

COUNTY OF SAN DIEGO
BEHAVIORAL HEALTH SERVICES

DATABOOK

FISCAL YEAR 2020-21



FY 2020-21 BHS Databook

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Substance Use Disorder Services, FY 2020-21

Total Unique Episodes

21,993

Total Unique Clients

13,177

Demographics

	Unique Episodes	%	Unique Clients	%
Age				
Age 12 to 15	282	1.3%	173	1.3%
Age 16 to 17	464	2.1%	281	2.1%
Age 18 to 25	2,157	9.8%	1,334	10.1%
Age 26 to 59	17,660	80.3%	10,330	78.4%
Age 60+	1,430	6.5%	1,059	8.0%
Gender				
Female	8,304	37.8%	4,700	35.7%
Male	13,677	62.2%	8,469	64.3%
Other	12	0.1%	8	0.1%
Race/Ethnicity				
White	11,221	51.0%	6,626	50.3%
Hispanic	6,441	29.3%	3,888	29.5%
Black/African American	1,920	8.7%	1,184	9.0%
Asian/Pacific Islander	510	2.3%	303	2.3%
Native American	315	1.4%	181	1.4%
Other/Mixed	1,585	7.2%	994	7.5%
Unknown	1	0.0%	1	0.0%
Language				
English	21,479	97.7%	12,849	97.5%
Spanish	405	1.8%	279	2.1%
American Sign Language	84	0.4%	30	0.2%
Tagalog	1	0.0%	1	0.0%
Vietnamese	3	0.0%	2	0.0%
Arabic	5	0.0%	3	0.0%
Farsi	1	0.0%	1	0.0%
Other Non-English Language	13	0.1%	10	0.1%
Unknown	2	0.0%	2	0.0%
Mental Health Diagnosis				
Yes	9,457	43.0%	5,058	38.4%
No	12,233	55.6%	7,882	59.8%
Unknown	303	1.4%	237	1.8%

	Unique Episodes	%	Unique Clients	%
Living Situation				
Dependent Living	6,618	30.1%	4,145	31.5%
Homeless	7,541	34.3%	3,677	27.9%
Independent Living	7,648	34.8%	5,193	39.4%
Unknown	186	0.8%	162	1.2%
Primary Drug of Choice				
Meth	6,242	28.4%	3,396	25.8%
Alcohol	4,581	20.8%	2,562	19.4%
Marijuana	1,911	8.7%	1,233	9.4%
Heroin	6,557	29.8%	4,229	32.1%
Cocaine	484	2.2%	296	2.2%
Other Opioids	1,842	8.4%	1,232	9.3%
Other	376	1.7%	229	1.7%
Medi-Cal Beneficiary				
Yes	17,948	81.6%	10,398	78.9%
No	3,844	17.5%	2,604	19.8%
Unknown	201	0.9%	175	1.3%
Employment Status				
Unemployed And Looking for Work	8,191	37.2%	4,771	36.2%
Unemployed Not in the Labor Force	6,634	30.2%	3,633	27.6%
Not in the labor force	2,457	11.2%	1,508	11.4%
Employed Full time (35 hours plus)	3,024	13.7%	2,139	16.2%
Part time (less than 35 hours)	1,677	7.6%	1,117	8.5%
Unknown	10	0.0%	9	0.1%
Veteran Status				
Yes	704	3.2%	437	3.3%
No	21,277	96.7%	12,730	96.6%
Unknown	12	0.1%	10	0.1%
Justice Involvement				
Justice Override	78	0.4%	23	0.2%
Justice Referred	9,950	45.2%	5,587	42.4%
No	11,965	54.4%	7,567	57.4%

Substance Use Disorder Services, FY 2020-21

Total Unique Episodes

21,993

Demographics by Age

	12 - 15 Female	12 - 15 Male	16 - 17 Female	16 - 17 Male	18 - 25 Female	18 - 25 Male	18 - 25 Other	26 - 59 Female	26 - 59 Male	26 - 59 Other	60+ Female	60+ Male
Episodes	106	176	155	309	900	1,256	1	6,663	10,986	11	480	950
% of Episodes	0.5%	0.8%	0.7%	1.4%	4.1%	5.7%	0.0%	30.3%	50.0%	0.1%	2.2%	4.3%

Race/Ethnicity

White	29	15	36	66	352	435	0	3,736	5,712	4	305	531
Hispanic	59	119	72	164	321	545	1	1,634	3,256	1	82	187
Black/African American	13	11	11	34	83	117	0	532	906	2	53	158
Asian/Pacific Islander	2	5	6	6	18	26	0	154	282	0	6	5
Native American	0	0	3	2	21	19	0	121	116	0	16	17
Other/Mixed	3	26	27	37	105	114	0	485	714	4	18	52
Unknown	0	0	0	0	0	0	0	1	0	0	0	0

Race/Ethnicity %

White	27%	9%	23%	21%	39%	35%	0%	56%	52%	36%	64%	56%
Hispanic	56%	68%	46%	53%	36%	43%	100%	25%	30%	9%	17%	20%
Black/African American	12%	6%	7%	11%	9%	9%	0%	8%	8%	18%	11%	17%
Asian/Pacific Islander	2%	3%	4%	2%	2%	2%	0%	2%	3%	0%	1%	1%
Native American	0%	0%	2%	1%	2%	2%	0%	2%	1%	0%	3%	2%
Other/Mixed	3%	15%	17%	12%	12%	9%	0%	7%	6%	36%	4%	5%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Primary Drug of Choice

Meth	4	2	20	12	331	321	0	2,208	3,156	6	48	134
Alcohol	12	9	18	18	158	183	0	1,525	2,333	0	125	200
Marijuana	79	163	87	265	101	305	0	239	654	0	5	13
Heroin	1	0	1	0	167	199	1	1,822	3,642	3	228	493
Cocaine	0	0	12	1	22	51	0	108	241	1	9	39
Other Opioids	1	0	6	7	98	139	0	645	818	0	61	67
Other	9	2	11	6	23	58	0	116	142	1	4	4

Primary Drug of Choice %

Meth	4%	1%	13%	4%	37%	26%	0%	33%	29%	55%	10%	14%
Alcohol	11%	5%	12%	6%	18%	15%	0%	23%	21%	0%	26%	21%
Marijuana	75%	93%	56%	86%	11%	24%	0%	4%	6%	0%	1%	1%
Heroin	1%	0%	1%	0%	19%	16%	100%	27%	33%	27%	48%	52%
Cocaine	0%	0%	8%	0%	2%	4%	0%	2%	2%	9%	2%	4%
Other Opioids	1%	0%	4%	2%	11%	11%	0%	10%	7%	0%	13%	7%
Other	8%	1%	7%	2%	3%	5%	0%	2%	1%	9%	1%	0%

Substance Use Disorder Services, FY 2020-21

Total Discharges 16,020

Discharges

	Recovery Services (REC)	Outpatient Services (OS)	Intensive Outpatient Services (IOS)	Withdrawal Management (WM)	Residential Services (RES)	Opioid Treatment Programs (OTP)	Total
Total Discharges	851 5.3%	3,439 21.5%	3,840 24.0%	1,289 8.0%	3,963 24.7%	2,638 16.5%	16,020 100.0%

Discharge Status

	REC	OS	IOS	WM	RES	OTP	Overall
Completed Treatment	305 35.8%	814 23.7%	385 10.0%	0 0.0%	67 1.7%	63 2.4%	1,634 10.2%
Completed Treatment/Referred	517 60.8%	632 18.4%	645 16.8%	3 0.2%	1,978 49.9%	29 1.1%	3,804 23.7%
Death	0 0.0%	5 0.1%	10 0.3%	0 0.0%	1 0.0%	28 1.1%	44 0.3%
Incarceration	0 0.0%	57 1.7%	56 1.5%	1 0.1%	6 0.2%	29 1.1%	149 0.9%
Satisfactory Progress/Admin	11 1.3%	351 10.2%	449 11.7%	95 7.4%	216 5.5%	49 1.9%	1,171 7.3%
Satisfactory Progress/Std	5 0.6%	152 4.4%	137 3.6%	851 66.0%	461 11.6%	144 5.5%	1,750 10.9%
Unsatisfactory Progress/Admin	10 1.2%	1,106 32.2%	1,892 49.3%	290 22.5%	610 15.4%	1,141 43.3%	5,049 31.5%
Unsatisfactory Progress/Std	3 0.4%	322 9.4%	266 6.9%	49 3.8%	624 15.7%	1,154 43.7%	2,418 15.1%
No Treatment Received	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.0%	1 0.0%

Discharges by Age

	REC	OS	IOS	WM	RES	OTP	Overall
Age 12 to 15	32 3.8%	135 3.9%	27 0.7%	0 0.0%	33 0.8%	0 0.0%	227 1.4%
Age 16 to 17	36 4.2%	185 5.4%	66 1.7%	0 0.0%	90 2.3%	0 0.0%	377 2.4%
Age 18 to 25	61 7.2%	383 11.1%	458 11.9%	136 10.6%	474 12.0%	206 7.8%	1,718 10.7%
Age 26 to 59	675 79.3%	2,610 75.9%	3,173 82.6%	1,097 85.1%	3,223 81.3%	2,185 82.8%	12,963 80.9%
Age 60+	47 5.5%	126 3.7%	116 3.0%	56 4.3%	143 3.6%	247 9.4%	735 4.6%

Average Length of Stay

	REC	OS	IOS	WM	RES	OTP	Overall
Days	193	123	72	8	63	258	113

Perinatal Substance Use Disorder Services, FY 2020-21

Total Unique Episodes

2,959

Total Unique Clients

1,621

Demographics

	Unique Episodes	%	Unique Clients	%
Age				
Age 12 to 15	0	0.0%	0	0.0%
Age 16 to 17	2	0.1%	2	0.1%
Age 18 to 25	398	13.5%	237	14.6%
Age 26 to 59	2,482	83.9%	1,336	82.4%
Age 60+	77	2.6%	46	2.8%
Gender				
Female	2,958	100.0%	1,620	99.9%
Male	0	0.0%	0	0.0%
Other	1	0.0%	1	0.1%
Race/Ethnicity				
White	1,423	48.1%	769	47.4%
Hispanic	871	29.4%	467	28.8%
Black/African American	293	9.9%	171	10.5%
Asian/Pacific Islander	65	2.2%	37	2.3%
Native American	67	2.3%	31	1.9%
Other/Mixed	240	8.1%	146	9.0%
Unknown	0	0.0%	0	0.0%
Language				
English	2,886	97.5%	1,583	97.7%
Spanish	71	2.4%	37	2.3%
American Sign Language	0	0.0%	0	0.0%
Tagalog	0	0.0%	0	0.0%
Vietnamese	0	0.0%	0	0.0%
Arabic	2	0.1%	1	0.1%
Farsi	0	0.0%	0	0.0%
Other Non-English Language	0	0.0%	0	0.0%
Unknown	0	0.0%	0	0.0%
Mental Health Diagnosis				
Yes	1,952	66.0%	1,076	66.4%
No	993	33.6%	534	32.9%
Unknown	14	0.5%	11	0.7%

	Unique Episodes	%	Unique Clients	%
Living Situation				
Dependent Living	644	21.8%	361	22.3%
Homeless	1,563	52.8%	787	48.6%
Independent Living	751	25.4%	472	29.1%
Unknown	1	0.0%	1	0.1%
Primary Drug of Choice				
Meth	1,370	46.3%	709	43.7%
Alcohol	846	28.6%	478	29.5%
Marijuana	138	4.7%	82	5.1%
Heroin	345	11.7%	191	11.8%
Cocaine	74	2.5%	42	2.6%
Other Opioids	141	4.8%	90	5.6%
Other	45	1.5%	29	1.8%
Medi-Cal Beneficiary				
Yes	2,761	93.3%	1,496	92.3%
No	197	6.7%	124	7.6%
Unknown	1	0.0%	1	0.1%
Employment Status				
Unemployed and Looking for Work	701	23.7%	387	23.9%
Unemployed Not in the Labor Force	1,496	50.6%	788	48.6%
Not in the labor force	337	11.4%	178	11.0%
Employed Full time (35 hours plus)	184	6.2%	121	7.5%
Part time (less than 35 hours)	240	8.1%	146	9.0%
Unknown	1	0.0%	1	0.1%
Veteran Status				
Yes	17	0.6%	10	0.6%
No	2,941	99.4%	1,610	99.3%
Unknown	1	0.0%	1	0.1%
Justice Involvement				
Justice Override	17	0.6%	10	0.6%
Justice Referred	1,229	41.5%	657	40.5%
No	1,713	57.9%	954	58.9%

Perinatal Substance Use Disorder Services, FY 2020-21

Total Unique Episodes

2,959

Demographics by Age

	16 - 17 Female	%	18 - 25 Female	%	18 - 25 Other	%	26 - 59 Female	%	60 + Female	%
Episodes	2	0.1%	397	13.4%	1	0.0%	2,482	83.9%	77	2.6%

