

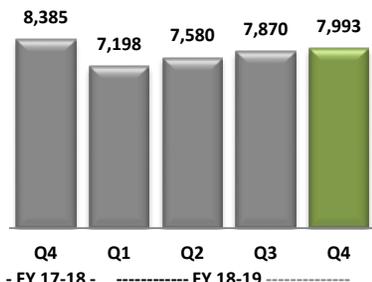
FY 2018-19

County of San Diego Behavioral Health Services

Children, Youth & Families

Client Counts

Clients Served



7,993 Clients Served in Q4 (1.6%)

390 Katie A. Class (-5.6%)

452 Katie A. Subclass (-5.4%)

Access



*Routine appointments.
 †Access Times Prioritized by Number of Inquiries.
 ‡NA = No Psychiatric Service Inquiries.
 NOTE: Access Time calculation methodology was modified in Q4 FY 2018-19.

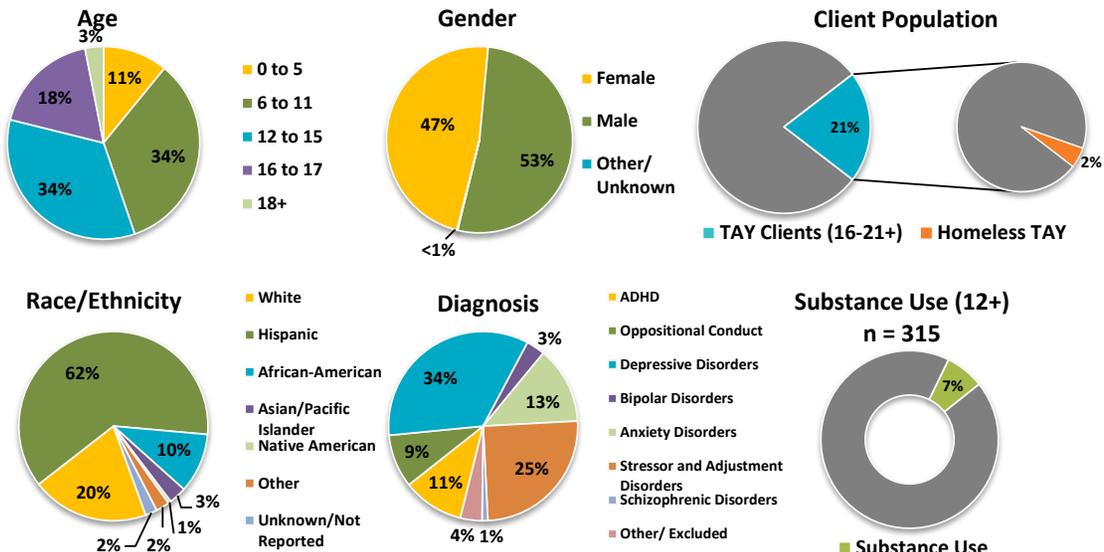
Utilization by Program Type*

| Mental Health Services | N | % | ▲ |
|---------------------------------|-------|-----|----|
| Emergency/Crisis | 525 | 7% | 1% |
| Inpatient | 192 | 2% | 0% |
| Juvenile Forensic Services | 520 | 7% | 0% |
| Outpatient | 6,870 | 86% | 0% |
| Community Day Treatment | 74 | 1% | 0% |
| Residential† | 401 | 5% | 2% |
| Therapeutic Behavioral Services | 393 | 5% | 0% |
| Wraparound | 319 | 4% | 0% |

| Inpatient Discharges (<18 years; N=226) | N | % | ▲ |
|---|-----|-----|-----|
| Without Readmission | 186 | 82% | 5% |
| 30 Day Readmission | 40 | 18% | -5% |
| 7 Day Connection to Services | 132 | 58% | -4% |
| 30 Day Connection to Services | 158 | 70% | -2% |

▲ = Percentage point change from previous quarter.
 *Clients may have been seen in more than one Program in the quarter.
 †Includes Group Homes, Community Treatment Facilities (CTF), and Psychiatric Health Facilities (PHF).

Demographics



NOTE: Percentages may not add up to 100% due to rounding.

Quality of Life

| Client Indicator | ▲ |
|---|----|
| 95% Attend School | 0% |
| 91% Are Insured by Medi-Cal† | 0% |
| 97% Are Housed | 0% |
| 82% Have a Primary Care Physician | 1% |
| 66% of Youth Reported Improvement in Their Feelings and Behavior After Treatment | 1% |
| 64% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment | 2% |

▲ = Percentage point change from previous quarter.
 †Excludes clients receiving other types of insurance.