cal Only	4,070	60%
Medi-Cal + Medicare	95	1%
Medicare Only	1	0%
Private	846	13%

Employment Status	Unique Clients	% *
Competitive Job	519	9%
Seeking Work	661	12%
Not in Labor Force	1,017	18%
Not Seeking Work	718	13%
Resident / Inmate of Institution	557	10%
Other	2,058	37%
Unknown	1,206	

Living Situation	Unique Clients	% **
Lives Independently	4,424	76%
Board & Care	398	7%
Justice Related	530	9%
Homeless	419	7%
Institutional	76	1%
Other / Unknown	889	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

TAY Mental Health Services, FY 2013-14

TAY MHS Services Provided

				Mean Visits
Outpatient Services	Total Visits	Total Clients	Percent Users	Among Users
ACT	16,956	378	6%	44.9
BH Court	337	4	0%	84.3
Case Management	247	19	0%	13.0
Case Management - Institutional	1,529	47	1%	32.5
Case Management - Strengths	2,096	89	1%	23.6
Case Management - Transitional	311	53	1%	5.9
Fee for Service	12,152	1,683	25%	7.2
Outpatient	17,635	1,827	27%	9.7
Outpatient - LIHP	1,408	160	2%	8.8
Prevention	6,280	181	3%	34.7

				Mean Visits
Emergency Services	Total Visits	Total Clients	Percent Users	Among Users
EPU	1,312	861	13%	1.5
PERT	1,536	1,277	19%	1.2

				Mean Visits
Forensic Services	Total Visits	Total Clients	Percent Users	Among Users
Jail	5,758	1,787	27%	3.2

				Mean Days
24 hour Services	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	1,728	177	3%	9.8
Edgemoor	320	1	0%	320.0
LTC - Institutional	5,200	36	1%	144.4
LTC - Residential	0	0	0%	0.0
Residential	4,217	53	1%	79.6

				Mean Admissions
Inpatient Admissions	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	380	292	4%	1.3
Inpatient - FFS	1,061	726	11%	1.5
Inpatient - LIHP	99	75	1%	1.3
State Hospital	7	5	0%	1.4

TAY Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	378	4	19	47	89	53	1,683	1,827	160	181	861	1,277	1,787	177	1	36	0	53	292	726	75	5
(Clients by) Age																						
Age < 18	26	0	0	1	1	3	0	94	0	106	13	681	10	2	0	0	0	0	1	32	0	0
Age 18-21	178	2	5	20	47	24	1,129	817	14	58	415	332	766	74	0	15	0	24	142	409	14	3
Age 22-24	174	2	14	26	41	26	554	916	146	17	433	264	1,011	101	1	21	0	29	149	285	61	2
Gender																						
Females	120	0	8	16	40	25	824	844	69	70	281	610	256	69	0	9	0	14	74	308	26	3
Males	258	4	11	31	49	28	859	954	90	111	580	666	1,530	108	1	27	0	39	218	416	49	2
Other / Unknown	0	0	0	0	0	0	0	29	1	0	0	1	1	0	0	0	0	0	0	2	0	0
Race / Ethnicity																						
White	146	2	8	14	36	23	490	596	61	41	354	527	748	76	1	10	0	28	104	245	27	3
Hispanic	136	2	5	17	46	16	599	740	72	99	290	454	559	59	0	15	0	15	110	270	34	0
African American	63	0	5	7	6	8	192	210	9	29	137	158	362	30	0	5	0	5	40	76	3	2
Asian / Pacific Islander	13	0	1	4	1	2	52	92	9	8	44	82	31	7	0	2	0	2	19	34	5	0
Native American	3	0	0	1	0	2	11	11	2	0	7	12	12	1	0	1	0	2	2	6	0	0
Other	11	0	0	3	0	1	52	50	6	3	22	28	37	2	0	2	0	0	14	20	1	0
Unknown	6	0	0	1	0	1	287	128	1	1	7	16	38	2	0	1	0	1	3	75	5	0
Diagnosis																						
Schizophrenia and Schizoaffective	195	3	15	41	36	18	236	330	46	22	150	106	138	57	0	34	0	36	95	203	26	4
Bipolar Disorders	76	1	1	2	16	16	148	314	37	10	125	95	108	32	0	1	0	11	47	79	14	0
Major Depression Disorders	65	0	2	3	27	14	409	642	53	62	203	255	297	66	0	1	0	6	75	184	13	1
Other Psychotic Disorders	12	0	0	0	5	5	46	84	8	29	73	49	90	11	0	0	0	0	34	47	4	0
Other Depression / Adjustment	15	0	0	0	0	0	252	153	5	16	153	157	300	9	0	0	0	0	24	69	5	0
Anxiety Disorders	0	0	0	0	3	0	213	126	11	15	25	32	125	2	0	0	0	0	5	14	1	0
Substance Use Disorders	3	0	0	0	1	0	11	10	0	1	70	18	275	0	1	0	0	0	11	9	0	0
Cognitive / Personality Disorders	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0
Other / Unknown	12	0	1	1	1	0	368	168	0	26	61	565	454	0	0	0	0	0	0	121	12	0
Any Substance Use Disorder	278	4	10	34	46	33	366	880	100	43	593	279	1,213	131	1	26	0	51	228	346	45	3
No Substance Use Disorder	100	0	9	13	43	20	1,317	947	60	138	268	998	574	46	0	10	0	2	64	380	30	2
Insurance Status																						
Uninsured / Unknown	20	0	2	1	7	3	2	341	11	38	325	438	700	27	0	0	0	4	98	63	0	0
Medi-Cal Only	251	3	8	28	61	43	1,339	1,223	131	111	451	651	943	128	1	22	0	32	165	559	69	3
Medi-Cal + Medicare	22	1	1	2	5	0	20	43	3	1	10	15	12	7	0	2	0	1	5	5	0	0
Medicare Only	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Private	85	0	8	16	16	7	322	219	15	31	75	173	132	15	0	12	0	16	24	99	6	2

