



# FY 2019-20 CAO RECOMMENDED OPERATIONAL PLAN

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*May 2019*





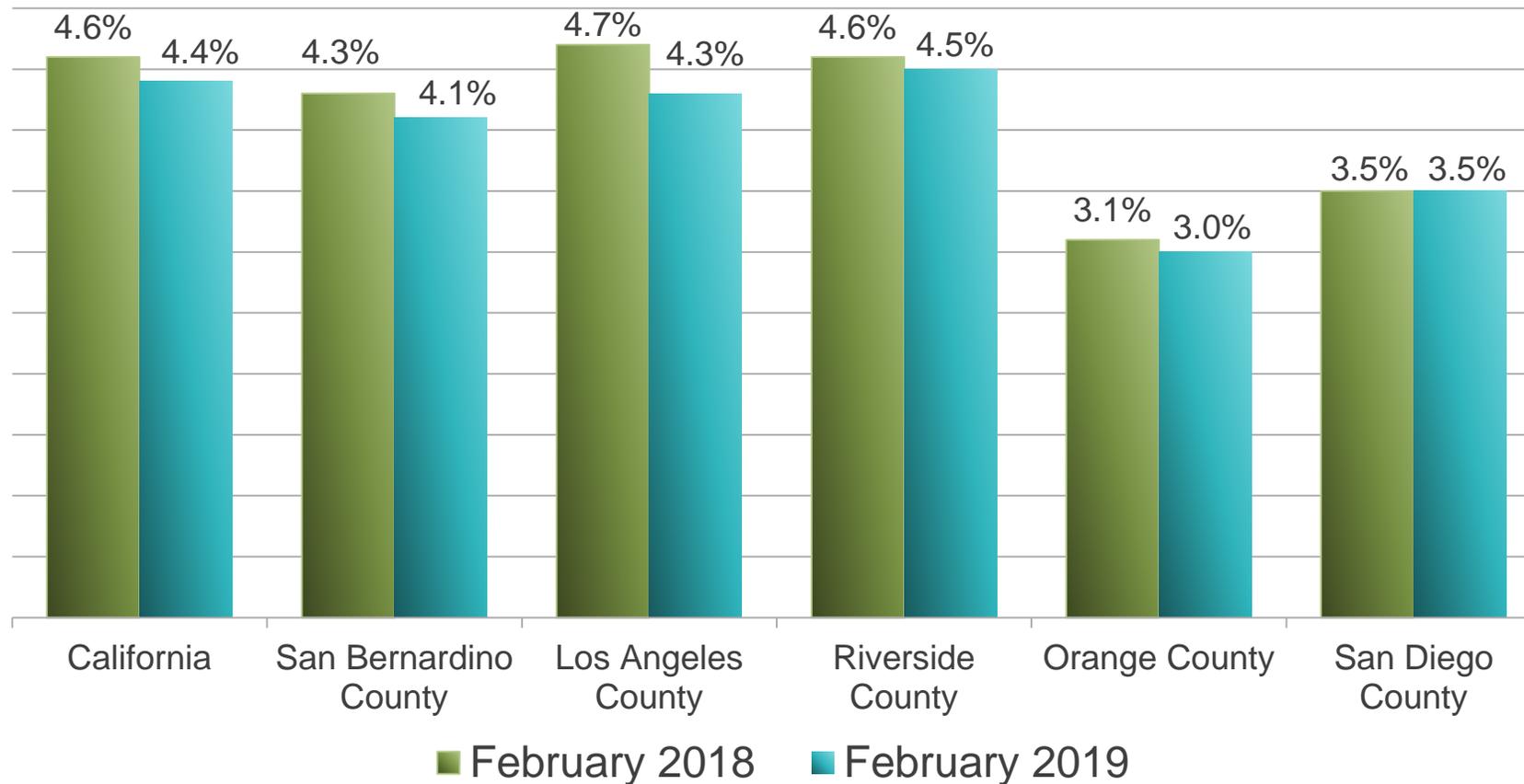
- ECONOMY
- FY 2019-20 CAO RECOMMENDED BUDGET
- NEXT STEPS



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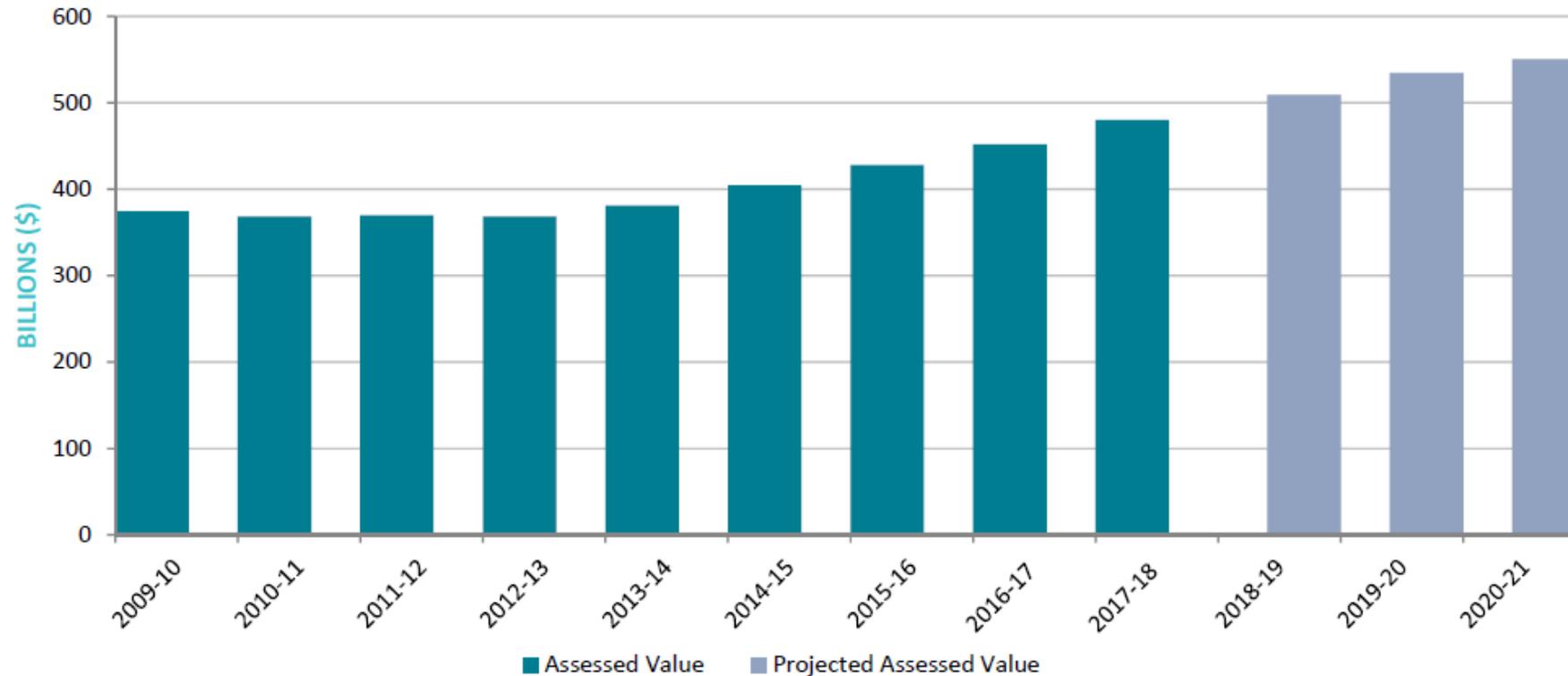
## UNEMPLOYMENT RATE



Source: State of California, Employment Development Department, Labor Market Division



