



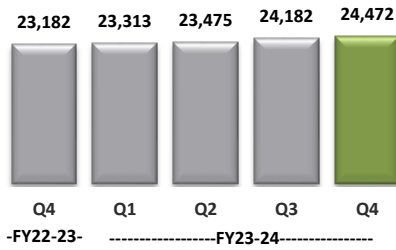
FY 2023-24

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

Clients Served



24,472 Clients Served in Q4 (1.2%)*

779 Veterans Served in Q4

*% Change from previous quarter.

ACCESS



*Routine appointments.
 †Access times prioritized by number of inquiries.
 Note: Access Time calculation methodology was modified in Q4 FY 18-19.

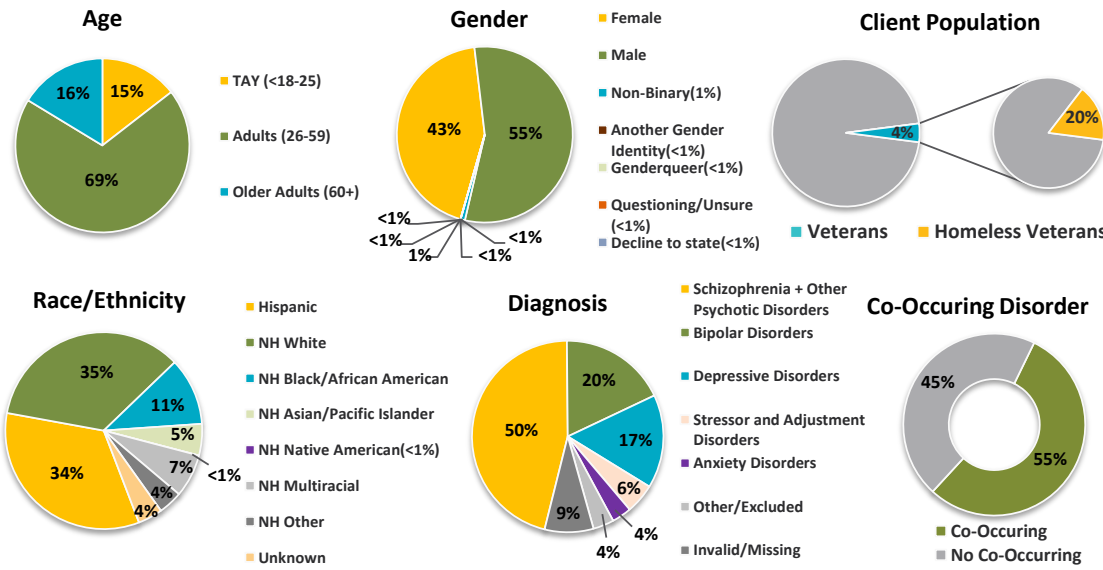
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	16,001	65%	-2%
Forensic Services	4,985	20%	1%
Emergency Services	5,507	23%	<-1%
24 hour Services	672	3%	<-1%
Inpatient Services	1,606	7%	<-1%

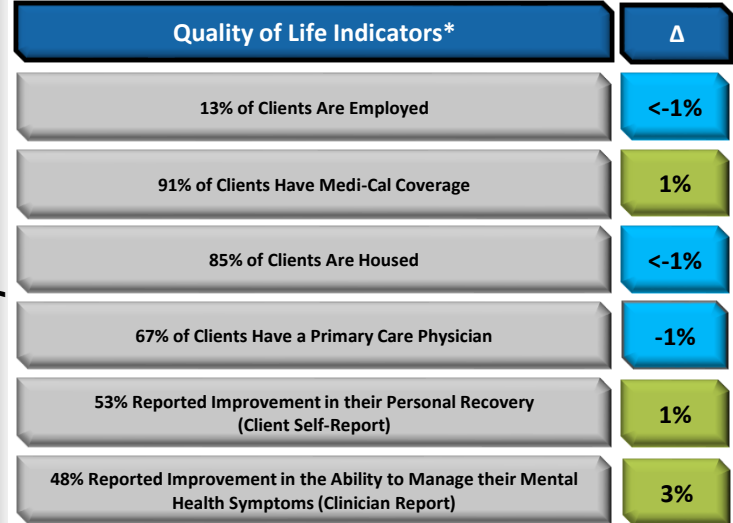
Inpatient Discharges (≥18 years, N=1,743)	N	%	Δ
Without Readmission	1,365	78%	-2%
30 Day Readmission	378	22%	2%
7 Day Connection to Services	681	39%	3%
30 Day Connection to Services	897	51%	4%

Δ = Change in percentage points from previous quarter.
 Note: Changes in percentage points may reflect differences due to rounding.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life



Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.

BHS Performance Dashboard Report | Source: HSRC
 AOABHS Data Sources: 1) CCBH 7/2024; 2) mHOMS: IMR and RMQ 7/2024; 3) SDBHS: Q4, FY 2023-24 Access Time Analysis - AOA
 Data Source (ages 18+): OPTUM: Q4, FY 2023-24 Client Services After Psychiatric Hospital Discharge Report
 * In order to more comprehensively identify client veterans, the date range for sourcing Military Service has been increased to include more client information entered in previous time periods.