

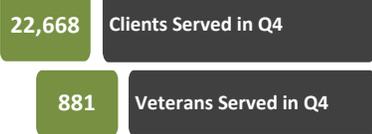
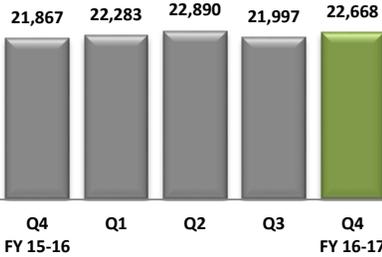
FY 2016-17

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

### Clients Served



ACCESS



\*Routine appointments.  
†Access times prioritized by number of inquiries.  
‡N/A = No Psychiatric Service inquiries.

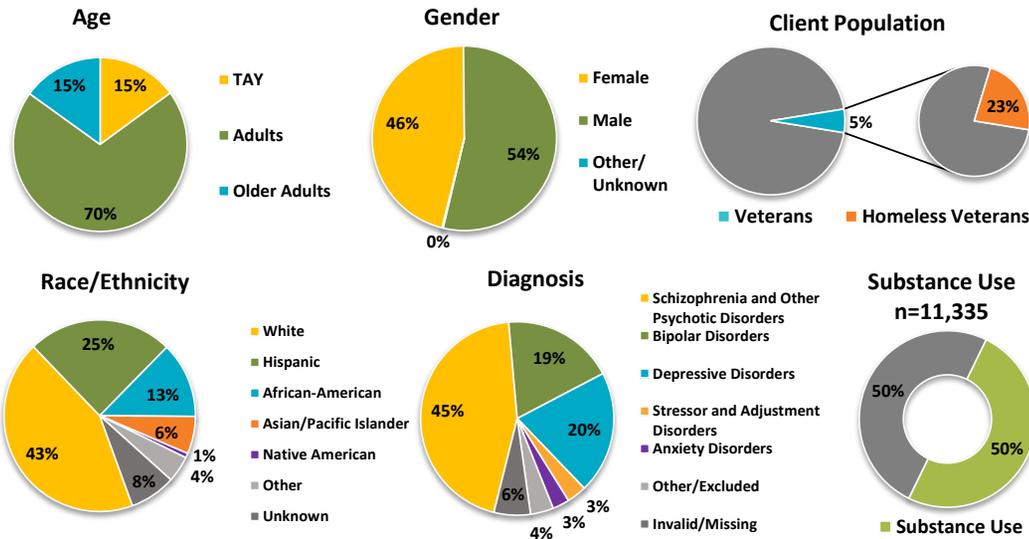
Utilization by Program Type\*

Mental Health Services	N	%	Δ
Outpatient Services	16,914	75%	-2%
Forensic Services	3,345	15%	2%
Emergency Services	3,908	17%	1%
24 hour Services	321	1%	0%
Inpatient Services	1,746	8%	0%

Inpatient Discharges (≥18 years, N=2,089)	N	%	Δ
Without Readmission	1,596	76%	1%
30 Day Readmission	493	24%	-1%
7 Day Connection to Services	767	37%	3%
30 Day Connection to Services	1,027	49%	4%

Δ = Change in percentage points from previous quarter.  
\*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
8% of Clients Are Employed	0%
89% of Clients Have Medi-Cal Coverage	3%
87% of Clients Are Housed	2%
71% of Clients Have a Primary Care Physician	4%
46% Reported Improvement in their Personal Recovery (Client Self-Report)	-6%
49% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	3%

Δ = Change in percentage points from previous quarter.  
\*Percentages are based on unique clients served.