



CULTURAL COMPETENCE RESOURCE TEAM MINUTES

May 1, 2020 | 10:00 am–11:30 am | WebEx

In Attendance: Piedad Garcia (AOA), Cynthia Robles (AOA), Luisa Dones (AOA), Nicole Le Fol (AOA), Ezra Ramirez (QI), Charity White-Voth (AOA), Edith Mohler (CYF), Shiva Jaimes (RIHS), Yen Du (UPAC), Liz Miles (QI), Jennifer Santos (BHS), Ingrid Alvarez-Ron (NAMI), Angie Solom (QI), Bardia Moojedi (QI), Rick Heller (HSRC), Nilanie Ramos (CDO) Martin Dare, Elisa Barnett, Nancy Rodriguez, Nancy Rodriguez, Danielle Eguiza (AOA), Sary Torres (AOA), Alami Mahvash, Minola Clark Manson, Shadi Haddad, Sara, Vanessa Pineda, Meshate Mengistu

| AGENDA ITEM | SUMMARY | ACTION |
|--|--|--------|
| I. Welcome and Introductions | <ul style="list-style-type: none"> Meeting called to order at 10:02 a.m. by Piedad Garcia | |
| II. Approval of April 2020 Minutes | <ul style="list-style-type: none"> Minutes for April 2020 moved and motioned for approval by Nicole Le Fol and Alami Mahvash | |
| III. Review Action Items | | |
| IV. Chair's Report (Piedad Garcia and Charity White-Voth) | <p style="text-align: center;">COVID 19 Updates</p> <ul style="list-style-type: none"> Mental Health Systems Incorporation has been designated to be the provider for homeless individuals at the San Diego Convention Center About 1,300 homeless individuals are currently sheltering at the San Diego Convention Center Charity White-Voth and Amanda Lance-Sexton are acting leads for Behavioral Health Services COVID 19 Assistance Team Amendments have been implemented to Behavioral Health Services contracts in order to provide emergency response to the County of San Diego Health and Human Service Director, Nick Macchione, has taken a temporary assignment to direct Tracing, Tracking and Treatment (T3) in efforts to bend the curve of the COVID 19 Pandemic | |
| V. Mental Health Services Act Updates (Danyte Mockus-Valenzuela and Kimberly Pettiford) | <p style="text-align: center;">Mental Health Services Act Update by Martin Dare</p> <ul style="list-style-type: none"> State Mental Health Services Act Commission met April 2020 and collected letters from statewide associations addressing various issues that included proposed suspensions of regulations in accordance with funding, timelines and data collection | |



| | | |
|--|--|----------------------|
| | | |
| <p>VI. Quality Improvement Updates (Liz Miles)</p> | <p>Quality Improvement Updates</p> <ul style="list-style-type: none"> Currently analyzing the Cultural and Linguistics Competence Policy Assessment (CLCPA) result highlights: <ul style="list-style-type: none"> <i>Technical Assistance is being requested in the following areas:</i> <ul style="list-style-type: none"> ✓ Whole person wellness ✓ Assessment tools ✓ Interpretation services ✓ Class standards ✓ Culturally diverse community engagement activities | |
| <p>VII. Committee Updates Education & Training (Charity White-Voth)</p> <p>Children’s Update (Edith Mohler)</p> | <p>Committee Updates No updates</p> <p>Education & Training (Update given by Ann Vilmenay)</p> <ul style="list-style-type: none"> The CCRT workgroup met in March to discuss the Welcome Packet, streamlining what is needed and not needed in the packet <p>Children’s Update</p> <ul style="list-style-type: none"> In late February 2020, Behavioral Health’s Children, Youth and Families unit along with San Diego County Office of Education requested a grant for student mental health, the grant was denied This annuals Youth Mental Health Celebration will be held virtually May 7th at 4:30 pm. | |
| <p>VIII. Cultural Competence Resource Team Future Discussion</p> | <p>Topics projected to be addressed in June, July, August and September:</p> <ul style="list-style-type: none"> What will Behavioral Health be looking like hence COVID 19? How will CCRT work with the larger landscape of Tracing, Tracking and Treating (T3)? Discuss the community engagement prevention integrated approach to primary care mental health considering COVID 19 | <p>Invite Danyte</p> |
| <p>IX. Announcements</p> | <ul style="list-style-type: none"> Meeting adjourned at 11:35 a.m. | |



NEXT MEETING: May 1, 2020 10:00 AM - 11:30 AM | WebEx

Presentations

FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - Invite additional Ethnic Community Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system wide improvement.
- **Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - Address the Justice Involved population, specifically the overrepresentation of African Americans and Latinos and develop recommendations for services.
- Develop recommendations for the MHSR Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
 - Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
 - Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges and goals at CCRT meetings.
- **Develop a process for dissemination of resources that are readily available not only to BHS contractors, but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHSR Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system wide advance of cultural competence standards consistent with the State Plan and CLAS standards.



LIVE WELL
SAN DIEGO



- CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.
- **Recommendations from Strategic Planning/Focus Group