

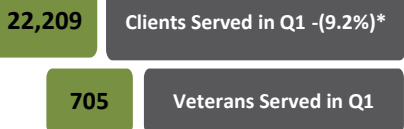
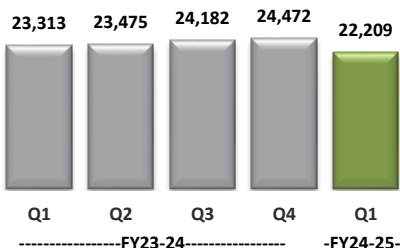
FY 2024-25

County of San Diego Behavioral Health Services

Adult

Client Counts

Clients Served



*% Change from previous quarter.

ACCESS



*Routine appointments.
†Access times prioritized by number of inquiries.

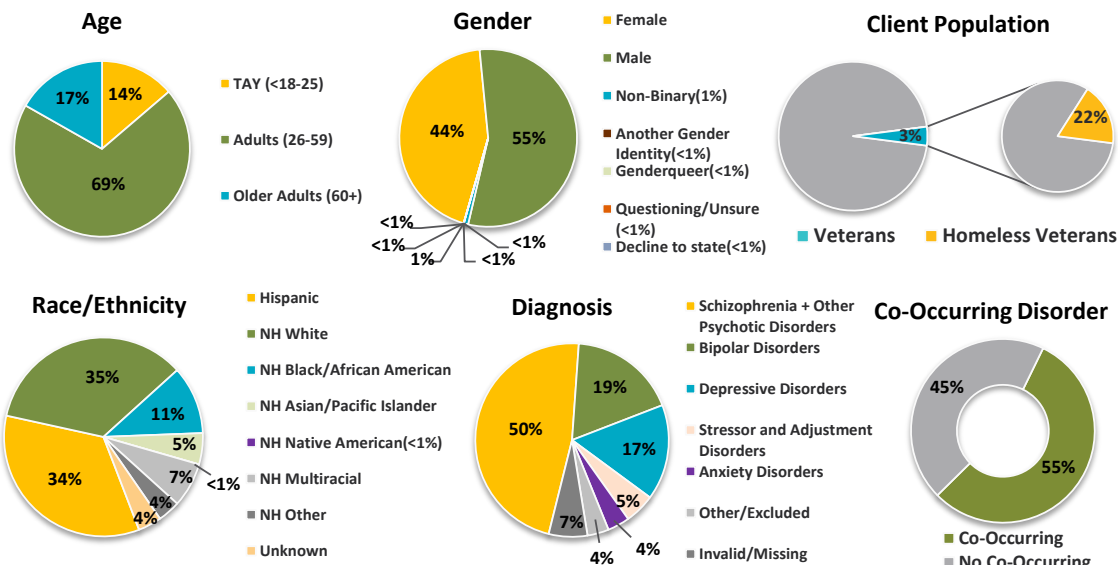
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,393	69%	4%
Forensic Services	4,192	19%	-1%
Emergency Services	4,058	18%	-4%
24 hour Services	604	3%	<-1%
Inpatient Services	1,250	6%	-1%

Inpatient Discharges (≥18 years, N=1,352)	N	%	Δ
Without Readmission	1,120	83%	5%
30 Day Readmission	232	17%	-5%
7 Day Connection to Services	410	30%	-9%
30 Day Connection to Services	521	39%	-13%

Δ = Change in percentage points from previous quarter.
Note: Changes in percentage points may reflect differences due to rounding.
*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
13% of Clients Are Employed	<-1%
92% of Clients Have Medi-Cal Coverage	1%
86% of Clients Are Housed	<1%
68% of Clients Have a Primary Care Physician	1%
55% Reported Improvement in their Personal Recovery (Client Self-Report)	2%
49% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	<1%

Δ = Change in percentage points from previous quarter.
*Percentages are based on unique clients served.