

Q1

Mental Health Performance Dashboard - CY



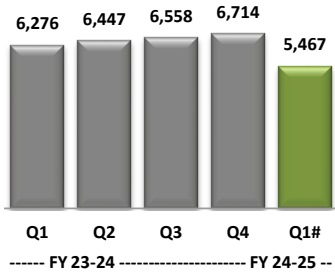
FY 2024-25

County of San Diego Behavioral Health Services

Children & Youth

Client Counts

Clients Served



5,467 Clients Served in Q1# (-18.6%)

94 Katie A. Class (-16.8%)

358 Katie A. Subclass (-10.5%)

ACCESS

Mental Health	Average Access Times*	Psychiatric
2	Urgent Assessments (Hours)	9
11	Routine Assessments (Days)	11

Mental Health	Average Access Times† By Known Language	Psychiatric
11	English (980 inquiries)	11
8	Spanish (121 inquiries)	9
12	Not Reported (4 inquiries)	24
1	Other Non-English (3 inquiries)	1
NA‡	Arabic (1 inquiries)	6

*Urgent assessments reported in hours, routine assessments reported in business days.
 †Access Times for routine assessments, prioritized by number of inquiries.
 ‡ = No service inquiries.

Utilization by Program Type*

Mental Health Services	N	%	▲
Emergency/Crisis	199	4%	-1%
Inpatient	154	3%	-1%
Juvenile Forensic Services	389	7%	0%
Outpatient	4,732	87%	-1%
Shelter and Respite	53	1%	0%
Short-Term Residential Therapeutic Program+†	116	2%	0%
Therapeutic Behavioral Services	124	2%	0%
Wraparound	210	4%	1%
Inpatient Discharges (<18 years; N=184)	N	%	▲
Without Readmission	156	85%	1%
30 Day Readmission	28	15%	-1%
7 Day Connection to Services	67	36%	-2%
30 Day Connection to Services	79	43%	-10%

▲ = Percentage point change from previous quarter.
 *Clients may have been seen in more than one Program in the quarter.
 †Includes STRTPs, Community Treatment Facilities (CTF), Psychiatric Health Facilities (PHF) and San Pasqual Academy.

Demographics

Age

Gender

Client Population

Race/Ethnicity*

Diagnosis

Substance Use (12+) n=891

*NH refers to Non-Hispanic/Latino

Quality of Life

Client Indicator	▲
92% Attend School	0%
95% Are Insured by Medi-Cal†	0%
98% Are Housed	0%
94% Have a Primary Care Physician	1%
54% of Youth Reported Improvement in Their Feelings and Behavior After Treatment	3%
48% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment	3%

▲ = Percentage point change from previous quarter.
 †Excludes clients receiving other types of insurance.

Report Date: 12/12/2024