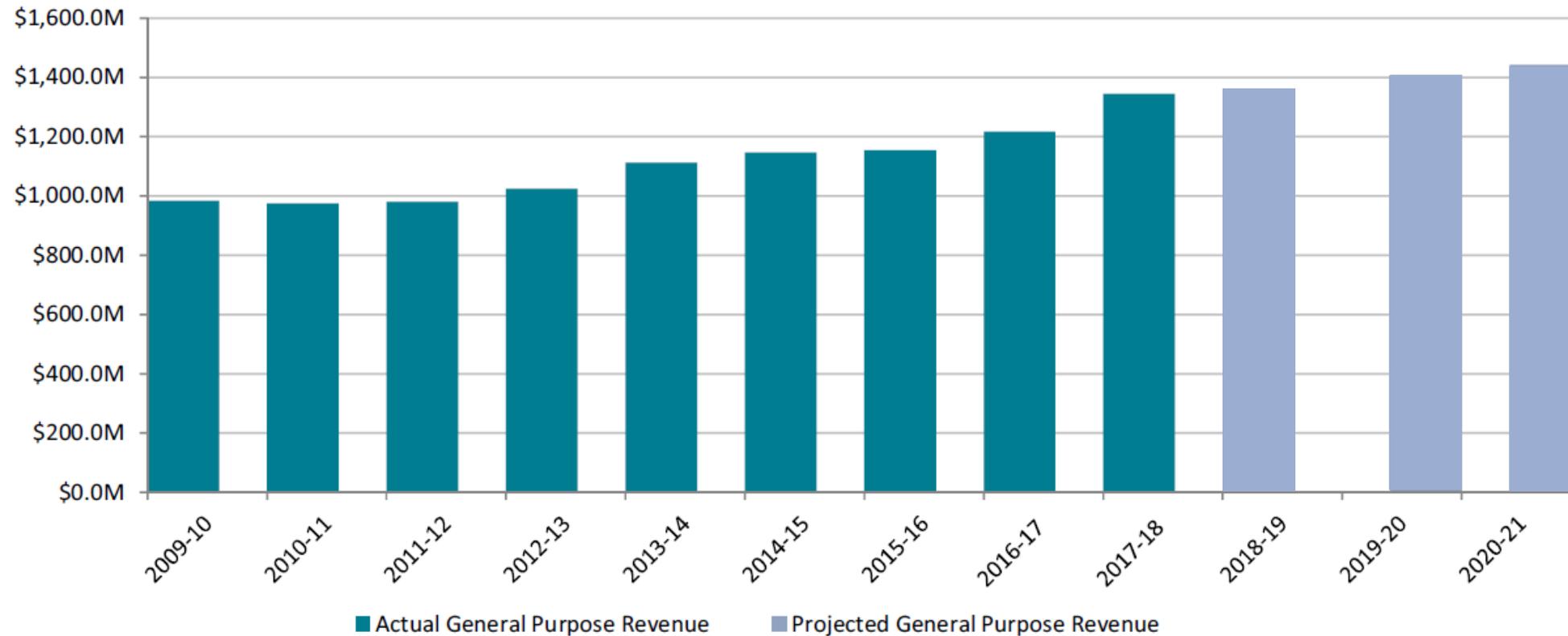
## Locally Assessed Secured Property Values Fiscal Year 2009-10 to Fiscal Year 2020-21



Note: The projected locally assessed secured values assume a 5.00% growth rate for Fiscal Year 2019–20 and 3.0% rate for Fiscal Year 2020–21.  
Source: San Diego County Auditor and Controller



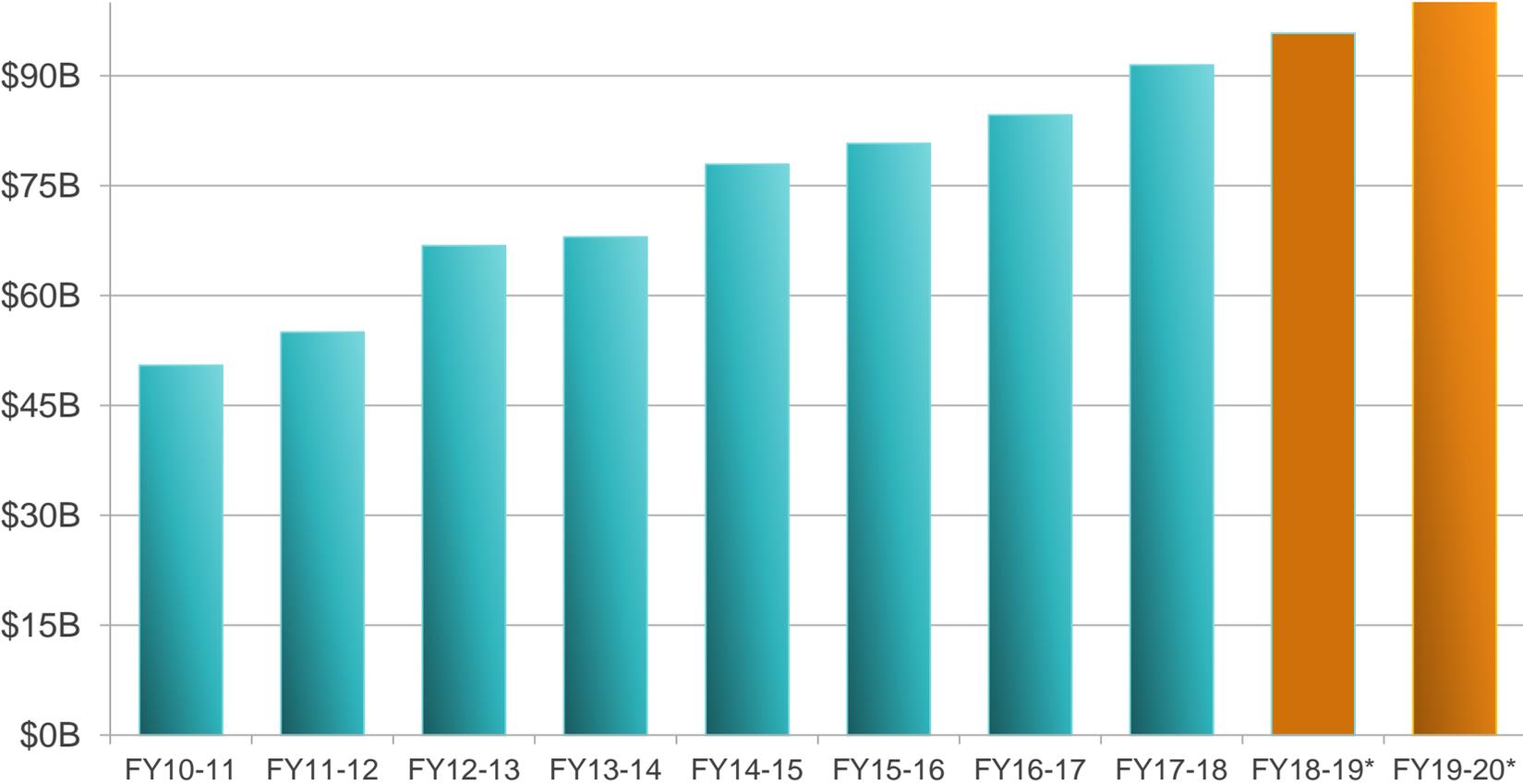
## GENERAL PURPOSE REVENUE HISTORY



Notes: General Purpose Revenue (GPR) for Fiscal Years 2009–10 through 2017–18 represents actual revenue. Fiscal Year 2018-19 represents the 2nd Quarter estimate produced in December 2018. For Fiscal Years 2019-20 and 2020-21, the projections are included in the Fiscal Years 2019-21 Recommended Operational Plan.



