



CULTURAL COMPETENCE RESOURCE TEAM MINUTES

April 3, 2020 | 10:00 am–11:30 am | WebEx

In Attendance: Cynthia Robles (AOA), Luisa Dones (AOA), Nicole Le Fol (AOA), Danyte Mockus-Valenzuela (PPU), Ezra Ramirez (QI), Charity White-Voth (AOA), Katherine Katsanis-Semel (MHA of SD), Edith Mohler (CYF), Shiva Jaimes (RIHS), Michelle Ly (UPAC), Yen Du (UPAC), Liz Miles (QI), Jennifer Santos (BHS), Ingrid Alvarez-Ron (NAMI), Nathaly Martinez (NAMI), Angie Solom (QI), Bardia Moojedi (QI), Rick Heller (HSRC), Nashwa Sleewa (CMSS), Celeste Hunter, Nilanie Ramos (CDO) Martin Dare, Elisa Barnett, Nancy Rodriguez

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:00 a.m. by Charity White-Voth 	
II. Approval of March 2020 Minutes	<ul style="list-style-type: none"> Minutes for March 2020 moved and motioned for approval as written by Michelle Ly and Katherine Katsanis-Semel with the following edits: <ol style="list-style-type: none"> Add written update from Children, Youth & Families (CYF) provided by Edith Mohler Add the word “is” to the third item in “Review Action Items” 	
III. Review Action Items	<ul style="list-style-type: none"> Invite Janet Cacho for Integration Summit discussion when she returns from leave 	
IV. Mental Health Services Act Updates (Danyte Mockus-Valenzuela and Kimberly Pettiford)	<p>Mental Health Services Act Updates</p> <ul style="list-style-type: none"> The report from the community engagement contractor has been received and is currently under review combining the yearlong continuum of care conversation along with prevention and innovation System of Care providers have shifted to Telehealth Currently working with “It’s Up to Us” campaign contractor to identify what additional messaging and efforts 	
V. Quality Improvement Updates (Liz Miles)	<p>Quality Improvement Updates</p> <ul style="list-style-type: none"> Currently analyzing the Cultural and Linguistics Competence Policy Assessment (CLCPA) <ol style="list-style-type: none"> 230 programs responded, 162 were mental health programs and 67 were substance use programs 	<p>Make the following changes to the 2020 Cultural Competence Plan Summary:</p> <ol style="list-style-type: none"> Change “Committee” to “Community” for UPAC. Add “Multicultural Community Counseling is primarily a treatment



		program. One of our services is the cultural competency trainings.”
VI. Committee Updates Education & Training (Charity White-Voth) Children’s Update (Edith Mohler)	Education & Training COVID-19 updates <ul style="list-style-type: none"> The Convention Center, Golden Hall and local hotels have been designated to serve as temporary lodging sites for homeless individuals and those who may be diagnosed with COVID <ol style="list-style-type: none"> Hotel rooms are assigned to individuals who are either symptomatic, diagnosed with COVID or families with children Homeless outreach staff and public health nurses are working together to identify and place high risk homeless individuals in appropriate temporary lodging sites Chaldean & Middle Eastern Social Services (CMSS) is offering food distribution for the community every Tuesday San Diego Food Bank will be offering food distribution 4/6/20 from 7:30 – 10:30 a.m. Children’s Update <ul style="list-style-type: none"> Children, Youth & Families (CYF) is disseminating information, tools and resources via the Behavioral Health Services (BHS) COVID-19 website as well as with the County of San Diego’s Live Well website 	
VII. Cultural Competence Resource Team Future Discussion	<ul style="list-style-type: none"> Cultural Competence Plan 	
VIII. Announcements	<ul style="list-style-type: none"> Meeting adjourned at 11:10 a.m. 	

NEXT MEETING: May 1, 2020 10:00 AM - 11:30 AM | WebEx



Presentations

FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - To be presented at the Behavioral Health Recognition Dinner (BHRD).

- ** Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - Invite additional Ethnic Community Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system wide improvement.

- ** Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - Address the Justice Involved population, specifically the overrepresentation of African Americans and Latinos and develop recommendations for services.

- Develop recommendations for the MHS A Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
 - Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- ** Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
 - Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges and goals at CCRT meetings.
- ** Develop a process for dissemination of resources that are readily available not only to BHS contractors, but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHS A Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
 - CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- ** Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

**Recommendations from Strategic Planning/Focus Groups



LIVE WELL
SAN DIEGO

