

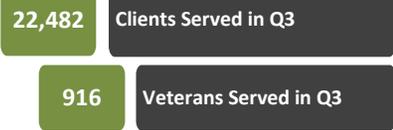
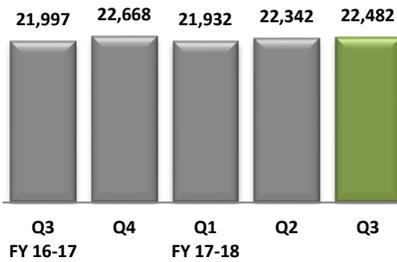
FY 2017-18

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

Clients Served



ACCESS



*Routine appointments.
†Access times prioritized by number of inquiries.
‡N/A = No Psychiatric Service inquiries.

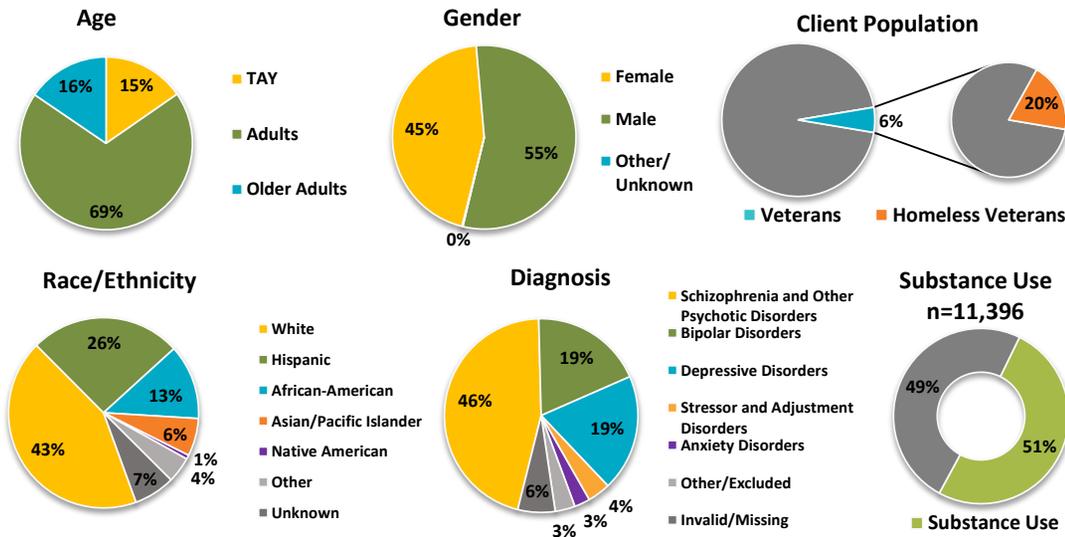
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,821	71%	-1%
Forensic Services	4,161	19%	1%
Emergency Services	4,016	18%	1%
24 hour Services	272	1%	0%
Inpatient Services	1,778	8%	0%

Inpatient Discharges (≥18 years, N=2,094)	N	%	Δ
Without Readmission	1,627	78%	0%
30 Day Readmission	467	22%	0%
7 Day Connection to Services	748	36%	2%
30 Day Connection to Services	997	48%	4%

Δ = Change in percentage points from previous quarter.
*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	0%
89% of Clients Have Medi-Cal Coverage	-1%
87% of Clients Are Housed	0%
70% of Clients Have a Primary Care Physician	0%
52% Reported Improvement in their Personal Recovery (Client Self-Report)	2%
46% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	-4%

Δ = Change in percentage points from previous quarter.
*Percentages are based on unique clients served.