



COUNTY OF SAN DIEGO

AGENDA ITEM

NORA VARGAS

JOEL ANDERSON Second District

TERRA LAWSON-REMER Third District

NATHAN FLETCHER Fourth District

> JIM DESMOND Fifth District

DRAFT

DATE: June 28, 2022

TO: **Board of Supervisors**

SUBJECT

AUTHORIZE COMPETITIVE SOLICITATIONS, APPROVAL OF THE COMMUNITY INVESTMENT AGREEMENT WITH BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN, AND AMENDMENT TO EXTEND AN EXISTING BEHAVIORAL **HEALTH SERVICES CONTRACT (DISTRICTS: ALL)**

OVERVIEW

The County of San Diego (County) Health and Human Services Agency Behavioral Health Services department provides a comprehensive array of community-based mental health and substance use disorder services to people of all ages through County-operated facilities and contracts with local public and private agencies to vulnerable populations, including individuals who are experiencing homelessness, individuals with justice involvement, and children and youth with complex behavioral health conditions.

Approval of today's recommended actions authorizes competitive solicitations to support critical behavioral health services, approval of the community investment agreement with Blue Shield of California Promise Health Plan, and an amendment to extend an existing behavioral health services contract.

Today's action supports the San Diego County Board of Supervisors' Framework for Our Future, by upholding practices that align with community priorities and improve transparency and trust while maintaining good fiscal management of County resources. In addition, today's action supports the County's *Live Well San Diego* vision by ensuring access to services, promoting health and well-being in children, adults, and families, and encouraging self-sufficiency, which together promote a region which is building better health, living safely, and thriving.

RECOMMENDATION(S) CHIEF ADMINISTRATIVE OFFICER

1. In accordance with Section 401, Article XXIII of the County Administrative Code, authorize the Director, Department of Purchasing and Contracting, to issue competitive

solicitations for behavioral health services listed below, and upon successful negotiations and determination of a fair and reasonable price, award contracts for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed; and to amend the contracts to reflect changes in program, funding or service requirements, subject to the availability of funds and the approval of the Agency Director, Health and Human Services Agency.

- a. Assertive Community Treatment Services
- b. California Work Opportunity and Responsibility to Kids (CalWORKs) Behavioral Health Centers
- c. Crisis Action and Connection Program
- d. Mental Health Clubhouse Services
- e. BridgeWays Services
- f. Comprehensive Assessment and Stabilization Services
- g. Short-Term and Bridge Housing
- h. Residential Substance Use Services for Adults
- 2. In accordance with Section 401, Article XXIII of the County Administrative Code, authorize the Director, Department of Purchasing and Contracting, to issue a competitive solicitation for behavioral health services community based crisis stabilization services which will include co-located sobering services, and upon successful negotiations and determination of a fair and reasonable price, award a contract for an Initial Term of up to one year, with six 1-year Options, and up to an additional six months, if needed; and to amend the contracts to reflect changes in program, funding or service requirements, subject to the availability of funds and the approval of the Agency Director, Health and Human Services Agency.
- 3. Approve the acceptance of the Community Investment Agreement executed by the Chief Administrative Officer with Blue Shield of California Promise Health Plan and acceptance of additional funds in the amount of \$500,000 and authorize any amendments thereto, provided terms, conditions, and funding are not materially impacted to build upon the County of San Diego Behavioral Health Services San Diego Care Coordination pilot.
- 4. Authorize the Director, Department of Purchasing and Contracting, upon successful negotiations and determination of fair and reasonable price, to amend contract #565966 with Med Corp Distribution dba California Mobile Kitchens extending the contract term up to June 30, 2023, and to increase funding for the contract not to exceed \$187,164 for a revised total amount not to exceed \$396,339 for Mobile Kitchen, Refrigeration and Generator Rental Services; subject to the availability of funds; and amend the contract as required in order to reflect changes to services and funding allocations, subject to the approval of the Agency Director, Health and Human Services Agency.

