

Cultural Competence Resource Team



AGENDA

Friday, January 6, 2017 10:00-11:30 AM Health Service Complex-Coronado Room – 3851 Rosecrans St. San Diego

Laura Andrews, MHA, Elisa Barnett, BHETA, Juan Camarena, SDSU, Dasha Dahdouh, BHS, Danielle Equiza, BHS, Piedad Garcia, BHS, Rick Heller, HSRC, Celeste Hunter, CASRC, Kat Katsanis-Semel, MHA, Sarah Kimber, UPAC, Tabatha Lang, BHS, Michelle Ly, UPAC, Mark Marvin, P.E.R.T., Nicole McAleer, TKC, Liz Miles, BHS, Maria Morgan, BHS, David Mullen, BHS, Shane Padamada, CASRC, Joe Reimann, JFS, Suzan Southfox, NAMI SD, Krystle Umanzor, BHS, Ann Vilmenay, BHS, Charity White-Voth, BHS, Jessica Young, Project Enable

ITEM	SUMMARY	ACTION
I. Welcome/ Introductions	The meeting was called to order by Piedad Garcia at 10:00 am.	
II. Approval of December 2016 Minutes	Laura Andrews motioned to approve minutes with one noted correction. Mercedes Webber seconded the motion.	
III. Chair’s Report (Piedad Garcia)	No report.	
IV. P.E.R.T. Presentation (Dr. Mark Marvin)	<ul style="list-style-type: none"> • Dr. Mark Marvin presented on cultural competence in the Psychiatric Emergency Response Team (P.E.R.T.) training curriculum. Mark has been the P.E.R.T. Director for two years. He has been a law enforcement psychologist for a number of years. Mark does some work with the DEA, mostly in trauma response. His role is liaison between the mental health community, consumer community and law enforcement. • P.E.R.T. is funded for 40 teams for the County of San Diego and 1 team for the City of San Diego (a total of 41 teams) as of December 31, 2016. There are open positions on P.E.R.T. If anyone is interested, more information can be found on the http://www.comresearch.org/pert.php website. The P.E.R.T. Teams’ region, hours and shifts are allocated based on Computer Assisted Dispatch data. • P.E.R.T. Coordinating Council (comprised of the highest ranking person from each of the County law enforcement agencies) oversees P.E.R.T. The P.E.R.T. Coordinating Council meets quarterly and is an avenue for community input. • P.E.R.T. Training is in accordance with the Commission on Peace Officers Standards and Training for the State of California. Police officers undergo 6 month training before joining the police force which includes racial profiling and cultural stereotyping. P.E.R.T. is endeavoring to enhance and revitalize the training. P.E.R.T. provides the bulk of the training of law enforcement personnel in the County of San Diego. There is a 3 day P.E.R.T. Academy which encompasses many issues: Developmental disabilities, Alzheimer’s, Huntington’s disease, SMI, suicide prevention, etc. An 8 hour training is also offered. P.E.R.T just received approval for a new Crisis Response Training. Officer Safety and Mental Health training have been combined into one silo. It’s 8 hour training utilizing role playing. Officers will respond to various scenarios. The use of force continuum might involve talking, Taser, firearms and the Force Option Simulator with filmed scenarios. There is a Contact Officer and Cover Officer on the team. Contact Officer’s primary role is to interact with the person. • A citizen’s review board interviews officers. Next week Dr. Marvin will begin participation in a P.O.S.T 40 hour certification process. He will be developing an outline for another 8 hour training curriculum and may do a community forum for input. Piedad suggested that the force option simulations could include a cultural component with 	