Race/Ethnicity

White	1	50.0%	128	32.2%	0	0.0%	1,240	50.0%	54	70.1%
Hispanic	1	50.0%	160	40.3%	1	100.0%	700	28.2%	9	11.7%
Black/African American	0	0.0%	45	11.3%	0	0.0%	239	9.6%	9	11.7%
Asian/Pacific Islander	0	0.0%	8	2.0%	0	0.0%	57	2.3%	0	0.0%
Native American	0	0.0%	14	3.5%	0	0.0%	50	2.0%	3	3.9%
Other/Mixed	0	0.0%	42	10.6%	0	0.0%	196	7.9%	2	2.6%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%

Primary Drug of Choice

Meth	2	100.0%	198	49.9%	0	0.0%	1,159	46.7%	11	14.3%
Alcohol	0	0.0%	74	18.6%	0	0.0%	715	28.8%	57	74.0%
Marijuana	0	0.0%	39	9.8%	0	0.0%	99	4.0%	0	0.0%
Heroin	0	0.0%	43	10.8%	1	100.0%	300	12.1%	1	1.3%
Cocaine	0	0.0%	10	2.5%	0	0.0%	60	2.4%	4	5.2%
Other Opioids	0	0.0%	22	5.5%	0	0.0%	115	4.6%	4	5.2%
Other	0	0.0%	11	2.8%	0	0.0%	34	1.4%	0	0.0%

Perinatal Substance Use Disorder Services, FY 2020-21

Total Discharges

2,487

Discharges

	Recovery Services (REC)		Outpatient Services (OS)		Intensive Outpatient Services (IOS)		Withdrawal Management (WM)		Residential Services (RES)		Opioid Treatment Programs (OTP)		Total	
Total Discharges	114	4.6%	335	13.5%	627	25.2%	377	15.2%	1,034	41.6%	0	0.0%	2,487	100.0%

Discharge Status

	REC		OS		IOS		WM		RES		OTP		Overall	
Completed Treatment	33	28.9%	72	21.5%	30	4.8%	0	0.0%	34	3.3%	0	0.0%	169	6.8%
Completed Treatment/Referred	77	67.5%	93	27.8%	156	24.9%	2	0.5%	461	44.6%	0	0.0%	789	31.7%
Death	0	0.0%	3	0.9%	3	0.5%	0	0.0%	2	0.2%	0	0.0%	8	0.3%
Incarceration	0	0.0%	0	0.0%	2	0.3%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Satisfactory Progress/Admin	0	0.0%	24	7.2%	53	8.5%	23	6.1%	62	6.0%	0	0.0%	162	6.5%
Satisfactory Progress/Std	0	0.0%	12	3.6%	26	4.1%	210	55.7%	35	3.4%	0	0.0%	283	11.4%
Unsatisfactory Progress/Admin	3	2.6%	107	31.9%	300	47.8%	137	36.3%	371	35.9%	0	0.0%	918	36.9%
Unsatisfactory Progress/Std	1	0.9%	24	7.2%	57	9.1%	5	1.3%	69	6.7%	0	0.0%	156	6.3%
No Treatment Received	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%

Discharges by Age

	REC		OS		IOS		WM		RES		OTP		Overall	
Age 12 to 15	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Age 16 to 17	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Age 18 to 25	16	14.0%	60	17.9%	85	13.6%	45	11.9%	153	14.8%	0	0.0%	359	14.4%
Age 26 to 59	95	83.3%	270	80.6%	530	84.5%	317	84.1%	851	82.3%	0	0.0%	2,063	83.0%
Age 60+	3	2.6%	5	1.5%	12	1.9%	15	4.0%	30	2.9%	0	0.0%	65	2.6%

Average Length of Stay

	REC	OS	IOS	WM	RES	OTP	Overall
Days	162	107	63	8	59	0	65

Perinatal Substance Use Disorder Services, FY 2020-21

Clients with Children Ages 0 to 5

663

Clients with Children Ages 0 to 17

1,033

Clients with Children

Clients with Children Ages 0 to 5		Unique Clients	%
Age			
	Age 12 to 15	0	0.0%
	Age 16 to 17	0	0.0%
	Age 18 to 25	126	19.0%
	Age 26 to 59	537	81.0%
	Age 60+	0	0.0%
Gender			
	Female	663	100.0%
	Male	0	0.0%
	Other	0	0.0%
Race/Ethnicity			
	White	275	41.5%
	Hispanic	232	35.0%
	Black/African American	67	10.1%
	Asian/Pacific Islander	16	2.4%
	Native American	13	2.0%
	Other/Mixed	60	9.0%
	Unknown	0	0.0%
Primary Drug of Choice			
	Meth	338	51.0%
	Alcohol	132	19.9%
	Marijuana	49	7.4%
	Heroin	79	11.9%
	Cocaine	21	3.2%
	Other Opioids	34	5.1%
	Other	10	1.5%
Living Situation			
	Dependent Living	162	24.4%
	Homeless	288	43.4%
	Independent Living	213	32.1%
	Unknown	0	0.0%

Clients with Children Ages 0 to 17		Unique Clients	%
Age			
	Age 12 to 15	0	0.0%
	Age 16 to 17	0	0.0%
	Age 18 to 25	139	13.5%
	Age 26 to 59	893	86.4%
	Age 60+	1	0.1%
Gender			
	Female	1,033	100.0%
	Male	0	0.0%
	Other	0	0.0%
Race/Ethnicity			
	White	440	42.6%
	Hispanic	355	34.4%
	Black/African American	101	9.8%
	Asian/Pacific Islander	25	2.4%
	Native American	18	1.7%
	Other/Mixed	94	9.1%
	Unknown	0	0.0%
Primary Drug of Choice			
	Meth	526	50.9%
	Alcohol	230	22.3%
	Marijuana	57	5.5%
	Heroin	120	11.6%
	Cocaine	27	2.6%
	Other Opioids	52	5.0%
	Other	21	2.0%
Living Situation			
	Dependent Living	240	23.2%
	Homeless	482	46.7%
	Independent Living	311	30.1%
	Unknown	0	0.0%

Demographics

	Unique Clients		%
Age			
Age 17 to 25	814		16.1%
Age 26 to 35	1,970		38.9%
Age 36 to 45	1,140		22.5%
Age 46 to 55	656		13.0%
Age 55+	476		9.4%
Unknown	9		0.2%

Employment Status			
Employed Full time (30 hours plus)	1,085		21.4%
Part Time (less than 30 hours)	879		17.4%
Unemployed Looking for Work	637		12.6%
Not in Labor Force	262		5.2%
Unknown	2,202		43.5%

Other Drugs			
No	3,574		70.6%
Yes	183		3.6%
Unknown	1,308		25.8%

Conviction			
First Conviction	3,466		68.4%
Multiple Convictions	1,599		31.6%

	Unique Clients		%
Gender			
Female	1,667		32.9%
Male	1,857		36.7%
Unknown	1,541		30.4%

Source of Income			
Wages and Salaries	1,868		36.9%
No income	263		5.2%
Disability Payments	96		1.9%
Unemployment	317		6.3%
Public Assistance (CalWORKs/GR)	67		1.3%
Retirement/Pension	48		0.9%
Other	207		4.1%
Unknown	2,199		43.4%

Military			
Active Military	79		1.6%
Reserves	9		0.2%
Veteran Combat	69		1.4%
Veteran Non-Combat	101		2.0%
Non-Military	4,807		94.9%

SUD DATA PROFILE

Unique Episodes: Total active episodes during FY 2020-21

Unique Clients: Total clients with an active episode during FY 2020-21

Age: Client's age as of 1/1/2021

Gender: Client's gender as entered into SanWITS

Primary Race/Ethnicity: Clients response to race ethnicity in SanWITS

Living Situation: Clients response to living situation in SanWITS

Primary Drug of Choice: Client's primary drug of choice as entered into SanWITS

Perinatal: Is defined as any Perinatal "funded" program. Clients rendering services in perinatal programs may or may not be receiving perinatal type services.

Justice Involvement: Clients who have a criminal justice status at admission, have ever been categorized AB109, have Optum Authorization with Justice Referral, or were referred from a criminal justice source entity.

Child & Adolescent Mental Health Services, FY 2020-21

Clients Receiving County-funded Mental Health Services Unique clients
12,132

Age	Unique clients	%
Age 0 to 5	1,460	12%
Age 6 to 11	3,478	29%
Age 12 to 15	4,107	34%
Age 16 to 17	2,307	19%
Age 18+	780	6%

Note: Some programs continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	6,119	50%
Male	5,964	49%
Other/Unknown	49	<1%

Race/Ethnicity*	Unique clients	%
Hispanic	7,563	62%
NH White	2,202	18%
NH Black/African American	887	7%
NH Asian/Pacific Islander	282	2%
NH Native American	37	<1%
NH Multiracial	679	6%
NH Other	222	2%
Unknown/Not Reported	260	2%

Primary Diagnosis	Unique clients	%
ADHD	1,073	9%
Oppositional/Conduct	692	6%
Depressive disorders	3,715	32%
Bipolar disorders	354	3%
Anxiety disorders	1,630	14%
Stressor and Adjustment disorders	3,317	29%
Adjustment disorders †	1,717	
PTSD/Other acute stress reaction †	1,600	
Schizophrenic disorders	148	1%
Other/Excluded	621	5%
Invalid/Missing	582	

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*NH refers to Non-Hispanic/Latino.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	389	3%
Co-occurring (Dual Diagnosis and/or SUD)	574	5%

Living Arrangement	Unique clients	%
House or Apartment	10,196	84%
Correctional Facility	515	4%
Foster Home	651	5%
Group Home‡	319	3%
Children's Shelter	151	1%
Homeless	74	1%
Other	100	1%
Unknown	126	1%

Insurance Status	Unique clients	%
Medi-Cal Only	11,169	92%
Any Private Insurance	221	2%
Other	162	1%
Uninsured/Unknown	580	5%

Primary Language	Unique clients	%
English	10,674	88%
Spanish	1,280	11%
Arabic	26	<1%
Vietnamese	10	<1%
Tagalog	8	<1%
Farsi	2	<1%
Other/Unknown	132	1%

Data Source: CCBH 10/15/2021 download

Analyses: CASRC (BG, AEC)

Version date: 3/26/2022

Child & Adolescent Mental Health Services, FY 2020-21

County Mental Health Services Provided (visit level)

				Mean (& Median) Visits*
Outpatient Services	Total Visits*	Total Clients	Percent Users	Among Users
Outpatient	182,443	9,806	81%	18.6 (14)
Outpatient - Fee for Service	12,911	1,556	13%	8.3 (4)
Juvenile Forensic Services	14,975	766	6%	19.6 (14)
Wraparound	21,197	555	5%	38.2 (32)
Therapeutic Behavioral Services (TBS)	15,475	657	5%	23.6 (22)

				Mean (& Median) Days†
Residential Services	Total Days	Total Clients	Percent Users	Among Users
Short Term Residential Treatment Program+ (STRTP+)	35,680	337	3%	105.9 (82)
Shelter and Respite (S&R)	2,990	365	3%	8.2 (5)

				Mean (& Median) Admissions
Inpatient Admissions	Total Days	Total Clients	Percent Users	Among Users
Inpatient - CAPS	3,950	447	4%	1.3 (1)
Inpatient - FFS	2,074	216	2%	1.1 (1)

				Mean (& Median) Visits*
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Among Users
Crisis Stabilization	3,299	1,172	10%	2.8 (2)
Urgent Outpatient	1,033	267	2%	3.9 (3)

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Service types were recategorized in FY 2020-21 and may not be comparable to previous years.

*A "visit" represents a day in which any service was provided; visits are grouped by program modality.

†A "day" represents a day in which any service was provided; days are grouped by program modality.

