



DRUG MEDI-CAL ORGANIZED DELIVERY SYSTEM (DMC-ODS) UPDATE

Presented by

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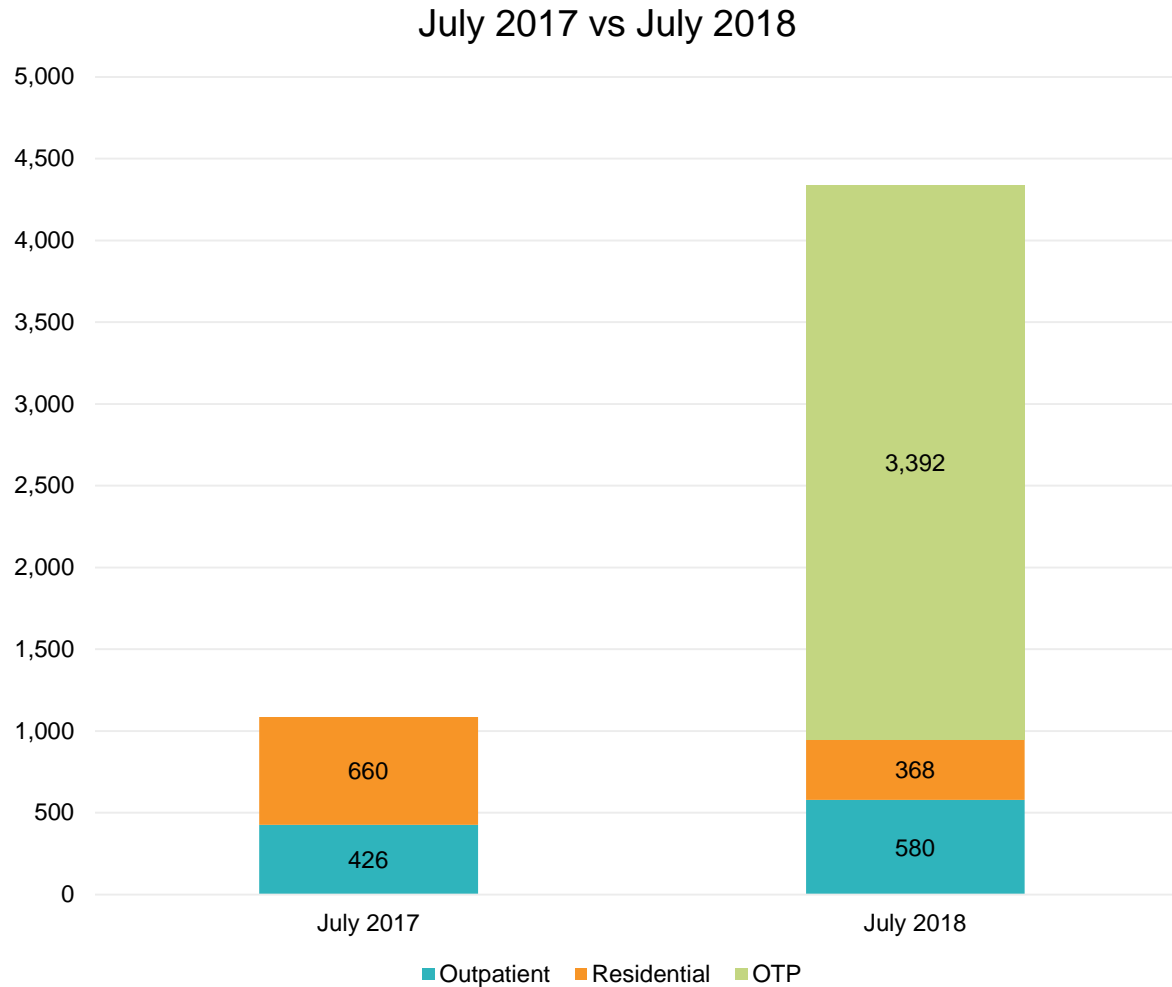


- Current Status of DMC-ODS
- Challenges and Successes from the Provider
Prospective
- New Dashboard and Data Elements

