

1 **Child Welfare Services Respite Program**

Maxim Healthcare Services

2 **What is Respite?**

- ▶ Respite is intermittent care for children
- ▶ All families with at least one dependent of San Diego County Court qualify
- ▶ Foster families are granted 50 Respite hours per calendar quarter
 - Q1- Jan-March
 - Q2- April-June
 - Q3- July-Sept.
 - Q4- Oct.-Dec.

3 **Requesting Care**

- ▶ Respite is available to caregivers 24/7
- ▶ Respite should be requested at least one week in advance
- ▶ Emergency requests are accepted
- ▶ Care can be provided in the family's home or in the provider's home

4 **Hours**

- ▶ Hours that are not utilized for the quarter will not roll over to the next quarter
- It is the responsibility of the parents to keep track of the hours utilized
 - Foster families that go over their authorized hours are responsible for the remaining charges
- ▶ Families are encouraged to call the office if they are unsure of how many hours they have left

5 **Hours Continued**

- ▶ Excess Hours
 - Excess hours are granted occasionally for special circumstances.
 - They must be requested and approved before the respite takes place
 - Requests are submitted by the caregiver's social worker
 - Maxim has no control over approvals

6 **Restrictions**

- ▶ Respite cannot be used for employment purposes
- ▶ The County has identified the hours between 10 pm – 6 am to be the designated 8 hours of sleep time
 - Under the contract, these 8 hours will not count towards the allotted 50 hours
 - Under the contract, these 8 hours will not be paid to the provider
- ▶ Providers are not allowed to drive children without prior office approval
- ▶ Providers are not allowed to give any medication to the children
 - Medication reminders are allowed
- ▶ Families enrolled in the Options program are not allowed to receive respite through Maxim

7 **Join the Maxim Team**

- ▶ In order to be considered for a position, candidates must have the following requirements:
 - CPR & First Aid Certification
 - Completed in a classroom setting with return demonstration
 - TB test
 - Done within the past 90 days*
 - Approved Home Care Aide Registration and LiveScan

• Website: <https://secure.dss.ca.gov/cclid/hcsregistry/about.aspx>

8  **Pay Rates**

▶ 1 child

- Up to 9 hours- Amount paid to provider \$12
- After 9 hours- Amount paid to provider \$18

▶ 2 or more children

- Up to 9 hours- Amount paid to provider \$14
- After 9 hours- Amount paid to provider \$21

▶ 1 child (Medically Fragile)

- Up to 9 hours- Amount paid to provider \$13
- After 9 hours- Amount paid to provider \$19.50

▶ 2 or more children (Medically fragile)

- Up to 9 hours- Amount paid to provider \$19.28
- After 9 hours- Amount paid to provider \$28.92

9  **Contact Us**

▶ Available 24/7

- Office: Monday – Friday 8am-5pm
- Emergency Line: After hours and on weekends

▶ Phone: (619) 298-7548

▶ Fax: (877) 306-5730

▶ Email: SanDiegoCompanionServices@maxhealth.com

▶ Address:

5030 Camino De La Siesta
Suite 405
San Diego, CA 92108

10  **Questions?**