Child & Adolescent Mental Health Services, FY 2020-21

Client Demographics by Service Type	OP	OP-FFS	JFS	WRAP	TBS	STRTP+	S&R	IP	IP-FFS	CS	UO
Unique Clients Receiving Services	9,806	1,556	766	555	657	337	365	447	216	1,172	267
(Unique Clients by) Age											
0 to 5	1,401	37	0	23	41	0	44	2	0	4	2
6 to 11	3,002	376	2	138	305	22	78	36	11	137	44
12 to 15	3,203	697	197	213	233	153	168	259	118	692	137
16 to 17	1,645	404	402	149	67	130	68	140	76	319	73
18+	555	42	165	32	11	32	7	10	11	20	11
Gender											
Female	4,871	936	188	257	321	205	220	304	156	779	171
Male	4,904	613	578	295	334	129	144	139	56	388	95
Other/Unknown	31	7	0	3	2	3	1	4	4	5	1
Race/Ethnicity*											
Hispanic	6,414	755	458	317	388	146	155	240	108	683	186
NH White	1,655	419	81	111	151	80	102	109	57	239	51
NH Black/African American	660	102	154	68	40	67	54	30	17	90	9
NH Asian/Pacific Islander	244	33	14	7	10	3	6	14	5	37	5
NH Native American	27	6	5	1	3	3	1	3	1	4	1
NH Multiracial	519	104	31	42	36	34	42	35	10	85	11
NH Other	176	29	18	7	9	3	5	12	5	23	3
Unknown/Not Reported	111	108	5	2	20	1	0	4	13	11	1
Primary Diagnosis											
ADHD	890	131	39	58	115	27	12	8	0	32	10
Oppositional/Conduct	578	54	103	53	73	32	26	12	5	56	8
Depressive disorders	2,992	572	140	205	216	112	108	240	142	608	140
Bipolar disorders	258	64	40	28	28	16	11	44	19	92	10
Anxiety disorders	1,386	187	58	38	58	30	14	9	6	33	30
Stressor and Adjustment disorders	2,614	424	334	144	140	110	153	79	24	268	55
Adjustment disorders†	1,310	269	184	30	45	13	65	15	2	107	39
PTSD/Other acute stress reaction†	1,304	155	150	114	95	97	88	64	22	161	16
Schizophrenic disorders	89	44	13	15	11	6	6	48	17	67	9
Other/Excluded	539	71	26	14	13	4	12	4	2	12	2
Invalid/Missing	460	9	13	0	3	0	23	3	1	4	3
Dual Diagnosis	259	41	170	56	10	45	24	15	10	44	7
Co-occurring (Dual Dx and/or SUD)	368	72	262	87	14	62	29	35	17	88	20

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | STRTP+: Short Term Residential Treatment Program+ (includes Short-term Residential Treatment Programs, Psychiatric Health Facilities, Closed Treatment Facilities, San Pasqual Academy) | S&R: Shelter & Respite | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

NOTE: Data may be impacted starting March 2020 due to COVID-19.

*NH refers to Non-Hispanic/Latino.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Child & Adolescent Mental Health Services, FY 2020-21

Client Demographics by Service Type	OP	OP-FFS	JFS	WRAP	TBS	STRTP+	S&R	IP	IP-FFS	CS	UO
Unique Clients Receiving Services	9,806	1,556	766	555	657	337	365	447	216	1,172	267
% of Clients	81%	13%	6%	5%	5%	3%	3%	4%	2%	10%	2%
(Percent Clients by) Age											
0 to 5	14%	2%	0%	4%	6%	0%	12%	<1%	0%	<1%	1%
6 to 11	31%	24%	<1%	25%	46%	7%	21%	8%	5%	12%	16%
12 to 15	33%	45%	26%	38%	35%	45%	46%	58%	55%	59%	51%
16 to 17	17%	26%	52%	27%	10%	39%	19%	31%	35%	27%	27%
18+	6%	3%	22%	6%	2%	9%	2%	2%	5%	2%	4%
Gender											
Female	50%	60%	25%	46%	49%	61%	60%	68%	72%	66%	64%
Male	50%	39%	75%	53%	51%	38%	39%	31%	26%	33%	36%
Other/Unknown	<1%	<1%	0%	1%	<1%	1%	<1%	1%	2%	<1%	<1%
Race/Ethnicity*											
Hispanic	65%	49%	60%	57%	59%	43%	42%	54%	50%	58%	70%
NH White	17%	27%	11%	20%	23%	24%	28%	24%	26%	20%	19%
NH Black/African American	7%	7%	20%	12%	6%	20%	15%	7%	8%	8%	3%
NH Asian/Pacific Islander	2%	2%	2%	1%	2%	1%	2%	3%	2%	3%	2%
NH Native American	<1%	<1%	1%	<1%	<1%	1%	<1%	1%	<1%	<1%	<1%
NH Multiracial	5%	7%	4%	8%	5%	10%	12%	8%	5%	7%	4%
NH Other	2%	2%	2%	1%	1%	1%	1%	3%	2%	2%	1%
Unknown/Not Reported	1%	7%	1%	<1%	3%	<1%	0%	1%	6%	1%	<1%
Primary Diagnosis											
ADHD	10%	8%	5%	10%	18%	8%	4%	2%	0%	3%	4%
Oppositional/Conduct	6%	3%	14%	10%	11%	9%	8%	3%	2%	5%	3%
Depressive disorders	32%	37%	19%	37%	33%	33%	32%	54%	66%	52%	53%
Bipolar disorders	3%	4%	5%	5%	4%	5%	3%	10%	9%	8%	4%
Anxiety disorders	15%	12%	8%	7%	9%	9%	4%	2%	3%	3%	11%
Stressor and Adjustment disorders	28%	27%	44%	26%	21%	33%	45%	18%	11%	23%	21%
Adjustment disorders†											
PTSD/Other acute stress reaction†											
Schizophrenic disorders	1%	3%	2%	3%	2%	2%	2%	11%	8%	6%	3%
Other/Excluded	6%	5%	3%	3%	2%	1%	4%	1%	1%	1%	1%
Invalid/Missing‡											
Dual Diagnosis											
Co-occurring (Dual Dx and/or SUD)	3%	3%	22%	10%	2%	13%	7%	3%	5%	4%	3%
	4%	5%	34%	16%	2%	18%	8%	8%	8%	8%	7%

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | STRTP+: Short Term Residential Treatment Program+ (includes Short-term Residential Treatment Programs, Psychiatric Health Facilities, Closed Treatment Facilities, San Pasqual Academy) | S&R: Shelter & Respite | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*NH refers to Non-Hispanic/Latino.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Invalid/Missing diagnoses are excluded from total percentages.

Child & Adolescent Mental Health Services, FY 2020-21

**Clients Receiving
Outpatient Services*** Unique clients
11,362

Age	Unique clients	%
Age 0 to 5	1,440	13%
Age 6 to 11	3,392	30%
Age 12 to 15	3,767	33%
Age 16 to 17	2,082	18%
Age 18+	681	6%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	5,646	50%
Male	5,684	50%
Other/Unknown	32	<1%

Race/Ethnicity†	Unique clients	%
Hispanic	7,168	63%
NH White	2,036	18%
NH Black/African American	796	7%
NH Asian/Pacific Islander	269	2%
NH Native American	33	<1%
NH Multiracial	616	5%
NH Other	209	2%
Unknown/Not Reported	235	2%

Primary Diagnosis	Unique clients	%
ADHD	1,045	10%
Oppositional/Conduct	660	6%
Depressive disorders	3,453	32%
Bipolar disorders	315	3%
Anxiety disorders	1,581	15%
Stressor and Adjustment disorders	3,098	28%
Adjustment disorders‡	1,617	
PTSD/Other acute stress reaction‡	1,481	
Schizophrenic disorders	124	1%
Other/Excluded	607	6%
Invalid/Missing	479	

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*Outpatient Services include: all Outpatient programs (including Outpatient Fee-for-Service programs), Wraparound programs, Juvenile Forensic Service programs, and Therapeutic Behavioral Services programs.

†NH refers to Non-Hispanic/Latino.

‡In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

§Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	355	3%
Co-occurring (Dual Diagnosis and/or SUD)	513	5%

Living Arrangement	Unique clients	%
House or Apartment	9,796	86%
Correctional Facility	508	4%
Foster Home	632	6%
Group Home§	134	1%
Children's Shelter	52	<1%
Homeless	59	1%
Other	72	1%
Unknown	109	1%

Insurance Status	Unique clients	%
Medi-Cal Only	10,548	93%
Any Private Insurance	197	2%
Other	155	1%
Uninsured/Unknown	462	4%

Primary Language	Unique clients	%
English	9,968	88%
Spanish	1,221	11%
Arabic	26	<1%
Vietnamese	10	<1%
Tagalog	7	<1%
Farsi	2	<1%
Other/Unknown	128	1%

Data Source: CCBH 10/15/2021 download

Analyses: CASRC (BG, AEC)

Version date: 3/26/2022

Child & Adolescent Mental Health Services, FY 2020-21

Clients Receiving Residential Services* Unique clients
637

Age	Unique clients	%
Age 0 to 5	44	7%
Age 6 to 11	94	15%
Age 12 to 15	275	43%
Age 16 to 17	185	29%
Age 18+	39	6%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	381	60%
Male	253	40%
Other/Unknown	3	<1%

Race/Ethnicity†	Unique clients	%
Hispanic	279	44%
NH White	165	26%
NH Black/African American	106	17%
NH Asian/Pacific Islander	7	1%
NH Native American	4	1%
NH Multiracial	68	11%
NH Other	7	1%
Unknown/Not Reported	1	<1%

Primary Diagnosis	Unique clients	%
ADHD	35	6%
Oppositional/Conduct	52	8%
Depressive disorders	199	32%
Bipolar disorders	26	4%
Anxiety disorders	41	7%
Stressor and Adjustment disorders	235	38%
Adjustment disorders ‡	77	
PTSD/Other acute stress reaction ‡	158	
Schizophrenic disorders	11	2%
Other/Excluded	15	2%
Invalid/Missing	23	

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*Residential Services include: STRTP+ (Short-term Residential Treatment Programs, Psychiatric Health Facilities, Closed Treatment Facilities, San Pasqual Academy) and Shelter & Respite.

†NH refers to Non-Hispanic/Latino.

‡In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

§ Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	59	9%
Co-occurring (Dual Diagnosis and/or SUD)	79	12%

Living Arrangement	Unique clients	%
House or Apartment	137	22%
Correctional Facility	35	5%
Foster Home	54	8%
Group Home§	261	41%
Children's Shelter	119	19%
Homeless	2	<1%
Other	29	5%
Unknown	0	0%

Insurance Status	Unique clients	%
Medi-Cal Only	606	95%
Any Private Insurance	16	3%
Other	2	<1%
Uninsured/Unknown	13	2%

Primary Language	Unique clients	%
English	615	97%
Spanish	22	3%
Arabic	0	0%
Vietnamese	0	0%
Tagalog	0	0%
Farsi	0	0%
Other/Unknown	0	0%

Data Source: CCBH 10/15/2021 download

Analyses: CASRC (BG, AEC)

Version date: 3/26/2022

Child & Adolescent Mental Health Services, FY 2020-21

Clients Receiving Inpatient Services* Unique clients
611

Age	Unique clients	%
Age 0 to 5	2	<1%
Age 6 to 11	46	8%
Age 12 to 15	342	56%
Age 16 to 17	201	33%
Age 18+	20	3%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	420	69%
Male	184	30%
Other/Unknown	7	1%

Race/Ethnicity†	Unique clients	%
Hispanic	325	53%
NH White	151	25%
NH Black/African American	41	7%
NH Asian/Pacific Islander	17	3%
NH Native American	4	1%
NH Multiracial	41	7%
NH Other	16	3%
Unknown/Not Reported	16	3%

Primary Diagnosis	Unique clients	%
ADHD	8	1%
Oppositional/Conduct	17	3%
Depressive disorders	349	57%
Bipolar disorders	60	10%
Anxiety disorders	15	2%
Stressor and Adjustment disorders	96	16%
Adjustment disorders ‡	17	
PTSD/Other acute stress reaction ‡	79	
Schizophrenic disorders	56	9%
Other/Excluded	6	1%
Invalid/Missing	4	

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*Inpatient Services include: Inpatient Contracted programs and Inpatient Fee-for-Service programs.

†NH refers to Non-Hispanic/Latino.

‡In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

§ Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	22	4%
Co-occurring (Dual Diagnosis and/or SUD)	48	8%

Living Arrangement	Unique clients	%
House or Apartment	528	86%
Correctional Facility	9	1%
Foster Home	3	<1%
Group Home§	43	7%
Children's Shelter	13	2%
Homeless	4	1%
Other	6	1%
Unknown	5	1%

Insurance Status	Unique clients	%
Medi-Cal Only	566	93%
Any Private Insurance	14	2%
Other	11	2%
Uninsured/Unknown	20	3%

Primary Language	Unique clients	%
English	577	94%
Spanish	29	5%
Arabic	0	0%
Vietnamese	0	0%
Tagalog	0	0%
Farsi	0	0%
Other/Unknown	5	1%

Data Source: CCBH 10/15/2021 download

Analyses: CASRC (BG, AEC)

Version date: 3/26/2022

Child & Adolescent Mental Health Services, FY 2020-21

**Clients Receiving
Emergency/Crisis Services*** Unique clients
1,393

Age	Unique clients	%
Age 0 to 5	6	<1%
Age 6 to 11	175	13%
Age 12 to 15	804	58%
Age 16 to 17	378	27%
Age 18+	30	2%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	920	66%
Male	468	34%
Other/Unknown	5	<1%

Race/Ethnicity†	Unique clients	%
Hispanic	838	60%
NH White	283	20%
NH Black/African American	96	7%
NH Asian/Pacific Islander	40	3%
NH Native American	5	<1%
NH Multiracial	93	7%
NH Other	26	2%
Unknown/Not Reported	12	1%

Primary Diagnosis	Unique clients	%
ADHD	41	3%
Oppositional/Conduct	62	4%
Depressive disorders	720	52%
Bipolar disorders	99	7%
Anxiety disorders	60	4%
Stressor and Adjustment disorders	319	23%
Adjustment disorders ‡	145	
PTSD/Other acute stress reaction ‡	174	
Schizophrenic disorders	71	5%
Other/Excluded	14	1%
Invalid/Missing	7	

NOTE: Data may be impacted starting March 2020 due to COVID-19.

