



CULTURAL COMPETENCE RESOURCE TEAM –MINUTES

September 1, 2017 | 10:00 am – 11:30 am | HSC- Coronado Room: 3851 Rosecrans St, San Diego, CA 92110

In Attendance: Mahvash Alami (SOTI), Laura Andrews (MHA), Juan Camarena (SDSU), Elisa Barnett (BHETA), Dasha Dahdouh (QI), Martin Dare (PPU), Danielle Eguiza (AOA), Dixie Galapon (FHCSO), Celeste Hunter (CASRC), Kat Katsanis-Semel (MHA), Josh Zhang (UPAC), Liz Miles (QI), Edith Mohler (CYF), Nilanie Ramos (CDO), Krystle Umanzor (QI), Ann Vilmenay (AOA), Mercedes Webber (RI), Charity White-Voth (AOA), Selina Brollini (AOA), April Adames (AOA), Dalila Valencia (RI), Elizabeth Lou (NileSisters)

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Charity called the meeting to order at 10:02AM. 	
II. Approval of July 2017 Minutes	<ul style="list-style-type: none"> Motion to approve July 7, 2017 minutes with noted edits on item VII, was moved by Juan Camarena and second by Laura Andrews. 	
III. Chair's Report (Charity White-Voth on behalf of Piedad Garcia)	<p><u>HEP A update</u></p> <ul style="list-style-type: none"> 375 cases confirmed/probable. 15 deaths - all tend to have underlying medical conditions. On the verge of declaring a local state of emergency - will know in the next week or so. Concentrated outreach to homeless and illicit drug users. It's highly transmittable. First pediatric case last week - from family who doesn't vaccinate. Sweetwater vaccination effort (around the river banks) covered San Diego, National City and Chula Vista. Upcoming Outreach Event: Lakeside's River Park Conservancy - Live Well and Hep A resources will be provided. Mobile clinics at SUD and outpatient programs; team of Public Health Nurse and Homeless Outreach Worker. <p><u>State CC Survey</u></p> <ul style="list-style-type: none"> State requested information on how the County of San Diego's BHS is implementing CLAS standards as well as the new tools and how education is being distributed. <p><u>Access Time Report</u></p> <ul style="list-style-type: none"> Wait times for diverse population are excessively long possibly due to translation and interpreting needs may range from 14-20 days for a psychiatric assessment. <p><u>ROAM</u></p> <ul style="list-style-type: none"> Innovations project approved: mobile unit providing services to Native Americans possibly partnering with Indian Health and Southern Indian Health Clinics to include case management and psychiatry. 	<p><u>Action Items:</u></p> <ul style="list-style-type: none"> Charity will send out the Hep A one-pager for distribution to CCRT. Liz will bring Access Time Report to next CCRT meeting.



<p>IV. MHSA Update (Martin Dare)</p>	<ul style="list-style-type: none"> • ROAM and REST passed. • 3 others tentatively scheduled for 10/26/17. <ul style="list-style-type: none"> – Urban Beats and CREST expansions – Telemental Health: digital needs for follow-up after psychiatric care or hospitalization • 3yr plan now out for public review on Network of Care closes 9/6/17 and will be presented to BHAB on 9/7/17 • Forums held in North County, Jacob’s Center and a Telephone Town Hall. <ul style="list-style-type: none"> – Feedback regarding forums: possibly too structured didn’t allow for creativity; since answers were already generated seemed more like multiple choice rather than self-generated responses; decided to rephrase and change responses from those provided; ranking does not allow for voice to be heard; question 3 was the most confusing since responses were not relative • 2 more forums to be held specifically for Clubhouses and another for community services. 	<p><u>Action Required</u></p> <ul style="list-style-type: none"> • All participants asked to respond to forum survey. • Martin will relay feedback to consultant for future forums. • Charity will also follow-up regarding forum feedback.
<p>V. Committee Updates Education & Training (Charity White-Voth)</p> <p>Children’s Update (Edith Mohler)</p>	<p>Education & Training</p> <ul style="list-style-type: none"> • Workgroup met recently on Wednesday (8/30/17) and August 4th. <ul style="list-style-type: none"> – Received more feedback for supplemental cultural competence training and will distribute the one pager for more modifications – Discussed how the finalized CLCPA will be distributed to providers • Requested suggestions from the group for the title of the self-assessment checklist which will roll out in April 2018; suggested: Diversity and Inclusion Self-Assessment Checklist (DISC) • Will provide feedback on Cultural Competence (counts for 3 hours of training) and Latino Population e-learnings <p>Children’s</p> <ul style="list-style-type: none"> • ICARE program opened today (9/1/17) to support children and youth suffering from sexual exploitation. • Our Safe Place Program also open as of today (9/1/17) to support LGBTQ population. • Emergency screening unit moving to Hillcrest area; expanding from 4 to 12 beds. • San Diego Youth Services will host an Early Childhood Mental Health Conference 9/14/17 through 9/16/17. • CYF collaborating with San Diego County Office of Education for Annual Summit on Student Engagement and Attendance 9/15/17; cost \$50. 	<p><u>Action Items:</u></p> <ul style="list-style-type: none"> • Ann will send out email to group regarding self-assessment checklist title. • Edith will send link for Annual Summit on Student Engagement and Attendance.
<p>VI. QI Updates (Liz Miles)</p>	<ul style="list-style-type: none"> • CLCPA will be available 10/2/17-10/20/17. • Self-Assessment checklist to be distributed in February 2018. • Both CLCPA and Self-Assessment checklist will be announced via mass email there will be no training or technical assistance as both are meant to facilitate conversation. 	<p><u>Action Items:</u></p> <ul style="list-style-type: none"> • Supplemental cultural competence training link will be sent to group and finalized in a week or 2



	<ul style="list-style-type: none"> • New threshold language: Farsi <ul style="list-style-type: none"> – MC regulation dictates if 5% of population or over 3,000 speak language – Memo will follow • Taglines in beneficiary materials which refer back to crisis line will allow for more languages, possibly 15. 	to be added to TRL and CC Handbook.
VII. Announcements	<ul style="list-style-type: none"> • Mahvash Alami (SOTI) shared takeaways from the Refugee Summit and asked for input from Elizabeth Lou who informed group of underrepresentation of actual refugees. • Charity informed group of Refugee Mental Health Strategic Planning Group meeting that took place in August. • Elizabeth Lou with Nile Sisters announced Refugee Crisis: Spotlight on South Sudan taking place on 9/28/17 from 3:30-5pm at the San Diego Foundation also informed group of Advancing Equity which Charity stated will be elaborated on by Piedad next month. • Elisa Barnett informed group that CLAS Standards eLearning is available online and the Older Adult Advanced Geriatric Training will be available 9/20/17; participants not required to be contracted by BHS and allows for future booster trainings: SMI for OA and SUD for OA. • Laura Andrews announced Meeting of the Minds Conference on 9/29/17; October Binational Health Month week; MHA has a tool kit regarding suicide prevention and intervention for 2017 as well as social media poster. • Kat Katsanis-Semel reminded group that September is Suicide Prevention and Intervention Month. • Ann informed group of Regions performing Check Your Mood Screenings on Thursday, October 5th. 	

NEXT MEETING: OCTOBER 6, 2017 10:00 AM - 11:30 AM | HEALTH SERVICES COMPLEX – CORONADO ROOM