



Intensive Case Management Programs

Full Service Partnership Level 1 (FSP 1-ICM)

Intensive Case Management (FSP 1-ICM) provides team-based care to individuals living with significant behavioral health needs, through a “whatever it takes” approach. Participants benefit from a community-based, whole-person approach that is trauma-informed, recovery focused, and delivered in partnership with an individual’s natural supports. Services support recovery efforts for participants who are managing significant behavioral health conditions by identifying, providing, and coordinating a range of resources to help people achieve their goals. Services are provided in the community via a team-based approach.



Services Offered

Depending on the need, services may include:

- Assessment
- Medication Support Services
- Peer Support Services
- Psychosocial Rehabilitation
- Therapy
- Symptom Management
- Care coordination
- Assistance with basic needs including food, clothing, shelter, and medical care
- Connection to other resources as needed (including benefit access, legal, recreational, and social support including community-based spiritual supports)
- Assistance with housing (including board and care and transitional housing)



Who is Eligible?

Participants must be ages 18+ with a significant mental health or co-occurring substance use condition.



Learn More

To see if Intensive Case Management services are right for you or a loved one:

- Call the **Access and Crisis Line** at **(888) 724-7240**
- Make a referral via [Single Point of Access for ACT and ICM services](#): call 800-842-2652, Monday through Friday, 8 a.m. – 5 p.m.
- Contact any of the programs listed on next page



For more information on our Intensive Case Management programs, visit our website: <https://bit.ly/BHS-ICM>

Updated 7/2/26

Connect to Resources

Call or text 9-8-8 to connect to the **San Diego Access and Crisis Line** for free and confidential support and help navigating services, available 24/7 in over 200 languages.

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COUNTY OF SAN DIEGO
BEHAVIORAL HEALTH SERVICES

Region & Neighborhood	Program	Address and Phone
East, El Cajon	East Region Intensive Case Management Program Serving ages 18+	1000 Broadway, Suite 100, 1st Floor, El Cajon, CA 92021 Phone: (619) 401-5424
North Central, Bay Park	North Central Intensive Case Management Program Serving ages 18+	1250 Morena Blvd, 2nd Floor, San Diego, CA 92110 Phone: (619) 692-8715
North Central, Mission Gorge/Allied Gardens	Telecare AgeWise Older Adult Intensive Case Management Serving ages 60+	6160 Mission Gorge Rd, Suite 108, San Diego, CA 92120 Phone: (619) 481-5200
North Inland, Escondido	TURN North Intensive Case Management Serving ages 18+	1955 Citracado Parkway, Suite 300, Escondido, CA 92029 Phone: (760) 294-1281
South, Nestor	CRF South Intensive Case Management Serving ages 18+	1465 30th St, Suite K, San Diego, CA 92154 Phone: (619) 428-1000

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