NOTE: Percentages may not sum to 100 due to rounding.

*Emergency/Crisis Services include: Crisis Stabilization and Urgent Outpatient services.

†NH refers to Non-Hispanic/Latino.

‡In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

§ Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	49	4%
Co-occurring (Dual Diagnosis and/or SUD)	101	7%

Living Arrangement	Unique clients	%
House or Apartment	1,219	88%
Correctional Facility	25	2%
Foster Home	18	1%
Group Home§	78	6%
Children's Shelter	29	2%
Homeless	11	1%
Other	12	1%
Unknown	1	<1%

Insurance Status	Unique clients	%
Medi-Cal Only	1,260	90%
Any Private Insurance	27	2%
Other	26	2%
Uninsured/Unknown	80	6%

Primary Language	Unique clients	%
English	1,284	92%
Spanish	105	8%
Arabic	0	0%
Vietnamese	0	0%
Tagalog	2	<1%
Farsi	0	0%
Other/Unknown	2	<1%

Data Source: CCBH 10/15/2021 download

Analyses: CASRC (BG, AEC)

Version date: 3/26/2022

Adult and Older Adult (AOA) Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Services Unique Clients
42,614

Age	Unique Clients	%
Age <18-25	7,847	18%
Age 26-59	28,454	67%
Age 60+	6,313	15%
Gender	Unique Clients	%
Females	18,116	43%
Males	24,053	56%
Transgender	101	<1%
Another Gender Identity	144	<1%
Genderqueer	40	<1%
Questioning/Unsure	96	<1%
Decline to State	64	<1%
Preferred Language	Unique Clients	%
English	36,107	85%
Spanish	2,632	6%
Tagalog	117	<1%
Vietnamese	341	1%
Other Asian	231	1%
Arabic	732	2%
Farsi	107	<1%
Other Middle Eastern	<5	-
Other/Unknown	2,345	6%
Race/Ethnicity	Unique Clients	%
Hispanic	12,819	30%
NH White	16,182	38%
NH Black/African American	4,642	11%
NH Asian/Pacific Islander	2,013	5%
NH Native American	210	<1%
NH Multiracial	2,487	6%
NH Other	1,612	4%
Unknown	2,649	6%
Education Level	Unique Clients	% *
High School Diploma/GED	12,417	39%
Some College/Vocational Training	5,096	16%
Associates Degree	2,841	9%
Bachelors Degree	1,966	6%
Masters Degree	480	2%
Doctoral Degree	120	<1%
High School Not Completed	8,652	27%
Unknown/Not Reported	11,042	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	16,367	45%
Bipolar Disorders	7,805	21%
Depressive Disorders	7,547	21%
Stressor and Adjustment Disorders	2,110	6%
Anxiety Disorders	1,416	4%
Other/Excluded	1,452	4%
Invalid/Missing	5,917	
Substance Use	Unique Clients	%
Dual Diagnosis	20,084	47%
Co-occurring Disorder	22,649	53%
Any Substance Use	23,147	54%
Insurance Status	Unique Clients	%
Uninsured/Unknown	6,347	15%
Medi-Cal Only	27,593	65%
Medi-Cal + Medicare	4,331	10%
Medicare Only	114	<1%
Private	4,229	10%
Employment Status	Unique Clients	% *
Competitive Job	5,105	14%
Seeking Work	6,152	17%
Not in Labor Force	8,998	24%
Not Seeking Work	9,693	26%
Resident/Inmate of Institution	1,319	4%
Other	5,658	15%
Unknown	5,689	
Living Situation	Unique Clients	% *
Lives Independently	26,798	69%
Board & Care	2,489	6%
Justice Related	1,917	5%
Homeless	6,091	16%
Institutional	1,467	4%
Other/Unknown	3,852	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

AOA Behavioral Health Services Fiscal Year 2020-21

AOA BHS Services Provided

Outpatient Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
ACT	186,186	4,519	11%	41.2
Case Management	590	17	<1%	34.7
Case Management - Institutional	16,265	873	2%	18.6
Case Management - Strengths	36,275	1,781	4%	20.4
Case Management - Transitional	2,280	436	1%	5.2
Fee for Service	88,584	10,004	23%	8.9
Outpatient	152,410	12,659	30%	12.0
Prevention	139	16	<1%	8.7
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Urgent Outpatient	13,948	7,965	19%	1.8
Crisis Stabilization	8,173	4,876	11%	1.7
PERT	11,859	9,066	21%	1.3
MCRT	103	60	<1%	1.7
	Total Days	Total Clients	Percent Users	Mean Days Among Users
Crisis Residential	24,898	1,951	5%	12.8
Forensic Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Jail	66,265	9,061	21%	7.3
24 Hour Services	Total Days	Total Clients	Percent Users	Mean Days Among Users
Edgemoor	45,254	145	<1%	312.1
Long Term Care	13,545	61	<1%	222.0
LTC - Institutional	110,259	491	1%	224.6
LTC - Residential	10,604	54	<1%	196.4
Residential	4,561	33	<1%	138.2
Inpatient Services	Total Admissions	Total Clients	Percent Users	Mean Admissions Among Users
Inpatient - County	2,071	1,771	4%	1.2
Inpatient - FFS	6,208	3,879	9%	1.6
Inpatient - Jail	298	236	1%	1.3
State Hospital	12	12	<1%	1.0

AOA Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	4,519	17	873	1,781	436	10,004	12,659	16	7,965	1,951	4,876	9,066	60	9,061	145	61	491	54	33	1,771	3,879	236	12
(Clients by) Age																							
Age <18-25	460	<5	56	121	71	1,672	2,013	<5	1,528	240	947	2,440	8	1,662	<5	<5	45	9	5	350	839	40	<5
Age 26-59	3,340	16	391	953	332	7,196	8,781	13	5,885	1,556	3,609	5,037	41	6,970	49	55	366	41	28	1,290	2,756	178	8
Age 60+	719	<5	426	707	33	1,136	1,865	<5	552	155	320	1,589	11	429	96	<5	80	<5	<5	131	284	18	<5
Gender																							
Females	1,692	<5	380	847	183	5,012	6,192	11	3,010	719	1,711	3,942	28	2,064	58	17	207	26	10	601	1,649	144	7
Males	2,752	15	488	904	248	4,915	6,245	5	4,846	1,191	3,109	5,029	31	6,965	86	44	278	27	22	1,150	2,173	87	5
Transgender	25	0	<5	6	<5	20	44	0	35	12	18	25	<5	11	0	0	<5	<5	0	7	15	<5	0
Another Gender Identity	20	0	0	8	0	28	92	0	30	13	14	26	0	6	0	0	<5	0	0	<5	18	<5	0
Genderqueer	<5	0	<5	<5	<5	8	22	0	10	5	<5	8	0	<5	0	0	0	0	0	<5	9	0	0
Questioning/Unsure	20	0	0	6	0	9	41	0	19	7	9	14	0	5	<5	0	0	0	0	5	7	0	0
Decline to State	7	0	<5	7	<5	12	23	0	15	<5	11	22	0	8	0	0	<5	0	<5	<5	8	<5	0
Race/Ethnicity																							
Hispanic	1,143	<5	190	430	140	2,797	4,371	9	2,624	551	1,553	2,459	13	3,294	38	22	129	15	8	566	1,238	63	<5
NH White	1,770	10	455	913	165	3,376	4,248	6	3,060	864	2,029	4,180	33	3,245	75	25	214	17	17	728	1,334	95	7
NH Black/African American	622	<5	95	168	62	844	1,242	0	898	209	523	977	<5	1,475	13	5	63	7	<5	193	403	39	<5
NH Asian/Pacific Islander	160	<5	39	88	14	371	857	0	256	42	182	464	<5	240	8	<5	20	<5	<5	76	158	7	0
NH Native American	32	0	5	7	<5	42	52	0	50	17	36	37	0	59	0	0	<5	0	0	17	27	<5	0
NH Multiracial	476	<5	57	117	28	581	1,036	0	629	226	356	518	7	423	5	6	44	9	<5	141	301	25	0
NH Other	80	0	24	27	8	653	474	0	151	23	125	246	0	207	<5	0	16	<5	<5	43	92	<5	0
Unknown	236	0	8	31	15	1,340	379	<5	297	19	72	185	<5	118	<5	0	<5	0	0	7	326	<5	0
Diagnosis																							
Schizophrenia and Other Psychotic	3,316	16	752	1,180	293	4,143	5,734	<5	4,305	1,220	3,166	3,312	32	3,253	64	60	478	51	31	1,344	2,486	206	10
Bipolar Disorders	503	<5	44	280	60	1,517	3,031	<5	2,104	437	1,178	1,049	10	1,613	21	<5	9	<5	<5	344	634	17	<5
Depressive Disorders	263	0	14	229	79	2,600	2,780	5	698	276	337	855	<5	932	13	0	<5	0	0	46	660	<5	0
Stressor and Adjustment Disorders	52	0	<5	16	0	717	345	<5	185	5	94	290	<5	688	<5	0	0	0	0	16	27	<5	0
Anxiety Disorders	30	0	0	11	<5	587	275	5	143	0	31	80	0	398	0	0	0	0	0	<5	17	<5	0
Other/Excluded	31	0	59	7	0	377	49	0	99	0	63	198	<5	689	45	0	<5	0	0	18	37	<5	0
Invalid/Missing	324	0	<5	58	<5	63	445	0	431	13	7	3,282	12	1,488	0	0	0	0	0	<5	18	0	0
Dual Diagnosis	3,339	11	396	763	309	4,002	6,660	<5	5,867	1,699	3,616	3,535	33	6,165	39	49	348	37	22	1,390	2,466	199	7
Co-occurring Disorder	3,653	14	438	1,039	341	4,358	7,725	<5	6,112	1,785	3,751	3,942	36	6,605	43	51	379	46	31	1,422	2,636	202	8
Any Substance Use	3,671	14	445	1,064	342	4,422	8,011	<5	6,318	1,805	3,784	3,981	37	6,627	43	51	384	47	31	1,432	2,675	203	8
Insurance Status																							
Uninsured/Unknown	165	0	28	68	11	<5	602	<5	1,236	80	798	2,873	15	1,977	<5	0	<5	0	0	303	<5	38	0
Medi-Cal Only	2,756	<5	294	727	316	9,026	8,690	12	5,474	1,448	3,235	4,505	30	6,151	59	29	230	22	19	1,137	3,408	148	8
Medi-Cal + Medicare	751	7	373	569	64	327	1,375	<5	575	194	401	1,017	10	480	74	21	137	18	8	167	204	27	<5
Medicare Only	5	0	6	20	0	0	48	0	27	5	14	15	0	13	0	0	0	0	0	5	0	0	0
Private	842	6	172	397	45	650	1,944	0	653	224	428	656	5	440	10	11	123	14	6	159	263	23	0

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Long Term Care

*PERT and MCRT do not assign diagnosis.

