

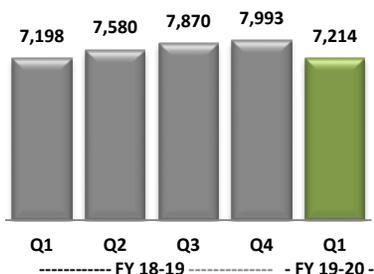
FY 2019-20

County of San Diego Behavioral Health Services

Children, Youth & Families

Client Counts

### Clients Served

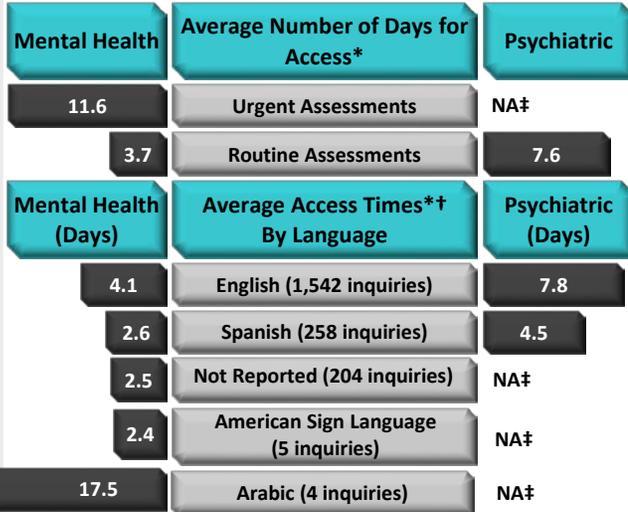


**7,214** Clients Served in Q1 (-9.7%)

**331** Katie A. Class (-15.1%)

**443** Katie A. Subclass (-2.0%)

Access



\*Routine appointments.  
 †Access Times Prioritized by Number of Inquiries.  
 ‡NA = No Psychiatric Service Inquiries.

Utilization by Program Type\*

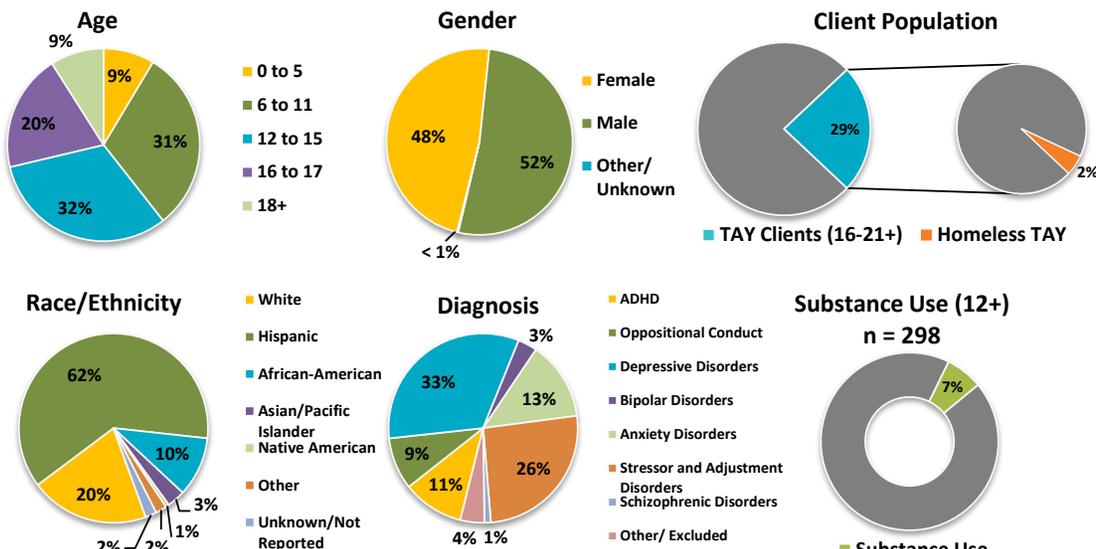
Mental Health Services	N	%	▲
Emergency/Crisis	424	6%	-1%
Inpatient	195	3%	1%
Juvenile Forensic Services	454	6%	-1%
Outpatient	6,353	88%	2%
Community Day Treatment	19	0%	-1%
Residential†	396	5%	0%
Therapeutic Behavioral Services	349	5%	0%
Wraparound	309	4%	0%

Inpatient Discharges (<18 years; N=221)	N	%	▲
Without Readmission	179	81%	-1%
30 Day Readmission	42	19%	1%
7 Day Connection to Services	129	58%	0%
30 Day Connection to Services	165	75%	5%

▲ = Percentage point change from previous quarter.  
 \*Clients may have been seen in more than one Program in the quarter.  
 †Includes Group Homes, Community Treatment Facilities (CTF), and Psychiatric Health Facilities (PHF).

Demographics



NOTE: Percentages may not add up to 100% due to rounding.

Quality of Life

Client Indicator	▲
95% Attend School	0%
92% Are Insured by Medi-Cal†	1%
97% Are Housed	0%
80% Have a Primary Care Physician	-2%
52% of Youth Reported Improvement in Their Feelings and Behavior After Treatment	N/A‡
53% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment	N/A‡

▲ = Percentage point change from previous quarter.  
 †Excludes clients receiving other types of insurance.  
 ‡NA = Measurement of improvement was modified for FY 2019-20 and is not directly comparable to previous years.