OUTCOME MEASURES



ADMISSION COMPARISON



SERVICE ENCOUNTERS

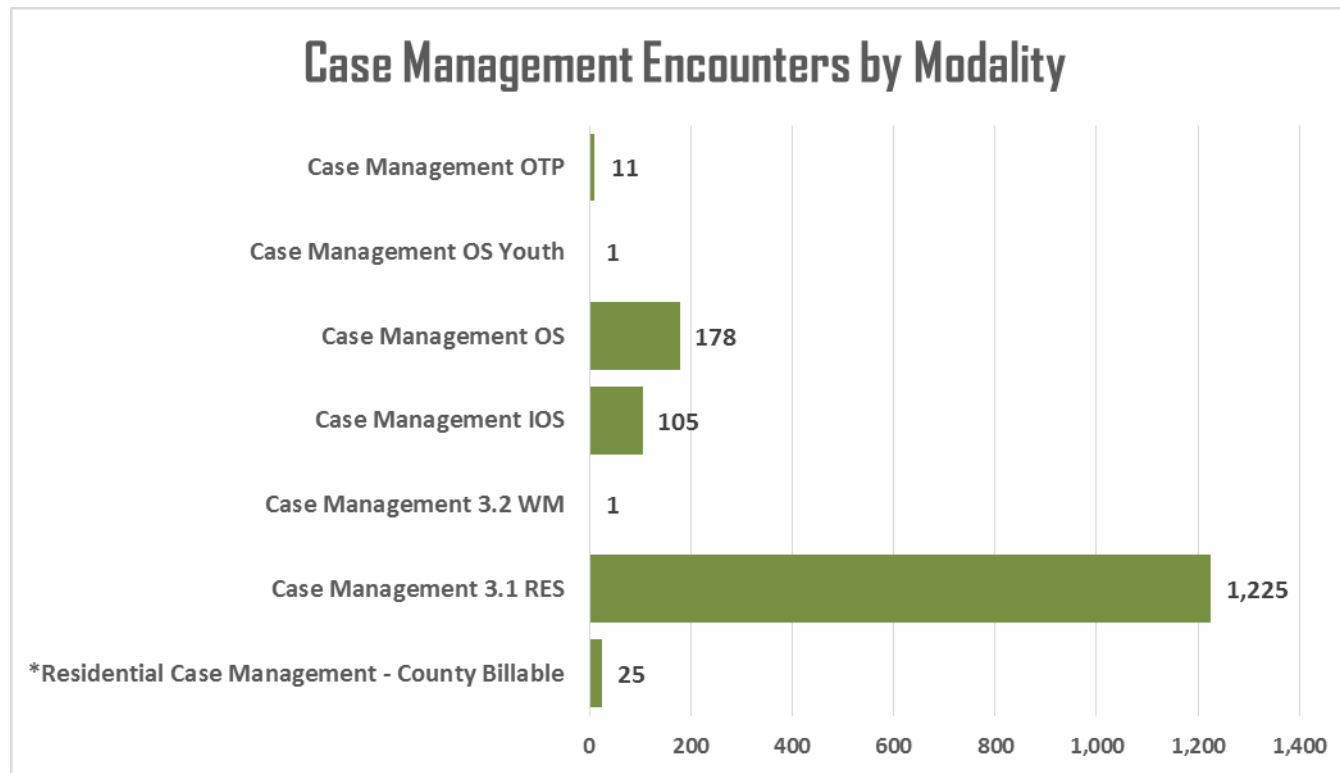


LIVE WELL
SAN DIEGO



July 2018

CASE MANAGEMENT SERVICES



July 2018



INDIVIDUAL COUNSELING - OUTPATIENT

July 2017

200 Unique Clients

1.2 Average Encounters per Client



244 Total Encounters

July 2018

567 Unique Clients

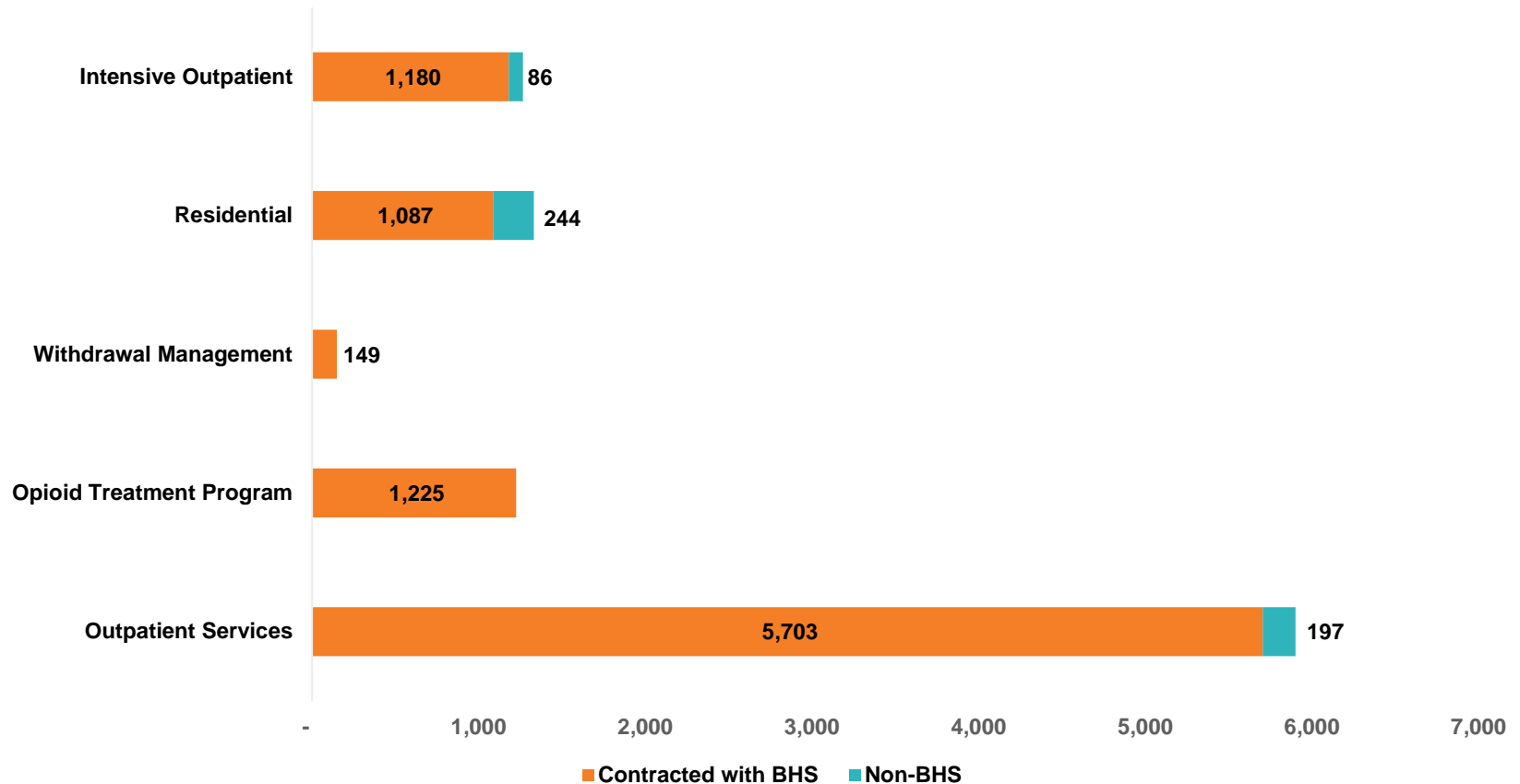
1.7 Average Encounters per Client



940 Total Encounters



Capacity by Modality



July 2018



WHAT THE LANDSCAPE USED TO LOOK LIKE

- San Diego Alcohol and Drug Treatment Providers have been providing good quality services for many years to thousands of San Diegans.
- With that being said...our services could improve:
 - Wait lists for residential programs
 - Less collaboration between levels of care
 - Programs doing many services for free (example individual work, case management, aftercare services)
 - Low reimbursement for programs which affects the programs and staff and ultimately the clients
 - Lack of housing our clients



WHAT THE NEW LANDSCAPE LOOKS LIKE

- Intention is for residential programs to not have a wait list
- Collaboration between levels of care
- Programs can now do many services for reimbursement (example individual work, case management, aftercare services)
- Better reimbursement for programs, specifically residential programs
- Housing available for some of our clients



SOME OF THE PROVIDER CHALLENGES

- Initial Data Entry burdens (specifically for Narcotic Treatment Programs)
- Staffing challenges
- Working out the issues of open bed slots
- Billing issues
- Documentation challenges
- SanWits Challenges
- Lost funding of staff hour cost centers
- For Residential Programs, the shorter time stays means higher turnover of senior clients
- Staff perspectives on new changes
- Things we do not know that we do not know