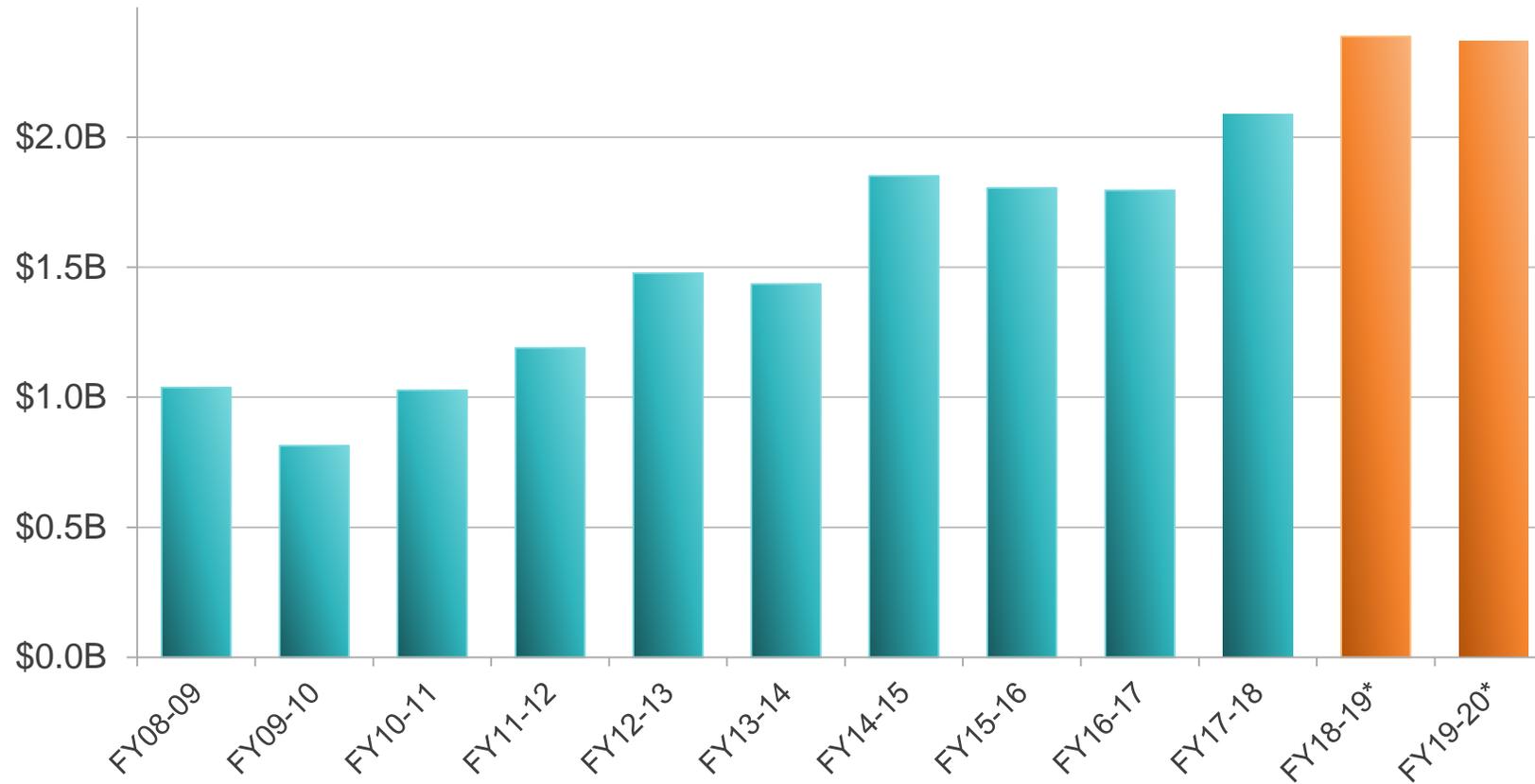
# STATE PERSONAL INCOME TAX REVENUE



Source: State of California, Governor's Proposed Budget schedules for fiscal years 2010-11 through 2019-20  
\*Projected



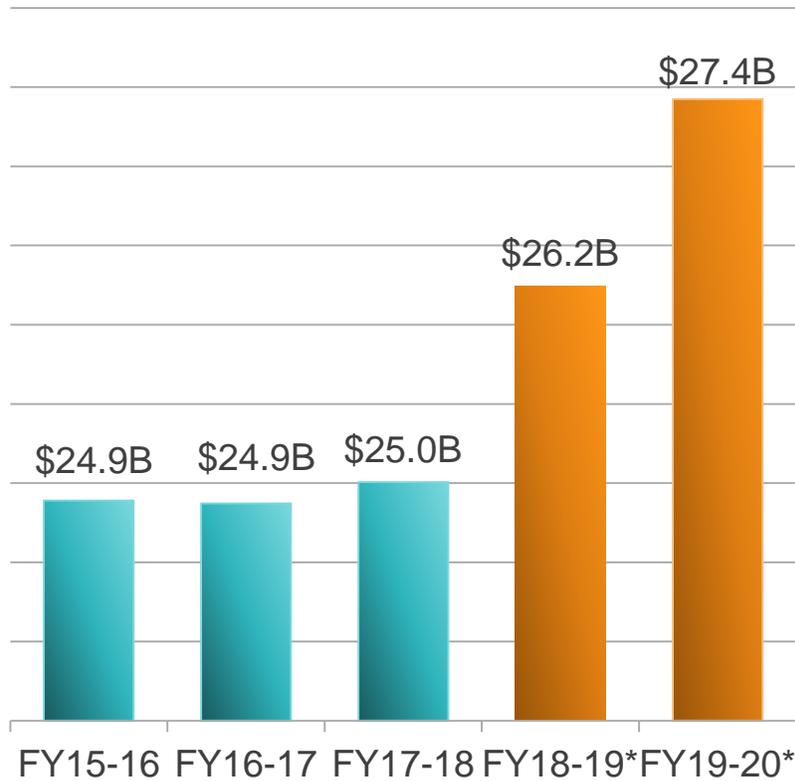
## STATEWIDE MENTAL HEALTH SERVICES ACT REVENUE



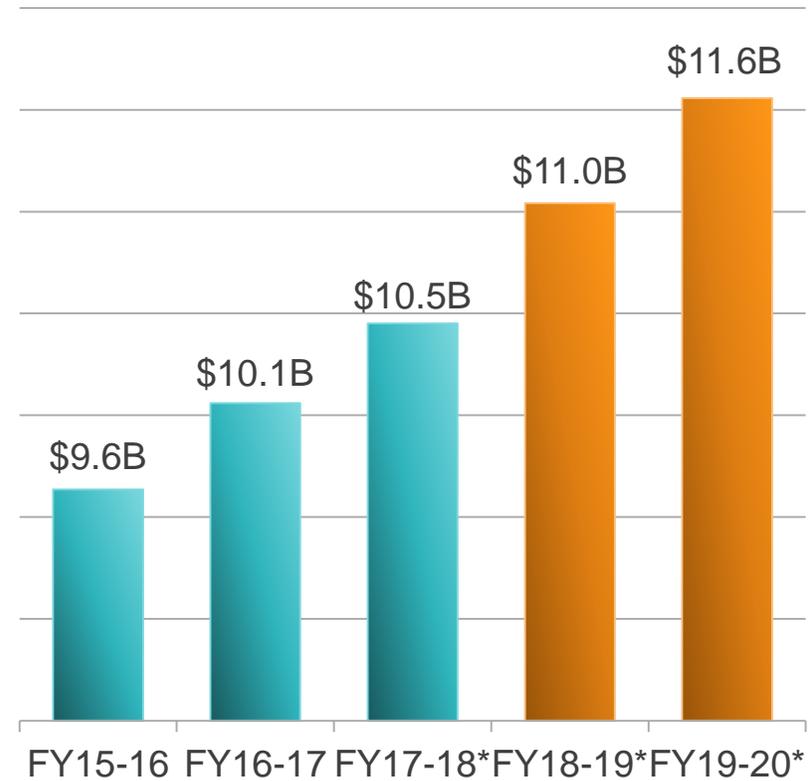
Source: State of California, Governor's Proposed Budget schedules for Fiscal Years 2008-09 through 2019-20  
\*Projected



## CALIFORNIA SALES & USE TAX REVENUE



## 1991/2011 HEALTH & HUMAN SERVICES REALIGNMENT REVENUE



Source: State of California, Governor's Proposed Budget Summary FY2015-16 through 2019-20 \*Projected