AOA Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	4,519	17	873	1,781	436	10,004	12,659	16	7,965	1,951	4,876	9,066	60	9,061	145	61	491	54	33	1,771	3,879	236	12
(Percent Clients by) Age																							
Age <18-25	10%	-	6%	7%	16%	17%	16%	-	19%	12%	19%	27%	13%	18%	0%	-	9%	17%	15%	20%	22%	17%	-
Age 26-59	74%	94%	45%	54%	76%	72%	69%	81%	74%	80%	74%	56%	68%	77%	34%	90%	75%	76%	85%	73%	71%	75%	67%
Age 60+	16%	-	49%	40%	8%	11%	15%	-	7%	8%	7%	18%	18%	5%	66%	-	16%	-	0%	7%	7%	8%	-
Gender																							
Females	37%	-	44%	48%	42%	50%	49%	69%	38%	37%	35%	43%	47%	23%	40%	28%	42%	48%	30%	34%	43%	61%	58%
Males	61%	88%	56%	51%	57%	49%	49%	31%	61%	61%	64%	55%	52%	77%	59%	72%	57%	50%	67%	65%	56%	37%	42%
Transgender	1%	0%	-	<1%	-	<1%	<1%	0%	<1%	1%	<1%	<1%	-	<1%	0%	0%	-	-	0%	<1%	<1%	-	0%
Another Gender Identity	<1%	0%	0%	<1%	0%	<1%	1%	0%	<1%	1%	<1%	<1%	0%	<1%	0%	0%	-	0%	0%	-	<1%	-	0%
Genderqueer	-	0%	-	-	-	<1%	<1%	0%	<1%	<1%	-	<1%	0%	-	0%	0%	0%	0%	0%	-	<1%	0%	0%
Questioning/Unsure	<1%	0%	0%	<1%	0%	<1%	<1%	0%	<1%	<1%	<1%	<1%	0%	<1%	-	0%	0%	0%	0%	<1%	<1%	0%	0%
Decline to State	<1%	0%	-	<1%	-	<1%	<1%	0%	<1%	-	<1%	<1%	0%	<1%	0%	0%	-	0%	-	-	<1%	-	0%
Race/Ethnicity																							
Hispanic	25%	-	22%	24%	32%	28%	35%	56%	33%	28%	32%	27%	22%	36%	26%	36%	26%	28%	24%	32%	32%	27%	-
NH White	39%	59%	52%	51%	38%	34%	34%	38%	38%	44%	42%	46%	55%	36%	52%	41%	44%	31%	52%	41%	34%	40%	58%
NH Black/African American	14%	-	11%	9%	14%	8%	10%	0%	11%	11%	11%	11%	-	16%	9%	8%	13%	13%	-	11%	10%	17%	-
NH Asian/Pacific Islander	4%	-	4%	5%	3%	4%	7%	0%	3%	2%	4%	5%	-	3%	6%	-	4%	-	-	4%	4%	3%	0%
NH Native American	1%	0%	1%	<1%	-	<1%	<1%	0%	1%	1%	1%	<1%	0%	1%	0%	0%	-	0%	0%	1%	1%	-	0%
NH Multiracial	11%	-	7%	7%	6%	6%	8%	0%	8%	12%	7%	6%	12%	5%	3%	10%	9%	17%	-	8%	8%	11%	0%
NH Other	2%	0%	3%	2%	2%	7%	4%	0%	2%	1%	3%	3%	0%	2%	-	0%	3%	-	-	2%	2%	-	0%
Unknown	5%	0%	1%	2%	3%	13%	3%	-	4%	1%	1%	2%	-	1%	-	0%	-	0%	0%	<1%	8%	-	0%
Diagnosis																							
Schizophrenia and Other Psychotic	79%	94%	86%	68%	68%	42%	47%	-	57%	63%	65%	57%	67%	43%	44%	98%	97%	94%	94%	76%	64%	87%	83%
Bipolar Disorders	12%	-	5%	16%	14%	15%	25%	-	28%	23%	24%	18%	21%	21%	14%	-	2%	-	-	19%	16%	7%	-
Depressive Disorders	6%	0%	2%	13%	18%	26%	23%	31%	9%	14%	7%	15%	-	12%	-	0%	-	0%	0%	3%	17%	-	0%
Stressor and Adjustment Disorders	1%	0%	-	1%	0%	7%	3%	-	2%	<1%	2%	5%	-	9%	1%	0%	0%	0%	0%	1%	1%	-	0%
Anxiety Disorders	1%	0%	0%	1%	-	6%	2%	31%	2%	0%	1%	1%	0%	5%	0%	0%	0%	0%	0%	-	<1%	-	0%
Other/Excluded	1%	0%	7%	<1%	0%	4%	<1%	0%	1%	0%	1%	3%	-	9%	31%	0%	-	0%	0%	1%	1%	-	0%
Invalid/Missing	Percentages for Diagnosis exclude Invalid/Missing values.																						
Dual Diagnosis	74%	65%	45%	43%	71%	40%	53%	-	74%	87%	74%	39%	55%	68%	27%	80%	71%	69%	67%	78%	64%	84%	58%
Co-occurring Disorder	81%	82%	50%	58%	78%	44%	61%	-	77%	91%	77%	43%	60%	73%	30%	84%	77%	85%	94%	80%	68%	86%	67%
Any Substance Use	81%	82%	51%	60%	78%	44%	63%	-	79%	93%	78%	44%	62%	73%	30%	84%	78%	87%	94%	81%	69%	86%	67%
Insurance Status																							
Uninsured/Unknown	4%	0%	3%	4%	3%	-	5%	-	16%	4%	16%	32%	25%	22%	-	0%	-	0%	0%	17%	-	16%	0%
Medi-Cal Only	61%	-	34%	41%	72%	90%	69%	75%	69%	74%	66%	50%	50%	68%	41%	48%	47%	41%	58%	64%	88%	63%	67%
Medi-Cal + Medicare	17%	41%	43%	32%	15%	3%	11%	-	7%	10%	8%	11%	17%	5%	51%	34%	28%	33%	24%	9%	5%	11%	-
Medicare Only	<1%	0%	1%	1%	0%	0%	<1%	0%	<1%	<1%	<1%	<1%	0%	<1%	0%	0%	0%	0%	0%	<1%	0%	0%	0%
Private	19%	35%	20%	22%	10%	6%	15%	0%	8%	11%	9%	7%	8%	5%	7%	18%	25%	26%	18%	9%	7%	10%	0%

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 Long Term Care

*PERT and MCRT do not assign diagnosis.

-Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Assertive Community Treatment Services

Unique Clients
4,519

Age	Unique Clients	%
Age <18-25	460	10%
Age 26-59	3,340	74%
Age 60+	719	16%
Gender	Unique Clients	%
Females	1,692	37%
Males	2,752	61%
Transgender	25	1%
Another Gender Identity	20	<1%
Genderqueer	<5	-
Questioning/Unsure	20	<1%
Decline to State	7	<1%
Preferred Language	Unique Clients	%
English	4,113	91%
Spanish	160	4%
Tagalog	13	<1%
Vietnamese	17	<1%
Other Asian	13	<1%
Arabic	9	<1%
Farsi	<5	-
Other Middle Eastern	<5	-
Other/Unknown	189	4%
Race/Ethnicity	Unique Clients	%
Hispanic	1,143	25%
NH White	1,770	39%
NH Black/African American	622	14%
NH Asian/Pacific Islander	160	4%
NH Native American	32	1%
NH Multiracial	476	11%
NH Other	80	2%
Unknown	236	5%
Education Level	Unique Clients	% *
High School Diploma/GED	1,567	39%
Some College/Vocational Training	683	17%
Associates Degree	376	9%
Bachelors Degree	192	5%
Masters Degree	35	1%
Doctoral Degree	7	<1%
High School Not Completed	1,178	29%
Unknown/Not Reported	481	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	3,316	79%
Bipolar Disorders	503	12%
Depressive Disorders	263	6%
Stressor and Adjustment Disorders	52	1%
Anxiety Disorders	30	1%
Other/Excluded	31	1%
Invalid/Missing	324	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	3,339	74%
Co-occurring Disorder	3,653	81%
Any Substance Use	3,671	81%
Insurance Status	Unique Clients	%
Uninsured/Unknown	165	4%
Medi-Cal Only	2,756	61%
Medi-Cal + Medicare	751	17%
Medicare Only	5	<1%
Private	842	19%
Employment Status	Unique Clients	% *
Competitive Job	209	5%
Seeking Work	756	18%
Not in Labor Force	1,236	30%
Not Seeking Work	1,632	39%
Resident/Inmate of Institution	41	1%
Other	297	7%
Unknown	348	
Living Situation	Unique Clients	% *
Lives Independently	2,352	58%
Board & Care	424	10%
Justice Related	75	2%
Homeless	951	23%
Institutional	287	7%
Other/Unknown	430	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Case Management Services *** Unique Clients
2,987

Age	Unique Clients	%
Age <18-25	242	8%
Age 26-59	1,645	55%
Age 60+	1,100	37%
Gender	Unique Clients	%
Females	1,358	45%
Males	1,589	53%
Transgender	8	<1%
Another Gender Identity	8	<1%
Genderqueer	6	<1%
Questioning/Unsure	6	<1%
Decline to State	12	<1%
Preferred Language	Unique Clients	%
English	2,723	91%
Spanish	149	5%
Tagalog	15	1%
Vietnamese	19	1%
Other Asian	12	<1%
Arabic	7	<1%
Farsi	7	<1%
Other Middle Eastern	0	0%
Other/Unknown	55	2%
Race/Ethnicity	Unique Clients	%
Hispanic	738	25%
NH White	1,474	49%
NH Black/African American	316	11%
NH Asian/Pacific Islander	137	5%
NH Native American	16	1%
NH Multiracial	195	7%
NH Other	57	2%
Unknown	54	2%
Education Level	Unique Clients	% *
High School Diploma/GED	1,073	40%
Some College/Vocational Training	459	17%
Associates Degree	292	11%
Bachelors Degree	206	8%
Masters Degree	54	2%
Doctoral Degree	15	1%
High School Not Completed	594	22%
Unknown/Not Reported	294	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,135	73%
Bipolar Disorders	380	13%
Depressive Disorders	315	11%
Stressor and Adjustment Disorders	17	1%
Anxiety Disorders	12	<1%
Other/Excluded	64	2%
Invalid/Missing	64	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	1,415	47%
Co-occurring Disorder	1,751	59%
Any Substance Use	1,781	60%
Insurance Status	Unique Clients	%
Uninsured/Unknown	104	3%
Medi-Cal Only	1,303	44%
Medi-Cal + Medicare	970	32%
Medicare Only	23	1%
Private	587	20%
Employment Status	Unique Clients	% *
Competitive Job	132	5%
Seeking Work	296	10%
Not in Labor Force	1,090	38%
Not Seeking Work	969	34%
Resident/Inmate of Institution	11	<1%
Other	344	12%
Unknown	145	
Living Situation	Unique Clients	% *
Lives Independently	1,383	47%
Board & Care	456	16%
Justice Related	14	<1%
Homeless	281	10%
Institutional	778	27%
Other/Unknown	75	

* Percentages exclude Unknown values.

** Percentages exclude Invalid/Missing values.

*** All sub-categories of Case Management are combined. Clients may receive services from more than one category of Case Management.

Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Outpatient Services		Unique Clients 12,659	
Age	Unique Clients	%	
Age <18-25	2,013	16%	
Age 26-59	8,781	69%	
Age 60+	1,865	15%	
Gender	Unique Clients	%	
Females	6,192	49%	
Males	6,245	49%	
Transgender	44	<1%	
Another Gender Identity	92	1%	
Genderqueer	22	<1%	
Questioning/Unsure	41	<1%	
Decline to State	23	<1%	
Preferred Language	Unique Clients	%	
English	10,260	81%	
Spanish	1,004	8%	
Tagalog	46	<1%	
Vietnamese	225	2%	
Other Asian	152	1%	
Arabic	373	3%	
Farsi	61	<1%	
Other Middle Eastern	<5	-	
Other/Unknown	537	4%	
Race/Ethnicity	Unique Clients	%	
Hispanic	4,371	35%	
NH White	4,248	34%	
NH Black/African American	1,242	10%	
NH Asian/Pacific Islander	857	7%	
NH Native American	52	<1%	
NH Multiracial	1,036	8%	
NH Other	474	4%	
Unknown	379	3%	
Education Level	Unique Clients	% *	
High School Diploma/GED	4,327	37%	
Some College/Vocational Training	2,164	19%	
Associates Degree	1,334	11%	
Bachelors Degree	804	7%	
Masters Degree	172	1%	
Doctoral Degree	30	<1%	
High School Not Completed	2,834	24%	
Unknown/Not Reported	994		

Diagnosis	Unique Clients	% **	
Schizophrenia and Other Psychotic Disorders	5,734	47%	
Bipolar Disorders	3,031	25%	
Depressive Disorders	2,780	23%	
Stressor and Adjustment Disorders	345	3%	
Anxiety Disorders	275	2%	
Other/Excluded	49	<1%	
Invalid/Missing	445		
Substance Use Diagnosis	Unique Clients	%	
Dual Diagnosis	6,660	53%	
Co-occurring Disorder	7,725	61%	
Any Substance Use	8,011	63%	
Insurance Status	Unique Clients	%	
Uninsured/Unknown	602	5%	
Medi-Cal Only	8,690	69%	
Medi-Cal + Medicare	1,375	11%	
Medicare Only	48	<1%	
Private	1,944	15%	
Employment Status	Unique Clients	% *	
Competitive Job	1,659	14%	
Seeking Work	2,549	22%	
Not in Labor Force	2,122	18%	
Not Seeking Work	3,542	30%	
Resident/Inmate of Institution	72	1%	
Other	1,773	15%	
Unknown	942		
Living Situation	Unique Clients	% *	
Lives Independently	9,648	81%	
Board & Care	644	5%	
Justice Related	52	<1%	
Homeless	1,554	13%	
Institutional	52	<1%	
Other/Unknown	709		