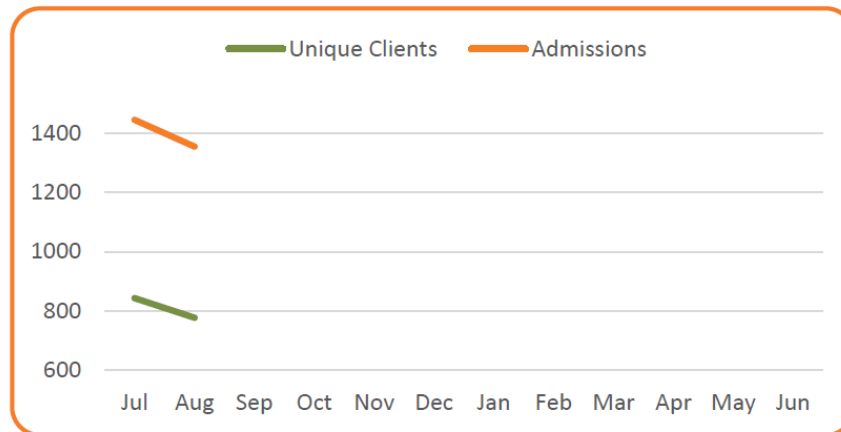
GOOD NEWS

- County has been responsive to providers' concerns
- Gave us a 3 month time frame of cost reimbursement while the billing issues are being worked out
- Quality Improvement has been very active in assisting providers
- Recovery Residence Story

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TOTAL ADMISSIONS



Current Trends

Aug 2018 vs Aug 2017 + 12% (1,354 vs 1,212)
 Aug 2018 vs Jul 2018 - 6.2% (1,354 vs 1,444)

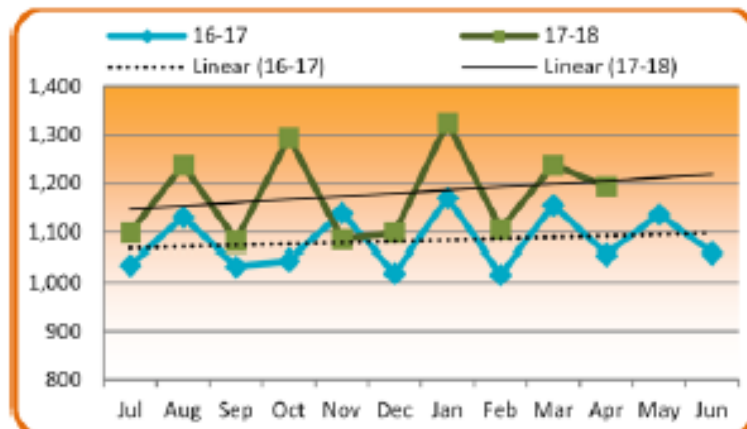
Aug 2018 Admissions:

Adolescent: 365 Adult: 989

Annual Trends

Year	Admissions	Average Admissions	Average Clients
FY 2018-19 YTD	2,798	1,399	810
FY 2017-18	14,342	1,195	742

TOTAL ADMISSIONS



Current Trends:

April '18 vs April '17.....+13.1% (1,194 vs 1,056)
 April '18 vs March '18.....-3.6% (1,194 vs 1,238)

April '18 Admissions:

Adolescent: 85 Adult: 1,109

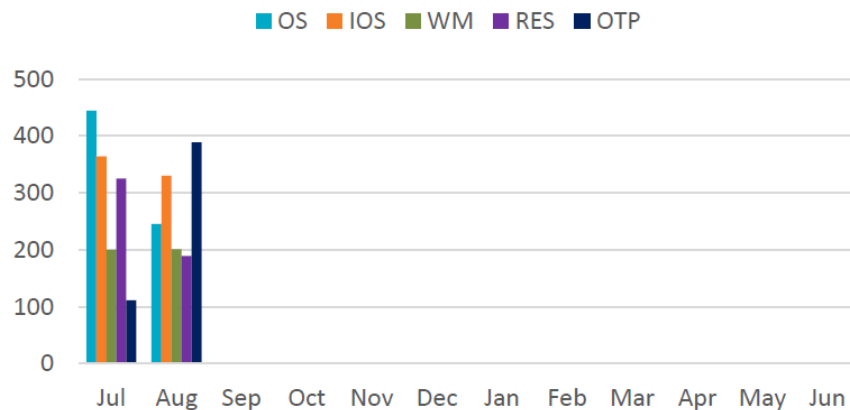
Annual Trends:

YTD 17-18 Total.....	11,764	YTD 17-18 Mean.....	1,176
FY 16-17 Total.....	12,995	FY 16-17 Mean.....	1,083
FY 15-16 Total.....	12,880		
FY 14-15 Total.....	14,085		