## Behavioral Health Services



## Self-Sufficiency Services



## Housing & Community Development Services



## Child Welfare Services



## Public Health Services

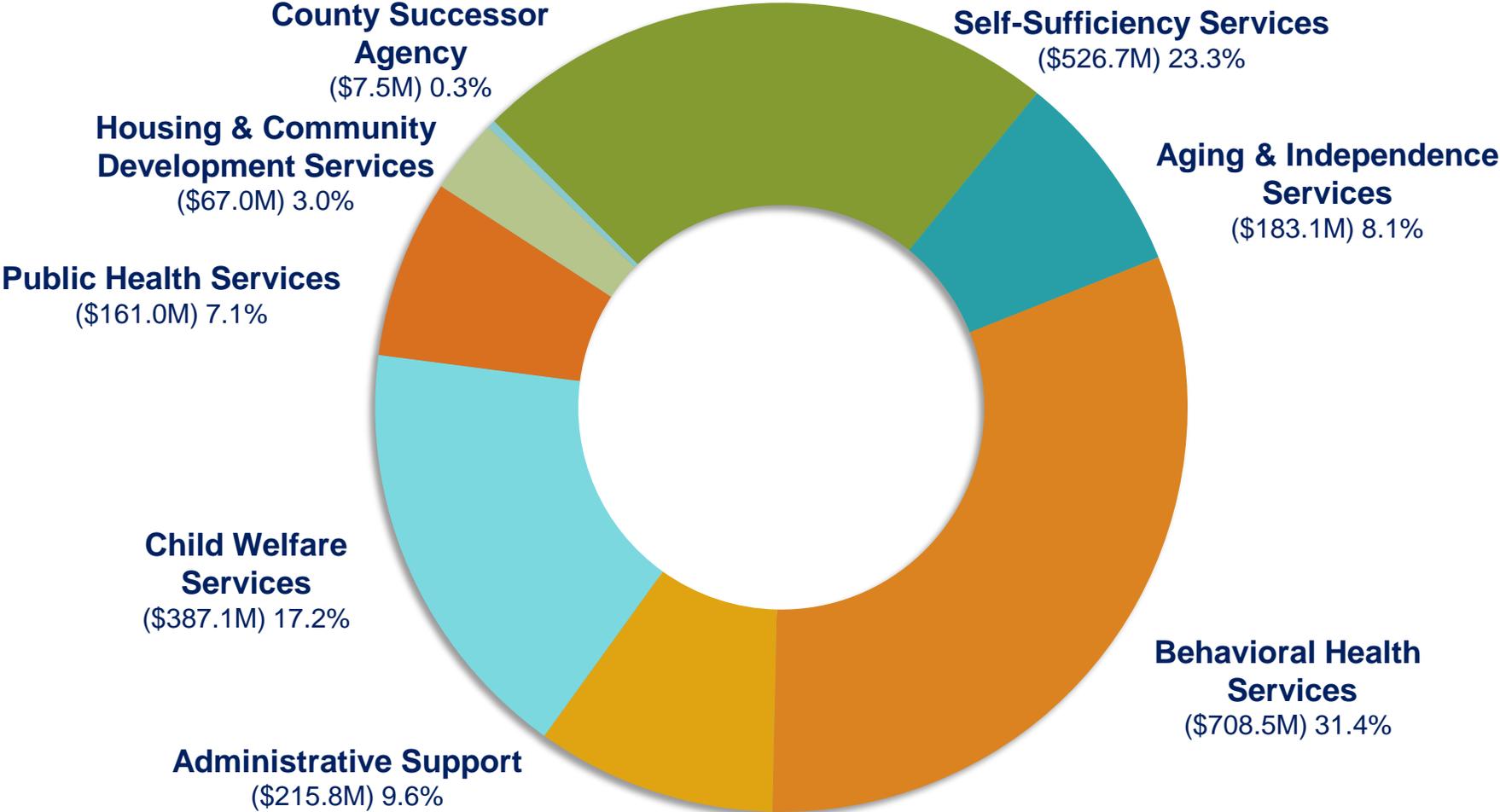


## Aging & Independence Services





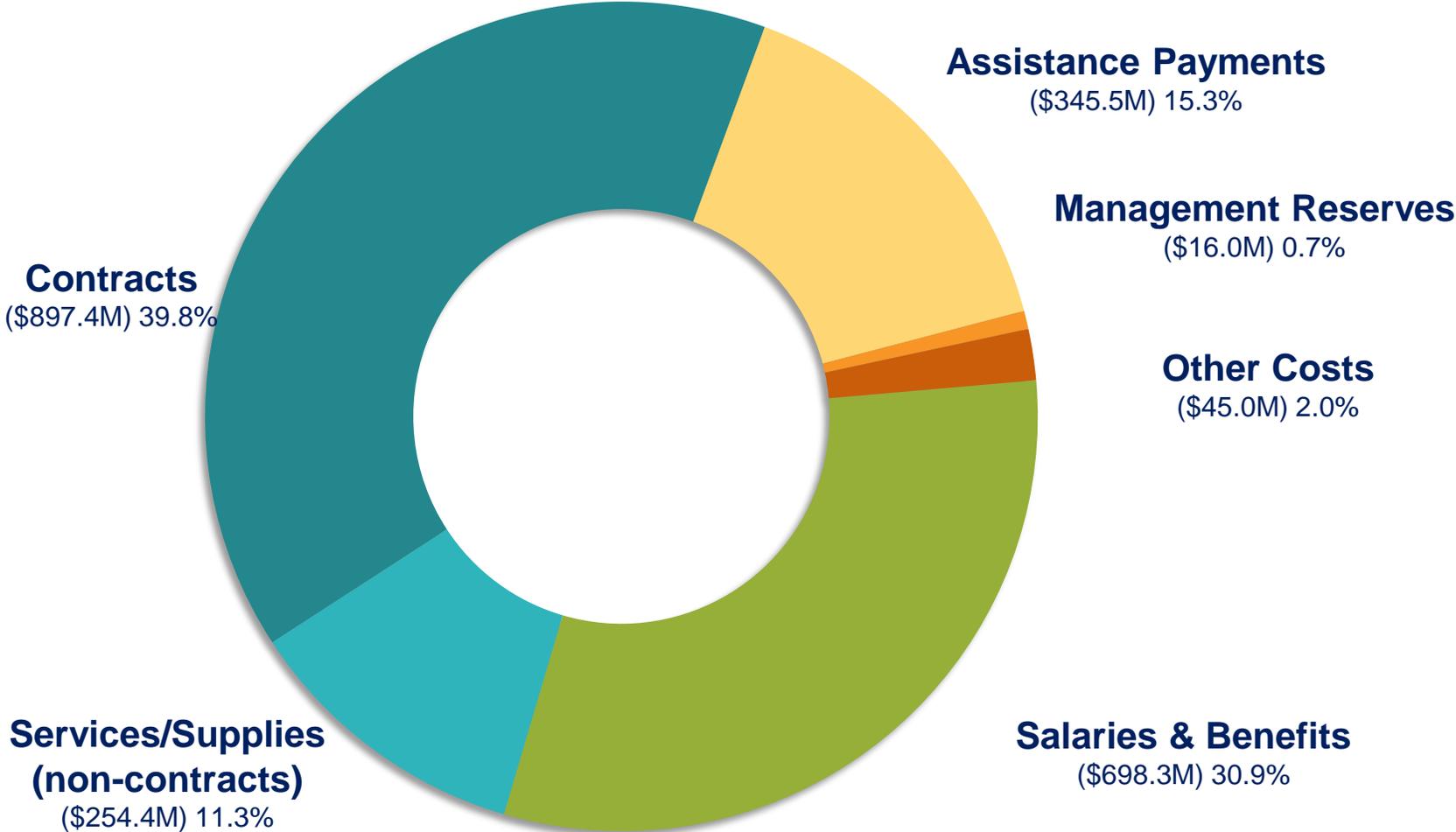
## Budget by Department: \$2.3 Billion



Increase of **\$144.6M** from FY2018-19 Adopted Budget

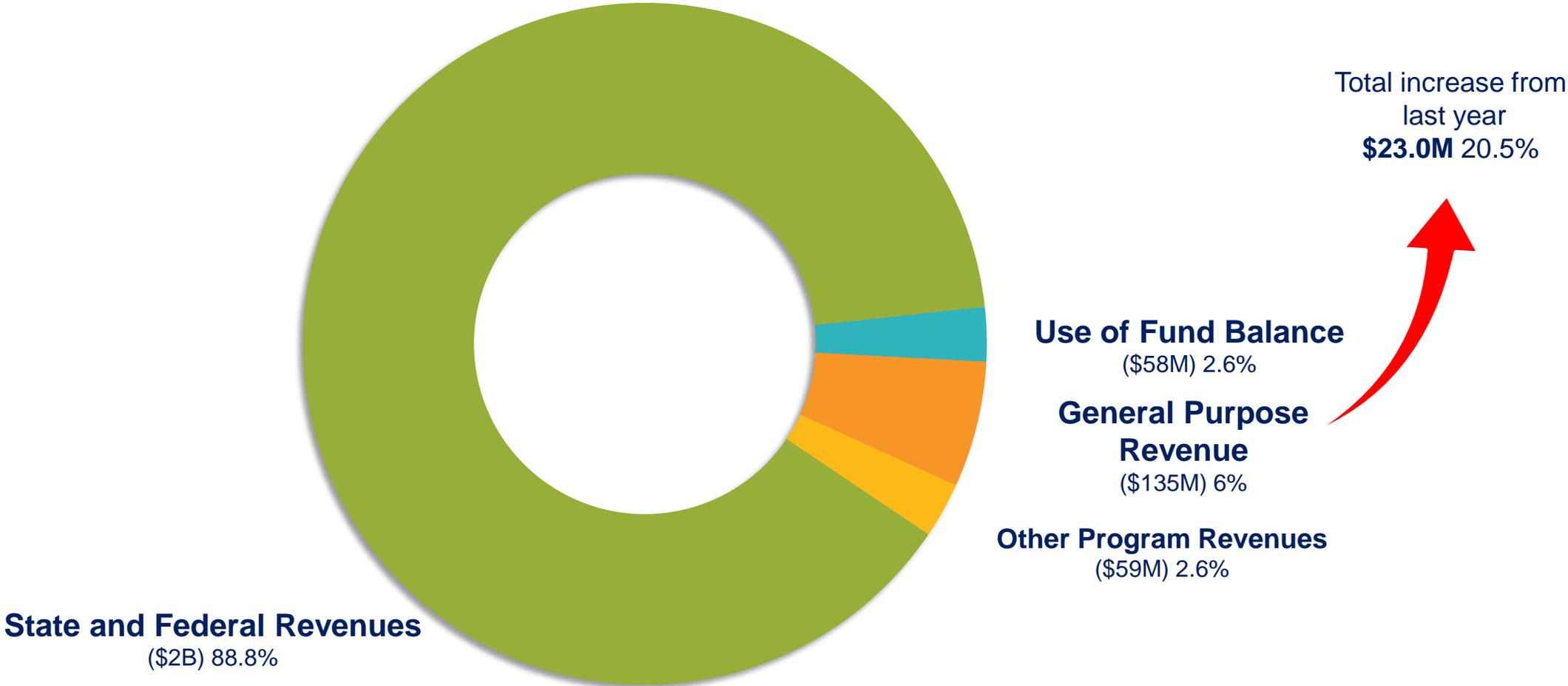


### Budget by Category: \$2.3 Billion





# HHSA Revenues: \$2.3 Billion





## Budget by Department: \$2.3 Billion

Department	FY 2018-19 Adopted Budget	FY 2019-20 CAO Recommended Budget	Change	% Change
Behavioral Health Services	\$ 658.2M	\$ 708.5M	\$50.3M	7.6%
Self-Sufficiency Services	\$ 523.6M	\$ 526.7M	\$ 3.3M	0.6%
Child Welfare Services	\$ 379.1M	\$ 387.1M	\$ 8.0M	2.1%
Administrative Support	\$ 197.3M	\$ 215.8M	\$18.5M	9.4%
Aging & Independence Services	\$ 162.5M	\$ 183.1M	\$20.6M	12.7%
Public Health Services	\$ 156.0M	\$ 161.0M	\$ 5.0M	3.2%
Housing & Community Development Services	\$ 28.3M	\$ 67.0M	\$38.7M	136.9%
County Successor Agency	\$ 7.1M	\$ 7.5M	\$ 0.4M	4.9%
<b>Total</b>	<b>\$ 2,112.0M</b>	<b>\$ 2,256.7M</b>	<b>\$ 144.6M</b>	<b>6.8%</b>



## Staffing by Department *(Salaries & Benefits increasing by \$41.3 Million)*

Department	FY 2018-19 Adopted Budget	FY 2018-19 CAO Rcmd Budget	Change	% Change
Self-Sufficiency Services	2,517.00	2,525.00	8.00	0.3%
Child Welfare Services	1,368.00	1,433.00	65.00	4.8%
Behavioral Health Services	864.00	987.50	123.50	14.3%
Public Health Services	666.50	685.00	18.50	2.8%
Administrative Support	453.00	468.00	15.00	3.3%
Aging & Independence Services	420.00	449.00	29.00	6.9%
Housing & Community Development Services	117.00	128.00	11.00	9.4%
<b>Total</b>	<b>6,405.50</b>	<b>6,675.50</b>	<b>270.00</b>	<b>4.2%</b>



## Budget

**\$708.5M**

## Increase

**\$50.3M**

**+7.6%**

**987.50 staff**

**123.50 staff**

**+14.3%**

## Highlights

- Investment in mental health continuum of care
  - SDCPH
  - Long Term Care (+177 beds)
  - Outpatient & prevention services
  - Workforce – county & contractors
- Edgemoor
- PERT
- CODB

## Focus

- Advance the mental health services continuum of care
  - *Prevention, Inpatient Care, PERT, Crisis Stabilization, Regional Hubs, etc...*
