

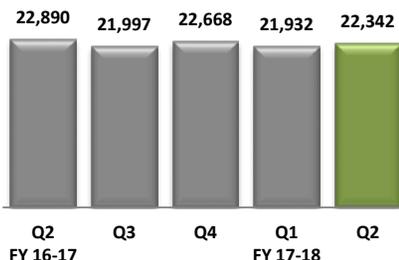
FY 2017-18

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

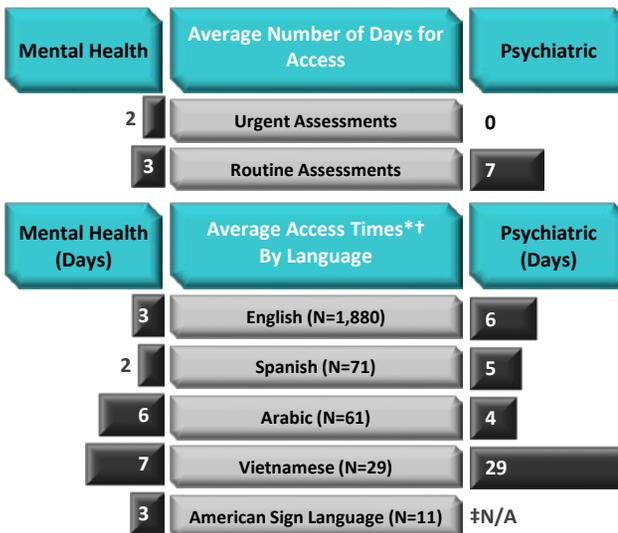
Clients Served



22,342 Clients Served in Q2

898 Veterans Served in Q2

Access



*Routine appointments.
 †Access times prioritized by number of inquiries.
 ‡N/A = No Psychiatric Service inquiries.

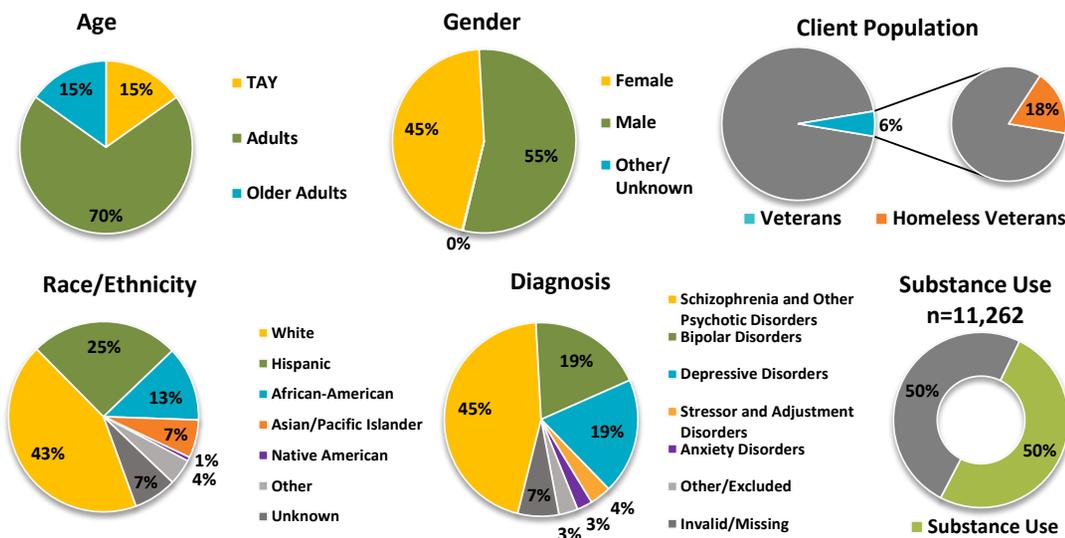
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,945	71%	-1%
Forensic Services	3,913	18%	0%
Emergency Services	3,904	17%	0%
24 hour Services	303	1%	0%
Inpatient Services	1,718	8%	-1%

Inpatient Discharges (≥18 years, N=2,084)	N	%	Δ
Without Readmission	1,609	77%	0%
30 Day Readmission	475	23%	0%
7 Day Connection to Services	697	33%	0%
30 Day Connection to Services	917	44%	-2%

Δ = Change in percentage points from previous quarter.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	0%
89% of Clients Have Medi-Cal Coverage	-1%
87% of Clients Are Housed	1%
70% of Clients Have a Primary Care Physician	0%
50% Reported Improvement in their Personal Recovery (Client Self-Report)	4%
50% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	8%

Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.