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ADMISSIONS BY LEVEL OF CARE



August 2018 Admissions

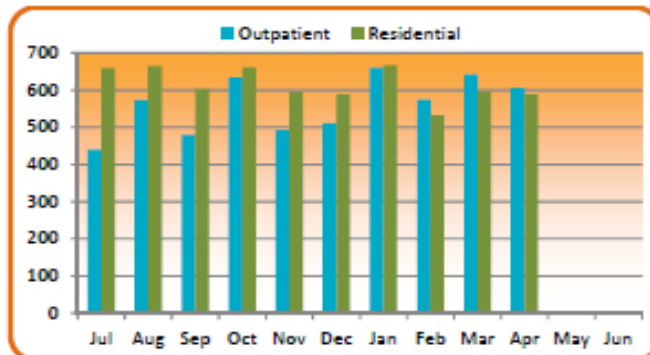
Adolescent	LOC	Adult
89	OS	105
22	IOS	83
45	WM	100
75	RES	445
11	OTP	354

Recovery Services

Aug 2018 = 25

FYTD = 55

RESIDENTIAL VS. OUTPATIENT ADMISSIONS



Current Trends:

April '18.....605 Outpatient (50.7%), 589 Residential (49.3%)

March '18.....642 Outpatient (51.9%), 596 Residential (48.1%)

April '18 Outpatient Admissions:

Adolescent: 72 Adult: 533

April '18 Residential Admissions:

Adolescent: 13 Adult: 576

Annual Trends:

YTD 17-18 Total.....5,610 Outpatient (47.7%), 6,154 Residential (52.3%)

FY 16-17 Total.....5,651 Outpatient (43.5%), 7,344 Residential (56.5%)

FY 15-16 Total.....5,823 Outpatient (45.4%), 7,010 Residential (54.6%)

FY 14-15 Total.....6,359 Outpatient (45.2%), 7,726 Residential (54.9%)

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CLIENTS WHO TRANSFERRED BY LOC

		Admitting LOC					
		Rec	OS	IOS	WM	RES	OTP
Discharging LOC	Rec		3%	18%	24%	39%	16%
	OS	23%		13%	22%	28%	14%
	IOS	18%	22%		19%	33%	8%
	WM	9%	33%	14%		29%	15%
	RES	41%	18%	21%	14%		6%
	OTP	22%	4%	18%	36%	20%	

		Connected		Not Connected	
Discharging LOC	Rec	7	83%	1	17%
	OS	43	41%	67	59%
	IOS	84	34%	128	66%
	WM	18	22%	71	78%
	RES	32	39%	60	61%
	OTP	6	15%	39	85%

REC = Recovery Services

OS = Outpatient Services

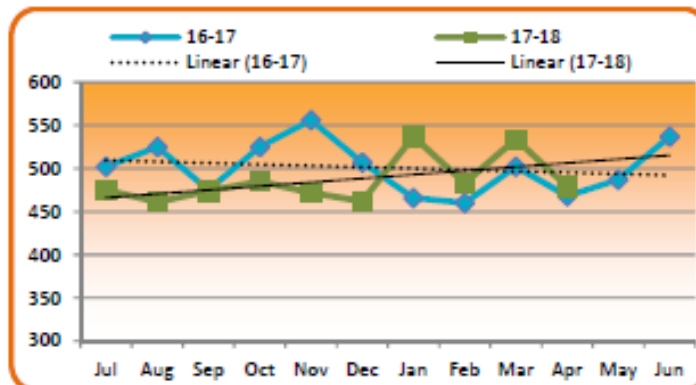
IOS = Intensive Outpatient
Services

WM = Withdrawal
Management

RES = Residential Services

OTP = Opioid Treatment
Program

NUMBER OF CLIENTS WHO COMPLETED TREATMENT



Current Trends:

April '18 vs April '17.....+2.4% (479 vs 468)
April '18 vs March '18.....-10.3 % (479 vs 534)

April '18 Clients Who Completed Treatment:
Adolescent: 32 Adult: 447

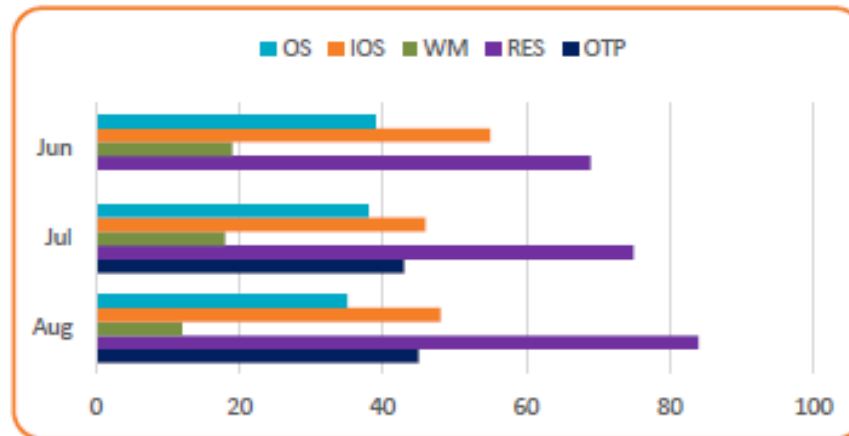
Annual Trends:

