





# HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MINUTES – June 09, 2022

Members/Alternates Present: Laverne Brizendine, Diane Bucon, Thomas Coleman, Jack Daily, Michelle Darnelle, Kimberly Fritz, Tina Hendizadeh, Gregory Knoll, Kathleen Lang, Sarah Legg, Valerie Martinez, Donald Miller, Kelly Motadel, Nilanie Ramos, Porchia Rich, Christy Rosenberg, James Shultz, George Scolari, Harriet Seldin, Kristen Smith, Aaron Starfire, Caryn Sumek, Vivian Urquizu, Janet Vadakkumcherry, Ann Warren, Lindsey Wright HSD Staff Present: Lynn Carr Brittany Charity-Walker, Eric McDonald, Emil Montoya, Sherinna Paguio, Raluca Pimenta, Angela Galba-Davis, Heather Summers, Jennifer Tuteur, MD, Michael Worman Guests:

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	Meeting called to order at 3:00 p.m. by Greg Knoll	
	Introductions were made	
II. Public Comment	•	
	• None	
III. Presentation	-	
	Agility of FQHC Dental Departments during the	
	Pandemic (Rebecca A. Cornille DDS, Chief Dental	
	Officer, Vista Community Clinic)	
	Older Adults and Persons with Disabilities: Cal AIM	
	Impacts for Consideration (Kristen Smith, MPH,	
	Chief, Agency Operations - Health & Community,	
	Aging & Independence Services)	
IV. Healthy San Diego (HSD) Subcon	nmittee Reports	
Quality Improvement Subcommittee	Cultural and Linguistics work group	
(Valerie Martinez)	There is a LGBTQ plus gender affirming care training	
	that will be offered to providers, which is scheduled	
	for June 24, 2022. Antonio from Legal Aid Society	
	San Diego will be one of the presenters. An annual	
	report was presented for activities and outcomes for	
	calendar year 2021. This will be used as a	
	demonstration of our partnership, collaboration, and	
	initiatives we've implemented in our effort to	
	improve the lives of Medi-Cal members in the County	
	of San Diego. We are helping to develop a fluoride	
	varnish survey for pediatricians perceived needs,	
	knowledge, attitudes, and behaviors in fluoride	
	varnish applications and will use the results to help	
	plan a countywide training on this topic.	

#### **Facility site review**

The Facilities Site Review work group is meeting with the Department of Health Care Services (DHCS) because the state is going to revise the site review tools and standards. A revision is pending that will extend the implementation date to September or October.

## Consumer Center on Health Education and Advocacy (CCHEA)

Greg Knoll discussed housing, case management and he requested a supporting success story. He spoke about how case managers assist with helping homeless people get section 8 vouchers and ultimately preventing homelessness for clients. They found that cases have been increasing significantly and they will be analyzing data to identify the source of those problems.

### Health Plan work group

The COVID-19 task force will be disbanded. This task force started out as a response to COVID-19 as a forum for plans and the County to partner and collaborate, but the meeting will be disbanded. Information disseminated within the COVID-19 task force will be shared in another meeting venue. Dr. Coleman presented an update on the Child Health Disability Prevention (CHDP) program. The current legislation was vetoed by Legislator's and remains funded. More information is expected during upcoming weeks, the focus will be on transitioning and continuity of care if and when the program is no longer funded. With the public health emergency anticipated to end, there is an all plan letter regarding redetermination from the State. Residents are encouraged to update their demographic and contract information, in anticipation, this can be updated with the County. A formal MOU with WIC has been needed for a long time and they have agreed to partner with us.

#### QI TOPICS: fluoride varnish

The fluoride varnish study will leverage the support of the Health Education and Cultural Linguistic work

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group who are developing a study. They will take an evidence-based approach to analyze the data and then help prepare for a countywide training with an end goal to increase the rate of fluoride varnish application.
Provided a behavioral health subcommittee overview which discusses the Managed Care Plan dispute resolution process which is a requirement in the Memorandum of Understanding (MOU). Since 1998 there has not been a single dispute due to the relationship with County Behavioral Health and other County programs.
The Behavioral Health Subcommittee is starting a Care Court round table, Greg Knoll will be invited. The meeting will be co-chaired by Catherine Nazario who is the CEO of NAMI and George Scolari. Care Court is not a program that forces people into mental health or substance-abuse treatment. There is some controversy surrounding this but there is a lot of potential good as well. There have been 20 people so far that have asked to be on this committee.
Dr. Esposito wasn't able to give an update, she serves as the committees County Behavioral Health Population Health Officer. We did receive updates from the Alcohol and Drug Service Provider Association (ADSPA) and the Mental Health Contractors Association (MHCA). Both associations are looking at CalAIM collaborations with the Managed Care Plans. Judith Yates gave an update on the Behavioral Health Advisory Board (BHAB). Tabatha Lang from Behavioral Health Services gave an update on behavioral health and discussed revamping the dashboard to make it more userfriendly for people that are accessing mental health and substance abuse programs to view it.
<ul> <li>and substance abuse programs to view it.</li> <li>This task force started out as a phone call between         Dr. Tuteur with Medical Care Services and George             Scolari. This was developed when there was a             realization that managed Medi-Cal members needed             COVID-19 support. When the task force began there             was a group of 40 people participating. Support             services such as hotels and transportation were     </li> </ul>

V. Action Items	provided. Now when they meet between 4 to 6 people attend. Most of the updates that they receive regarding COVID-19 come from other meetings. They have decided to end this work group but can bring it back if necessary.	
Approval of minutes from previous meeting	May 12, 2022, meeting minutes approved as amended	
	The continuation of teleconferencing was approved	
Meeting Option Pursuant to Government Code Section 54953(e)	for this committee and subcommittees	
VI. Chairs' Reports		
A. Health Services Advisory Board (HSAB) (Co-Chairs)	The Chair for HSAB has retired. A retreat is scheduled for October.	
B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)	The next meeting is in July	
VII. Information/Updates (Written or	Oral)	
A. Public Health Services (PHS) (Ankita Kadakia)	Did not attend/no report	
B. Behavioral Health Services/Board Conference (George Scolari)	No report	
C. Aging and Independence Services (Kristen Smith)	Last month a pilot training called, 101 for Homeless     Service providers was announced. During June, this     training was completed, it was well received Adult     protective services used to start at age 65 and older     and now it is age 60, Aging and Independent Services     (AIS) has a call center ready for any reported abuse.	
D. Medical Care Services Division/ Healthy San Diego Statistics (Emil Montoya)	Emil Montoya was introduced by Heather Summers as the Medical Care Services staff member that will be reporting out on Healthy San Diego Statistics.  There is a total of 820,000 total managed care enrollment. For the enrolled in managed care, just over 90% are enrolled since April 2021 an increase of 10% in total Medi-Cal enrollment. The managed care default rate for April 2022 with the County of San Diego is 43% and the state is at 39%. Eligibility	

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	services by the number we have seen an increase in recipients. For CalFRESH there has been a 7.84% increase. Both CalWORKs 12.42% and CMS 10.53% increased. General Relief was at 59.35% and Medi-Cal at 9.92%. Between the year 2021 through 2022 we have reached the mark of over 1 million recipients here in San Diego County.	
VIII. Agenda Items For Next Meeting	<u> </u>	
	• None	
IX. Adjourn		
	<ul> <li>Meeting adjourned by Greg Knoll at 4:54 p.m.</li> </ul>	

### THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, July 14, 2022, from 3:00 p.m. to 5:00 p.m. Via Zoom

Minutes recorded and transcribed by Brittany Charity-Walker