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Crisis Residential Services

Unique Clients
1,951

Age	Unique Clients	%
Age <18-25	240	12%
Age 26-59	1,556	80%
Age 60+	155	8%
Gender	Unique Clients	%
Females	719	37%
Males	1,191	61%
Transgender	12	1%
Another Gender Identity	13	1%
Genderqueer	5	<1%
Questioning/Unsure	7	<1%
Decline to State	<5	-
Preferred Language	Unique Clients	%
English	1,879	96%
Spanish	51	3%
Tagalog	<5	-
Vietnamese	<5	-
Other Asian	0	0%
Arabic	<5	-
Farsi	<5	-
Other Middle Eastern	0	0%
Other/Unknown	12	1%
Race/Ethnicity	Unique Clients	%
Hispanic	551	28%
NH White	864	44%
NH Black/African American	209	11%
NH Asian/Pacific Islander	42	2%
NH Native American	17	1%
NH Multiracial	226	12%
NH Other	23	1%
Unknown	19	1%
Education Level	Unique Clients	% *
High School Diploma/GED	819	45%
Some College/Vocational Training	318	17%
Associates Degree	175	10%
Bachelors Degree	122	7%
Masters Degree	27	1%
Doctoral Degree	6	<1%
High School Not Completed	372	20%
Unknown/Not Reported	112	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,220	63%
Bipolar Disorders	437	23%
Depressive Disorders	276	14%
Stressor and Adjustment Disorders	5	<1%
Anxiety Disorders	0	0%
Other/Excluded	0	0%
Invalid/Missing	13	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	1,699	87%
Co-occurring Disorder	1,785	91%
Any Substance Use	1,805	93%
Insurance Status	Unique Clients	%
Uninsured/Unknown	80	4%
Medi-Cal Only	1,448	74%
Medi-Cal + Medicare	194	10%
Medicare Only	5	<1%
Private	224	11%
Employment Status	Unique Clients	% *
Competitive Job	119	6%
Seeking Work	554	29%
Not in Labor Force	472	25%
Not Seeking Work	585	31%
Resident/Inmate of Institution	7	<1%
Other	143	8%
Unknown	71	
Living Situation	Unique Clients	% *
Lives Independently	742	41%
Board & Care	169	9%
Justice Related	5	<1%
Homeless	844	47%
Institutional	34	2%
Other/Unknown	157	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Inpatient - County Services

Unique Clients
1,771

Age	Unique Clients	%
Age <18-25	350	20%
Age 26-59	1,290	73%
Age 60+	131	7%
Gender	Unique Clients	%
Females	601	34%
Males	1,150	65%
Transgender	7	<1%
Another Gender Identity	<5	-
Genderqueer	<5	-
Questioning/Unsure	5	<1%
Decline to State	<5	-
Preferred Language	Unique Clients	%
English	1,637	92%
Spanish	95	5%
Tagalog	5	<1%
Vietnamese	<5	-
Other Asian	11	1%
Arabic	<5	-
Farsi	<5	-
Other Middle Eastern	0	0%
Other/Unknown	14	1%
Race/Ethnicity	Unique Clients	%
Hispanic	566	32%
NH White	728	41%
NH Black/African American	193	11%
NH Asian/Pacific Islander	76	4%
NH Native American	17	1%
NH Multiracial	141	8%
NH Other	43	2%
Unknown	7	<1%
Education Level	Unique Clients	% *
High School Diploma/GED	685	44%
Some College/Vocational Training	235	15%
Associates Degree	141	9%
Bachelors Degree	106	7%
Masters Degree	24	2%
Doctoral Degree	7	<1%
High School Not Completed	354	23%
Unknown/Not Reported	219	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,344	76%
Bipolar Disorders	344	19%
Depressive Disorders	46	3%
Stressor and Adjustment Disorders	16	1%
Anxiety Disorders	<5	-
Other/Excluded	18	1%
Invalid/Missing	<5	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	1,390	78%
Co-occurring Disorder	1,422	80%
Any Substance Use	1,432	81%
Insurance Status	Unique Clients	%
Uninsured/Unknown	303	17%
Medi-Cal Only	1,137	64%
Medi-Cal + Medicare	167	9%
Medicare Only	5	<1%
Private	159	9%
Employment Status	Unique Clients	% *
Competitive Job	160	9%
Seeking Work	197	12%
Not in Labor Force	944	55%
Not Seeking Work	314	18%
Resident/Inmate of Institution	9	1%
Other	88	5%
Unknown	59	
Living Situation	Unique Clients	% *
Lives Independently	917	53%
Board & Care	66	4%
Justice Related	9	1%
Homeless	644	37%
Institutional	107	6%
Other/Unknown	28	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

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Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Inpatient - FFS Services

Unique Clients
3,879

Age	Unique Clients	%
Age <18-25	839	22%
Age 26-59	2,756	71%
Age 60+	284	7%
Gender	Unique Clients	%
Females	1,649	43%
Males	2,173	56%
Transgender	15	<1%
Another Gender Identity	18	<1%
Genderqueer	9	<1%
Questioning/Unsure	7	<1%
Decline to State	8	<1%
Preferred Language	Unique Clients	%
English	3,488	90%
Spanish	193	5%
Tagalog	9	<1%
Vietnamese	14	<1%
Other Asian	10	<1%
Arabic	14	<1%
Farsi	<5	-
Other Middle Eastern	0	0%
Other/Unknown	149	4%
Race/Ethnicity	Unique Clients	%
Hispanic	1,238	32%
NH White	1,334	34%
NH Black/African American	403	10%
NH Asian/Pacific Islander	158	4%
NH Native American	27	1%
NH Multiracial	301	8%
NH Other	92	2%
Unknown	326	8%
Education Level	Unique Clients	% *
High School Diploma/GED	1,314	43%
Some College/Vocational Training	513	17%
Associates Degree	271	9%
Bachelors Degree	170	6%
Masters Degree	38	1%
Doctoral Degree	7	<1%
High School Not Completed	773	25%
Unknown/Not Reported	793	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,486	64%
Bipolar Disorders	634	16%
Depressive Disorders	660	17%
Stressor and Adjustment Disorders	27	1%
Anxiety Disorders	17	<1%
Other/Excluded	37	1%
Invalid/Missing	18	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	2,466	64%
Co-occurring Disorder	2,636	68%
Any Substance Use	2,675	69%
Insurance Status	Unique Clients	%
Uninsured/Unknown	<5	-
Medi-Cal Only	3,408	88%
Medi-Cal + Medicare	204	5%
Medicare Only	0	0%
Private	263	7%
Employment Status	Unique Clients	% *
Competitive Job	330	10%
Seeking Work	678	20%
Not in Labor Force	1,029	30%
Not Seeking Work	1,088	32%
Resident/Inmate of Institution	18	1%
Other	290	8%
Unknown	446	
Living Situation	Unique Clients	% *
Lives Independently	2,335	63%
Board & Care	198	5%
Justice Related	24	1%
Homeless	879	24%
Institutional	243	7%
Other/Unknown	200	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

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Adult and Older Adult Behavioral Health Services Fiscal Year 2020-21

Clients Receiving Inpatient - Jail

Unique Clients
236

Age	Unique Clients	%
Age <18-25	40	17%
Age 26-59	178	75%
Age 60+	18	8%
Gender	Unique Clients	%
Females	144	61%
Males	87	37%
Transgender	<5	-
Another Gender Identity	<5	-
Genderqueer	0	0%
Questioning/Unsure	0	0%
Decline to State	<5	-
Preferred Language	Unique Clients	%
English	220	93%
Spanish	10	4%
Tagalog	<5	-
Vietnamese	<5	-
Other Asian	0	0%
Arabic	0	0%
Farsi	0	0%
Other Middle Eastern	0	0%
Other/Unknown	<5	-
Race/Ethnicity	Unique Clients	%
Hispanic	63	27%
NH White	95	40%
NH Black/African American	39	17%
NH Asian/Pacific Islander	7	3%
NH Native American	<5	-
NH Multiracial	25	11%
NH Other	<5	-
Unknown	<5	-
Education Level	Unique Clients	% *
High School Diploma/GED	78	43%
Some College/Vocational Training	26	14%
Associates Degree	16	9%
Bachelors Degree	13	7%
Masters Degree	<5	-
Doctoral Degree	0	0%
High School Not Completed	46	25%
Unknown/Not Reported	55	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	206	87%
Bipolar Disorders	17	7%
Depressive Disorders	<5	-
Stressor and Adjustment Disorders	<5	-
Anxiety Disorders	<5	-
Other/Excluded	<5	-
Invalid/Missing	0	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	199	84%
Co-occurring Disorder	202	86%
Any Substance Use	203	86%
Insurance Status	Unique Clients	%
Uninsured/Unknown	38	16%
Medi-Cal Only	148	63%
Medi-Cal + Medicare	27	11%
Medicare Only	0	0%
Private	23	10%
Employment Status	Unique Clients	% *
Competitive Job	7	3%
Seeking Work	21	10%
Not in Labor Force	102	49%
Not Seeking Work	68	32%
Resident/Inmate of Institution	5	2%
Other	7	3%
Unknown	26	
Living Situation	Unique Clients	% *
Lives Independently	90	40%
Board & Care	17	8%
Justice Related	21	9%
Homeless	81	36%
Institutional	16	7%
Other/Unknown	11	

*Percentages exclude Unknown values.

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Transition Age Youth (TAY) Behavioral Health Services Fiscal Year 2020-21

TAY (<18-25) Clients Receiving Services			
		Unique Clients 7,847	
Age	Unique Clients	%	
Age < 18	1,347	17%	
Age 18-21	2,858	36%	
Age 22-25	3,642	46%	
Gender	Unique Clients	%	
Females	3,369	43%	
Males	4,262	54%	
Transgender	42	1%	
Another Gender Identity	80	1%	
Genderqueer	24	<1%	
Questioning/Unsure	44	1%	
Decline to State	26	<1%	
Preferred Language	Unique Clients	%	
English	7,022	89%	
Spanish	443	6%	
Tagalog	7	<1%	
Vietnamese	11	<1%	
Other Asian	6	<1%	
Arabic	20	<1%	
Farsi	<5	-	
Other Middle Eastern	0	0%	
Other/Unknown	335	4%	
Race/Ethnicity	Unique Clients	%	
Hispanic	3,498	45%	
NH White	2,040	26%	
NH Black/African American	787	10%	
NH Asian/Pacific Islander	317	4%	
NH Native American	34	<1%	
NH Multiracial	544	7%	
NH Other	205	3%	
Unknown	422	5%	
Education Level	Unique Clients	% *	
High School Diploma/GED	2,386	38%	
Some College/Vocational Training	767	12%	
Associates Degree	288	5%	
Bachelors Degree	111	2%	
Masters Degree	9	<1%	
Doctoral Degree	<5	-	
High School Not Completed	2,663	43%	
Unknown/Not Reported	1,621		

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,841	29%
Bipolar Disorders	1,579	25%
Depressive Disorders	1,713	27%
Stressor and Adjustment Disorders	557	9%
Anxiety Disorders	324	5%
Other/Excluded	358	6%
Invalid/Missing	1,475	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	2,833	36%
Co-occurring Disorder	3,357	43%
Any Substance Use	3,454	44%
Insurance Status	Unique Clients	%
Uninsured/Unknown	1,720	22%
Medi-Cal Only	5,284	67%
Medi-Cal + Medicare	84	1%
Medicare Only	<5	-
Private	758	10%
Employment Status	Unique Clients	% *
Competitive Job	1,194	17%
Seeking Work	1,022	15%
Not in Labor Force	891	13%
Not Seeking Work	1,054	15%
Resident/Inmate of Institution	383	6%
Other	2,374	34%
Unknown	929	
Living Situation	Unique Clients	% *
Lives Independently	5,789	80%
Board & Care	275	4%
Justice Related	489	7%
Homeless	616	9%
Institutional	61	1%
Other/Unknown	617	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

TAY Behavioral Health Services Fiscal Year 2020-21

TAY BHS Services Provided

Outpatient Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
ACT	18,218	460	6%	39.6
Case Management	<5	<5	-	2.0
Case Management - Institutional	814	56	1%	14.5
Case Management - Strengths	2,228	121	2%	18.4
Case Management - Transitional	330	71	1%	4.6
Fee for Service	15,422	1,672	21%	9.2
Outpatient	28,958	2,013	26%	14.4
Prevention	13	<5	-	6.5
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Urgent Outpatient	2,567	1,528	19%	1.7
Crisis Stabilization	1,482	947	12%	1.6
PERT	3,060	2,440	31%	1.3
MCRT	21	8	<1%	2.6
	Total Days	Total Clients	Percent Users	Mean Days Among Users
Crisis Residential	2,704	240	3%	11.3
Forensic Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Jail	10,388	1,662	21%	6.3
24 Hour Services	Total Days	Total Clients	Percent Users	Mean Days Among Users
Edgemoor	0	0	0%	0.0
Long Term Care	1,148	<5	-	287.0
LTC - Institutional	8,992	45	1%	199.8
LTC - Residential	1,392	9	<1%	154.7
Residential	577	5	<1%	115.4
Inpatient Services	Total Admissions	Total Clients	Percent Users	Mean Admissions Among Users
Inpatient - County	403	350	4%	1.2
Inpatient - FFS	1,205	839	11%	1.4
Inpatient - Jail	47	40	1%	1.2
State Hospital	<5	<5	-	1.0