EQUITY IMPACT STATEMENT

COMMUNITY INVESTMENT AGREEMENT WITH BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN, AND AMENDMENT TO EXTEND AN EXISTING BEHAVIORAL HEALTH SERVICES

CONTRACT

The County of San Diego (County) Health and Human Services Agency Behavioral Health Services (BHS) serves as the specialty mental health plan for Medi-Cal eligible residents within the County who are experiencing serious mental illness or serious emotional disturbance, and the service delivery system for Medi-Cal eligible residents with substance use disorder care needs. As a steward of public health for the region, BHS must ensure that the services offered through County-operated and contracted programs address the social determinants of health by being accessible, capable of meeting the needs of a diverse population, and with the intent to equitably distribute services to those most in need.

If approved, today's action will award contracts for services that improve access to treatment and care for populations who are underserved by social and behavioral health resources, including individuals experiencing homelessness, individuals with justice involvement, as well as children and youth with complex behavioral health needs.

FISCAL IMPACT

Funds for this request are included in the Fiscal Year 2023-24 Operational Plan in the Health and Human Services Agency. If approved, today's recommendations will result in approximate costs and revenue of \$XX in Fiscal Year 2022-23 and \$XX to \$XX million in Fiscal Year 2023-24. There will be no change in net General Fund cost and no additional staff years.

Recommendation #1: Authorization to Issue Competitive Solicitations

If approved, this request will result in estimated costs and revenue ranging from \$29.2 to \$38.9 million in Fiscal Year 2023-24. The funding sources are Mental Health Service Act (MHSA), Short-Doyle Medi-Cal, California Work Opportunity and Responsibility to Kids (CalWORKs), Project for Assistance in Transition from Homelessness (PATH), and Substance Abuse and Mental Health Services Administration (SAMHSA). There will be no change in net General Fund cost and no additional staff years.

Recommendation #2: Authorization to Issue Competitive Solicitation

If approved, this request will result in estimated costs and revenue ranging from \$XX up to \$XX in Fiscal Year 2022-23 and \$XX up to \$XX in Fiscal Year 2023-24, depending on the final design of the facility, service, and capacity. The funding sources are Mental Health Service Act (MHSA), Short-Doyle Medi-Cal, Drug Medi-Cal (DMC) and Realignment. There will be no change in net General Fund cost and no additional staff years. Full implementation of these services will result in the optimization of federal revenue along with efficiencies in other service delivery areas, including reductions in inpatient, psychiatric care, and unnecessary law enforcement involvement,

Recommendation #3: Approval of the Community Investment Agreement with Blue Shield of California Promise Health Plan

If approved, this request will result in estimated one-time costs and revenue of \$0.5 million in Fiscal Year 2023-24. The funding source is one-time funding from Blue Shield of California Promise Health Plan. There is no change in net General Fund and no additional staff years.

COMMUNITY INVESTMENT AGREEMENT WITH BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN, AND AMENDMENT TO EXTEND AN EXISTING BEHAVIORAL HEALTH SERVICES

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Recommendation #4: Authorization to Extend and Amend Contract

If approved, this request will result in estimated costs and revenue of \$187,164 in Fiscal Year 2022-23. The funding source is Realignment. There will be no change in net General Fund and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

At their meeting on June 2, 2022, the Behavioral Health Advisory Board voted to _____ these recommendations.

BACKGROUND

The County of San Diego (County), Health and Human Services Agency Behavioral Health Services (BHS) department provides a comprehensive array of community-based behavioral health services to vulnerable populations, including individuals who are experiencing homelessness, individuals with justice involvement, and children and youth with complex behavioral health conditions. Services are provided through County-operated programs as well as contracts with local public and private agencies.

Approval of today's recommended actions authorizes competitive solicitations to sustain critical behavioral health services; a competitive solicitation for new community-based crisis stabilization services with co-located sobering services; approval of the community investment agreement with Blue Shield of California Promise Health Plan; and an amendment to extend an existing behavioral health services contract.

These recommended actions support the continuation of critical work to advance the ongoing transformation of the Behavioral Health Continuum of Care. All contracts are contingent upon the availability of funding, successful negotiations, and determination of a fair and reasonable price.

