



# COUNTY OF SAN DIEGO WHOLE PERSON WELLNESS PILOT

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Behavioral Health Advisory Board

January 3, 2019





# LIVE WELL SAN DIEGO

Building  
Better  
Health

Living  
Safely

Thriving





## Overarching Goals of WPW

The WPW Pilot Program is designed to coordinate physical health, behavioral health, and social services in order to improve health outcomes through:

- Comprehensive system navigation
- Comprehensive care coordination
- Integrated IT infrastructure





## 1,049 Individuals To Be Served Through 12/31/2020

**Medi-Cal beneficiaries who are high utilizers of health services AND experiencing homelessness, or are at-risk of homelessness AND have one or more of the following:**

Serious Mental  
Illness

Substance  
Use Disorder

Chronic Physical  
Health Conditions



## What are Service Integration Teams (SITs)

- Case Manager and Peer Support Specialist, with support from a Licensed Clinician, Housing Navigator, and Public Health Nurse
- Develop a client centered Comprehensive Care Plan with each participant, coordinate services across multiple systems, and work collaboratively across all sectors to leverage services and avoid duplication





## Performance Measures

### ➤ Improved Physical Health

- Participants seen by a Primary Care Physician within 60 days
- Decrease number of ED visits and hospital days

### ➤ Improved Behavioral Health

- Decrease number of County Psychiatric Hospital days
- Follow-up care for mental illness within 14 days of hospitalization
- Initiate treatment within 30 days for clients identified with SUD
- Increase depression remission

### ➤ Becoming Housed

- Permanently house participants

### ➤ Improved Public Safety

- Decrease number of incarcerations



Data Match Referrals

**80**

Early-Enrollment Referrals

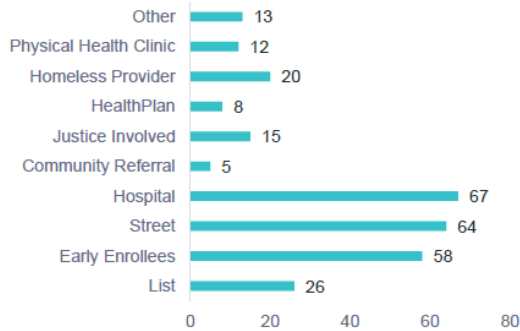
**78**

Community Referrals

**349**

**Referral Source**

Outreached Clients by Referral Source



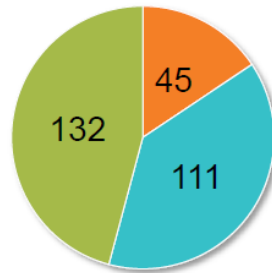
Total Currently in Outreach

**288**

**Outreached**

Outreached by SIT

By SIT



■ PATH S&E ■ PATH Central ■ Exodus

Enrolled in WPW

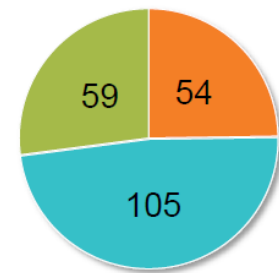
**218**

Enrolled This Week

**3**

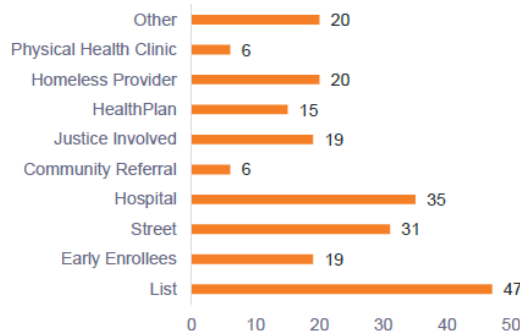
**Enrolled**

Enrolled Population by SIT



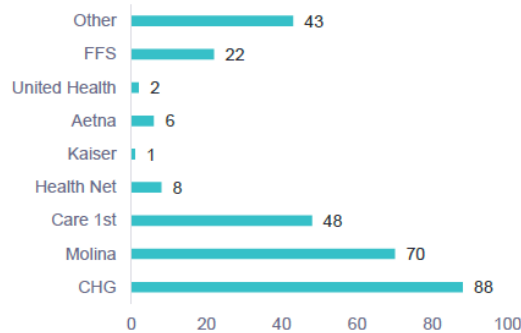
■ PATH S&E ■ PATH Central ■ Exodus

**Enrolled Clients by Referral Source**



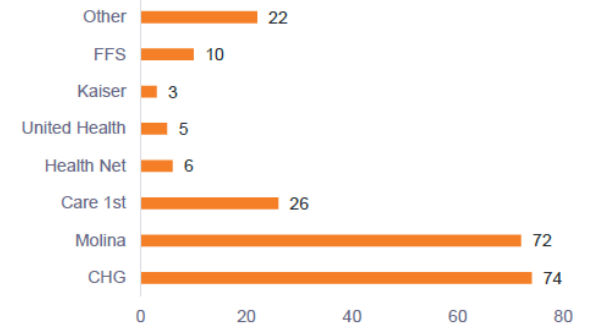
**Outreached by Health Plan**

By Health Plan



For Official Use Only

**Enrolled By Health Plan**







# Housing & Disability Advocacy Program

## The missing piece of the puzzle



# WHAT IS HDAP?



- State Program created in 2016
- San Diego's Allocation: \$3m
- Available for July 2017 – June 2020





- Designed to serve the chronically homeless who rely most heavily on state/county programs

## **Provides**

- Outreach
- Case management
- Benefits advocacy
- Housing assistance



# HDAP IN SAN DIEGO



- Integrated into existing Whole Person Wellness Program
- Funds Housing and Disability Advocacy through Legal Aid Society





## Successes

- **Several individual success stories of people who had been completely disconnected from the service system becoming engaged**
- **ConnectWellSD is being used**
- **Partners coming together and thinking about system gaps collectively**

## Challenges

- **Housing, housing, housing**
- **Relapse and Disappearing**
- **Intensive Needs**

# WPW PARTNERS





# THANK YOU

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