-Percentages have been masked to de-identify client data

TAY Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	460	<5	56	121	71	1,672	2,013	<5	1,528	240	947	2,440	8	1,662	0	<5	45	9	5	350	839	40	<5
(Clients by) Age																							
Age < 18	9	-	<5	<5	0	0	179	-	15	<5	12	1,161	0	15	0	-	0	0	0	5	10	<5	-
Age 18-21	154	-	20	43	29	842	804	-	631	104	407	590	<5	550	0	-	11	<5	0	129	400	8	-
Age 22-25	297	-	35	77	42	830	1,030	-	882	135	528	689	6	1,097	0	-	34	6	5	216	429	31	-
Gender																							
Females	163	-	27	58	35	872	949	-	639	94	377	1,116	<5	377	0	-	24	<5	<5	114	399	22	-
Males	281	-	28	59	34	766	953	-	852	129	548	1,260	<5	1,273	0	-	21	<5	<5	229	412	16	-
Transgender	5	-	<5	0	0	9	16	-	9	<5	6	14	0	<5	0	-	0	<5	0	<5	6	<5	-
Another Gender Identity	7	-	0	<5	0	12	51	-	13	7	7	21	0	<5	0	-	0	0	0	<5	9	<5	-
Genderqueer	0	-	0	<5	<5	5	13	-	6	<5	<5	5	0	0	0	-	0	0	0	<5	6	0	-
Questioning/Unsure	<5	-	0	<5	0	5	23	-	5	<5	<5	10	0	<5	0	-	0	0	0	<5	5	0	-
Decline to State	0	-	0	0	<5	<5	8	-	<5	<5	<5	14	0	5	0	-	0	0	0	<5	<5	0	-
Race/Ethnicity																							
Hispanic	203	-	23	74	37	700	1,062	-	710	106	435	939	<5	842	0	-	20	<5	<5	158	363	16	-
NH White	114	-	15	18	14	423	395	-	415	72	270	811	<5	359	0	-	12	<5	<5	102	160	10	-
NH Black/African American	48	-	8	10	7	141	151	-	137	14	81	241	0	278	0	-	7	<5	0	35	94	8	-
NH Asian/Pacific Islander	8	-	<5	6	<5	57	95	-	54	10	42	139	<5	33	0	-	<5	<5	0	18	36	0	-
NH Native American	<5	-	0	0	0	6	<5	-	6	0	9	11	0	8	0	-	0	0	0	<5	5	0	-
NH Multiracial	59	-	8	9	5	121	188	-	127	32	69	183	<5	78	0	-	5	<5	<5	25	71	5	-
NH Other	7	-	0	<5	<5	44	39	-	26	<5	28	69	0	41	0	-	0	0	0	8	23	0	-
Unknown	18	-	0	0	<5	180	79	-	53	5	13	47	0	23	0	-	0	0	0	<5	87	<5	-
Diagnosis																							
Schizophrenia and Other Psychotic	283	-	50	55	43	533	778	-	590	130	462	465	<5	354	0	-	45	8	5	236	425	27	-
Bipolar Disorders	90	-	6	33	7	303	504	-	529	67	313	310	<5	321	0	-	0	<5	0	92	159	8	-
Depressive Disorders	45	-	0	26	19	492	494	-	224	42	128	427	0	228	0	-	0	0	0	15	222	<5	-
Stressor and Adjustment Disorders	8	-	0	<5	0	125	64	-	51	0	27	173	0	174	0	-	0	0	0	<5	13	<5	-
Anxiety Disorders	<5	-	0	<5	<5	129	58	-	39	0	7	35	0	75	0	-	0	0	0	<5	5	<5	-
Other/Excluded	5	-	0	0	0	79	16	-	16	0	7	100	0	158	0	-	0	0	0	<5	11	0	-
Invalid/Missing	25	-	0	<5	<5	11	99	-	79	<5	<5	930	<5	352	0	-	0	0	0	0	<5	0	-
Dual Diagnosis	311	-	36	60	42	555	892	-	1,011	196	596	579	<5	961	0	-	32	7	<5	277	424	33	-
Co-occurring Disorder	354	-	42	69	50	638	1,069	-	1,062	206	632	745	<5	1,060	0	-	38	8	<5	281	469	35	-
Any Substance Use	358	-	43	76	50	653	1,130	-	1,111	208	641	753	<5	1,066	0	-	39	8	<5	283	478	35	-
Insurance Status																							
Uninsured/Unknown	18	-	<5	0	<5	<5	142	-	290	16	201	878	<5	480	0	-	0	0	0	74	<5	5	-
Medi-Cal Only	326	-	40	95	58	1,457	1,612	-	1,068	182	642	1,359	5	1,023	0	-	30	5	<5	240	765	30	-
Medi-Cal + Medicare	20	-	5	7	<5	16	33	-	27	<5	20	26	0	13	0	-	5	<5	<5	7	9	<5	-
Medicare Only	0	-	0	0	0	0	0	-	<5	0	<5	0	0	0	0	-	0	0	0	0	0	0	-
Private	96	-	9	19	9	198	226	-	142	38	83	177	0	146	0	-	10	<5	<5	29	64	<5	-

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team MCRT: Mobile Crisis Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care

*PERT and MCRT do not assign diagnosis.

TAY Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	460	<5	56	121	71	1,672	2,013	<5	1,528	240	947	2,440	8	1,662	0	<5	45	9	5	350	839	40	<5
(Percent Clients by) Age																							
Age < 18	2%	-	-	-	0%	0%	9%	-	1%	-	1%	48%	0%	1%	0%	-	0%	0%	0%	1%	1%	-	-
Age 18-21	33%	-	36%	36%	41%	50%	40%	-	41%	43%	43%	24%	-	33%	0%	-	24%	-	0%	37%	48%	20%	-
Age 22-25	65%	-	63%	64%	59%	50%	51%	-	58%	56%	56%	28%	75%	66%	0%	-	76%	67%	100%	62%	51%	78%	-
Gender																							
Females	35%	-	48%	48%	49%	52%	47%	-	42%	39%	40%	46%	-	23%	0%	-	53%	-	-	33%	48%	55%	-
Males	61%	-	50%	49%	48%	46%	47%	-	56%	54%	58%	52%	-	77%	0%	-	47%	-	-	65%	49%	40%	-
Transgender	1%	-	-	0%	0%	1%	1%	-	1%	-	1%	1%	0%	-	0%	-	0%	-	0%	-	1%	-	-
Another Gender Identity	2%	-	0%	-	0%	1%	3%	-	1%	3%	1%	1%	0%	-	0%	-	0%	0%	0%	-	1%	-	-
Genderqueer	0%	-	0%	-	-	<1%	1%	-	<1%	-	-	<1%	0%	0%	0%	-	0%	0%	0%	-	1%	0%	-
Questioning/Unsure	-	-	0%	-	0%	<1%	1%	-	<1%	-	-	<1%	0%	-	0%	-	0%	0%	0%	-	1%	0%	-
Decline to State	0%	-	0%	0%	-	-	<1%	-	-	-	-	1%	0%	<1%	0%	-	0%	0%	0%	-	-	0%	-
Race/Ethnicity																							
Hispanic	44%	-	41%	61%	52%	42%	53%	-	46%	44%	46%	38%	-	51%	0%	-	44%	-	-	45%	43%	40%	-
NH White	25%	-	27%	15%	20%	25%	20%	-	27%	30%	29%	33%	-	22%	0%	-	27%	-	-	29%	19%	25%	-
NH Black/African American	10%	-	14%	8%	10%	8%	8%	-	9%	6%	9%	10%	0%	17%	0%	-	16%	-	0%	10%	11%	20%	-
NH Asian/Pacific Islander	2%	-	-	5%	-	3%	5%	-	4%	4%	4%	6%	-	2%	0%	-	-	-	0%	5%	4%	0%	-
NH Native American	-	-	0%	0%	0%	<1%	-	-	<1%	0%	1%	<1%	0%	<1%	0%	-	0%	0%	0%	-	1%	0%	-
NH Multiracial	13%	-	14%	7%	7%	7%	9%	-	8%	13%	7%	8%	-	5%	0%	-	11%	-	-	7%	8%	13%	-
NH Other	2%	-	0%	-	-	3%	2%	-	2%	-	3%	3%	0%	2%	0%	-	0%	0%	0%	2%	3%	0%	-
Unknown	4%	-	0%	0%	-	11%	4%	-	3%	2%	1%	2%	0%	1%	0%	-	0%	0%	0%	-	10%	-	-
Diagnosis																							
Schizophrenia and Other Psychotic	65%	-	89%	46%	61%	32%	41%	-	41%	54%	49%	31%	-	27%	0%	-	100%	89%	100%	67%	51%	68%	-
Bipolar Disorders	21%	-	11%	28%	10%	18%	26%	-	37%	28%	33%	21%	-	25%	0%	-	0%	-	0%	26%	19%	20%	-
Depressive Disorders	10%	-	0%	22%	27%	30%	26%	-	15%	18%	14%	28%	0%	17%	0%	-	0%	0%	0%	4%	27%	-	-
Stressor and Adjustment Disorders	2%	-	0%	-	0%	8%	3%	-	4%	0%	3%	11%	0%	13%	0%	-	0%	0%	0%	-	2%	-	-
Anxiety Disorders	-	-	0%	-	-	8%	3%	-	3%	0%	1%	2%	0%	6%	0%	-	0%	0%	0%	-	1%	-	-
Other/Excluded	1%	-	0%	0%	0%	5%	1%	-	1%	0%	1%	7%	0%	12%	0%	-	0%	0%	0%	-	1%	0%	-
Invalid/Missing	Percentages for Diagnosis exclude Invalid/Missing values.																						
Dual Diagnosis	68%	-	64%	50%	59%	33%	44%	-	66%	82%	63%	24%	-	58%	0%	-	71%	-	60%	79%	51%	83%	-
Co-occurring Disorder	77%	-	75%	57%	70%	38%	53%	-	70%	86%	67%	31%	-	64%	0%	-	84%	-	80%	80%	56%	88%	-
Any Substance Use	78%	-	77%	63%	70%	39%	56%	-	73%	87%	68%	31%	-	64%	0%	-	87%	-	80%	81%	57%	88%	-
Insurance Status																							
Uninsured/Unknown	4%	-	-	0%	-	-	7%	-	19%	7%	21%	36%	-	29%	0%	-	0%	0%	0%	21%	-	13%	-
Medi-Cal Only	71%	-	71%	79%	82%	87%	80%	-	70%	76%	68%	56%	63%	62%	0%	-	67%	56%	-	69%	91%	75%	-
Medi-Cal + Medicare	4%	-	9%	6%	-	1%	2%	-	2%	-	2%	1%	0%	1%	0%	-	11%	-	-	2%	1%	-	-
Medicare Only	0%	-	0%	0%	0%	0%	0%	-	-	0%	-	0%	0%	0%	0%	-	0%	0%	0%	0%	0%	0%	-
Private	21%	-	16%	16%	13%	12%	11%	-	9%	16%	9%	7%	0%	9%	0%	-	22%	-	-	8%	8%	-	-

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient PREV: Prevention
CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team MCRT: Mobile Crisis Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC:
Long Term Care

*PERT and MCRT do not assign diagnosis.

-Percentages have been masked to de-identify client data

Older Adult (OA) Behavioral Health Services Fiscal Year 2020-21

OA (60+) Clients Receiving Services Unique Clients
6,313

Age	Unique Clients	%
Age 60-69	4,572	72%
Age 70-79	1,246	20%
Age 80+	495	8%
Gender	Unique Clients	%
Females	3,257	52%
Males	3,032	48%
Transgender	<5	-
Another Gender Identity	<5	-
Genderqueer	<5	-
Questioning/Unsure	12	<1%
Decline to State	5	<1%
Preferred Language	Unique Clients	%
English	4,925	78%
Spanish	424	7%
Tagalog	38	1%
Vietnamese	145	2%
Other Asian	103	2%
Arabic	204	3%
Farsi	33	1%
Other Middle Eastern	0	0%
Other/Unknown	441	7%
Race/Ethnicity	Unique Clients	%
Hispanic	981	16%
NH White	3,264	52%
NH Black/African American	631	10%
NH Asian/Pacific Islander	425	7%
NH Native American	27	<1%
NH Multiracial	254	4%
NH Other	293	5%
Unknown	438	7%
Education Level	Unique Clients	% *
High School Diploma/GED	1,536	34%
Some College/Vocational Training	686	15%
Associates Degree	591	13%
Bachelors Degree	423	9%
Masters Degree	140	3%
Doctoral Degree	47	1%
High School Not Completed	1,058	24%
Unknown/Not Reported	1,832	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,501	49%
Bipolar Disorders	878	17%
Depressive Disorders	1,252	25%
Stressor and Adjustment Disorders	184	4%
Anxiety Disorders	104	2%
Other/Excluded	176	3%
Invalid/Missing	1,218	
Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	1,948	31%
Co-occurring Disorder	2,348	37%
Any Substance Use	2,424	38%
Insurance Status	Unique Clients	%
Uninsured/Unknown	1,052	17%
Medi-Cal Only	2,070	33%
Medi-Cal + Medicare	2,036	32%
Medicare Only	76	1%
Private	1,079	17%
Employment Status	Unique Clients	% *
Competitive Job	228	4%
Seeking Work	317	6%
Not in Labor Force	2,060	37%
Not Seeking Work	1,392	25%
Resident/Inmate of Institution	69	1%
Other	1,551	28%
Unknown	696	
Living Situation	Unique Clients	% *
Lives Independently	3,992	69%
Board & Care	355	6%
Justice Related	109	2%
Homeless	608	11%
Institutional	706	12%
Other/Unknown	543	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

