



CULTURAL COMPETENCE RESOURCE TEAM MINUTES

December 1, 2017 | 10:00 am – 11:30 am | HSC- Coronado Room: 3851 Rosecrans St, San Diego, CA 92110

In Attendance: Mahvash Alami (SOTI), Laura Andrews (MHA), Juan Camarena (SDSU), Elisa Barnett (BHETA), Rick Heller (HSRC), Celeste Hunter (CASRC), Michelle Ly (UPAC), Nicole McAleer (TKC), Liz Miles (QI), Jama Mohamed (UWEA), Edith Mohler (CYF), Piedad Garcia (AOA), Kat Katsanis-Semel (MHA), Nilanie Ramos (CDO), Mercedes Webber (RI), Charity White-Voth (AOA), Martin Dare (MHSA), Dasha Dahdouh (QI), Danielle Eguiza (AOA), Phuong Tran (QI), Jessica Young (TAY), Linda Ketterer (NAMI), Kathy Sangha (TKC), Derek Kemble (QI)

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Piedad called the meeting to order at 10:05 am 	
II. Approval of October 2017 Minutes	<ul style="list-style-type: none"> Motion to approve October 6, 2017 minutes was moved and second as written. (Elisa Barnett & Celeste Hunter) 	
III. Chair's Report (Piedad Garcia)	<ul style="list-style-type: none"> AOA/PPU moving to 9444 Balboa temporarily for six months Piedad shared her experience in Japan as it relates to cultural connections City of San Diego opening three tents in December 2017 and January 2018 <ul style="list-style-type: none"> First tent is a family tent with Alpha Project and VOA In the process of identifying HOWs to outreach at tents FHCSD will have clinicians on site \$140M MHSA funds for 500 permanent supportive units with housing developers About 50,000 people waiting on Section 8 BHS Operations Plan <ul style="list-style-type: none"> AOA/CYF proposing needs for program enhancements Very few enhancements in mental health; most fund enhancements will be related to POFA Seeking Board Authority to add two step-down ACT programs FY 18-19 Variety of program expansions and new leases Allocation letters will be released around the first week of April 2018 Enhancement of SUD services <ul style="list-style-type: none"> Opted in for 1115 waiver and plan has been approved SUD funding increased from \$45M to about \$80M Transition to a medical model and how to integrate social model with medical model If current programs do not join medical model they will no longer be able to contract with the County of San Diego Will require DMC certification including ASAM, MAT and Evidence Based Practices ASAM described as treatment matching Shared thought of placing SUD counselors in mental health outpatient clinics similar to having mental health provisions in SUD programs 	



	<ul style="list-style-type: none"> • Innovations Cycle 3 Proposals <ul style="list-style-type: none"> ○ CREST for Older Adults ○ Urban Beats TAY enhancement adding component for East African TAY ○ Cycle 4 will involve Telemental Health for children • Hep A update: 20 deaths, 565 cases confirmed 	
<p>IV. Access Wait Times</p>	<ul style="list-style-type: none"> • CYF/AOA outpatient programs <ul style="list-style-type: none"> ○ Look at race/ethnicity and language • Standards within system <ul style="list-style-type: none"> ○ Children set at 5 days ○ Adults set at 8 days • Per State call, standard may become 10 days for routine and 15 days for psychiatric for both children and adults • CYF currently 22 days; Adult 11 days • Struggle for children systems due to parents waiting for particular provider which extends access wait times • Weekend also counts as part of access wait times • Access to interpreter services <ul style="list-style-type: none"> ○ Each of the contractors select their own interpreter provider such as, Interpreters Unlimited, Native Speakers, Global Village or staff that speak the language ○ Limited availability of different languages specifically for psychiatrist ○ Challenges may include access to and availability of interpreters or client refusal ○ For some clients an interpreter over the phone helps them feel more comfortable and is cheaper ○ Question if interpreters are qualified as they may not comprehend the subject 	<p>Action Item:</p> <ul style="list-style-type: none"> ○ Full list of data will be sent to Maria S. for disbursement <ul style="list-style-type: none"> ▪ How do we compare to other Counties? ▪ Look at Access Times regionally as well ○ Will provide more information regarding “Unknown/Other” ○ Remind providers of interpreter resources per OPOH etc.
<p>V. MHSA Update (Martin Dare on behalf of Adrienne Yancey)</p>	<ul style="list-style-type: none"> • Community outreach forums summary currently being drafted and will be presented at BHAB towards the end of January 2018 	
<p>VI. Committee Updates</p> <p>Education & Training (Charity White-Voth)</p> <p>Children’s Update (Edith Mohler)</p>	<p><u>Education & Training:</u></p> <ul style="list-style-type: none"> • Workgroup updated Cultural Competency tools • Workgroup expressed concerns of County staff/CORs not being culturally aware of contracts population • Suggests increased promotion of TKC trainings and requiring County staff to complete self-assessments related to cultural awareness as contractors do • January 22, 8:30am-12:30pm , CMSS training will be available for BHS staff <p><u>Children’s:</u></p> <ul style="list-style-type: none"> • Effective this month, Emergency Services Unit (ESU) expanded to 12 beds in centralized region compared to 4 beds in Chula Vista 	



<p>VII. QI Updates (Liz Miles)</p>	<ul style="list-style-type: none"> • Annual State review coming January 9th – 11th <ul style="list-style-type: none"> ○ Will be focusing on: Spanish speaking clients, Spanish speaking parents and caretakers, and multi-ethnic clients visiting clinics • CYF outcomes coming from State requirements • Disparities Report provided tri-annually and should be available by the first of the year, will be posted on the TRL 	<p>Action Item:</p> <ul style="list-style-type: none"> ○ Possibility of UCSD providing a presentation on the Disparities Report
<p>VIII. Announcements</p>	<ul style="list-style-type: none"> • Laura Andrews - Mental Health America <ul style="list-style-type: none"> ○ Telemundo broadcast generated 58 calls that were received by Mental Health clinicians and LMFT volunteers ○ 20 callers completed the “Check Your Mood” questionnaire and 6 callers were treated as warm hand offs • Jama Mohamed - UWEA <ul style="list-style-type: none"> ○ December 11th, 5:30-7pm, Aja Project Community Center “Women’s Voices” <ul style="list-style-type: none"> – Need resources for over dose and cross education • Mercedes Webber - RI International <ul style="list-style-type: none"> ○ County-wide: January 2018 Food and Nutrition for Mental Health • Nicole McAleer - TKC <ul style="list-style-type: none"> ○ 12/6/17 Understanding the Immigrant and Refugee Community ○ 1/12/18 Cross Cultural Encounters ○ 1/18/18 Understanding Diversity in Homelessness in preparation for the PIT Count • Michelle Ly - UPAC <ul style="list-style-type: none"> ○ Two half-day trainings including Trauma Informed for providers to work with communities that have suffered a violent loss 	<p>Action Item:</p> <ul style="list-style-type: none"> ○ Jama M. will send flyer to Maria S. ○ Nicole M. will send link to TKC training calendar and other resources available to HHSA employees

NEXT MEETING: JANUARY 5, 2018 10:00 AM - 11:30 AM | HEALTH SERVICES COMPLEX – CORONADO ROOM