Recommendation #1: Authorization to Issue Competitive Solicitations

a. Assertive Community Treatment Services

On August 4, 2015 (4), the Board authorized the procurement of Assertive Community Treatment (ACT) Services countywide. On June 21, 2016 (9) and October 4, 2016 (1), the Board authorized the procurement of additional ACT services in specific regions, including the South, Central, and North regions. Subsequently, on November 16, 2021 (5), the Board authorized a contract term extension of these ACT programs up to June 30, 2023, and up to an additional six months, if needed. ACT services provide intensive multidisciplinary treatment services for adults who are experiencing homelessness, who have a serious mental illness (SMI), and whose needs cannot be adequately met through a lower level of care and are deemed in the highest need based on severity of impairment. Services are provided by a multidisciplinary team to include psychiatric services, medication management, case management, rehabilitation and support, supportive employment, co-

occurring treatment, and housing support services. These services support a reduction in client hospital stays and justice involvement.

In Fiscal Year (FY) 2020-21, the ACT programs served a total of 814 unduplicated clients. Additionally, there was an 85% reduction in Psychiatric Emergency Response Team contacts and 46% reduction in justice involvement. Moreover, 64% of individuals experiencing homelessness were housed. Collectively, 75% of ACT clients showed functional improvement, 66% showed clinical improvement, and 78% met their housing goals.

Today's action requests the Board to authorize a competitive solicitation for the procurement of five ACT programs for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed. If approved, one program will provide services countywide, and the remaining four will serve the Central/North Central, North Coastal, North Inland, and South regions.

b. California Work Opportunity and Responsibility to Kids Behavioral Health Centers On September 23, 2014 (9), the Board authorized the procurement of the California Work Opportunity and Responsibility to Kids (CalWORKs) Mental Health Services. Subsequently on November 16, 2021 (5), the Board authorized the contract term extension of this program up to June 30, 2023, and up to an additional six months, if needed. CalWORKs Behavioral Health Centers (CWBHCs) provide evidence-based, trauma-informed, voluntary mental health services to CalWORKs Welfare-to-Work (WTW) participants. Services include mental health screening, assessment, prevention and treatment, individual and group counseling, psychosocial rehabilitation and recovery, educational services, case management, dual diagnosis service, mobile assessment and consultation services, and outreach.

CWBHC is a key provision of the CalWORKs program to meet work participation requirements. Additionally, it is designed to enable WTW participants with mental health issues to access necessary resources to obtain employment and promote self-sufficiency. Services are provided countywide. WTW participants are screened and assessed for mental health needs and provided with clinical treatment as indicated. A focus of treatment is to gain and improve life skills with standardized assessment reflecting positive outcomes. The clients are additionally screened for SSI and those eligible are assisted with completing the SSI application. In FY 2020-21, the program served a total of 614 unduplicated clients. Utilizing a standardized Mental Health Statistics Improvement Program tool, 93% (257 of 275) of the program participants demonstrated a symptoms reduction for those who received at least 3 months of treatment services. Additionally, 82% (226 of 274) of the clients who received at least 3 months of treatment services and whose primary objective was not SSI eligibility, demonstrated increased employment readiness.

Today's action requests the Board to authorize a competitive solicitation for the procurement of CalWORKs Behavioral Health Centers for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed.

c. Crisis Action and Connection Program

On January 24, 2017 (2), the Board authorized the single source procurement of Crisis Action & Connection (CAC) to provide crisis services to youth. Subsequently, on November 16, 2021 (5), the Board authorized the contract term extension of this program up to June 30, 2023, and up to an additional six months, if needed. CAC provides outpatient mental health services and intensive case management to youth ages 0 to 21. Services include stabilizing high-risk, Medi-Cal youth who are discharging from a psychiatric hospital, emergency screening unit, or an emergency department due to a psychiatric need, who require follow-up services. The intent is to support the youth and divert or prevent admission or readmission to acute care services.

CAC facilitates a smooth and rapid transition from acute and crisis response services to the community, diverts from inpatient psychiatric care, and aids in the stabilization of children and adolescent clients following inpatient psychiatric care. Services are provided countywide. In FY 2020-21, the program served a total of 516 unduplicated youth. Approximately 90% of youth served by CAC avoided psychiatric hospitalization or rehospitalization within six months of discharge from services.