- Continue Drug Medi-Cal Waiver efforts and improved quality of service delivery
- Maintain high standards of care in Edgemoor
- Continue efforts in addressing homelessness issues for SMI individuals



## Drug Medi-Cal ODS Admissions FY18-19



## Mental Health Service Enhancement



- 177 beds added across various levels of acuity and need for a total of almost 1,400 beds

## Project One For All



- 852 individuals treated and housed (Feb 2016-Mar 2019)
- 661 permanently housed

## Psychiatric Emergency Response Teams



- 70 PERT teams



## Budget

**\$526.7M**

## Increase

**\$3.3M**

**+0.6%**

**2,525 staff**

**8.00 staff**

**+0.3%**

## Highlights

- Home Visiting Initiative
- Housing Support Program
- Housing Disability & Advocacy
- Homeless Outreach Team
- CODB & Caseload Adjustments

## Focus

- Commitment to superior customer service for State, federal and local assistance programs
- Continue outreach efforts and presence in the community to ensure easy access to services
- Increase support in overcoming barriers towards self-sufficiency and addressing issues of homelessness



## Outreach Workers



- 65 Outstation outreach workers stationed in the community

## Outreach Events (March 2019)



- 47 Regional/Outstation Eligibility events
- 1,968 customers contacted

## Total Services (March 2019)



- 78,993 Family Resource Center visits
- 123,719 Access Customer Service Calls

## Application/Renewal Timeliness



- CalFresh: 18 days (State requirement= 30 days)
  - Renewal: 99.92%
- CalWORKS: 19 days (State= 45 days)
  - Renewal: 99.79%
- Medi-Cal: 29 days (State= 45 days)
  - Renewal: 97.75%



## Budget

**\$387.1M**

## Increase

**\$8.0M**

**+2.1%**

**1,433 staff**

**65.00 staff**

**+4.8%**

## Highlights

- Investment in addressing recommendations from the CWS Working Group
- Increase in Family violence contract
- Support Native American families in foster home recruitment
- Ride Sharing Pilot
- CODB & Caseload Adjustments

## Focus

- Continue implementation of the CWS Workgroup recommendations
- Work with the Child and Family Strengthening Advisory Board to advance quality of services
- Focus on family strengthening efforts & well-being of children
- Expand on practices already demonstrating positive outcomes

