

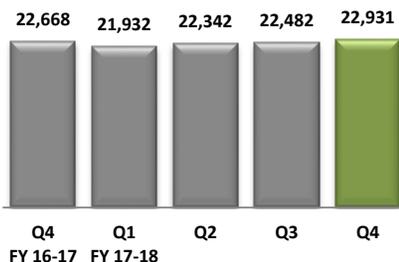
FY 2017-18

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

Clients Served



22,931 Clients Served in Q4

894 Veterans Served in Q4

ACCESS



*Routine appointments.
 †Access times prioritized by number of inquiries.
 ‡N/A = No Psychiatric Service inquiries.

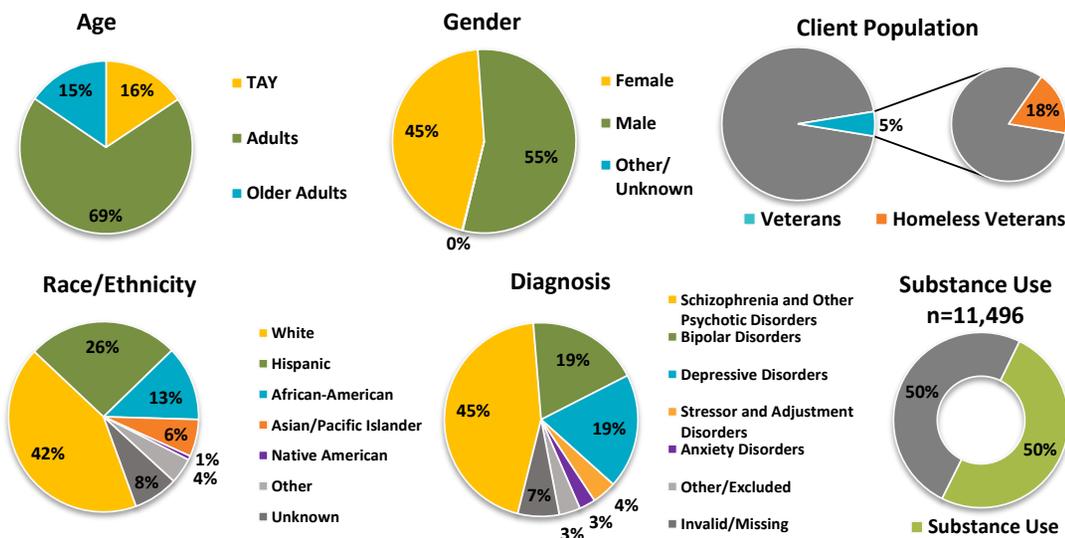
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	16,252	71%	1%
Forensic Services	4,136	18%	0%
Emergency Services	4,133	18%	0%
24 hour Services	299	1%	0%
Inpatient Services	1,848	8%	0%

Inpatient Discharges (≥18 years, N=2,239)	N	%	Δ
Without Readmission	1,706	76%	-2%
30 Day Readmission	533	24%	2%
7 Day Connection to Services	819	37%	1%
30 Day Connection to Services	1,085	48%	1%

Δ = Change in percentage points from previous quarter.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	0%
88% of Clients Have Medi-Cal Coverage	0%
87% of Clients Are Housed	0%
69% of Clients Have a Primary Care Physician	-1%
49% Reported Improvement in their Personal Recovery (Client Self-Report)	-3%
45% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	-1%

Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.