*PERT does not assign diagnosis.

TAY Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	378	4	19	47	89	53	1,683	1,827	160	181	861	1,277	1,787	177	1	36	0	53	292	726	75	5
(Percent Clients by) Age																						
Age < 18	7%	0%	0%	2%	1%	6%	0%	5%	0%	59%	2%	53%	1%	1%	0%	0%	0%	0%	0%	4%	0%	0%
Age 18-21	47%	50%	26%	43%	53%	45%	67%	45%	9%	32%	48%	26%	43%	42%	0%	42%	0%	45%	49%	56%	19%	60%
Age 22-24	46%	50%	74%	55%	46%	49%	33%	50%	91%	9%	50%	21%	57%	57%	100%	58%	0%	55%	51%	39%	81%	40%
Gender																						
Females	32%	0%	42%	34%	45%	47%	49%	46%	43%	39%	33%	48%	14%	39%	0%	25%	0%	26%	25%	42%	35%	60%
Males	68%	100%	58%	66%	55%	53%	51%	52%	56%	61%	67%	52%	86%	61%	100%	75%	0%	74%	75%	57%	65%	40%
Other / Unknown	0%	0%	0%	0%	0%	0%	0%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Race / Ethnicity																						
White	39%	50%	42%	30%	40%	43%	29%	33%	38%	23%	41%	41%	42%	43%	100%	28%	0%	53%	36%	34%	36%	60%
Hispanic	36%	50%	26%	36%	52%	30%	36%	41%	45%	55%	34%	36%	31%	33%	0%	42%	0%	28%	38%	37%	45%	0%
African American	17%	0%	26%	15%	7%	15%	11%	11%	6%	16%	16%	12%	20%	17%	0%	14%	0%	9%	14%	10%	4%	40%
Asian / Pacific Islander	3%	0%	5%	9%	1%	4%	3%	5%	6%	4%	5%	6%	2%	4%	0%	6%	0%	4%	7%	5%	7%	0%
Native American	1%	0%	0%	2%	0%	4%	1%	1%	1%	0%	1%	1%	1%	1%	0%	3%	0%	4%	1%	1%	0%	0%
Other	3%	0%	0%	6%	0%	2%	3%	3%	4%	2%	3%	2%	2%	1%	0%	6%	0%	0%	5%	3%	1%	0%
Unknown	2%	0%	0%	2%	0%	2%	17%	7%	1%	1%	1%	1%	2%	1%	0%	3%	0%	2%	1%	10%	7%	0%
Diagnosis																						
Schizophrenia and Schizoaffective	53%	75%	83%	89%	41%	34%	18%	20%	29%	14%	19%	15%	10%	32%	0%	94%	0%	68%	33%	34%	41%	80%
Bipolar Disorders	21%	25%	6%	4%	18%	30%	11%	19%	23%	6%	16%	13%	8%	18%	0%	3%	0%	21%	16%	13%	22%	0%
Major Depression Disorders	18%	0%	11%	7%	31%	26%	31%	39%	33%	40%	25%	36%	22%	37%	0%	3%	0%	11%	26%	30%	21%	20%
Other Psychotic Disorders	3%	0%	0%	0%	6%	9%	3%	5%	5%	19%	9%	7%	7%	6%	0%	0%	0%	0%	12%	8%	6%	0%
Other Depression / Adjustment	4%	0%	0%	0%	0%	0%	19%	9%	3%	10%	19%	22%	23%	5%	0%	0%	0%	0%	8%	11%	8%	0%