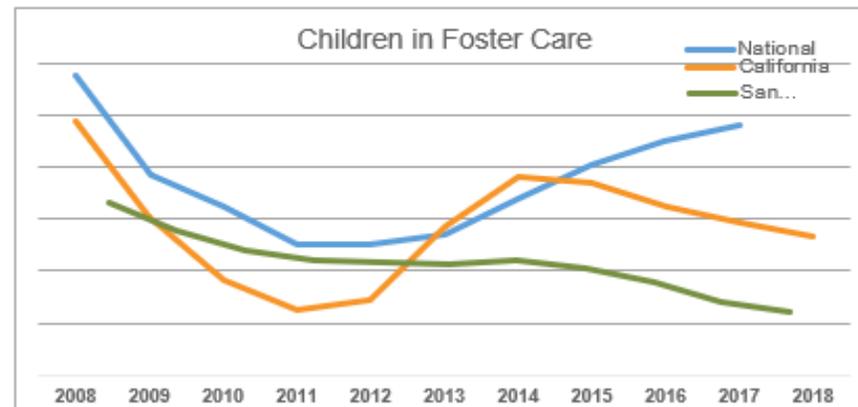


450 Adoptions finalized annually

1,260 Foster Homes and Resource Family Homes average per month

Provided resources to 94% of youth enrolled in intensive home based services

Children in Out of Home Care as of Sept. 30 each FFY



Screened 89% of children removed from home with mental health assessment



Ensured 84% of families participated in quarterly joint case planning meetings





## Budget

**\$215.8**

## Increase

**\$18.5M**

**+9.4%**

**468 staff**

**15.00 staff**

**+3.3%**

## Highlights

- Live Well Neighborhood
- Oceanside Live Well Center
- Facility investments/security
- Upgrade data systems
- Office of Military & Veterans Affairs
- Integrative Services – homeless efforts
- CODB
- County Successor Agency

## Focus

- Pursue operational excellence through administrative support to departments across HHSA
- Continue investment in veterans services
- Enhance integration of health, housing and human services across all enterprises to drive better outcomes in the communities
- Promote the health and well-being of young children and pregnant women through First 5 San Diego



## Budget

**\$183.1M**

## Increase

**\$20.6M**

**+12.7%**

**449 staff**

**29.00 staff**

**+6.9%**

## Highlights

- In-Home Supportive Services
- Alzheimer's Response Team
- Adult Protective Services
- Home Safe Pilot
- SD-VISA (Veterans services)
- Public Conservatorship
- Senior Nutrition
- CODB

## Focus

- Provide opportunities for adults/older adults to age well in their home and communities
- Increase support for individuals and families dealing with Alzheimer's and dementia related issues
- Continue high quality services in the protection of adults and provision of in-home supportive services
- Address senior nutrition needs in the community

# AGING AND INDEPENDENCE SERVICES



1.2 million meals served to seniors



60,000 services provided to older adults and people with disabilities



36 million IHSS hours annually



97% of IHSS annual reassessments certified timely



97% of face to face APS investigations conducted within 10 days



100% of skilled nursing facilities visited quarterly



## Budget

**\$161.0M**

## Increase

**\$5.0M**

**+3.2%**

**685 staff**

**18.50 staff**

**+2.8%**

## Highlights

- Communicable Disease Investigators
- California Children's Services
- Foster Care Nurses
- Modernizing Electronic Health Information Systems
- CODB and caseload adjustments

## Focus

- Ensure high quality public health response to current and emergent issues
  - *Flu, other outbreaks like measles, migrant shelter efforts, etc*
- Enhance efforts in addressing communicable diseases/STD's
- Focus on quality health and dental care for foster children
- Maintain operational excellence through continued efforts in maintaining national accreditation



13,000+ health screening assessments provided for asylum-seeking families



13,300 children with chronic illness and/or disabilities provided case management



70,000+ child health screenings



62,000 influenza vaccine doses



23,000 new disease incidents received & registered



65,000 disease specimens tested in Public Health Laboratory



10,000 residents provided with STD prevention and clinical services



## Budget

**\$67.0M**

## Increase

**\$38.7M**

**+136.9%**

**128 staff**

**11.00 staff**

**+9.4%**

## Highlights

- No Place Like Home
- Projects funded with Innovative Housing Trust Fund
- California Emergency Solutions and Housing Program (CESH)
- Other affordable housing efforts
- CODB

## Focus

- Ensure quality access to federal, State and local programs in providing safe and affordable housing
- Continue advancement of NPLH, IHTF and other homeless/affordable housing initiatives
- Help improve neighborhoods through community development opportunities



From Year:  
**1981-Present**  
 County of San Diego  
 Funded

**2,615**

Affordable Housing  
 Restricted Units

From Year:  
**Present-2023**  
 County of San Diego  
 Estimates to Fund

**2,945**

Affordable Housing  
 Restricted Units



# FINANCIAL PLANNING CYCLE NEXT STEPS



## Key Dates

May 6, 2019	Budget document available to the public and distributed to Board Offices
May 1-14, 2019	Advisory Board presentations
June 10-19, 2019	Public Hearings
June 10, 2019	Budget Hearing (9:00 a.m.)
June 13, 2019	Budget Hearing (5:30 p.m.)
June 19, 2019	Last day for written testimony on budget to Clerk of the Board, including Change Letter
June 25, 2019	Budget Deliberations (2:00 pm) & Budget Adoption