Today's action requests the Board to authorize a competitive solicitation for the procurement of the CAC program for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed.

d. Mental Health Clubhouse Services

On June 20, 2017 (13), the Board authorized the procurement of Mental Health Clubhouse Programs. Subsequently, on January 26, 2021 (11), the Board authorized the procurement of five of the ten Mental Health Clubhouse Programs due to their contract end dates in June 2021; this request is for the procurement of the remaining five Clubhouses. These programs provide member-driven Clubhouse International Accredited services to the priority population of adults aged 18 years and older, with SMI, including co-occurring substance use. Overall goals of this program include member access to socialization and rehabilitation supports, identifying areas of interest (personal, cultural, vocational, intellectual, and recreational), increasing employment and education, improving health and quality of life.

Clubhouse services are based on the Clubhouse International Model, an evidence-based practice, which has shown effectiveness in maximizing recovery by increasing rehabilitation and social skills, reducing social isolation, increasing independence, improving functioning, health, and quality of life, and increasing connection to employment and education. The five Clubhouses in this competitive solicitation include an East Regional Clubhouse and four specialized Clubhouse programs which serve people

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experiencing homelessness; the deaf and hard of hearing community; the Asian Pacific Islander population; and Transition Age Youth. The Clubhouses that are in designated regions include the East Region Clubhouse and the specialized program for people experiencing homelessness located in Central Region; all other programs for this procurement may be located in any region. Regardless of location, Clubhouses may serve eligible members living anywhere in the County. In FY 2020-21, these five programs served a total of 1,462 unduplicated members. Following engagement in the Mental Health Clubhouses, 71% of members demonstrated consistent or improved social connection. Additionally, 60% showed similar or improved physical well-being, and 66% demonstrated comparable or improved quality of life.

Today's action requests the Board to authorize the competitive solicitation for the procurement of Mental Health Clubhouse programs resulting in the award of up to five total contracts with two programs in dedicated regions, East and Central region, and three programs located in any region, providing services countywide for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed.

e. BridgeWays Services

On November 14, 2017 (10), the Board authorized the procurement of BridgeWays Services. BridgeWays is a comprehensive program that addresses the behavioral needs of justice-involved youth or youth at risk of justice involvement by providing a continuum of care via outpatient clinical services and field support services. Outpatient clinical services are behavioral health services provided to Medi-Cal youth who are at risk of involvement or are currently in the juvenile justice system. Field support services are community-based services provided to justice-involved youth.

As juvenile probation population numbers trend downward, risk levels and presenting needs of youth have increased, specifically around mental health, substance use and criminogenic/dynamic needs. This program meets the multi-disciplinary needs of youth in the juvenile justice system. Services are provided countywide. In FY 2020-21, the program's outpatient clinic served 47 unduplicated clients. Of the 39 clients discharged, 97% avoided hospitalization. In addition, under the field services component, 77 unduplicated clients were served in FY 2020-21. Of the total clients served, 33 were involved in the Juvenile Forensic Assistance for Stabilization and Treatment (JFAST) court. Of the collaborative court participants, 73% graduated with no re-arrest for substance related offenses while receiving services and 70% graduated successfully from the court.

Today's action requests the Board to authorize the competitive solicitation for the procurement of BridgeWays Services for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed.

f. Comprehensive Assessment and Stabilization Services

On October 4, 2016 (1), the Board authorized the procurement of Comprehensive Assessment and Stabilization Services (CASS). Subsequently on November 16, 2021 (5), the Board authorized a contract term extension of this program up to June 30, 2023, and up to an additional six months, if needed. The CASS program provides individualized therapy and stabilization services for youth ages 0 to 21 who are in county level foster care and who are at risk of a change in placement or hospitalization. Services include comprehensive assessments, individual and family therapy, rehabilitation services, intensive care coordination, psychiatric services, substance use support, youth advocate support, parent partner support, crisis intervention and on-call services.

Research shows that foster children and youth experience positive outcomes when they have a safe, stable, and consistent home like placement. Services support children and youth to stabilize and build healthy relationships, reducing the risk of disruption with their current placement. Services are provided countywide. In FY 2020-21, the program served a total of 166 unduplicated clients. At discharge, 95% of youth remained in foster care placement or returned to their biological family and 99% avoided psychiatric hospitalization during an outpatient episode. Additionally, 80% of discharged clients participated in family therapy sessions.