YTD 17-18 Total.....44.2% discharges completed treatment (4,862 of 10,988)
FY 16-17 Total.....45.7% discharges completed treatment (8,010 of 13,147)
FY 15-16 Total.....43.7% discharges completed treatment (5,688 of 13,023)
FY 14-15 Total.....42.3% discharges completed treatment (5,973 of 14,138)

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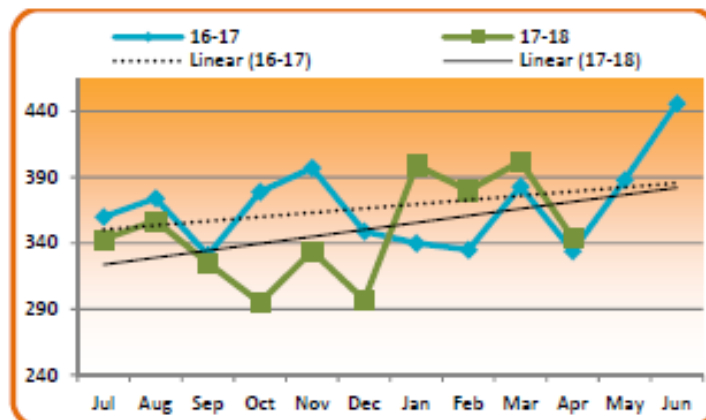


CLIENTS AVERAGE LENGTH OF STAY BY LOC



LOC	Aug-18	FYTD	FY 2017-18
OS	45 Days	43 Days	41 Days
IOS	47 Days	49 Days	39 Days
WM	12 Days	13 Days	21 Days
RES	65 Days	64 Days	82 Days
OTP	19 Days	23 Days	N/A

NUMBER OF CLIENTS WHO HAVE A LENGTH OF STAY > 90 DAYS



Current Trends:

April '18 vs April '17.....+3.0% (344 vs 334)

April '18 vs March '18.....-14.4% (344 vs 402)

April '18 Clients with Length of Stay > 90 Days:

Adolescent: 19 Adult: 325

Annual Trends:

YTD 17-18 Total.....3,476 of 10,988 discharges (31.6%) had stays > 90 days

FY 16-17 Total.....4,416 of 13,147 discharges (33.6%) had stays > 90 days

FY 15-16 Total.....4,518 of 13,023 discharges (34.7%) had stays > 90 days

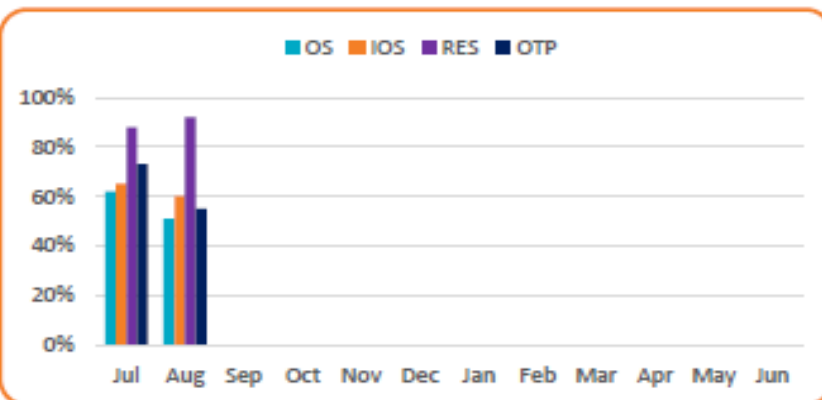
FY 14-15 Total.....4,712 of 14,134 discharges (33.3%) had stays > 90 days

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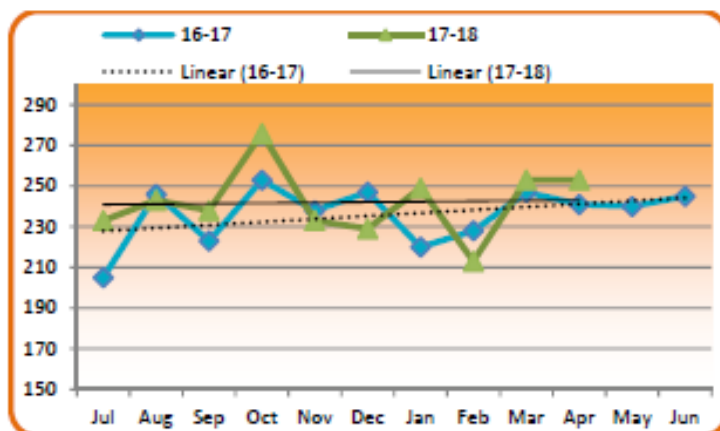
PERCENT OF CLIENT CONTACTS THAT MET ACCESS TIME STANDARDS BY LOC



