

Q3

Mental Health Performance Dashboard - CY

FY 2024-25

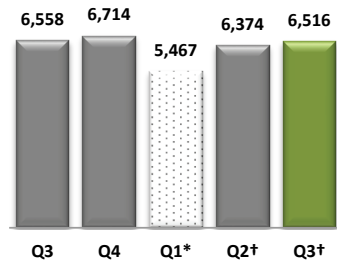
County of San Diego Behavioral Health Services

Children & Youth



Client Counts

Clients Served



--- FY 23-24 ----- FY 24-25 -----

6,516 Clients Served in Q3 (+2.2%)

457 Katie A. Status (+16.0%)

*July-August only. September data unavailable.

†Excludes Fee-for-Service only clients.

Access

Mental Health

Average Access Times*

Psychiatric

5.4

Urgent Assessments (Hours)

NA‡

12.9

Routine Assessments (Days)

8.8

Mental Health

Average Access Times† By Known Language

Psychiatric

12

English (1,183 inquiries)

9

7

Spanish (173 inquiries)

8

1

Other Non-English (4 inquiries)

7

1

Mandarin (3 inquiries)

5

24

Cambodian (2 inquiries)

NA‡

*Urgent assessments reported in hours, routine assessments reported in business days.

†Access Times for routine assessments, prioritized by number of inquiries.

‡ = No service inquiries.

Utilization by Program Type*

Mental Health Services

N

%

▲

Emergency/Crisis

304

5%

1%

Inpatient

128

2%

-1%

Juvenile Forensic Services

114

2%

-5%

Outpatient

5,962

91%

4%

Shelter and Respite

77

1%

0%

Short-Term Residential Therapeutic Program†

101

2%

0%

Therapeutic Behavioral Services

135

2%

0%

Wraparound

260

4%

0%

Inpatient Discharges (<18 years; N=253)

N

%

▲

Without Readmission

202

80%

-6%

30 Day Readmission

51

20%

6%

7 Day Connection to Services

154

61%

15%

30 Day Connection to Services

188

74%

11%

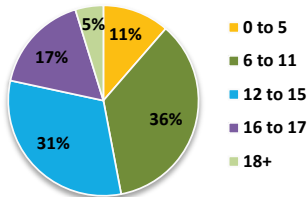
▲ = Percentage point change from previous quarter.

*Clients may have been seen in more than one Program in the quarter.

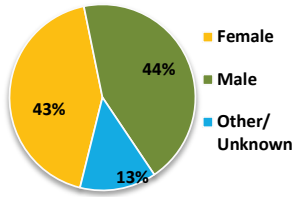
†Includes STRTPs, Community Treatment Facilities (CTF), Psychiatric Health Facilities (PHF) and San Pasqual Academy.

Demographics

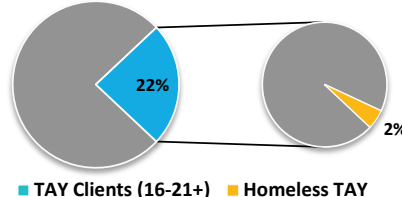
Age



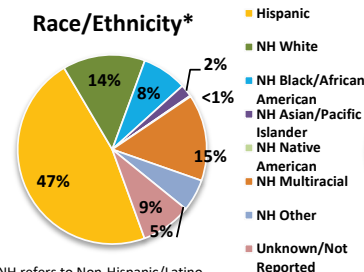
Gender



Client Population



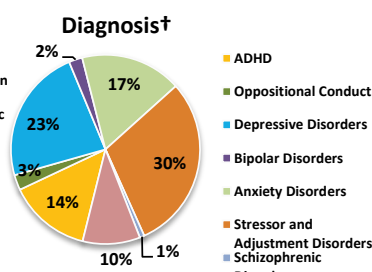
Race/Ethnicity*



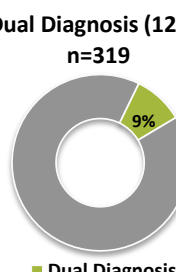
*NH refers to Non-Hispanic/Latino

†Data unavailable for Q2 due to SmartCare transition.

Diagnosis†



Dual Diagnosis (12+)†



Quality of Life

Client Indicator

▲

Attend School

*

89% Are Insured by Medi-Cal†

6%

99% Are Housed

0%

56% Reported a Primary Care Physician

6%

54% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment

-1%

80% of Clinicians Reported at Least One Resolved Behavioral or Emotional Need in Youth After Treatment

4%

▲ = Percentage point change from previous quarter.

*Data unavailable for Q3 due to SmartCare transition.

†Excludes clients receiving other types of insurance.

‡Due to differences in data collection and database architecture, these outcomes are not comparable to Q1.

BHS Performance Dashboard Report | Source: HSRC & CASRC

BHS-CY Data Sources: 1) SmartCare 5/2025; 2) SDBHS Q2 FY 2024-25 Access Time Analysis; 3) SDBHS Q2 FY 2024-25 Client Services After Psychiatric Hospital Discharge

NOTE: Due to the transition from CCBH to SmartCare on 9/1/2025, data in FY 2024-25 may not be directly comparable to previous quarters or years.

NOTE: Percentages may not add up to 100% due to rounding.

Report Date: 6/13/2025