Anxiety Disorders	0%	0%	0%	0%	3%	0%	16%	8%	7%	10%	3%	4%	9%	1%	0%	0%	0%	0%	2%	2%	2%	0%
Substance Use Disorders	1%	0%	0%	0%	1%	0%	1%	1%	0%	1%	9%	3%	21%	0%	100%	0%	0%	0%	4%	1%	0%	0%
Cognitive / Personality Disorders	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other / Unknown	Percentages for Diagnosis exclude Other/Unknown values.																					
Any Substance Use Disorder	74%	100%	53%	72%	52%	62%	22%	48%	63%	24%	69%	22%	68%	74%	100%	72%	0%	96%	78%	48%	60%	60%
No Substance Use Disorder	26%	0%	47%	28%	48%	38%	78%	52%	38%	76%	31%	78%	32%	26%	0%	28%	0%	4%	22%	52%	40%	40%
Insurance Status																						
Uninsured / Unknown	5%	0%	11%	2%	8%	6%	0%	19%	7%	21%	38%	34%	39%	15%	0%	0%	0%	8%	34%	9%	0%	0%
Medi-Cal Only	66%	75%	42%	60%	69%	81%	80%	67%	82%	61%	52%	51%	53%	72%	100%	61%	0%	60%	57%	77%	92%	60%
Medi-Cal + Medicare	6%	25%	5%	4%	6%	0%	1%	2%	2%	1%	1%	1%	1%	4%	0%	6%	0%	2%	2%	1%	0%	0%
Medicare Only	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Private	22%	0%	42%	34%	18%	13%	19%	12%	9%	17%	9%	14%	7%	8%	0%	33%	0%	30%	8%	14%	8%	40%

*PERT does not assign diagnosis.

Older Adult (OA) Mental Health Services, FY 2013-14

OA (60+) Clients Receiving Services Unique Clients
5,193

Age	Unique Clients	%
Age 60-69	4,020	77%
Age 70-79	763	15%
Age 80+	410	8%

Gender	Unique Clients	%
Females	2,928	56%
Males	2,250	43%
Other / Unknown	15	0%

Preferred Language	Unique Clients	%
English	3,641	70%
Spanish	368	7%
Tagalog	18	0%
Vietnamese	167	3%
Other Asian	90	2%
Arabic	186	4%
Other Middle Eastern	32	1%
Other / Unknown	691	13%

Race / Ethnicity	Unique Clients	%
White	2,743	53%
Hispanic	705	14%
African American	465	9%
Asian / Pacific Islander	353	7%
Native American	17	0%
Other	318	6%
Unknown	592	11%

Education Level	Unique Clients	% **
High School Diploma / GED	1,117	33%
Some College / Vocational Training	384	11%
Associates Degree	482	14%
Bachelors Degree	381	11%
Masters Degree	115	3%
Doctoral Degree	38	1%
High School Not Completed	853	25%
Unknown / Not Reported	1,823	

