

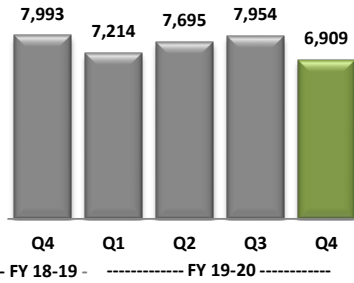
FY 2019-20

County of San Diego Behavioral Health Services

Children, Youth & Families

Client Counts

### Clients Served

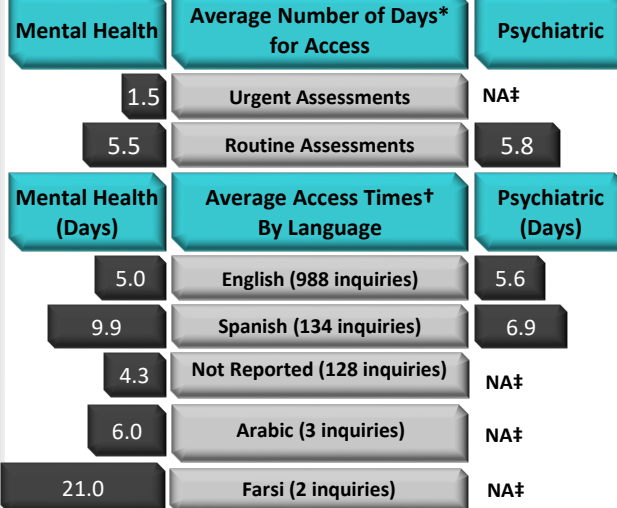


**6,909** Clients Served in Q4 (-13.1%)

257 Katie A. Class (-25.7%)

487 Katie A. Subclass (-2.6%)

ACCESS



\*Urgent assessments reported in calendar days, routine assessments reported in business days.  
†Access Times for routine assessments, prioritized by number of inquiries.  
‡NA = No psychiatric service inquiries.

Utilization by Program Type\*

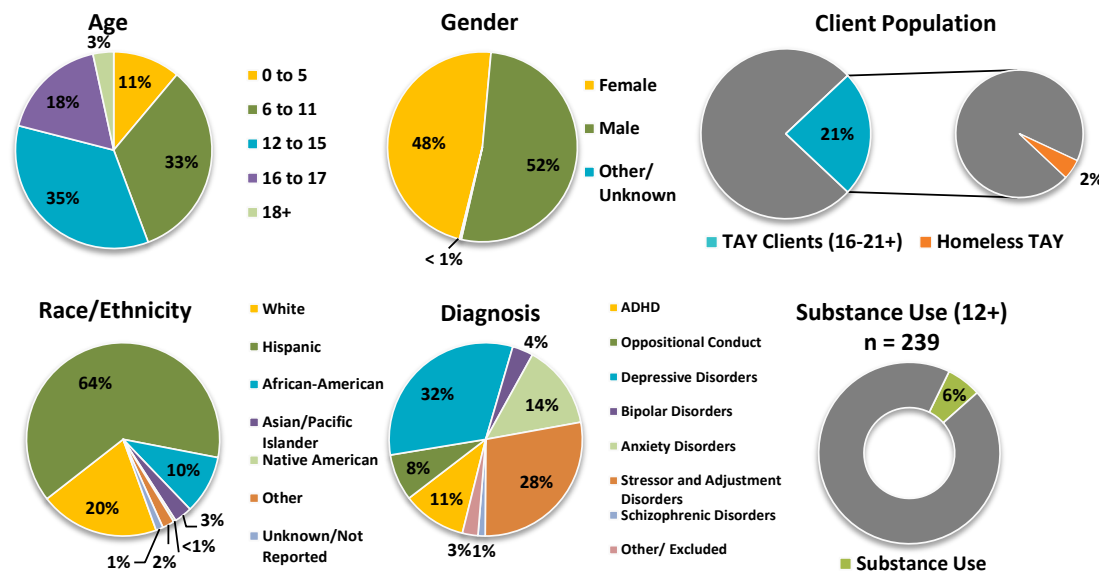
Mental Health Services	N	%	▲
Emergency/Crisis	316	5%	-1%
Inpatient	163	2%	-1%
Juvenile Forensic Services	342	5%	-1%
Outpatient	6,064	88%	0%
Community Day Treatment	0	0%	0%
Residential†	329	5%	1%
Therapeutic Behavioral Services	292	4%	0%
Wraparound	316	5%	1%

Inpatient Discharges (<18 years; N=179)	N	%	▲
Without Readmission	154	86%	3%
30 Day Readmission	25	14%	-3%
7 Day Connection to Services	81	45%	-3%
30 Day Connection to Services	118	66%	3%

▲ = Percentage point change from previous quarter.  
\*Clients may have been seen in more than one Program in the quarter.  
†Includes Group Homes, Community Treatment Facilities (CTF), and Psychiatric Health Facilities (PHF).

Demographics



NOTE: Percentages may not add up to 100% due to rounding.

Quality of Life

Client Indicator	▲
94% Attend School	0%
92% Are Insured by Medi-Cal†	1%
99% Are Housed	1%
83% Have a Primary Care Physician	1%
54% of Youth Reported Improvement in Their Feelings and Behavior After Treatment	6%
55% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment	2%

▲ = Percentage point change from previous quarter.  
†Excludes clients receiving other types of insurance.