OA Behavioral Health Services Fiscal Year 2020-21

OA BHS Services Provided

Outpatient Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
ACT	34,483	719	11%	48.0
Case Management	0	0	0%	0.0
Case Management - Institutional	10,294	426	7%	24.2
Case Management - Strengths	12,450	707	11%	17.6
Case Management - Transitional	236	33	1%	7.2
Fee for Service	8,549	1,136	18%	7.5
Outpatient	20,833	1,865	30%	11.2
Prevention	17	<5	-	17.0
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Urgent Outpatient	917	552	9%	1.7
Crisis Stabilization	540	320	5%	1.7
PERT	2,001	1,589	25%	1.3
MCRT	17	11	<1%	1.5
	Total Days	Total Clients	Percent Users	Mean Days Among Users
Crisis Residential	2,168	155	2%	14.0
Forensic Services	Total Visits	Total Clients	Percent Users	Mean Visits Among Users
Jail	3,263	429	7%	7.6
24 Hour Services	Total Days	Total Clients	Percent Users	Mean Days Among Users
Edgemoor	30,838	96	2%	321.2
Long Term Care	573	<5	-	286.5
LTC - Institutional	20,517	80	1%	256.5
LTC - Residential	770	<5	-	192.5
Residential	0	0	0%	0.0
Inpatient Services	Total Admissions	Total Clients	Percent Users	Mean Admissions Among Users
Inpatient - County	157	131	2%	1.2
Inpatient - FFS	453	284	4%	1.6
Inpatient - Jail	19	18	<1%	1.1
State Hospital	<5	<5	-	1.0

-Percentages have been masked to de-identify client data

OA Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	719	0	426	707	33	1,136	1,865	<5	552	155	320	1,589	11	429	96	<5	80	<5	0	131	284	18	<5
(Clients by) Age																							
Age 60-69	591	0	221	472	30	1,028	1,538	-	459	145	266	867	9	378	56	-	67	-	0	102	248	15	-
Age 70-79	115	0	150	203	<5	73	294	-	74	9	43	406	<5	42	27	-	12	-	0	24	23	<5	-
Age 80+	13	0	55	32	0	35	33	-	19	<5	11	316	<5	9	13	-	<5	-	0	5	13	<5	-
Gender																							
Females	317	0	205	378	12	599	1,121	-	203	59	110	813	9	76	40	-	33	-	0	38	126	8	-
Males	398	0	219	323	21	534	737	-	344	96	209	773	<5	353	55	-	47	-	0	92	157	10	-
Transgender	<5	0	0	0	0	<5	<5	-	0	0	0	0	0	0	0	-	0	-	0	0	0	0	-
Another Gender Identity	0	0	0	0	0	0	0	-	0	0	0	<5	0	0	0	-	0	-	0	0	0	0	-
Genderqueer	0	0	<5	<5	0	0	0	-	0	0	0	0	0	0	0	-	0	-	0	0	0	0	-
Questioning/Unsure	<5	0	0	<5	0	<5	<5	-	5	0	<5	<5	0	0	<5	-	0	-	0	<5	0	0	-
Decline to State	<5	0	<5	<5	0	<5	<5	-	0	0	0	0	0	0	0	-	0	-	0	0	<5	0	-
Race/Ethnicity																							
Hispanic	89	0	66	73	<5	175	386	-	93	29	49	190	0	65	23	-	14	-	0	21	48	<5	-
NH White	382	0	257	461	22	409	807	-	298	90	199	1,067	8	239	52	-	41	-	0	76	140	8	-
NH Black/African American	106	0	45	73	<5	95	175	-	77	24	38	142	<5	89	8	-	13	-	0	20	37	5	-
NH Asian/Pacific Islander	19	0	15	31	<5	65	213	-	17	0	12	81	0	13	5	-	<5	-	0	5	13	<5	-
NH Native American	<5	0	5	<5	0	<5	6	-	<5	<5	<5	<5	0	5	0	-	0	-	0	<5	0	0	-
NH Multiracial	56	0	24	34	<5	42	102	-	22	9	14	40	<5	6	<5	-	8	-	0	6	19	0	-
NH Other	14	0	10	9	<5	113	123	-	11	0	5	33	0	6	<5	-	<5	-	0	<5	5	0	-
Unknown	49	0	<5	25	0	233	53	-	33	<5	<5	32	0	6	<5	-	<5	-	0	0	22	0	-
Diagnosis																							
Schizophrenia and Other Psychotic	488	0	333	448	17	471	723	-	302	88	200	355	<5	182	43	-	76	-	0	97	180	17	-
Bipolar Disorders	78	0	24	102	6	125	413	-	113	36	78	128	<5	71	13	-	<5	-	0	23	37	0	-
Depressive Disorders	76	0	12	91	10	344	619	-	56	31	19	98	<5	42	8	-	<5	-	0	5	58	<5	-
Stressor and Adjustment Disorders	<5	0	<5	<5	0	102	28	-	10	0	<5	20	0	27	<5	-	0	-	0	<5	<5	0	-
Anxiety Disorders	<5	0	0	<5	0	59	24	-	<5	0	0	10	0	12	0	-	0	-	0	0	0	0	-
Other/Excluded	<5	0	53	5	0	30	<5	-	17	0	17	26	0	29	30	-	<5	-	0	5	7	0	-
Invalid/Missing	67	0	<5	54	0	5	54	-	50	0	<5	952	<5	66	0	-	0	-	0	0	<5	0	-
Dual Diagnosis	432	0	111	206	20	317	660	-	336	122	195	326	<5	279	24	-	37	-	0	80	146	12	-
Co-occurring Disorder	502	0	130	344	23	349	828	-	355	135	203	357	<5	292	26	-	44	-	0	85	160	12	-
Any Substance Use	507	0	133	350	24	356	872	-	378	140	203	367	<5	294	26	-	45	-	0	85	164	12	-
Insurance Status																							
Uninsured/Unknown	23	0	20	47	0	0	68	-	94	7	59	761	<5	106	<5	-	0	-	0	25	0	7	-
Medi-Cal Only	235	0	54	125	15	941	652	-	190	71	110	230	0	175	27	-	17	-	0	45	166	5	-
Medi-Cal + Medicare	258	0	260	329	15	153	530	-	167	41	95	467	5	121	60	-	29	-	0	41	88	5	-
Medicare Only	<5	0	5	16	0	0	28	-	18	<5	10	13	0	7	0	-	0	-	0	<5	0	0	-
Private	202	0	87	190	<5	42	587	-	83	32	46	118	<5	20	8	-	34	-	0	18	30	<5	-

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OA Behavioral Health Services Fiscal Year 2020-21

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	MCRT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP JAIL	IP ST
Clients Receiving Services	719	0	426	707	33	1,136	1,865	<5	552	155	320	1,589	11	429	96	<5	80	<5	0	131	284	18	<5
(Percent Clients by) Age																							
Age 60-69	82%	0%	52%	67%	91%	90%	82%	-	83%	94%	83%	55%	82%	88%	58%	-	84%	-	0%	78%	87%	83%	-
Age 70-79	16%	0%	35%	29%	-	6%	16%	-	13%	6%	13%	26%	-	10%	28%	-	15%	-	0%	18%	8%	-	-
Age 80+	2%	0%	13%	5%	0%	3%	2%	-	3%	-	3%	20%	-	2%	14%	-	-	-	0%	4%	5%	-	-
Gender																							
Females	44%	0%	48%	53%	36%	53%	60%	-	37%	38%	34%	51%	82%	18%	42%	-	41%	-	0%	29%	44%	44%	-
Males	55%	0%	51%	46%	64%	47%	40%	-	62%	62%	65%	49%	-	82%	57%	-	59%	-	0%	70%	55%	56%	-
Transgender	-	0%	0%	0%	0%	-	-	-	0%	0%	0%	0%	0%	0%	0%	-	0%	-	0%	0%	0%	0%	-
Another Gender Identity	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	0%	-	0%	0%	0%	-	0%	-	0%	0%	0%	0%	-
Genderqueer	0%	0%	-	-	0%	0%	0%	-	0%	0%	0%	0%	0%	0%	0%	-	0%	-	0%	0%	0%	0%	-
Questioning/Unsure	-	0%	0%	-	0%	-	-	-	1%	0%	-	-	0%	0%	-	-	0%	-	0%	-	0%	0%	-
Decline to State	-	0%	-	-	0%	-	-	-	0%	0%	0%	0%	0%	0%	0%	-	0%	-	0%	0%	-	0%	-
Race/Ethnicity																							
Hispanic	12%	0%	15%	10%	-	15%	21%	-	17%	19%	15%	12%	0%	15%	24%	-	18%	-	0%	16%	17%	-	-
NH White	53%	0%	60%	65%	67%	36%	43%	-	54%	58%	62%	67%	73%	56%	54%	-	51%	-	0%	58%	49%	44%	-
NH Black/African American	15%	0%	11%	10%	-	8%	9%	-	14%	15%	12%	9%	-	21%	8%	-	16%	-	0%	15%	13%	28%	-
NH Asian/Pacific Islander	3%	0%	4%	4%	-	6%	11%	-	3%	0%	4%	5%	0%	3%	5%	-	-	-	0%	4%	5%	-	-
NH Native American	-	0%	1%	-	0%	-	<1%	-	-	-	-	-	0%	1%	0%	-	0%	-	0%	-	0%	0%	-
NH Multiracial	8%	0%	6%	5%	-	4%	5%	-	4%	6%	4%	3%	-	1%	-	-	10%	-	0%	5%	7%	0%	-
NH Other	2%	0%	2%	1%	-	10%	7%	-	2%	0%	2%	2%	0%	1%	-	-	-	-	0%	-	2%	0%	-
Unknown	7%	0%	-	4%	0%	21%	3%	-	6%	-	-	2%	0%	1%	-	-	-	-	0%	0%	8%	0%	-
Diagnosis																							
Schizophrenia and Other Psychotic	75%	0%	79%	69%	52%	42%	40%	-	60%	57%	63%	56%	-	50%	45%	-	95%	-	0%	74%	64%	94%	-
Bipolar Disorders	12%	0%	6%	16%	18%	11%	23%	-	23%	23%	25%	20%	-	20%	14%	-	-	-	0%	18%	13%	0%	-
Depressive Disorders	12%	0%	3%	14%	30%	30%	34%	-	11%	20%	6%	15%	-	12%	8%	-	-	-	0%	4%	20%	-	-
Stressor and Adjustment Disorders	-	0%	-	-	0%	9%	2%	-	2%	0%	-	3%	0%	7%	-	-	0%	-	0%	-	-	0%	-
Anxiety Disorders	-	0%	0%	-	0%	5%	1%	-	-	0%	0%	2%	0%	3%	0%	-	0%	-	0%	0%	0%	0%	-
Other/Excluded	-	0%	13%	1%	0%	3%	-	-	3%	0%	5%	4%	0%	8%	31%	-	-	-	0%	4%	2%	0%	-
Invalid/Missing	Percentages for Diagnosis exclude Invalid/Missing values.																						
Dual Diagnosis	60%	0%	26%	29%	61%	28%	35%	-	61%	79%	61%	21%	-	65%	25%	-	46%	-	0%	61%	51%	67%	-
Co-occurring Disorder	70%	0%	31%	49%	70%	31%	44%	-	64%	87%	63%	22%	-	68%	27%	-	55%	-	0%	65%	56%	67%	-
Any Substance Use	71%	0%	31%	50%	73%	31%	47%	-	68%	90%	63%	23%	-	69%	27%	-	56%	-	0%	65%	58%	67%	-
Insurance Status																							
Uninsured/Unknown	3%	0%	5%	7%	0%	0%	4%	-	17%	5%	18%	48%	-	25%	-	-	0%	-	0%	19%	0%	39%	-
Medi-Cal Only	33%	0%	13%	18%	45%	83%	35%	-	34%	46%	34%	14%	0%	41%	28%	-	21%	-	0%	34%	58%	28%	-
Medi-Cal + Medicare	36%	0%	61%	47%	45%	13%	28%	-	30%	26%	30%	29%	45%	28%	63%	-	36%	-	0%	31%	31%	28%	-
Medicare Only	-	0%	1%	2%	0%	0%	2%	-	3%	-	3%	1%	0%	2%	0%	-	0%	-	0%	-	0%	0%	-
Private	28%	0%	20%	27%	-	4%	31%	-	15%	21%	14%	7%	-	5%	8%	-	43%	-	0%	14%	11%	-	-

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