ITEM	SUMMARY	ACTION
	<p>additional scenarios added.</p> <ul style="list-style-type: none"> • Piedad commented on the community engagement piece and asked how CCRT membership might work with Dr. Marvin on development of the Cultural Competence component. • P.E.R.T. teaches officers about personal self-care, trauma debriefing, psychological services, ongoing training and how to recognize stress. Mandatory therapy for officers was suggested by an attendee. • Juan suggested incorporating implicit bias training for officers, using the Harvard test: https://implicit.harvard.edu/implicit/takeatest.html <p>Next Steps:</p> <ol style="list-style-type: none"> 1. Identify how CCRT can participate in training development for the 8 hour training. 2. Community engagement – If CCRT could participate how would that look like? <p>Mark suggested that a basic template with an outline be created, followed with a discussion by the group. Piedad suggested that those who are interested in participating sign up with Mark Marvin.</p>	
<p>V. MHSA Plan Update (Adrienne Yancey)</p>	<p>Innovations are part of the Mental Health Services Act and must be approved in advance by the Mental Health Services Oversight and Accountability Commission (MHSOAC). New proposals for new Innovations programs will be released on February 2, 2017 for 30 day public review. Some currently funded programs will be extended and expanded. Proposals will be put forth to potentially expand or extend five of the seven Cycle 3 programs. Five new Cycle 4 programs will be put forth. Two will address cultural issues and lack of services in the Native American communities to include a mobile outreach program to tribal communities and one of the current programs will be reaching out to East African Youth. Also under consideration are augmentations to current programs for TAY. The MHSOAC is holding their March meeting in San Diego.</p>	<p>A formal announcement which will include a link will be sent to the CCRT distribution list.</p>
<p>VI. Committee Updates</p> <ul style="list-style-type: none"> • Education and Training (Charity White-Voth) • Children’s Update (Edith Mohler) 	<p><u>Education and Training:</u> After last minute changes are made to the Cultural and Linguistic Competence Assessment (CLCPA) it will then go to QI. The Tool needs to be more consistent where the scale. In final stages. Approval was received from Georgetown University. Next area of focus will be the self-assessment.</p> <p><u>Children’s Update:</u> Piedad reported on Children below.</p>	
<p>VII. QI Updates (Tabatha Lang)</p>	<p>There will be an external quality review January 10-12, 2017. Nineteen groups will be speaking with reviewers and auditors. Discussion will include access and cultural competence. There will be consumer focus groups, clinical line staff focus groups, administrative and executive focus groups. In 2017 QI is shifting resources with focus on data integrity. The team will be looking at templates to make sure data is being pulled from the right place. AOD system is working from a database and has not yet moved to an electronic health records system yet. The database can be improved upon.</p>	
<p>VIII. 3- Year Strategic CCP – Criteria 4-5 (Liz Miles)</p>	<p>Postponed to next meeting due to time constraints. QI has been receiving questions about the cultural competence training requirement being 4 hours for both direct and non-direct service staff. Books, movies can be an option to satisfy the requirement. Piedad suggested the training requirement should be the same across the board with a minimum of 4 hours. Tabatha asked if legal entities could come to the next meeting prepared to discuss their organizations’ internal Cultural Competence training. The focus will be Criterions 4 and 5.</p>	<p><u>Action item:</u> Be prepared to provide cultural competence training input.</p>

ITEM	SUMMARY	ACTION
<p>IX. Announcements</p>	<p>Children’s Report - Piedad announced BHETA is coordinating a June 1, 2017 conference for the Children’s System of Care., with a focus on the refugee population. Input is needed for 3 workshop topics. There will be keynote speakers and a panel presentation. Rose Woods of BHETA is normally the chair for the Children, Youth and Families Academy who puts on this particular conference each year. Rose is going out on maternity leave in two weeks, so Elisa Barnett, Training and Curriculum Coordinator with BHETA will be overseeing that committee and is looking for volunteers to be on the subcommittee to ensure training opportunities provided at this conference are relevant and useful. Michelle Ly volunteered to be on the subcommittee. Joe Reimann volunteered.</p> <p>Mercedes Webber reported R.I. International has a monthly countywide meeting on the 4th Wednesday at Rosecrans. Upcoming countywide meeting topic will be on Housing Resources in County. Flyers provided. Simone Ruff, Director for the San Diego Corporation for Supportive Housing will be lead.</p> <p>On Thursday January 12, 2017 from 6:00-8:00 pm in North Park will be a Celebration of Resilience event where characteristics of resilience and endurance will be looked as key protective factors and featuring a survivor and speaker. For more information, email kemel@mhasd.org</p>	

NEXT MEETING IS SCHEDULED FOR
FEBRUARY 3, 2017
10:00 AM-11:30 AM
PUBLIC HEALTH SERVICES
3851 ROSECRANS ST, SAN DIEGO, CA 92110