

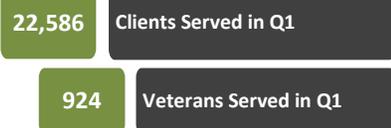
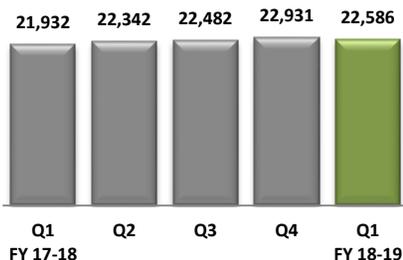
FY 2018-19

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

Clients Served



ACCESS



*Routine appointments.
 †Access times prioritized by number of inquiries.
 ‡N/A = No Psychiatric Service inquiries.

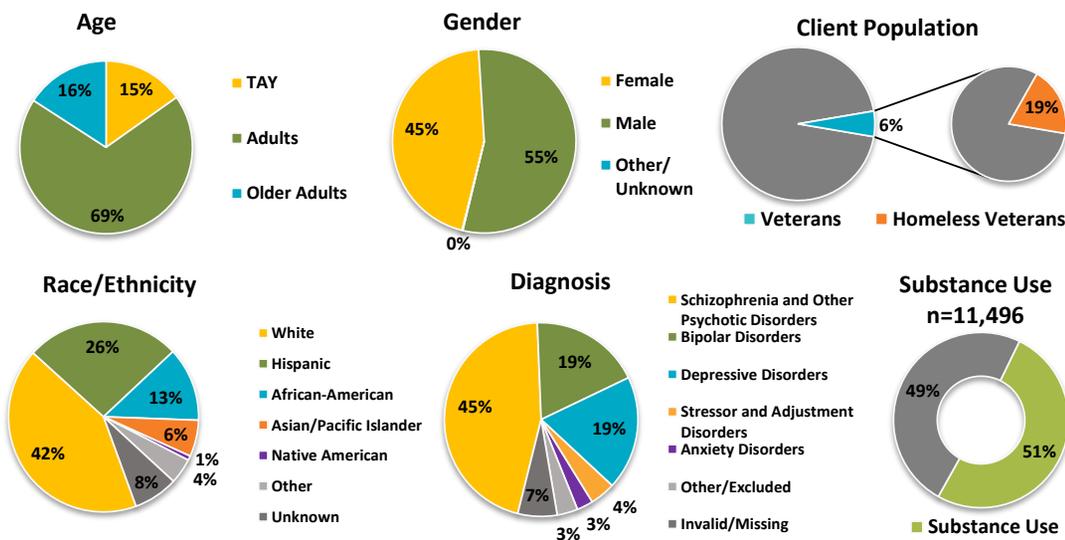
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,489	69%	-2%
Forensic Services	4,048	18%	0%
Emergency Services	4,823	21%	3%
24 hour Services	279	1%	0%
Inpatient Services	1,789	8%	0%

Inpatient Discharges (≥18 years, N=2,110)	N	%	Δ
Without Readmission	1,617	77%	0%
30 Day Readmission	493	23%	0%
7 Day Connection to Services	720	34%	-2%
30 Day Connection to Services	984	47%	-2%

Δ = Change in percentage points from previous quarter.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	0%
87% of Clients Have Medi-Cal Coverage	-2%
87% of Clients Are Housed	0%
69% of Clients Have a Primary Care Physician	0%
49% Reported Improvement in their Personal Recovery (Client Self-Report)	0%
47% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	2%

Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.