# FY 2019-20 CAO RECOMMENDED OPERATIONAL PLAN BEHAVIORAL HEALTH SERVICES

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*May 2019*

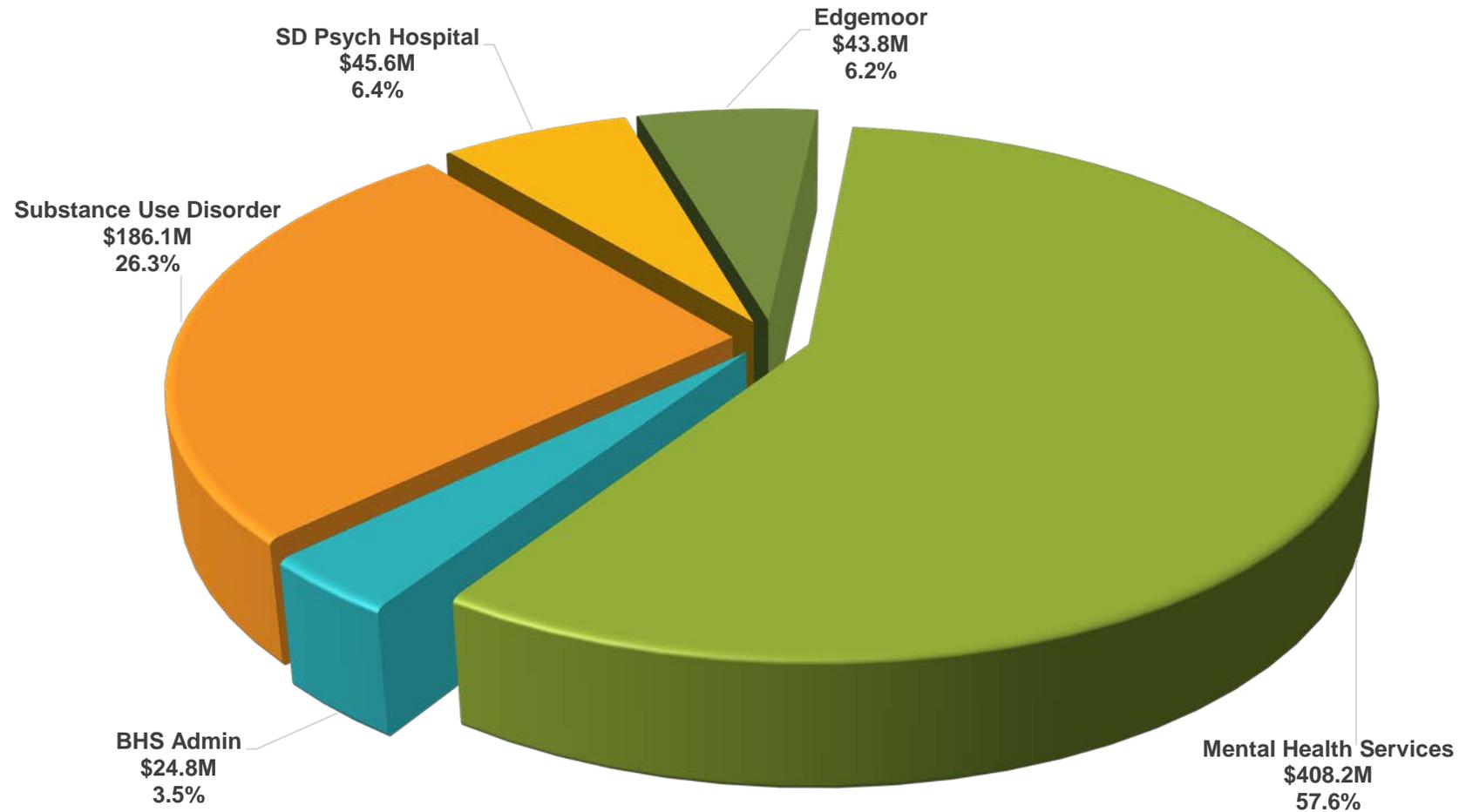




- FY 2019-20 CAO BHS RECOMMENDED BUDGET
- BHS REVENUE SOURCES
- BHS BUDGET ENHANCEMENTS



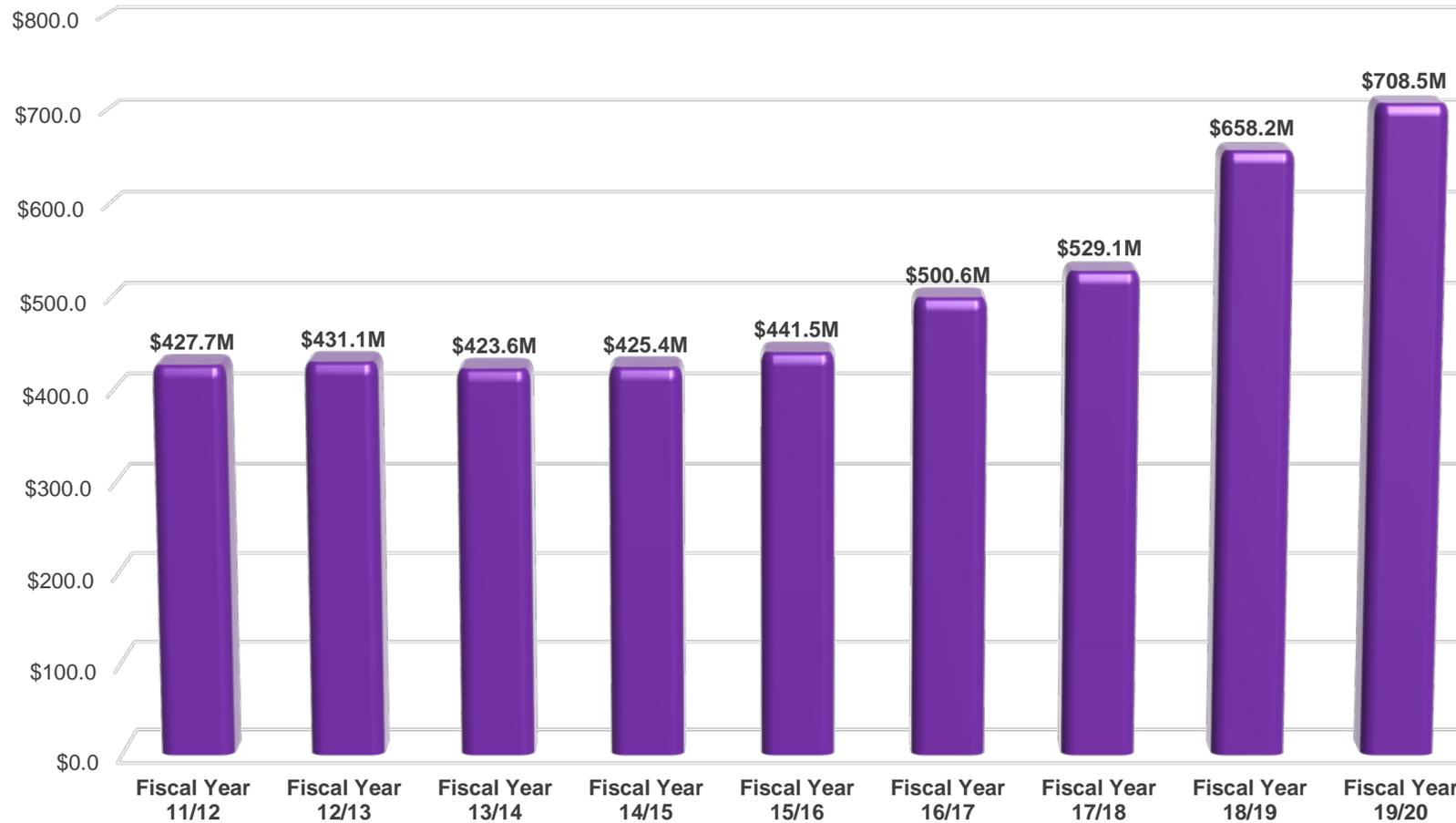
## TOTAL BHS BUDGET: \$708.5 MILLION



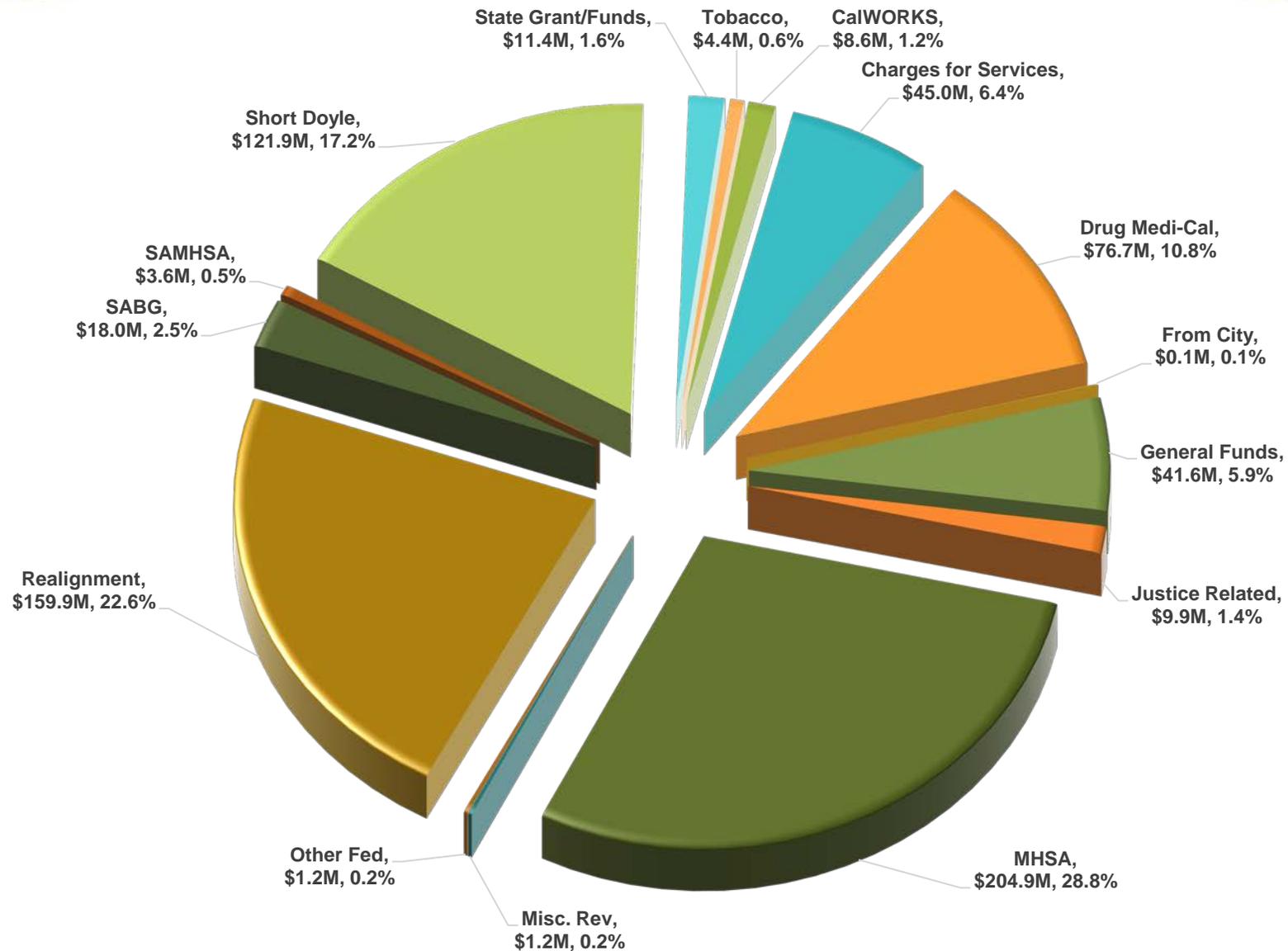
# BHS OPERATIONAL PLANS FY 2011/12 – 2019/20



