

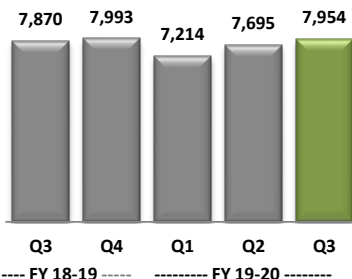
FY 2019-20

County of San Diego Behavioral Health Services

Children, Youth & Families

Client Counts

### Clients Served

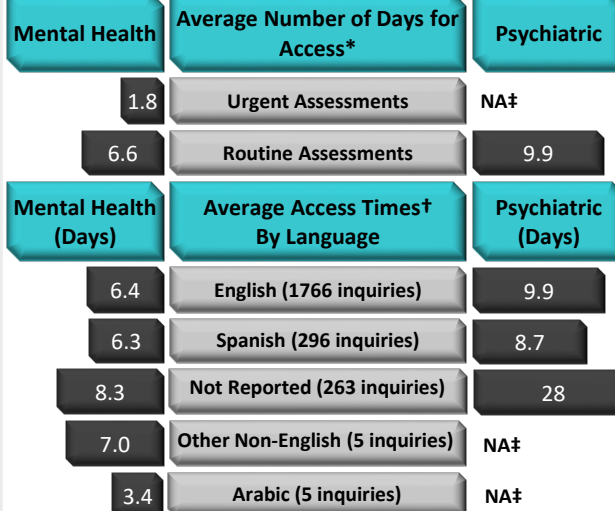


**7,954** Clients Served in Q3 (3.4%)

**346** Katie A. Class (10.9%)

**500** Katie A. Subclass (4.4%)

ACCESS



\*Urgent assessments reported in calendar days, routine assessments reported in business days.  
†Access Times for routine assessments, prioritized by number of inquiries.  
‡NA = No psychiatric service inquiries.

Utilization by Program Type\*

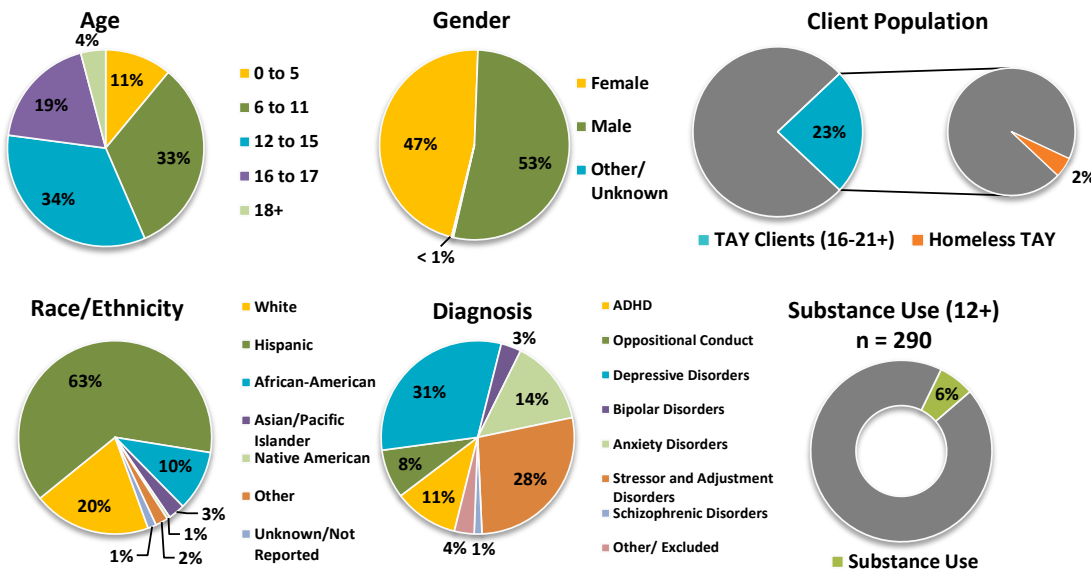
Mental Health Services	N	%	▲
Emergency/Crisis	496	6%	-1%
Inpatient	202	3%	0%
Juvenile Forensic Services	462	6%	0%
Outpatient	7,022	88%	0%
Community Day Treatment	20	0%	0%
Residential†	346	4%	-1%
Therapeutic Behavioral Services	322	4%	0%
Wraparound	320	4%	0%

Inpatient Discharges (<18 years; N=229)	N	%	▲
Without Readmission	189	83%	-5%
30 Day Readmission	40	17%	5%
7 Day Connection to Services	111	48%	1%
30 Day Connection to Services	144	63%	0%

▲ = Percentage point change from previous quarter.  
\*Clients may have been seen in more than one Program in the quarter.  
†Includes Group Homes, Community Treatment Facilities (CTF), and Psychiatric Health Facilities (PHF).

Demographics



NOTE: Percentages may not add up to 100% due to rounding.

Quality of Life

Client Indicator	▲
94% Attend School	-1%
91% Are Insured by Medi-Cal†	2%
98% Are Housed	0%
82% Have a Primary Care Physician	0%
48% of Youth Reported Improvement in Their Feelings and Behavior After Treatment	-6%
53% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment	-2%

▲ = Percentage point change from previous quarter.  
†Excludes clients receiving other types of insurance.