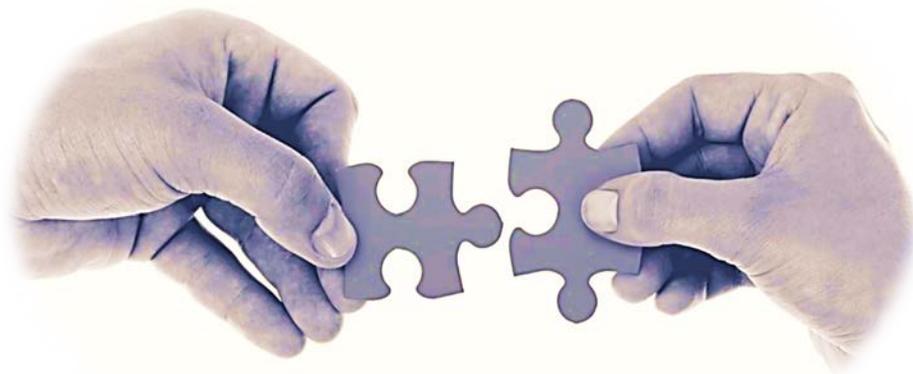


# OUTREACH & ENGAGEMENT OUTLINES FOR HOMELESS OUTREACH WORKERS

## Outreach and Engagement Guidelines *for Behavioral Health Services* **HOMELESS OUTREACH WORKERS**



### Outreach Only

- Position should be carved out from regular program services.
- Participation in treatment team and staff meetings as clinically indicated.
- A minimum of 80% of work schedule designated for street outreach.
- Caseload average up to 25 clients.
- Complete Vulnerability Index-Services Prioritization Decision Assistance tool (VI-SPADT) for clients engaged for services.
- Data entered into the Homeless Management Information System (HMIS) Coordinated Entry System (CES) and Services Point.

### Outreach & Case Management

- Position should be carved out from regular program services.
- Participation in treatment team and staff meetings as clinically indicated.
- A minimum of 40% of work schedule designated for street outreach; remaining time serving designated clients with case management services.
- Caseload average 25 clients.
- Complete Vulnerability Index-Services Prioritization Decision Assistance tool (VI-SPADT) for clients engaged for services.
- Data entered into the Homeless Management Information System (HMIS) Coordinated Entry System (CES) and Services Point.

