

What are Voluntary Services?

Voluntary Services (VS) are a time limited (6-12 months) service in which the family is provided an opportunity to have their child(ren) remain in or out of the home on an agreement with the Child Welfare Services, while the family participates in services that build upon family strengths and supports family preservation.



Office of the Ombudsman:
619-338-2098

Child Abuse Hotline:
858-560-2191

General Information:
858-694-5191



LIVE WELL
SAN DIEGO

To learn more about *Live Well San Diego*, visit
LiveWellSD.org



Voluntary Services



Who is eligible?

➤ *Voluntary Services(VS) is a court diversion program offered to parents, caregivers and their family to address the issues/concerns that brought to the attention of Child Welfare Services.*

A family must meet the following requirements to be eligible for VS:

- The child is at risk for abuse, neglect and/or exploitation.
- The family is willing and able to participate in services.
- The children can remain safe in the home if services and supports are provided.
- The safety concerns can be resolved within the 6-12 month timeframe

What to expect from your Social Worker:

- Respect to your family and home.
- Referrals to services.
- Work together and collaborate in case planning.
- Support to address any barriers, challenges and/or needs.
- Be present during family centered meeting to address strengths, concerns, and next steps.
- A copy of your case plan.
- Go over the case plan during each visit.
- Assistance to obtain resources.
- Unannounced and announced visits.
- Transparency and honesty in regards to progress, concerns, and intervention services.
- Collaborate with the family's identified support network of relatives and friends.

➤ *Our goal is child safety and family strengthening. We provide short term remedial services to prevent child abuse and neglect.*

What your Social Worker expects from you:

- Availability for visits with you and your child(ren).
- Be home and available during scheduled visits (at minimum 2 visits per month).
- Updates in regards to progress, barriers, and needs that pertain to the agreed upon case plan goals.
- Continued willingness to participate in services.
- Good communication.
- Participation in family centered meetings with support people in attendance.
- Participate in building a network of people to support your family, such as family members, friends, etc.

