



SAN DIEGO COUNTY MOBILE CRISIS RESPONSE TEAM

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MOBILE CRISIS RESPONSE TEAM (MCRT)



- MCRT is a non-law enforcement multi-disciplinary team composed of Licensed Mental Health Clinicians, Case Managers, and Peer Specialists
 - Best practice in community-based crisis response
- Goal
 - To respond to individuals in a behavioral health crisis, de-escalate, and stabilize individuals in the community
 - Coordinate with Access and Crisis Line (ACL) and law enforcement jurisdictions for appropriate referrals to MCRT
 - Link and coordinate services for the individual in crisis just in time
 - Reduce unnecessary utilization of acute services
 - Provide Care Coordination to link individuals to behavioral health and supportive services just in time

NORTH COASTAL MCRT PILOT



- Contractor is Exodus Recovery Inc.
- North Coastal Region
- Soft Launch on January 11, 2021
- Program will be enhanced to provide 24/7 response and to include children, youth, and families

NORTH COASTAL MCRT PILOT



- As of 7/26 Exodus has responded to 73 clients in the North Coastal Region
- 57 have been connected to behavioral health services
- 14 have been connected to Crisis Stabilization Units
- 19 have refused services
- 2 participants have been 5150
- All calls received from ACL at this point



- Contractor is Telecare Corporation
- Will provide services in the South, Central/North Central, East, and North Inland regions
- Soft launch and roll-out in South Region on August 18th via ACL
- Other regions will be staggered for soft launch.
 - Next will be Central/North Central region, followed by East region, and North Inland region
- 911 integration
 - 16-month development with Sheriff and law enforcement jurisdictions
 - MOA and final law enforcement eligibility criteria to refer from 911 to MCRT in process

WORKING ON



- Finalizing MOAs with law enforcement
- Identifying data needs and tracking to analyze call volume and potential future needs
- Community and stakeholder education on MCRT
- Media Campaign development
- Community input and feedback to identify needs and how to best socialize the MCRT program

QUESTIONS & INPUT



CONTACT

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