Today's action requests the Board to authorize a competitive solicitation for the procurement of the CASS program for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed.

g. Short-Term and Bridge Housing

On June 20, 2017 (13), the Board authorized the procurement of emergency and transitional shelters beds, now known as Short-Term and Bridge Housing (STBH), for persons with SMI who are experiencing homelessness. The STBH program provides both short-term and transitional supportive housing to clients eligible for services under the Mental Health Service Act. Services include the provision of time-limited housing and meals, as well as access to peer support and case management services to secure income and permanent housing. Services are provided countywide.

This program is based on the transitional supportive housing model, which pairs supportive services with transitional housing. In FY 2020-21, the STBH program served a total of 182 unduplicated clients. Working with their assigned homeless outreach worker or case manager, STBH tenants were able to increase their income and focus on accessing permanent supportive housing resources.

Today's action requests the Board to authorize a competitive solicitation for the procurement of STBH programs for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed. If approved, it is anticipated that procurement for STBH programs will result in multiple contract awards.

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h. Residential Substance Use Disorder Services for Adults

On March 27, 2018 (2), the Board authorized the single source procurements of the SUD Residential Treatment Programs. Additionally, on December 11, 2018 (13), the Board authorized the single source procurement of this program in the North Inland region. These programs provide 24-hour, non-medical, residential SUD treatment combining detoxification, pre-treatment, and referral services for adults as they withdraw from substance use. Services are comprehensive, preventive, rehabilitative, and therapeutic behavioral health care delivered in the least restrictive environment and in the most effective mode based on the American Society of Addiction Medicine criteria. Services are provided countywide with programs located in the North Coastal, North Inland, and East regions.

The SUD Residential Treatment Programs are designed to provide clients access to timely care, retention in treatment, reduction of substance use relapse and justice involvement, as well as improvement in their quality of life. In FY 2020-21, the SUD Residential Treatment Programs served a cumulative total of 1,915 unduplicated clients. In addition, 99% of clients served by SUD Residential Treatment Programs had no new arrests.

Today's action requests the Board to authorize a competitive solicitation for the procurement of SUD Residential Treatment Programs for an Initial Term of up to one year, with four 1-year Options, and up to an additional six months, if needed. If approved, it is anticipated that procurement for SUD Residential Treatment Programs will result in multiple contract awards.

Recommendation #2: Authorization to Issue Competitive Solicitation for Community-Based Crisis Stabilization Services with Co-Located Sobering Services

On June 25, 2019 (1), the Board authorized the procurement of community-based crisis stabilization services to strengthen the bridge between Behavioral Health Services and the criminal justice system. Crisis Stabilization Units (CSUs) provide 24/7 walk-in services to individuals experiencing a behavioral health crisis, including law enforcement drop-offs. CSU services include, medication, peer support, psychiatric services, and transition planning with stays of less than 24 hours. Community-based CSUs also serve persons with co-occurring disorders and include a protocol to allow for rapid law enforcement drop-off of clients to enable officers to quickly return to service in the community. These services also support a reduction in client hospital stays and diversion from unnecessary justice involvement.

Two new community-based CSUs recently opened in Vista and Oceanside, in October 2021 and April 2022, respectively, adding capacity to the North Coastal region. Since opening on October 1, 2021, the Vista CSU has already had over 2,200 admissions, 30% of which were referred through law enforcement, and of clients admitted 76% were referred to community-based care. On October 19, 2021 (3), the Board directed a series of actions focused on creating alternatives to incarceration, and on February 8, 2022 (11), a preliminary report on data-driven alternatives to

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incarceration was presented to the Board with initial recommendations, including strategies to support alternatives to incarceration and connections to services for people with substance use, alcohol, and public conduct-related non-violent misdemeanor charges. The Board also authorized the Chief Administrative Officer (CAO) to explore further integration of substance use and mental health services, including sobering services, in future crisis stabilization units.

On May 24, 2022 (22), the Board received an initial interim report on data-driven alternatives to incarceration, and to ensure a data-driven approach is taken to understand the community need for sobering services regionally, data will be gathered and analyzed to inform service capacity and design. This will include both utilization and outcome data from the contracted program in the Central region and cross-sector regional data analysis by SANDAG. This effort will inform key aspects for future sobering services programs, including hours of operation.

