

County of San Diego HHS Adult/Older Adult Behavioral Health Services
SPECIALIZED BIOPSYCHOSOCIAL REHABILITATION CASE MANAGEMENT AND
ASSERTIVE COMMUNITY TREATMENT
CLOSED REFERRAL SYSTEM

*** Hover the pointer over the program title, right click the mouse and select "Open Hyperlink" for more information. ***

REFERRAL TO ASSERTIVE COMMUNITY TREATMENT (ACT) PROGRAMS

- [Telecare Pathways to Recovery](#) (direct step-down referrals from County ICM*): (619) 683-3100; <mailto:pathwaysreferrals@telecarecorp.com>
- [Telecare Gateway to Recovery](#) (only High Utilizer referred from hospitals): (619) 683-3100; <mailto:gatewayreferrals@telecarecorp.com>
- [Telecare Behavioral Health Collaborative Court](#) (referrals from Justice Partners): (619) 276-1176; Fax (619) 276-1907
- [Telecare Vida](#) (referrals from Justice Partners except AB109 or parolee): (619) 332-5830; <mailto:vidareferrals@telecarecorp.com>
- [Telecare Tesoro](#) (referrals from Acute Care Hospitals for unconnected clients): (619) 320-2404; <mailto:tesororeferrals@telecarecorp.com>
- [Telecare La Luz](#) (referrals from Long Term Care for unconnected clients): (619) 320-2404; <mailto:laluzreferrals@telecarecorp.com>

REFERRAL TO INSTITUTIONAL CASE MANAGEMENT (ICM) PROGRAMS (direct referrals from Conservator's Office)

- [County of San Diego ICM:](#) (619) 692-8715; <mailto:CCMreferrals@sdcounty.ca.gov>
- [Telecare AgeWise ICM:](#) (619) 481-3850; <mailto:agewise@telecarecorp.com>

REFERRAL TO SHORT-TERM CASE MANAGEMENT PROGRAM

- [Neighborhood House Association \(NHA\) Safe Connections \(Behavioral Health Units at Grossmont, Bayview, and Paradise Valley\):](#) Phone (858) 285-0975; Fax (619) 881-8079; <mailto:dbrittain@neighborhoodhouse.org>

REFERRAL TO STRENGTH-BASED CASE MANAGEMENT (SBCM) PROGRAMS (direct referrals from Probation Department)

- [Exodus AB 109 Program – Central Region:](#) (619) 528-1752; Fax: (619) 528-1756
- [Exodus AB 109 Program – North Coastal:](#) (760) 305-4635; Fax: (760) 305-4636

REFERRING PARTY INFORMATION

Date of Referral: _____ Name of Person Making Referral: _____

Email of Referring Party, if available*: _____

Referring Agency: _____ Address: _____

Phone: _____ Fax: _____

*If choosing to communicate via email, please ensure compliance to Article 14 and confidentiality requirements. Email may be used between providers and referring parties as long as no client information is included unless encryption is used. This referral form should never be sent via email unless encrypted.

IDENTIFYING INFORMATION OF PERSON BEING REFERRED

Name: _____ SS# (Last 4 ONLY): _____ DOB: _____ Age: _____ MIS#: _____

Aliases:	Gender:	Language of Preference:	Ethnicity:
Address:		Phone:	
Has he/she ever been Homeless? <input type="checkbox"/> YES <input type="checkbox"/> NO Period of Homelessness:			
Is he/she connected to Whole Person Wellness? <input type="checkbox"/> YES <input type="checkbox"/> NO			
Alternate Telephone Number or Other Supports:		Relation:	Phone:

CLINICAL INFORMATION

Is Person Interested in Case Management? YES NO Provide Specific Reason(s) for Referral:

Current Problems, Barriers, Challenges, OR Problems When Person is Not Stable:

Mental Health Stage of Recovery: Pre-Contemplation Contemplation Preparation Action Maintenance Relapse

History of Mental Health Treatment:

Number of Psych Hospitalizations in the past year: Reasons

Does Person Have Problematic Use of Substances? YES NO Date of Last Use:

Substance(s) of Choice:

Substance Use Stage of Recovery: Pre-Contemplation Contemplation Preparation Action Maintenance Relapse

History of Drug/Alcohol or Co-Occurring Treatment:

Risk for Harm or Dangerous Propensities (e.g., Suicide Attempts, SI, HI, Command AH, Hx of Violence, Threats, Risky Behavior):

Current Impairments in Daily Functioning:

Goals, Strengths, and Interests:

CULTURAL FACTORS RELATED TO MENTAL HEALTH:

DIAGNOSES

Primary:

Secondary:

Other(s):

Medical condition(s) important to the understanding or management of an individual's mental disorder(s):

Psychosocial and contextual factors (use V&Z codes most relevant to the mental disorder):

CURRENT MEDICATIONS:

Current Treating Psychiatrist:

Phone:

CURRENT MEDICAL ISSUES:

Primary Care Physician:

Phone:

LEGAL INFORMATION

Is Person Conserved? YES NO Name of Conservator:

Phone:

Has Person been Incarcerated or Had Legal Issues? YES NO If yes, please explain:

Person is on Parole Probation Parole/Probation Officer:

Phone:

Other Pertinent Legal Information or Restrictions:

FINANCIAL/INSURANCE INFORMATION

Current Source of Income: SSI SSDI SDI WORK NONE Other:

Payee:

Phone:

Current Insurance Status: Medi-Cal Medicare VA Indigent

Medi-Cal #:

Medicare #:

Private/Other Insurance Information:

Policy #:

Phone:

Signature of Person Completing Referral: _____ Date:

This electronic form can also be found in the [Technical Resource Library \(TRL\)](#).