



COUNTY OF SAN DIEGO
HHSA - BEHAVIORAL HEALTH SERVICES

All devices must be reset to the factory default setting

[illegible]

- (1) SIM cards are not required to accompany phones/devices, but will be wiped/destroyed if included.
- (2) Batteries **MUST** accompany phones when packed for shipment; devices should include all original parts.
 - (a) Batteries may be removed from device, but must accompany the device in shipping.
 - (b) Batteries may be taped to the exterior of the phone, which must be wrapped in paper or plastic.
- (3) Devices (and batteries) must be wrapped prior to placing in box to avoid breakage/damage.
- (4) Samsung units must remove Google.
- (5) Apple Units must remove iCloud/Find My Phone prior to sending.