Diagnosis	Unique Clients	% **
Schizophrenia and Schizoaffective	1,305	30%
Bipolar Disorders	543	13%
Major Depression Disorders	1,580	37%
Other Psychotic Disorders	158	4%
Other Depression / Adjustment	307	7%
Anxiety Disorders	207	5%
Substance Use Disorders	80	2%
Cognitive / Personality Disorders	118	3%
Other / Unknown	895	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,169	23%
No Substance Use Disorder	4,024	77%

Insurance Status	Unique Clients	%
Uninsured / Unknown	928	18%
Medi-Cal Only	2,085	40%
Medi-Cal + Medicare	1,805	35%
Medicare Only	60	1%
Private	315	6%

Employment Status	Unique Clients	% *
Competitive Job	152	4%
Seeking Work	219	6%
Not in Labor Force	1,876	48%
Not Seeking Work	763	20%
Resident / Inmate of Institution	107	3%
Other	787	20%
Unknown	1,289	

Living Situation	Unique Clients	% **
Lives Independently	3,063	72%
Board & Care	358	8%
Justice Related	125	3%
Homeless	316	7%
Institutional	368	9%
Other / Unknown	963	

* Percentages exclude Unknown values.

** Percentages exclude Other / Unknown / Not Reported values.

OA Mental Health Services, FY 2013-14

OA MHS Services Provided

Outpatient Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
ACT	15,331	296	6%	51.8
BH Court	208	2	0%	104.0
Case Management	1,729	65	1%	26.6
Case Management - Institutional	6,497	406	8%	16.0
Case Management - Strengths	7,926	310	6%	25.6
Case Management - Transitional	248	30	1%	8.3
Fee for Service	9,058	1,400	27%	6.5
Outpatient	18,270	1,715	33%	10.7
Outpatient - LIHP	907	126	2%	7.2
Prevention	57	12	0%	4.8

Emergency Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
EPU	445	278	5%	1.6
PERT	1,122	913	18%	1.2

Forensic Services				Mean Visits
	Total Visits	Total Clients	Percent Users	Among Users
Jail	1,502	444	9%	3.4

24 hour Services				Mean Days
	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	1,323	91	2%	14.5
Edgemoor	16,498	56	1%	294.6
LTC - Institutional	2,511	16	0%	156.9
LTC - Residential	0	0	0%	0.0
Residential	1,893	6	0%	315.5

Inpatient Admissions				Mean Admissions
	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	130	105	2%	1.2
Inpatient - FFS	489	294	6%	1.7
Inpatient - LIHP	30	21	0%	1.4
State Hospital	0	0	0%	0.0