LOC	Aug-18	FYTD	FY 2017-18
OS	54%	46%	50%
IOS	41%	66%	55%
RES	33%	40%	41%
OTP	21%	22%	N/A

Outpatient Access Compliance Time is 10 Business Days
 IOS Access Compliance Time is 10 Business Days
 OTP Access Compliance Time is 3 Business Days
 Residential Access Compliance Time is 24 hours

NUMBER OF CLIENTS REPORTING MEDICAL PROBLEMS WITHIN 30 DAYS PRIOR TO ADMISSION



Current Trends:

April '18 vs April '17.....+5.0% (253 vs 241)
 April '18 vs March '18.....+0.0 % (253 vs 253)

April '18 Clients with Medical Problems at Admission:
 Adolescent: 4 Adult: 249

Annual Trends:

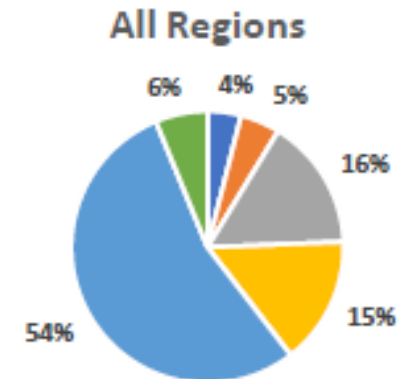
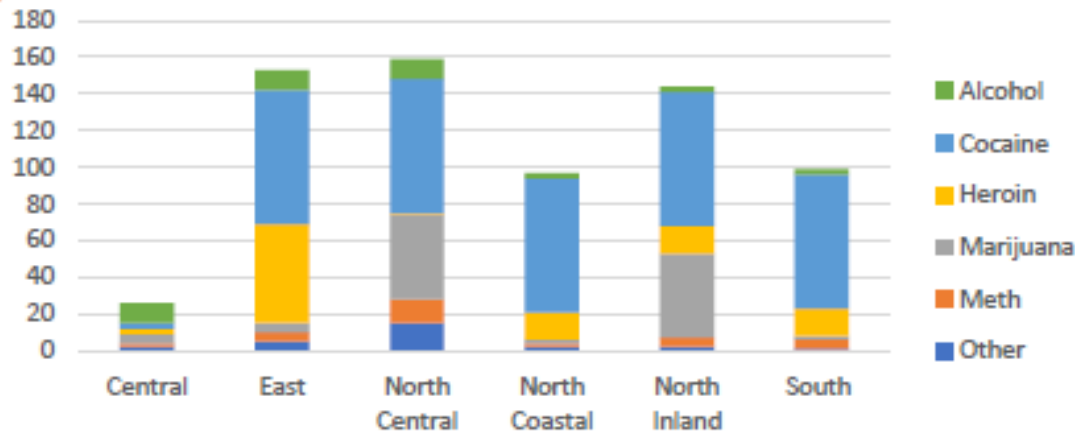
YTD 17-18 Total.....2,420 of 11,764 admissions (20.6%)
 FY 16-17 Total.....2,833 of 12,995 admissions (21.8%)
 FY 15-16 Total.....2,537 of 12,833 admissions (19.8%)
 FY 14-15 Total.....2,739 of 14,085 admissions (19.5%)

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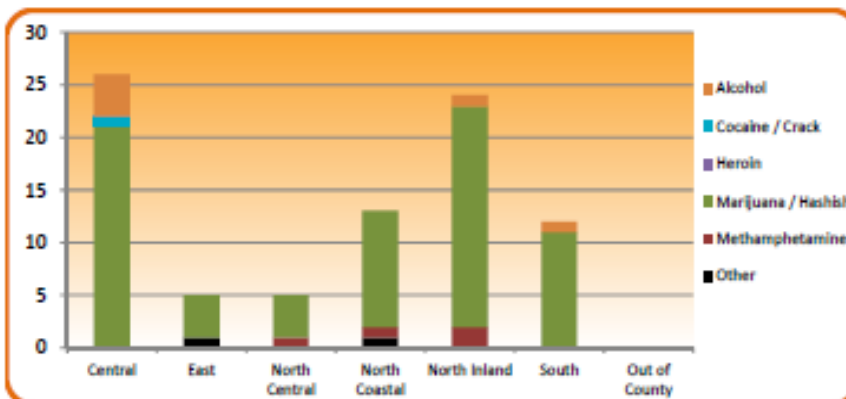


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DRUG OF CHOICE BY REGION - ADOLESCENTS



DRUG OF CHOICE BY REGION – ADOLESCENTS ADMITTED APRIL 2018



Trend Analysis:

The majority of adolescent clients admitted April '18 had a primary drug of choice listed as Marijuana/Hashish (72 out of 85 admissions).