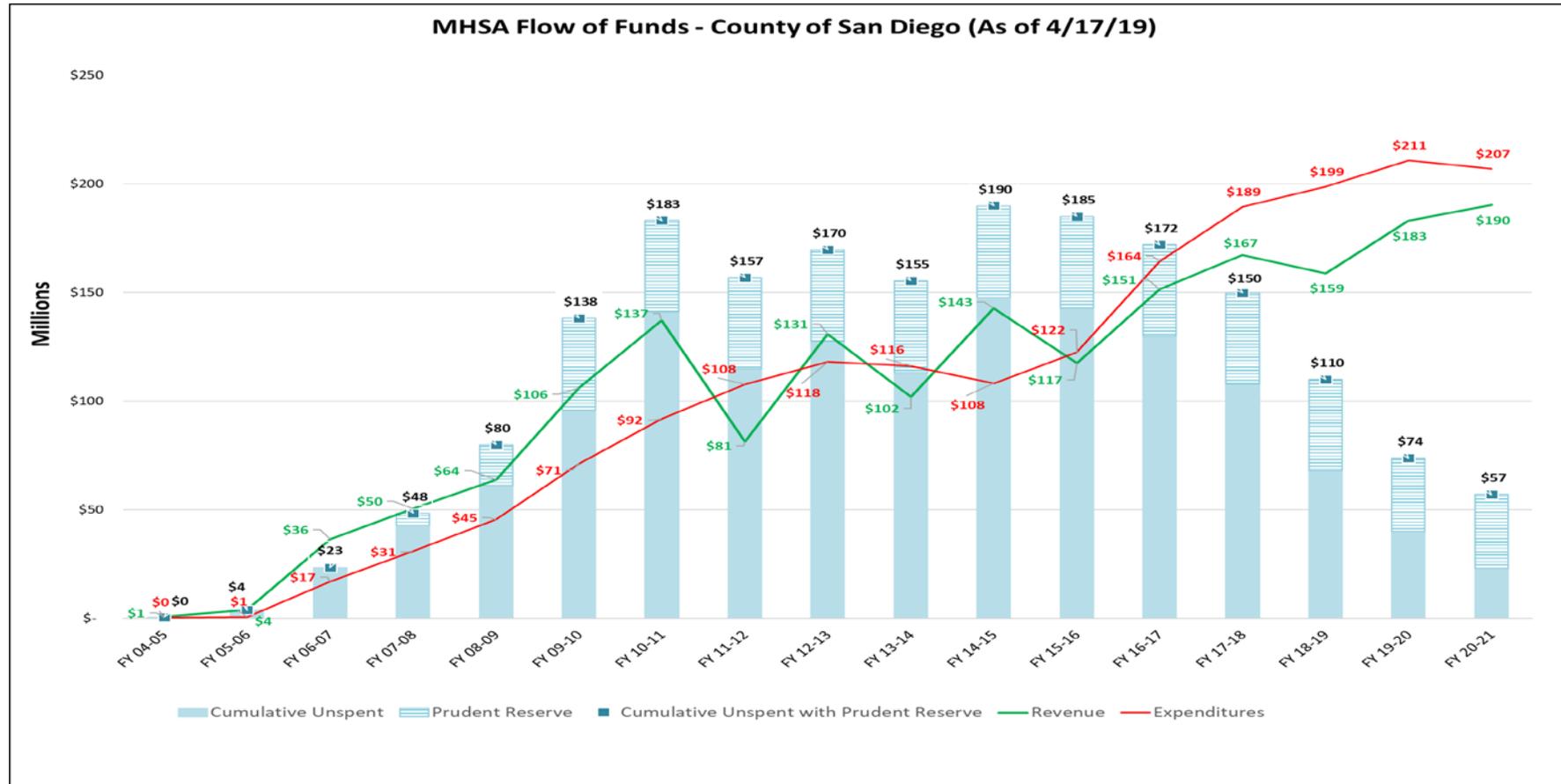
**BHS Budget  
(\$ in Millions)**



# FY 2019/20 – BHS REVENUE SOURCES



# MHSA FUNDING & EXPENDITURE TRENDS



- Actual expenditures based on Annual Revenue & Expenditure Reports (ARERs) submitted to the State thru to FY 2017-18.
- All figures are subject to change due to reconciliations and State audits.
- Adjustments on ARERs up to FY 2017-18 are reflected.
- Regulations issued in FY 2018-19 require transfer of **\$8,391,238** of prudent reserve funds to CSS and PEI components by 6/30/20 to comply with 33% maximum prudent reserve requirement.
- FY 2016-17 ARER includes **\$6.9M** under MHSA CSS related to the SDMC FY 2009-10 Audit.



## BHS ENHANCEMENTS: \$50.3 MILLION

- Salaries and Benefits
  - **Increase of \$6.0 M, 123.5 Staff Years**
    - Additional staff for the expansion of the San Diego County Psychiatric Hospital (SDCPH) inpatient capacity from 45 to 60 inpatient beds
    - Increase in staff at Edgemoor Distinct Part Skilled Nursing Facility (DP SNF) to improve staffing consistency and quality of care
    - Increase in BHS administrative staff to augment program monitoring and develop a population health and analytics function within BHS
    - Staff to support the implementation and management of No Place Like Home
    - Offset by an anticipated reduction in contracted temporary staffing help due to increased added staff years



## BHS ENHANCEMENTS: \$50.3 MILLION

- Behavioral Health Services Expansion
  - **Increase of \$20.9 M**
    - Enhancements to outpatient walk-in services, Assertive Community Treatment (ACT) services, and bio-psychosocial rehabilitation services
    - Cost of doing business adjustments for existing contracted services
  
- Long-Term Care
  - **Increase of \$12.5 M, 177 beds**
    - 38 contracted Institute of Mental Disease (IMD) beds in the community
    - 24 contracted IMD beds at SDCPH
    - 8 shelter beds for transition age youth
    - 4 contracted beds at Skilled Nursing Facilities
    - 3 contracted beds at Residential Board & Care facilities
    - 100 Augmented Service Provider (ASP) beds in the community
    - Rate increases for SDCPH contracted psychiatrists



## BHS ENHANCEMENTS: \$50.3 MILLION

- **Modernizing BHS' IT System**
  - **Increase of \$6.5 M**
    - Primarily one-time costs to modernize electronic health records at BHS, SDCPH and Edgemoor
    - Support for higher quality care for patients, better managed care, and outcomes
  
- **Psychiatric Emergency Response Team (PERT) Expansion**
  - **Increase of \$3.2 M**
    - Funding of PERT program expansion from 50 to 70 teams
    - Team increase occurred in FY 2018/19
  
- **Prevention Services**
  - Increase of \$1.2 M
    - To enhance contracted prevention services



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