Sobering services offer a drug and alcohol-free environment to adults as an alternative to arrest. A second component of sobering services is Prosecution and Law Enforcement Assisted Diversion Services (PLEADS), a nation-wide community-based diversion approach that broadens the target population to include persons who are intoxicated on other narcotic illicit drugs instead of just alcohol and marijuana. The objective of PLEADS is to divert individuals who may have a substance use condition, including high acuity individuals with methamphetamine and polysubstance use, at the time of arrest by connecting them to counseling and referral services. In FY 2020-21, the existing sobering services program in the Central region served 2,328 clients countywide and had a referral ratio of 22.4 percent.

The anticipated cost of CSU services with co-located sobering services/PLEADS will be dependent on the identified community need, final facility design, and capacity for services within the footprint of the new facility. It is expected that during the Initial Term and first Option year of the contract, the entity awarded the contract will participate in the process to design the new facility, in partnership with County staff, to ensure effective clinical design and service flow. The provision of CSU and sobering services/PLEADS would commence following the completion of the capital build by the same contractor.

Today's action requests the Board to authorize a competitive solicitation for the procurement of community-based crisis stabilization services with co-located sobering services/PLEADS services in East County for an Initial Term of up to one year, with six 1-year Options, and up to an additional six months, if needed. If approved, this program will provide critical crisis stabilization and sobering services in the East region of the county.

Recommendation #3: Approval of the Community Investment Agreement with Blue Shield of California Promise Health Plan and Acceptance of Additional Funds

On January 12, 2021 (4), the Board authorized acceptance of funds through a community investment agreement with Blue Shield of California to begin a pilot program for care coordination services to engage clients in acute care settings and provide longitudinal care coordination from a care coordinator with whom the client has developed a therapeutic alliance. This pilot launched in

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2021 as a County-operated service at the San Diego County Psychiatric Hospital (SDCPH), providing care coordinators for patients as they move across clinical settings and connect to continuous care.

Today's action requests the Board to authorize the approval of an additional Community Investment Agreement with Blue Shield of California Promise Health Plan and acceptance of funds in the amount of \$500,000 to build upon this pilot by funding eligibility methodology evaluation, predictive risk modeling, a performance improvement project, a care coordinator curriculum, and electronic health record enhancements for data sharing.

Recommendation #4: Authorization to Extend and Amend Contract

Mobile Kitchen, Refrigeration and Generator Rental Services (565966 Med Corp Distribution dba California Mobile Kitchens)

Under Section 2.J of Board Policy A-87 Competitive Solicitation, the Department of Purchasing and Contracting authorized the procurement of mobile kitchen, refrigeration, and generator rental services to be able to continue to prepare and serve meals to patients at SDCPH while the hospital kitchen is undergoing major repairs. SDCPH is an acute inpatient psychiatric hospital that provides services to patients in San Diego County; as part of service delivery, food for patients must be refrigerated and prepared daily. As the SDCPH kitchen repair gets extended, an extension to the mobile kitchen rental services contract is needed.

Today's action requests the Board to authorize an amendment of the current contract with Med Corp Distribution dba California Mobile Kitchens extending the contract term up to June 30, 2023, and to increase funding for the contract not to exceed \$187,164, for a revised total amount not to exceed \$396,339 for Mobile Kitchen, Refrigeration and Generator Rental Services; subject to the availability of funds; and amend the contract as required in order to reflect changes to services and funding allocations, subject to the approval of the Agency Director, Health and Human Services Agency.

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

Today's proposed actions support the County of San Diego's (County) 2022-2027 Strategic Plan Initiatives of Equity (Health) and Community (Quality of Life) as well as the regional *Live Well San Diego* vision, by reducing disparities and disproportionality of individuals with mental illness and substance use disorders and ensuring access to a comprehensive continuum of behavioral health services administered through accessible behavioral health programs; and providing programs and services that enhance the community through increasing the well-being of our residents and our environments.

Respectfully submitted,

COMMUNITY INVESTMENT AGREEMENT WITH BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN, AND AMENDMENT TO EXTEND AN EXISTING BEHAVIORAL HEALTH SERVICES

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USE "INSERT PICTURE" FUNCTION TO INSERT SIGNATURE

HELEN N. ROBBINS-MEYER Chief Administrative Officer

ATTACHMENT(S)

N/A