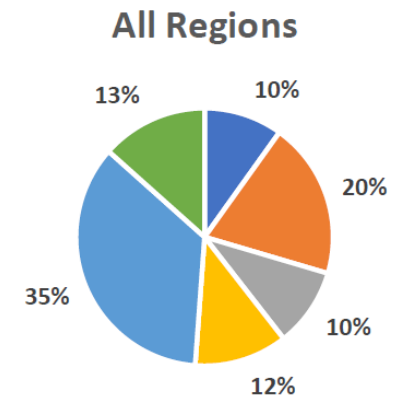
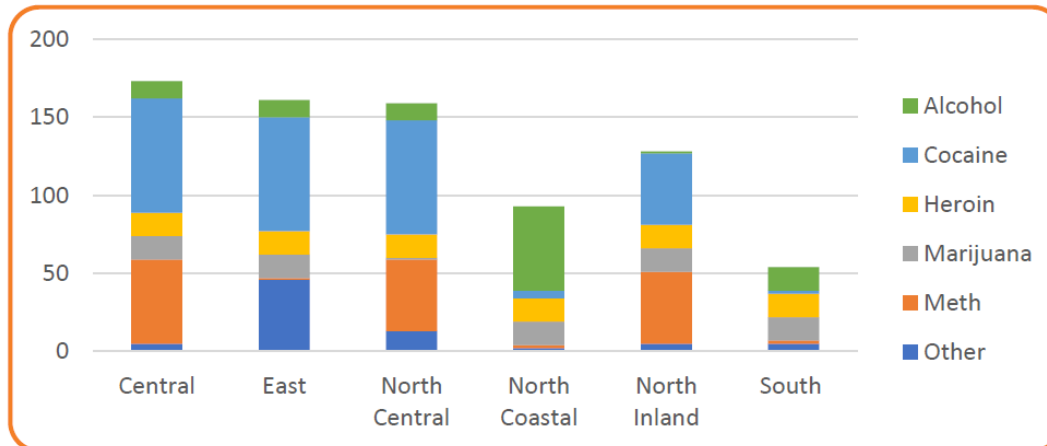
Please Note: Region is determined by the zip code of reported client residence.

"Other" includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, Oxycodone/OxyContin, PCP, Tranquilizers, & Unknown.

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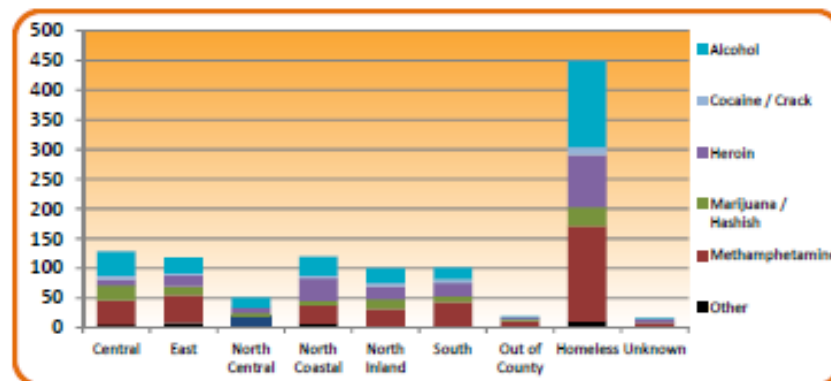
DRUG OF CHOICE BY REGION - ADULTS



Please Note: Region is determined by the zip code of client residence.

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DRUG OF CHOICE BY REGION – ADULTS ADMITTED APRIL 2018



Trend Analysis:

The largest portion of adult clients admitted April '18 had a primary drug of choice listed as Methamphetamine (367 out of 948 admissions). Alcohol was the next largest portion (266 out of 948 admissions).

Please Note: Region is determined by the zip code of reported client residence.

"Other" includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, Oxycodone/OxyContin, PCP, Tranquilizers, & Unknown.



QUESTIONS?