OA Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	296	2	65	406	310	30	1,400	1,715	126	12	278	913	444	91	56	16	0	6	105	294	21	0
(Clients by) Age																						
Age 60-69	244	2	63	220	217	29	1,251	1,497	126	11	241	471	393	85	40	16	0	5	97	260	21	0
Age 70-79	47	0	1	103	71	1	106	173	0	1	29	230	38	6	15	0	0	0	7	27	0	0
Age 80+	5	0	1	83	22	0	43	45	0	0	8	212	13	0	1	0	0	1	1	7	0	0
Gender																						
Females	151	1	27	222	170	13	883	1,081	81	7	98	533	76	39	21	13	0	3	39	154	10	0
Males	145	1	38	184	138	17	517	623	45	5	180	378	367	52	35	3	0	3	66	140	11	0
Other / Unknown	0	0	0	0	2	0	0	11	0	0	0	2	1	0	0	0	0	0	0	0	0	0
Race / Ethnicity																						
White	197	1	48	284	230	23	461	872	68	6	165	642	235	69	37	9	0	3	67	167	14	0
Hispanic	33	1	2	45	30	3	132	324	29	6	48	107	61	5	5	1	0	2	14	41	2	0
African American	50	0	6	37	26	3	92	124	12	0	39	72	118	9	10	2	0	1	13	41	1	0
Asian / Pacific Islander	9	0	6	18	9	0	111	167	11	0	13	49	8	2	4	1	0	0	5	12	2	0
Native American	3	0	0	3	1	0	3	4	0	0	2	2	2	2	0	0	0	0	1	1	0	0
Other	3	0	3	8	5	0	143	139	5	0	7	22	16	1	0	2	0	0	3	8	0	0
Unknown	1	0	0	11	9	1	458	85	1	0	4	19	4	3	0	1	0	0	2	24	2	0
Diagnosis																						
Schizophrenia and Schizoaffective	149	0	56	248	175	16	326	427	8	0	70	119	117	29	21	16	0	0	37	137	3	0
Bipolar Disorders	46	1	6	22	49	6	114	277	25	0	45	52	35	17	3	0	0	3	17	33	3	0
Major Depression Disorders	92	0	2	13	58	7	587	746	78	10	62	66	46	36	6	0	0	2	24	57	11	0
Other Psychotic Disorders	6	0	1	22	9	0	28	34	1	0	28	27	32	4	6	0	0	0	12	13	1	0
Other Depression / Adjustment	3	1	0	7	6	1	140	72	7	1	23	17	54	5	3	0	0	1	5	12	2	0
Anxiety Disorders	0	0	0	2	2	0	96	71	7	1	4	11	25	0	0	0	0	0	1	3	0	0
Substance Use Disorders	0	0	0	5	1	0	4	2	0	0	20	7	46	0	5	0	0	0	6	1	1	0
Cognitive / Personality Disorders	0	0	0	74	10	0	6	1	0	0	14	15	6	0	12	0	0	0	3	3	0	0
Other / Unknown	0	0	0	13	0	0	99	85	0	0	12	599	83	0	0	0	0	0	0	35	0	0
Any Substance Use Disorder	168	2	10	56	90	14	169	461	49	3	157	124	246	65	15	4	0	3	58	107	13	0
No Substance Use Disorder	128	0	55	350	220	16	1,231	1,254	77	9	121	789	198	26	41	12	0	3	47	187	8	0
Insurance Status																						
Uninsured / Unknown	10	0	1	24	32	0	3	195	6	1	95	468	177	6	1	0	0	1	37	15	0	0
Medi-Cal Only	94	2	18	52	48	24	1,197	685	103	7	88	111	122	57	18	10	0	2	47	181	20	0
Medi-Cal + Medicare	150	0	45	312	188	5	174	602	15	4	78	303	129	20	37	5	0	0	15	93	1	0
Medicare Only	6	0	1	3	4	0	0	36	0	0	7	6	6	0	0	0	0	1	3	1	0	0
Private	36	0	0	15	38	1	26	197	2	0	10	25	10	8	0	1	0	2	3	4	0	0

*PERT does not assign diagnosis.

