Survey II

### Who Participated In This Survey?

57   46   1   29   59

515
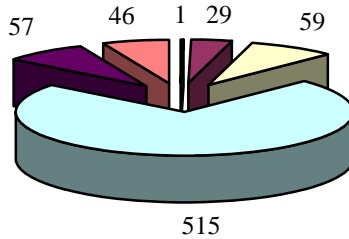
- ☐ Client/Consumer under the age of 14
- ☐ Client/Consumer between the age of 14 and 17
- ☐ Client/Consumer between the age of 18 and 24
- ☐ Client/Consumer between the age of 25 and 60
- ☐ Client/Consumer over the age of 60
- ☐ Family member/ Guardian

Where would you most like to see computers located?
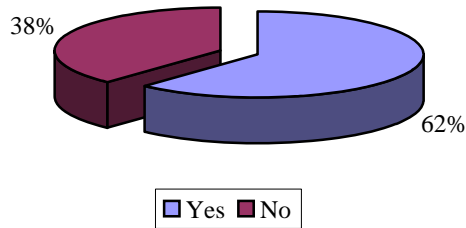
11%   23%

18%

18%   30%
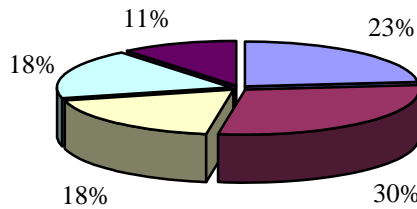
- ☐ Mental Health Clinics ☐ Club house ☐ Family Resource Centers ☐ Residential program ☐ Board & Care

What computer training would you like to attend?
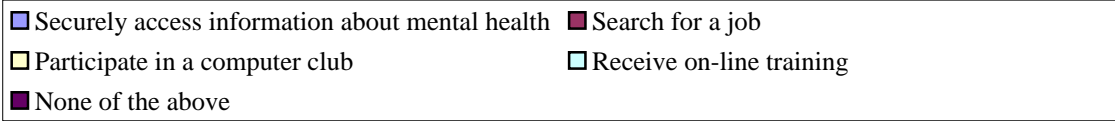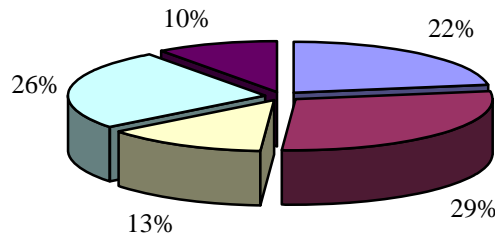
14%   23%

16%

13%

11%   11%   12%
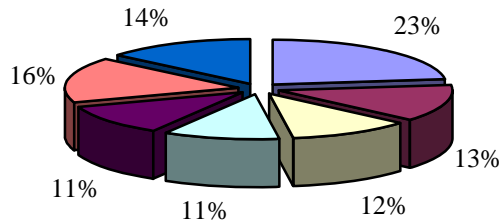
- ☐ Basic Computer Usage Training
- ☐ Introduction to the Internet
- ☐ Basic Computer Terminology
- ☐ Internet Literacy/Basic Web Navigation
- ☐ How to set up and use email
- ☐ Microsoft Office products introductory training (Word, Excel, Powerpoint)
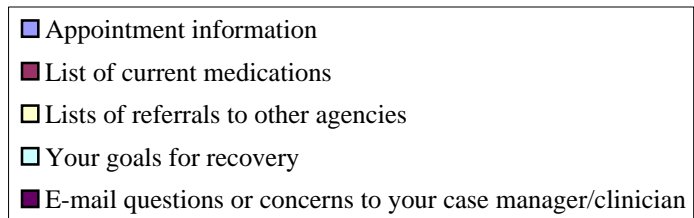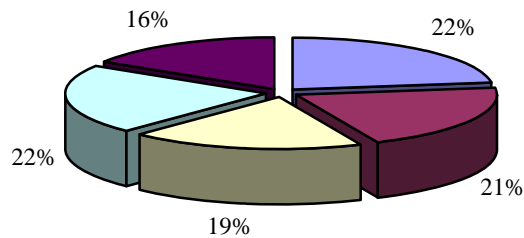- ☐ How to search the internet for mental and general health information

As a client/consumer, would you be interested in providing Basic Computer Usage training for other clients/consumers?
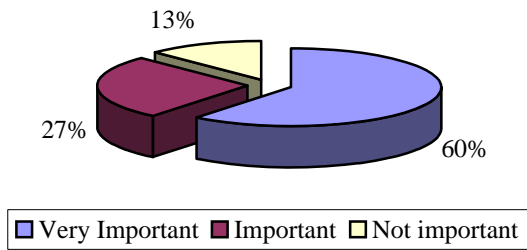
38%

62%

☐ Yes ☐ No

If you had better access to a computer, would you be likely to:

10%

22%

26%

29%

13%

☐ Securely access information about mental health   ■ Search for a job
☐ Participate in a computer club   ☐ Receive on-line training
■ None of the above

If you could access some of your personal health information, which items would be important to you?

16%

22%

22%

21%

19%

☐ Appointment information

■ List of current medications

☐ Lists of referrals to other agencies

☐ Your goals for recovery

■ E-mail questions or concerns to your case manager/clinician

How important is computer training at no cost?

13%

27%

60%

Very Important ■ Important □ Not important

How important is learning to access your personal health infomation?

9%

35%

56%

Very Important ■ Important □ Not important

How important is learning about resources in the community?

9%

35%

56%

Very Important ■ Important □ Not important
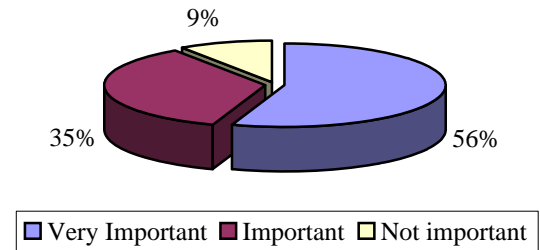
How important is a lending program for computers you may take to your home?

23%

48%

29%

Very Important ■ Important □ Not important