

Q2

## Mental Health Performance Dashboard - CY

FY 2024-25

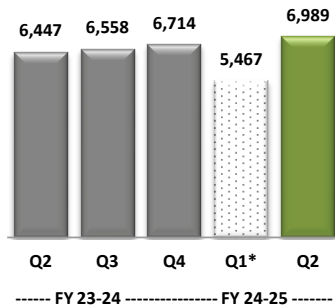
County of San Diego Behavioral Health Services

Children &amp; Youth



Client Counts

## Clients Served



6,989 Clients Served in Q2 (N/A)

396 Katie A. Status (N/A)

\*July-August only. September data unavailable.

Access

Mental Health

## Average Access Times\*

Psychiatric

2

Urgent Assessments (Hours)

NA‡

20

Routine Assessments (Days)

12

Mental Health

Average Access Times†  
By Known Language

Psychiatric

19

English (876 inquiries)

11

22

Spanish (124 inquiries)

10

16

Other Non-English (4 inquiries)

NA‡

NA‡

Mandarin (3 inquiries)

3

3

Vietnamese (2 inquiries)

NA‡

\*Urgent assessments reported in hours, routine assessments reported in business days.

†Access Times for routine assessments, prioritized by number of inquiries.

‡ = No service inquiries.

Utilization by Program Type\*

## Mental Health Services

N

%

▲

Emergency/Crisis

300

4%

0%

Inpatient

223

3%

0%

Juvenile Forensic Services

391

6%

-1%

Outpatient

6,151

88%

1%

Shelter and Respite

59

1%

0%

Short-Term Residential Therapeutic Program+†

119

2%

0%

Therapeutic Behavioral Services

135

2%

0%

Wraparound

217

3%

-1%

## Inpatient Discharges (&lt;18 years; N=243)

N

%

▲

Without Readmission

209

86%

1%

30 Day Readmission

34

14%

-1%

7 Day Connection to Services

112

46%

10%

30 Day Connection to Services

153

63%

20%

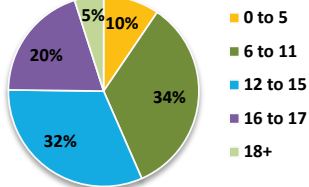
▲ = Percentage point change from previous quarter.

\*Clients may have been seen in more than one Program in the quarter.

†Includes STRTPs, Community Treatment Facilities (CTF), Psychiatric Health Facilities (PHF) and San Pasqual Academy.

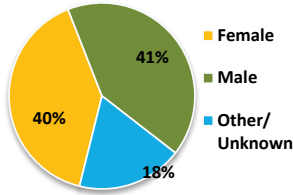
Demographics

## Age



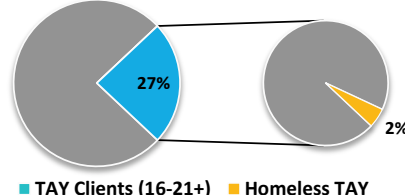
- 0 to 5
- 6 to 11
- 12 to 15
- 16 to 17
- 18+

## Gender



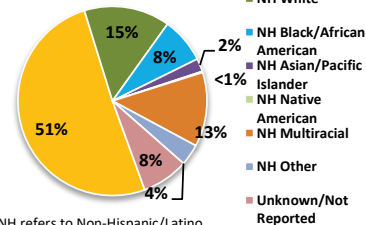
- Female
- Male
- Other/Unknown

## Client Population



- TAY Clients (16-21+)
- Homeless TAY

## Race/Ethnicity\*



\*NH refers to Non-Hispanic/Latino

†Data unavailable for Q2 due to SmartCare transition.

## Diagnosis†

## Substance Use (12+)\*

BHS Performance Dashboard Report | Source: HSRC & CASRC  
BHS-CY Data Sources: 1) SmartCare 5/2025; 2) SDBHS Q2 FY 2024-25 Access Time Analysis; 3) SDBHS Q2 FY 2024-25 Client Services After Psychiatric Hospital Discharge  
NOTE: Due to the transition from CCBH to SmartCare on 9/1/2025, data in FY 2024-25 may not be directly comparable to previous quarters or years.  
NOTE: Percentages may not add up to 100% due to rounding.

Report Date: 5/27/2025

Quality of Life

## Client Indicator

▲

Attend School

\*

84% Are Insured by Medi-Cal†

‡

99% Are Housed

1%

52% Reported a Primary Care Physician

‡

31% of Caregivers Reported Improvement in  
Youth Feelings and Behavior After Treatment

‡

42% of Clinicians Reported at Least One Resolved Behavioral or  
Emotional Need in Youth After Treatment

‡

▲ = Percentage point change from previous quarter.

\*Data unavailable for Q2 due to SmartCare transition.

†Excludes clients receiving other types of insurance.

‡Due to differences in data collection and database architecture, these outcomes are not comparable to Q1.