OA Mental Health Services, FY 2013-14

Client Demographics by Service Type	ACT	BHC	CM	CM INST	CM STR	CM TRAN	FFS	OP	OP LIHP	PREV	EPU	*PERT	JAIL	CR	EDG	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP LIHP	IP ST
Clients Receiving Services	296	2	65	406	310	30	1,400	1,715	126	12	278	913	444	91	56	16	0	6	105	294	21	0
(Percent Clients by) Age																						
Age 60-69	82%	100%	97%	54%	70%	97%	89%	87%	100%	92%	87%	52%	89%	93%	71%	100%	0%	83%	92%	88%	100%	0%
Age 70-79	16%	0%	2%	25%	23%	3%	8%	10%	0%	8%	10%	25%	9%	7%	27%	0%	0%	0%	7%	9%	0%	0%
Age 80+	2%	0%	2%	20%	7%	0%	3%	3%	0%	0%	3%	23%	3%	0%	2%	0%	0%	17%	1%	2%	0%	0%
Gender																						
Females	51%	50%	42%	55%	55%	43%	63%	63%	64%	58%	35%	58%	17%	43%	38%	81%	0%	50%	37%	52%	48%	0%
Males	49%	50%	58%	45%	45%	57%	37%	36%	36%	42%	65%	41%	83%	57%	63%	19%	0%	50%	63%	48%	52%	0%
Other / Unknown	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Race / Ethnicity																						
White	67%	50%	74%	70%	74%	77%	33%	51%	54%	50%	59%	70%	53%	76%	66%	56%	0%	50%	64%	57%	67%	0%
Hispanic	11%	50%	3%	11%	10%	10%	9%	19%	23%	50%	17%	12%	14%	5%	9%	6%	0%	33%	13%	14%	10%	0%
African American	17%	0%	9%	9%	8%	10%	7%	7%	10%	0%	14%	8%	27%	10%	18%	13%	0%	17%	12%	14%	5%	0%
Asian / Pacific Islander	3%	0%	9%	4%	3%	0%	8%	10%	9%	0%	5%	5%	2%	2%	7%	6%	0%	0%	5%	4%	10%	0%
Native American	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	2%	0%	0%	0%	0%	1%	0%	0%	0%
Other	1%	0%	5%	2%	2%	0%	10%	8%	4%	0%	3%	2%	4%	1%	0%	13%	0%	0%	3%	3%	0%	0%
Unknown	0%	0%	0%	3%	3%	3%	33%	5%	1%	0%	1%	2%	1%	3%	0%	6%	0%	0%	2%	8%	10%	0%
Diagnosis																						
Schizophrenia and Schizoaffective	50%	0%	86%	63%	56%	53%	25%	26%	6%	0%	26%	38%	32%	32%	38%	100%	0%	0%	35%	53%	14%	0%
Bipolar Disorders	16%	50%	9%	6%	16%	20%	9%	17%	20%	0%	17%	17%	10%	19%	5%	0%	0%	50%	16%	13%	14%	0%
Major Depression Disorders	31%	0%	3%	3%	19%	23%	45%	46%	62%	83%	23%	21%	13%	40%	11%	0%	0%	33%	23%	22%	52%	0%
Other Psychotic Disorders	2%	0%	2%	6%	3%	0%	2%	2%	1%	0%	11%	9%	9%	4%	11%	0%	0%	0%	11%	5%	5%	0%
Other Depression / Adjustment	1%	50%	0%	2%	2%	3%	11%	4%	6%	8%	9%	5%	15%	5%	5%	0%	0%	17%	5%	5%	10%	0%
Anxiety Disorders	0%	0%	0%	1%	1%	0%	7%	4%	6%	8%	2%	4%	7%	0%	0%	0%	0%	0%	1%	1%	0%	0%
Substance Use Disorders	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	8%	2%	13%	0%	9%	0%	0%	0%	6%	0%	5%	0%
Cognitive / Personality Disorders	0%	0%	0%	19%	3%	0%	0%	0%	0%	0%	5%	5%	2%	0%	21%	0%	0%	0%	3%	1%	0%	0%
Other / Unknown	Percentages for Diagnosis exclude Other/Unknown values.																					
Any Substance Use Disorder	57%	100%	15%	14%	29%	47%	12%	27%	39%	25%	56%	14%	55%	71%	27%	25%	0%	50%	55%	36%	62%	0%
No Substance Use Disorder	43%	0%	85%	86%	71%	53%	88%	73%	61%	75%	44%	86%	45%	29%	73%	75%	0%	50%	45%	64%	38%	0%
Insurance Status																						
Uninsured / Unknown	3%	0%	2%	6%	10%	0%	0%	11%	5%	8%	34%	51%	40%	7%	2%	0%	0%	17%	35%	5%	0%	0%
Medi-Cal Only	32%	100%	28%	13%	15%	80%	86%	40%	82%	58%	32%	12%	27%	63%	32%	63%	0%	33%	45%	62%	95%	0%
Medi-Cal + Medicare	51%	0%	69%	77%	61%	17%	12%	35%	12%	33%	28%	33%	29%	22%	66%	31%	0%	0%	14%	32%	5%	0%
Medicare Only	2%	0%	2%	1%	1%	0%	0%	2%	0%	0%	3%	1%	1%	0%	0%	0%	0%	17%	3%	0%	0%	0%
Private	12%	0%	0%	4%	12%	3%	2%	11%	2%	0%	4%	3%	2%	9%	0%	6%	0%	33%	3%	1%	0%	0%

*PERT does not assign diagnosis.